

Homeless Action Plan Framework for Dublin 2022 to 2024

Mary Hayes

Director Dublin Region Homeless Executive

June 2022

>> Providing Support and Services to the Dublin Joint Homelessness Consultative Forum and Statutory Management Group <<

Background



Chapter 6, Section 37 of the Housing (Miscellaneous Provisions) Act 2009:

(1) A housing authority shall...adopt a plan (in this Act referred to as a "homelessness action plan") to address homelessness.

(2) A homelessness action plan shall specify the measures proposed to be undertaken to address homelessness in the administrative area or administrative areas concerned by the housing authority or housing authorities, as the case may be, the Health Service Executive, specified bodies, or approved bodies or other bodies providing services to address homelessness or the performance of whose functions may affect or relate to the provision of such services, including but not necessarily limited to measures to achieve the following objectives –

(a) the prevention of homelessness,

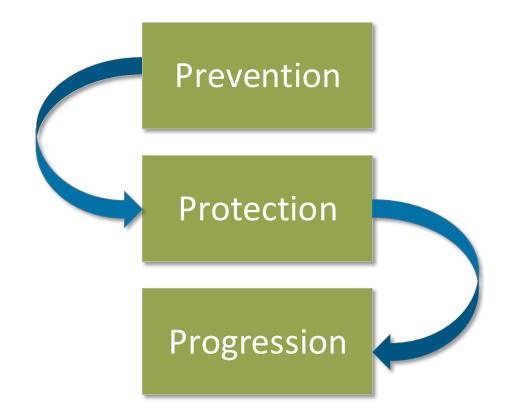
(b) the reduction of homelessness in its extent or duration,

(c) the provision of services, including accommodation, to address the needs of homeless households

(d) the provision of assistance under *section 10* (b) (i), as necessary, to persons who were formerly homeless,

(e) the promotion of effective co-ordination of activities proposed to be undertaken by the bodies referred to in this subsection for the purposes of addressing homelessness in the administrative area or areas concerned

Themes of the Homeless Action Plan 2022–24



Proper Governance and Funding:

The DRHE has to ensure that the provision of services across the above areas is underpinned by good governance and accountable structures.



Consultation Process

Prevention theme:

Anew Novas Focus Ireland HAIL Chair Homeless Network Dublin Simon Community Coolmine TC Threshold Crosscare

Protection theme: The Salvation Army Anew Novas Focus Ireland Chair Homeless Network Dublin Simon Community Respond Peter McVerry Trust Crosscare

Progression theme: The Salvation Army Anew HAIL Novas Focus Ireland Sophia Chair Homeless Network Dublin Simon Community Respond

Other:

Councillors and Management from the four Dublin Local Authorities HSE Current and former service-users Ken Morgan, Champion Lettings Professor Eoin O'Sullivan, TCD



Where we are starting from

- Mid 2018 Mid 2021 Decrease in Family Homelessness
- Increasing family homelessness since then
- Single Homeless consistent upward trend
- Improved Services: 24 Hour, rolling bookings with onsite food provision, Inreach health and welfare supports

- Impact of Housing First & Assertive Outreach on Rough Sleeping
- Migrants not currently eligible for Social Protection or Housing
- Challenge of having sufficient emergency accommodation
- Challenge of Exiting Homelessness HAP and LTL decreasing options in short term while supply ramps up

Overview



- Housing-led approach to preventing and ending homelessness, in particular through Housing First
- Expanding on lessons learned during the COVID-19 pandemic and the crossgovernmental approach adopted
- Reduce the average time spent in Emergency Accommodation
- Focus on single adults as well as families
- Develop specific approaches for vulnerable cohorts

Prevention



- Development of early interventions for those at risk of entering homelessness, e.g. HAP tenants in arrears, renters, hospital discharges, older persons.
- Review the systems in place for preventing homelessness in vulnerable cohorts, i.e. care-leavers, prison discharges, former drug users, households leaving DP.
- Report to DHLGH regarding HHAP rates and their adequacy

Protection



- Provision of sufficient, quality Emergency Accommodation, including accessible accommodation
- Improve the initial assessment process, to include a full housing needs assessment and focus on exit route established at point of entry
- Develop a single integrated homeless case management team in Dublin for single adults in PEAs
- Develop a LGBTQI+ strategy
- Contribute to national policy on an approach for tackling homelessness among households with no eligibility for social housing and/or social protection support
- Broaden de-escalation service to support placement sustainment
- Ensure robust Multi-Agency Protocols are in place to manage transitions between services

Progression



- Create a culture of 'move-on' across all teams
- Tender for a reshaped resettlement service, with enhanced supports over a longer term where required
- Establish 427 new Housing First tenancies by end of 2024 (Dublin Region)
- Pilot a dedicated service to support families with high support needs
- Report to the DHLGH on issues creating a barrier to progression
- Review and report on the HAP and other housing schemes for their contribution to reducing homelessness.

Governance



- Manage funding and SLAs
- Monitor the quality standards of EA facilities and services
- Undertake a participative assessment of equality and human rights issues relevant to the provision of homeless services
- Report to the Area Committees and SPC
- Comply with GDPR and FOI requirements
- Continued development of PASS V2
- Implement a training programme to PEA staff
- Implement a robust complaints policy



11

Questions and Feedback

Providing Support and Services to the Dublin Joint Homelessness Consultative Forum and Statutory Management Group <</p>
02/06/2022 Homeless Action Plan 2022 - 2024