

To the Lord Mayor and  
Members of Dublin City Council

Report No. 176/2022  
Report of the Chief Executive



Comhairle Cathrach  
Bhaile Átha Cliath  
Dublin City Council

---

## **Annual Report and Accounts 2021**

---

The draft Annual Report and Accounts 2021 has been prepared in accordance with Section 221 of the Local Government Act 2001.

The adoption of the Annual Report and Accounts is a Reserved Function.

The Annual Report and Accounts 2021 is now presented and recommended for adoption by the Chief Executive.

The following resolution should be passed to adopt the report:

**Resolution:**

“In accordance with Section 221 of the Local Government Act 2001 the Annual Report and Accounts 2021 as recommended by the Chief Executive is hereby adopted”.

**Owen P. Keegan**  
Chief Executive,  
Dublin City Council  
1st June 2022

**DUBLIN CITY COUNCIL  
DRAFT ANNUAL REPORT AND  
ACCOUNTS 2021**

DRAFT

## Contents

Lord Mayor's Welcome .....	4
Introduction of the Chief Executive .....	6
Elected Members 2021 .....	8
Senior Management Team .....	10
Progress towards Corporate Goals .....	11
Members and Activities of Corporate Policy Group, Strategic Policy Committees and Joint Policing Committee .....	60
Corporate Policy Group .....	60
Housing Strategic Policy Committee .....	61
Traffic & Transport Strategic Policy Committee .....	64
Climate Action, Environment & Energy Strategic Policy Committee .....	67
Planning and Urban Form Strategic Policy Committee .....	68
Economic Development and Enterprise Strategic Policy Committee .....	69
Arts, Culture, Leisure and Recreation Strategic Policy Committee .....	70
Finance Strategic Policy Committee .....	74
Dublin City Joint Policing Committee .....	75
Dublin City Local Community Development Committee (LCDC) .....	77
Report on Principal Services .....	79
Chief Executive's Department .....	79
Housing and Community Services Department .....	82
Dublin Fire Brigade .....	91
Environment and Transportation Department .....	94
Roads and Traffic Services .....	94
Water Services .....	97
Planning and Property Development Department .....	105
Culture, Recreation and Economic Services Department .....	113
Finance and IS Department .....	122
Corporate Services, Transformation and Human Resources Department .....	123
Report on recruitment competitions, including gender breakdown of all applicants and successful applicants .....	130
Law Department .....	134
Annual Financial Statements .....	135
Introduction .....	135
2021 Annual Financial Statements and General .....	148
Performance Indicator Report 01 January 2021 – 31st December 2021 .....	159
Expenditure on entertainment / associated expenses 2021 .....	170
Grant Funding 2021 .....	171

## Lord Mayor's Welcome

*High res photo to be inserted*

It was a great honour in June 2021 to be elected the 353<sup>rd</sup> Lord Mayor of Dublin and become the 10<sup>th</sup> woman to hold this historic post.

2021 saw the city of Dublin continue to tackle the challenges brought about by the global pandemic and plan for the safe reopening of the city to Dubliners and visitors alike. The staff of Dublin City Council adapted to new work practices and new projects to achieve this and continue to do so in what was an ever-changing health environment. I would like to thank all staff for their willingness to adapt and innovate and their ongoing service to the citizens of Dublin.

The pandemic brought into focus what matters to us as a city. We have seen how some initiatives brought in to deal with the pandemic now have a more permanent place in our city. Just one example is the Covid Mobility Unit transitioning into the City Council Active Travel Unit so as to enhance pedestrian and cycling infrastructure for all using the streets of Dublin. Our pedestrianisation and outdoor dining projects showed that a new way of life has been embraced by Dubliners and we will continue to work on these projects and shape Dublin in to a more social and dynamic European Capital city.

Through the ongoing work of the High Level Streets Group the City Council has continued to build on the relationships built during the pandemic and work with senior members of An Garda Síochána, the HSE and Ana Liffey Drug Project with an emphasis on co-ordinating supports for on-street homelessness and on-street drug mis-use and the promotion of on-street safety and a more positive public realm.

As we know, the City Development Plan is an important statutory document which outlines the development of the city in an inclusive way to enhance the quality of life for our citizens, whilst also being a more accessible and attractive place to work in and visit. Preparation of a new City Development Plan for 2022 - 2028 commenced with the pre-draft consultation ending on the 22nd February 2021. A total of 752 submissions were received during this first phase of the process. The Chief Executive's response to the issues raised in the submissions was submitted to the City Council for the Elected Members' consideration over a series of four meetings culminating in the Draft Development Plan being put on public display on 25<sup>th</sup> November 2021. Throughout the process the staff of the Planning Department continued to engage with the public despite the restrictions through a series of virtual public information meetings and webinars and also took the welcome act of engaging with young people when they invited pupils in the senior primary school cycle to design posters of their vision for the city.

Housing has continued to be a significant priority of the City Council. We are all committed to working with our Housing Section, our Dublin Region Homeless Executive staff and the Housing Strategic Policy Committee to advance the delivery of social and cost-rental housing and tackle our social housing waiting lists. In addition we are also working on innovative ways to bring vacant units in the city back into more productive use and also speeding up the turn-

around of voids and acquisitions to contribute more effectively to our housing supply and allocations process.

Dublin City Council continued to mark the Decade of Commemorations by recognising the historic events of 100 years ago which shaped our nation. The Mansion House remembered two key dates - the 8th July being the 100th anniversary of the agreement of the Truce at the Mansion House and 8th December marking the centenary of the Dáil Cabinet debating the Anglo-Irish Treaty in the Drawing Room of the Mansion House.

With such important work and responsibilities, our city needs a strong City Council and I am delighted that we have a great team of people who work daily for the citizens of Dublin. I therefore thank all my fellow elected Councillors, the Chief Executive, Owen Keegan, and all the staff of Dublin City Council for their consistent hard work, professionalism and continued commitment to our City, its citizens and our future.

**Alison Gilliland**  
**Lord Mayor of Dublin**

## Introduction of the Chief Executive

*High res photo to be inserted*

2021 was another very challenging year for Dublin and its citizens as Covid-19 continued to disrupt all aspects of life. Dublin city centre suffered disproportionately as the continuing work from home mandate and restrictions on travel and hospitality saw footfall and business levels plummet. However, the Dublin economy entered the pandemic on a very solid footing with internationally traded sectors performing exceptionally well. The overall economic prospects for 2022 are good. However, on the downside, inflation has already risen due to rising energy costs and supply chain disruption and wage pressure could add to this. Uncertainty around the return of office based work and ongoing international travel restrictions mean that footfall in the city will remain subdued for longer. A reduction in government business supports as restrictions ease may see a significant number of small businesses struggle.

Early in the year the City Council established a City Recovery Task Force in response to the pandemic. The overall objective was to promote the recovery of the city centre in line with the Government's plans for relaxing Covid restrictions and for reopening the economy. The Task Force worked with other City Council Departments and various stakeholders to help deliver a number of initiatives including facilitating outdoor dining, providing enhanced facilities for pedestrians, installing temporary public toilets, undertaking improvement works to the public domain, animating public spaces and implementing a marketing plan for the city-centre.

Council staff across all Departments and Sections once again demonstrated flexibility, resilience and a deep commitment to service provision notwithstanding the difficulties created by the Covid-19 pandemic. The Health and Wellbeing Unit launched the Health and Wellbeing Hub and carried out 720 Covid inspections in the workplace throughout 2021, to ensure compliance with Government Protocols and Dublin City Council SOGS during the pandemic.

2021 was challenging for Housing Development due to Covid-19, which caused delays in construction and the scheduled completion of much needed social housing projects. However, a number of schemes are scheduled for completion in Q1 and Q2 2022. The housing supply pipeline was boosted by the commencement of four volumetric build schemes – Bunratty Road, Bonham Street, Cork St./Chamber St. and Springvale which will deliver 256 homes. Also several larger schemes will be going to planning in 2022 including Oscar Traynor Road on the Northside and the Emmet Road scheme in Inchicore.

The Dublin Belfast Economic Corridor initiative was formally launched in March. The Economic Development Office and the Local Enterprise Office (LEO) Dublin City had another busy year supporting new and established businesses across the city. The LEO Dublin City portfolio of 377 client businesses supported 1,728 jobs, with 408 job gains, and a net increase of 147 jobs, showing the determination and resilience of micro enterprises. Hundreds of businesses were supported with training, mentoring and financial support to assist them, during the pandemic, to innovate and adapt to a digital and low carbon economy. In 2021, LEO Dublin City provided €2.4million in grant support to the business community through the Trading-on-Line voucher scheme. In the same year there were 636 applications assessed and approved to the value of €1.4million.

2021 continued to be a challenging year for the Dublin Region Homeless Executive. The DRHE led an intensive multiagency response in partnership with the other statutory agencies and homeless services providers in the Dublin Region, primarily aimed at reducing the spread

of Covid-19 amongst people who are homeless. As a result, the Covid positive prevalence rate across Dublin homeless services remained very low at below 3%.

At the end of December 2021, there were 802 families in emergency accommodation. This is unfortunately an increase of 60 families on the start of the year, but still represents significant progress compared with the peak of family homelessness (1,367 families in emergency accommodation in 2018). There were 114 families in hotels in December 2021, an 87% reduction on the peak figure (871 in March 2017). Two counts of people sleeping rough in the Dublin region took place in 2021 in April and October. Both counts have shown a reduction on the numbers sleeping rough, from 125 individuals in April to 94 in October 2021. This is a reduction of 31 (25%). The majority of those counted were Irish, male, and aged between 26-45 years and 35% had an open booking for emergency accommodation on the same night of their engagement. There is ongoing work to improve the standard of emergency accommodation and close collaboration with the HSE to accelerate supports to households experiencing homelessness.

The HAP Section cleared its application backlog and the processing time for an application is now 2-3 weeks. The Social Housing Waiting List was reduced by 11% to 13,018. During 2021 housing services continued to adapt to the new work environment. The enforcement of standards in the private rented sector was maintained by the continuation of physical inspections, when permitted, and virtual inspections throughout the year.

Waste Management Services responded well during a difficult year. Outdoor socialising and Covid pod working arrangements required a flexible and adaptable approach. The Department increased the number of public litter bins from 3,180 in January 2021 to 3,352 in January 2022, an increase of 5%. It provided extra capacity through barrel and euro bin placement, and also doubled on street 'recycling on the go' public litter bins. It supported in excess of 5,000 Community clean-ups and collected 3,300 tons of waste.

The digital transformation of the library service continued in 2021. The use of e-resources was up 86% since the pandemic began. Library opening hours were extended as the process to mobilise the service commenced. Upgrade works to the Central Library including new shelving, flooring, furniture and signage were completed. A series of open air summer events for families, *Inside Out*, was successfully delivered and well attended. Flagship events such as the announcement of the International Literary Award winner, the annual Gilbert Lecture and the Dublin Festival of History were all successfully delivered online, attracting new audiences.

Just like last year, Parks remained an invaluable resource for the health and well-being of the citizens of Dublin. 11 of the City's parks were awarded the prestigious Green Flag based on international best practice for the management of parks. The Sunday *Books and Browsable* Market, in St Patrick's Park continues to be popular. Dubliners have also enjoyed seeing a number of new Sculpture Dublin commissions appear throughout the city. Covid-19 had a severe impact on live events. However in December, almost 40 thousand people attended Dublin City Council's 'Dublin Winter Lights' festival in Merrion Square Park.

Dublin City Council continues to make significant progress towards its climate action mitigation targets. We have met and exceeded our 2020 target, achieving an improvement in energy efficiency of 49.2% from our 2006 baseline, surpassing our 2020 target of 33%. This was achieved through a range of projects, which will continue to play a role in progress towards our 2030 target of a 51% reduction in emissions.

I would like to thank the Lord Mayor and all City Councillors for their support during the year. Finally, I want to take this opportunity to acknowledge the Council staff members that have been affected by Covid-19.

**Owen Keegan, Chief Executive**

## Elected Members 2021

*High res photos to be inserted*

Councillor Racheal Batten	Artane Whitehall	Fianna Fáil
Councillor Declan Flanagan	Artane Whitehall	Fine Gael
Councillor John Lyons	Artane Whitehall	Non-Party
Councillor Larry O'Toole	Artane Whitehall	Sinn Féin
Councillor Patricia Roe	Artane Whitehall	Social Democrats
Councillor Alison Gilliland	Artane Whitehall	The Labour Party
Councillor Daithí de Róiste	Ballyfermot/Drimnagh	Fianna Fáil
Councillor Sophie Nicoulaud	Ballyfermot/Drimnagh	Green Party/Comhaontas Glas
Councillor Vincent Jackson	Ballyfermot/Drimnagh	Non-Party
Councillor Daithí Doolan	Ballyfermot/Drimnagh	Sinn Féin
Councillor Hazel de Nortúin	Ballyfermot/Drimnagh	Solidarity - People Before Profit
Councillor Keith Connolly	Ballymun/Finglas	Fianna Fáil
Councillor Brieghe MacOscar	Ballymun/Finglas	Fianna Fáil
Councillor Caroline Conroy	Ballymun/Finglas	Green Party/Comhaontas Glas
Councillor Noeleen Reilly	Ballymun/Finglas	Non-Party
Councillor Anthony Connaghan	Ballymun/Finglas	Sinn Féin
Councillor Mary Callaghan	Ballymun/Finglas	Social Democrats
Councillor Eimer McCormack	Cabra/Glasnevin	Fianna Fáil
Councillor Colm O'Rourke	Cabra/Glasnevin	Fine Gael
Councillor Darcy Lonergan	Cabra/Glasnevin	Green Party/Comhaontas Glas
Councillor Cieran Perry	Cabra/Glasnevin	Non-Party
Councillor Séamas McGrattan	Cabra/Glasnevin	Sinn Féin
Councillor Cat O' Driscoll	Cabra/Glasnevin	Social Democrats
Councillor Declan Meenagh	Cabra/Glasnevin	The Labour Party
Councillor Deirdre Heney	Clontarf	Fianna Fáil
Councillor Naoise Ó Muirí	Clontarf	Fine Gael
Councillor Donna Cooney	Clontarf	Green Party/Comhaontas Glas
Councillor Damian O'Farrell	Clontarf	Non-Party
Councillor Catherine Stocker	Clontarf	Social Democrats
Councillor Jane Horgan Jones	Clontarf	The Labour Party
Councillor Daryl Barron	Donaghmede	Fianna Fáil
Councillor Tom Brabazon	Donaghmede	Fianna Fáil
Councillor Terence Flanagan	Donaghmede	Fine Gael
Councillor Dearbháil Butler	Donaghmede	Green Party/Comhaontas Glas
Councillor Micheál MacDonncha	Donaghmede	Sinn Féin
Councillor Deirdre Conroy	Kimmage/Rathmines	Fianna Fáil
Councillor Anne Feeney	Kimmage/Rathmines	Fine Gael



Councillor Carolyn Moore	Kimmage/Rathmines	Green Party/Comhaontas Glas
Councillor Pat Dunne	Kimmage/Rathmines	Independents4change
Councillor Tara Deacy	Kimmage/Rathmines	Social Democrats
Councillor Mary Freehill	Kimmage/Rathmines	The Labour Party
Councillor Ray McAdam	North Inner City	Fine Gael
Councillor Janet Horner	North Inner City	Green Party/Comhaontas Glas
Councillor Christy Burke	North Inner City	Non-Party
Councillor Anthony Flynn*	North Inner City	Non-Party
Councillor Nial Ring	North Inner City	Non-Party
Councillor Janice Boylan	North Inner City	Sinn Féin
Councillor Joe Costello	North Inner City	The Labour Party
Councillor Claire O'Connor	Pembroke	Fianna Fáil
Councillor James Geoghegan	Pembroke	Fine Gael
Councillor Paddy McCartan	Pembroke	Fine Gael
Councillor Hazel Chu	Pembroke	Green Party/Comhaontas Glas
Councillor Dermot Lacey	Pembroke	The Labour Party
Councillor Danny Byrne	South East Inner City	Fine Gael
Councillor Claire Byrne	South East Inner City	Green Party/Comhaontas Glas
Councillor Mannix Flynn	South East Inner City	Non-Party
Councillor Daniel Céitinn	South East Inner City	Sinn Féin
Councillor Kevin Donoghue	South East Inner City	The Labour Party
Councillor Michael Watters	South West Inner City	Fianna Fáil
Councillor Michael Pidgeon	South West Inner City	Green Party/Comhaontas Glas
Councillor Máire Devine	South West Inner City	Sinn Féin
Councillor Tina MacVeigh	South West Inner City	Solidarity - People Before Profit
Councillor Darragh Moriarty	South West Inner City	The Labour Party

\*Councillor Anthony Flynn served on the Council until his death on 18<sup>th</sup> August 2021

Detail of City Council meetings held

- 11 Monthly City Council Meetings
- 5 Special City Council Meetings
- 1 Annual City Council Meeting
- 1 Budget City Council Meeting

Byelaws made under statute by resolution of the members during 2021

- Dublin City Council Public Toll Bye-Law Charges Eastlink 2020
- Dublin City Council Parking Control Bye-Laws 2020

## Senior Management Team

*high res photos to be inserted*

Owen P. Keegan, Chief Executive

Kathy Quinn, Deputy Chief Executive, Head of Finance with responsibility for ICT

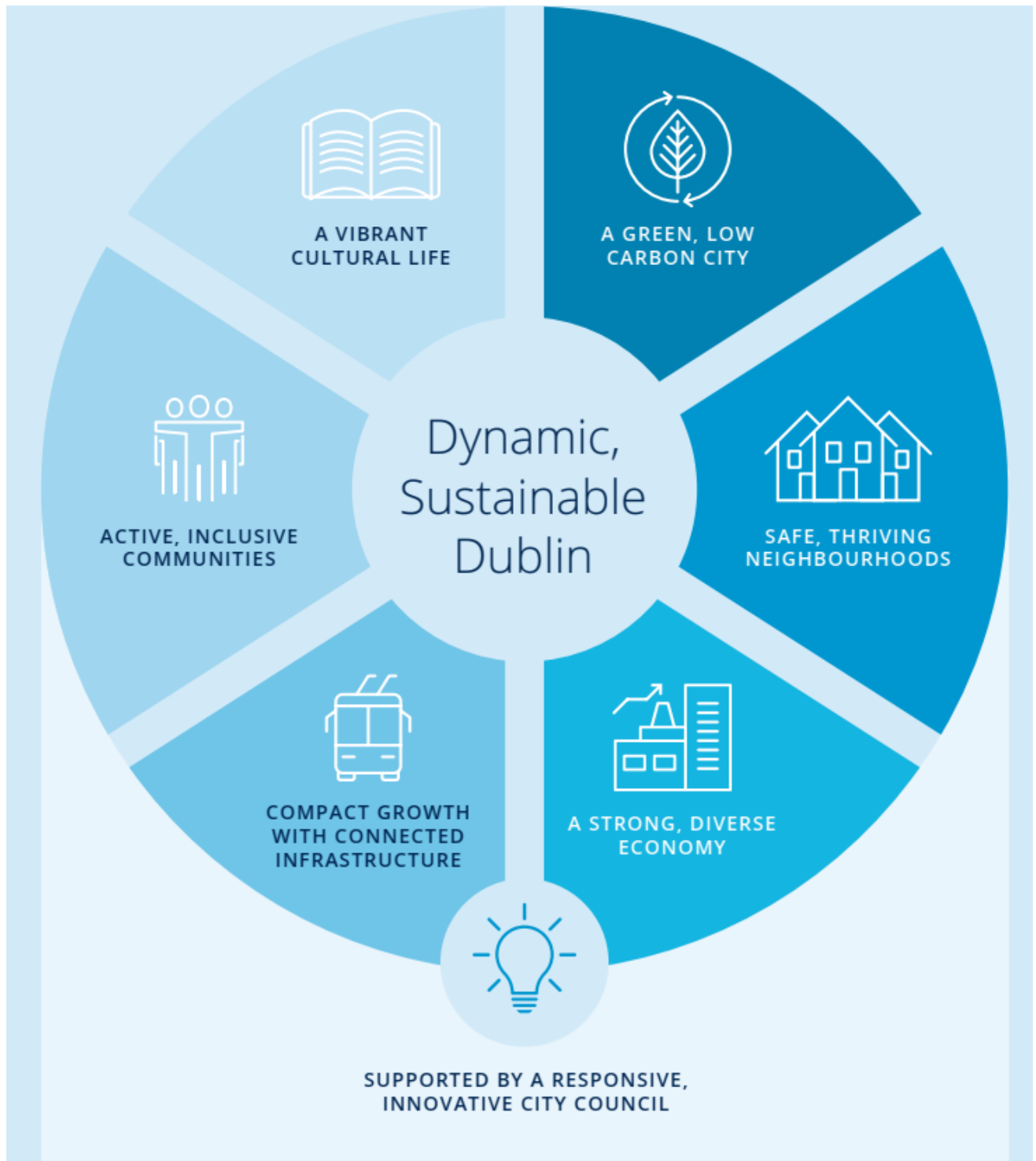
Richard Shakespeare, Assistant Chief Executive, Planning & Property Development Department and Culture, Recreation & Economic Services Department and Area Services

Eileen Quinlivan, Assistant Chief Executive, Corporate Services, Transformation & Human Resources Department

John Flanagan City Engineer and Assistant Chief Executive, Environment and Transportation Department

Coilín O'Reilly, Assistant Chief Executive, Housing and Community Services

## Progress towards Corporate Goals



## Goal 1 to work towards achieving a green, low carbon city

Priority Objective		Supporting strategy	Progress in 2021
1.1	Improve energy efficiency and reduce green-house gas emissions in Dublin City Council buildings and operations and make Dublin a more climate-resilient City with engaged and informed citizens	1.1.1 Implement the Dublin City Council Climate Change Action Plan 2019 – 2024	<p>During 2021 all actions were reviewed with delivery teams, to ensure they reflect our climate change policies and objectives including our associated Environmental KPIs. At present there are 199 actions, 171 are ongoing, 15 are completed, 12 have not started and one is postponed.</p> <p>The City Council continues to migrate its light commercial fleet to electric vehicles where feasible and viable to do so. The Council currently has 43 electric vehicles in its fleet.</p> <p>Progress was also made in relation to leaf composting, on-street recycling, collection of WEEE, pilot projects for recycling, mapping on-street recycling facilities, supporting green schools and promoting CEAF.</p>
		1.1.2 Incorporate “green” or nature based surface water retention and treatment systems within all future public realm projects, where feasible, and encourage the adoption of similar practices in private developments	<p>Appropriate water retention and treatment systems were considered and included in the design of relevant public realm schemes.</p> <p>A new Sustainable Urban Drainage Systems (SUDS) guidance document and Green Blue Roofs Guidance have been produced and are due to be published in November 2021.</p> <p>SUDS has been integrated into the draft City Development Plan and are being encouraged on planning applications and Part 8s.</p> <p>Improvement works commenced on Francis St, which trialled the inclusion of two parking bays paved in permeable asphalt with attenuation below. It is also proposed to plant 21 trees, 7 of which have significant areas of open planting around the base which together with the tree canopies will intercept rainwater.</p>

Priority Objective		Supporting strategy	Progress in 2021
			<p>13 new trees were planted as part of the Clarendon Street scheme, each of which has a resin bound surfacing surround, which will allow surface water to drain through. Two 'green walls' at either end of the Westbury Hotel were introduced, which has a dual impact of softening the urban landscape and also acting as a local soak away at this location.</p> <p>On Clarendon Row, (commencing in January 2022), two new trees will be planted, which will also have the resin bound surfacing surround.</p> <p>It was not feasible to incorporate any significant SUDs measures in either the Clarendon Street or Clarendon Row schemes, due to the close proximity to existing cellars/basements and the high number of underground utilities and chambers.</p> <p>The SUDS guidelines OPERANDUM Project is ongoing.</p>
<b>1.2</b>	Work in partnership with adjoining authorities and relevant stakeholders to conserve, enhance and promote the biodiversity of Dublin City	1.2.1 Implement and review the Dublin City Council Biodiversity Action Plan 2015-2020 and the Dublin City Invasive Species Action Plan 2016-2020	Public consultation was completed and a draft Dublin City Council Biodiversity Action Plan 2021 - 2025 was submitted to the Arts, Culture & Recreation Strategic Policy Committee
		1.2.2 Implement and review the Dublin City Tree Strategy 2016-2020	Review and identification of issues is ongoing.
		1.2.3 Continue to lead the Dublin Bay UNESCO Biosphere Partnership to achieve conservation goals	Business charter now in place and e-zine regularly issued. Strategic themes of the partnership are progressing.

Priority Objective		Supporting strategy	Progress in 2021
1.3	Provide robust leadership in advancing climate action at local and regional level and by showing commitment to change in our own practices	1.3.1 Deliver on our commitments under the Climate Charter for Local Authorities to embed decarbonisation, sustainable development and climate resilience into every aspect of the work we do	<p>The Climate Change Action Plan is reviewed annually to ensure alignment with the Climate Charter for Local Authorities. The Climate Action Team also liaise with project and operational teams to ensure that the objectives of the Charter are embedded in their ongoing work. Ongoing projects include seeking EV alternatives in fleet; segregation of waste in offices and depots.</p> <p>A number of partnerships projects were launched:</p> <ul style="list-style-type: none"> <li>• Google Airview and Dublin City Council are working together on a flagship initiative to measure local street by street air quality across the city.</li> <li>• The Smart Mobility Hub Phase 2 was launched via webinar in September (84 Attendees, 74 YouTube views.)</li> <li>• Project launched with DPD to collect air quality data via smart sensors as DPD vehicles make deliveries across the city</li> </ul> <p>The Smart Logistics Webinar detailed some of the latest innovations in urban logistics and deliveries, including project examples from Smart Dublin, local authorities and commercial operators. The event discussed the role that these projects can play in transitioning to more sustainable transport and driving down emissions particularly in urban areas. Watch here: <a href="https://www.youtube.com/watch?v=I4xW65qRII0">https://www.youtube.com/watch?v=I4xW65qRII0</a></p>
		1.3.2 Put in place a Climate Action Team to lead and coordinate Climate Action across the City Council	The team has grown with the addition of two graduates through the Local Authority Graduate Programme. One is shared with Smart Dublin and it is intended that this will strengthen collaboration and improve data collection.
		1.3.3 Support the Climate Action Regional Office and collaborate with neighbouring authorities	In 2021, the Eastern-Midlands Regional Waste Management Planning Office (EMRWMPPO) collaborated with the Dublin CARO and with the DCC Climate Officer to deliver various public awareness events and projects including the Eat the Streets project and Climate Action Week.

Priority Objective		Supporting strategy	Progress in 2021
		to ensure it is as effective as possible	<p>In 2021, all four Dublin Local Authorities worked together to host the first Dublin Climate Action Week. Regional collaboration on other major projects is also ongoing, including the Electric Vehicle Strategy, and preparation of a plan to reduce ambient nitrogen dioxide levels in the Dublin region.</p> <p>Element Energy were engaged to conduct a stakeholder engagement with public and private bodies to inform the DLA strategy around EV charging.</p> <p>100 Smart Thermostat units are now installed. Smart Dublin is working with ESN/SEAI to establish data exchange on MPRN credit history to enable the wider energy retrofit programme.</p> <p>MaSS for Ireland report was completed and will be launched in November 2021 in conjunction with the Government's Sustainable Mobility policy.</p>
		1.3.4 Empower communities to take responsibility for their local environments through programmes such as Tidy Towns and Dublin City Neighbourhoods Awards	<p>The EMRWMPO is participating in the DCC Creative Crumlin proposal which received funding from Creative Ireland under the Creative Climate call. EMRWMPO will be advising on the waste prevention, reuse and resources efficiency aspect of this project</p> <p>The City Council supports ongoing community engagement in local environmental initiatives through:</p> <ul style="list-style-type: none"> <li>• Community clean ups</li> <li>• Dublin Community Clean Up Week 2021, held in September, supported 70 groups</li> <li>• Dublin City Neighbourhoods Awards</li> <li>• 2 entries to national IPB Pride of Place 2021</li> <li>• Managing 6 Anti-Dumping Initiative Projects.</li> </ul> <p>Due to COVID in-person community engagement has been on hold.</p>

## Goal 2 to build safe, thriving neighbourhoods

Priority Objective		Supporting strategy	Progress in 2021
2.1	Deliver quality homes on the required scale	2.1.1 Deliver on our annual targets for provision of social housing units	Housing delivery up to end of Q3 2021 was 770, comprised of the following: Build: 292 Acquisitions: 130 Leasing: 348
		2.1.2 Renew and regenerate our existing housing stock on a programmed basis	<p>Housing Maintenance undertakes pre-planned works to help reduce future maintenance issues. This work includes, new roofs, upgrading of our water pumps, removal of concrete spalling, upgrading our windows from single glazed to double, replacement of water tanks, upgrading of fire alarms, installing fire separation measures, precinct improvement works, drainage maintenance and recovering our steps with an anti-slip product and this work has continued throughout 2021.</p> <p>623 properties were refurbished in the first three quarters of 2021. These were made up of:</p> <ul style="list-style-type: none"> <li>• 193 houses, 234 apartments and 196 senior citizens' units.</li> <li>• 494 were existing Council properties and 129 were second-hand properties purchased on the open market.</li> </ul> <p>In addition, Housing Maintenance provided 11 extensions to Council properties and almost 200 Accessibility Adaptations for existing tenants.</p> <p>Phase Two of the Energy Efficiency Retrofitting Programme continues with 25 properties receiving energy upgrades to the end of Quarter 3 2021. For the same period, 9,824 boilers were serviced and 6,051 boilers were repaired. 306 boilers were replaced by the end of Q2 2021.</p> <p>The Repairs Team in Housing Maintenance answer 7,800 phone calls every quarter directly as well as queries via Customer Services and the Local Area</p>



Priority Objective		Supporting strategy	Progress in 2021
			<p>offices. They respond directly to over 3,200 emails every quarter from tenants and elected representatives.</p> <p>The Caretaking Service provides a service to our tenants across our 191 complexes. During 2021, several new Power Washers were purchased to ensure a consistent service and to maintain the stairwells and common areas in our complexes. A Moss Remover was also purchased to assist caretaking staff in removing moss from the common areas in a more efficient manner. Caretaking staff also play a crucial role in the annual Halloween Response.</p>
		2.1.3 Ensure that new homes and buildings are delivered to required standards through the operation of a rigorous Building Control System for the city	<p>884 Commencement Notices and 262 Disability Access Certificate applications were submitted to date in 2021.</p> <p>257 Certificates of Compliance on Completion were submitted</p> <p>467 inspections of active construction sites were undertaken, with 184 focussed on fire safety. 1 summary prosecution was initiated.</p> <p>Over 33% of all new buildings notified as commencing were inspected on site.</p>
		2.1.4 As the lead Local Authority for the National Building Control office, promote a culture of compliance with the building regulations through education and a strengthened inspection scheme	<p>Dublin City Council's role as lead authority for the National Building Control Office was expanded to include the National Market Surveillance Office as prescribed under Statutory Instrument (S.I.) No. 682 of 2020.</p> <p>The 2021 market surveillance programme is concentrating on construction products generated from quarries and pits, specifically products from Area Code 24 (Aggregates) of the CPR with a particular focus on:</p> <ul style="list-style-type: none"> <li>a. Aggregates for concrete (EN 12620);</li> <li>b. Bituminous Mixtures (EN13043);</li> <li>c. Unbound /hydraulically bound materials (EN 13242).</li> </ul> <p>The Building Control Management System or the BCMS (which the office operates nationally) has dealt with 10,349 Commencement Notices and</p>

Priority Objective		Supporting strategy	Progress in 2021
			<p>3,608 Applications for the period of the 1st of January 2020 to August 2021. The BCMS was updated in accordance with Building Control (Amendment) Regulations S.I. No. 229 of 2021.</p> <p>An Oversight Board and 3 regional Building Control Committees are in place. Support and direction was provided to the 31 Building Control Authorities. Newsletters issued quarterly to the sector and 4,213 customer queries were dealt with from the period of the 1st of January 2020 to August 2021.</p>
		2.1.5 Maintain the standard of private rented accommodation through proactive inspection and enforcement of regulations	Virtual inspections are ongoing together with physical inspections which resumed in July 2021 under H&S Guidelines.
		2.1.6 Transfer remaining recipients of rent supplement to the Housing Assistance Payment	The Rent Supplement Transfer process resumed in July 2021 and approximately 300 out of 1,700 eligible clients were contacted by the end of Q3. 125 transfers have been completed to date in 2021.
<b>2.2</b>	Create mixed neighbourhoods that have a choice of housing type and tenure	2.2.1 Implement robust policy in the Development Plan that supports the creation of mixed neighbourhoods, with a range of housing types, appropriate facilities and services	<p>Development Plan policy is implemented through the Development Management process. To the end of September, 2,143 valid planning applications were received, 237 pre-app consultations were held and 34 pre-app consultations relating to proposed SHD applications were held.</p> <p>A further 16 pre-app consultations were held with An Bord Pleanála relating to SHDs. 22 SHD applications were accepted by the Bord and forwarded to Dublin City Council for this Planning Authority's opinion.</p>

Priority Objective		Supporting strategy	Progress in 2021
		2.2.2 Deliver and facilitate a range of appropriate social housing types and developments that support people with specific requirements	Up to the end of Q2 2021 10% of housing list allocations were made to households with a disability and 7% of transfer lettings were made to households with a disability.
		2.2.3 Implement the Traveller Accommodation Programme 2019 – 2024	<p>Work continued on implementing the programme during 2021:</p> <ul style="list-style-type: none"> <li>• Avila Park/Close (3 new houses to be built) currently at Part 8 stage</li> <li>• Reuben Street (1 new house to be built) currently at Part 8 stage</li> <li>• Grove Park development - negotiation with existing residents ongoing</li> <li>• Redevelopment of St Margaret's Park - consultation with tenants ongoing</li> <li>• Cara Park - procurement of Design Team for the construction of 9 new houses currently underway</li> <li>• St Mary's Park (construction of 2 houses) awaiting start date</li> <li>• Upgrade works to Day-Houses at St Oliver's Park &amp; St Joseph's Park - awaiting date for commencement of works</li> <li>• Redevelopment of St Dominic's currently underway - delivery of new Sanitation Units has commenced onsite</li> <li>• Additional upgrade works to Belcamp Lane extending electricity supply to unauthorised occupants has also been completed this year.</li> </ul> <p>Conditional Surveys of all existing TAU housing stock has recommenced as COVID-19 restrictions have eased. A number of allocations to standard housing have also taken place over the last 2 years.</p>

Priority Objective		Supporting strategy	Progress in 2021
		2.2.4 Deliver a range of housing supports to enable people to remain in or acquire housing appropriate to their needs	<p>A total of 829 households formerly homeless or at risk of homelessness received visiting support from Slí/TSS from Q1 to Q3 2021.</p> <p>The Social Work Section responded to 2,883 Duty Social work calls during 2021 to date. Social Workers held an average of 35-40 accommodation related cases each with each team holding a waiting list. 596 Exceptional Social Grounds applications were received to date in 2021.</p> <p>A Senior Social Worker is assigned to the role of National Local Authority Representative in the National SORAM Office working in partnership with Gardaí, Probation Service, TUSLA and the Prison Service with a brief to manage high-risk sex offenders in the community.</p>
<b>2.3</b>	Effectively contribute towards making housing more affordable	2.3.1 Collaborate with government departments and other key stakeholders to develop the Cost Rental model of housing	<p>There are currently 7 Cost Rental Schemes at various stages of development. Two are in North Central Area, Cromcastle Underpass, which promises to deliver in 2025 and Oscar Traynor Road, which is in early design stage with 341 units planned.</p> <p>A proposal was received by two AHBs and a financial model is currently being reviewed for the development on Coultry Road, Ballymun in North West Area, with a projected 300 units.</p> <p>Four other schemes are located in South Central Area. Cherry Orchard site with a projected 900 units and Donore Avenue (St Teresa's) with an expected 420 units, are both in pre-planning stages and are expected to be complete in 2025.</p> <p>A planning application is due to be lodged for Emmet Road (previously St. Michael's) development to deliver 375 units and a development of 38 units at Coruba House in Crumlin is due to be completed in 2023.</p>

Priority Objective		Supporting strategy	Progress in 2021
		2.3.2 Develop a Housing Strategy informed by a Housing Need Demand Assessment as part of the next Development Plan	A Housing Strategy informed by the HNDA in relation to housing supply has been prepared as part of the draft Development Plan which will go on public display at the end of November 2021. It includes the proportion of social housing required and the need for different tenure and sizes of housing.
2.4	Address homelessness through three key areas of operation – prevention, protection and progression	2.4.1 Review and implement the Business Plan for the Homeless Action Plan Framework for Dublin 2019 – 2021 on an annual basis	The Business Plan for the Homeless Action Plan Framework for Dublin 2019 - 2021 has undergone review by the Statutory Management Group and Dublin Joint Homelessness Consultative Forum, and a draft plan developed.
		2.4.2 Provide early intervention to people experiencing, or at risk of, homelessness	<p>A total of 1,043 households (555 families and 488 single adults) were prevented from entering emergency accommodation in the first eight months of 2021, through the HHAP Scheme, Social Housing or Long-Term Accommodation.</p> <p>This is additional to tenancies protected by the (DRHE funded) Threshold Tenancy Protection Service and other prevention services. In Dublin City Council these include Older Persons at risk of homelessness as prioritised for housing under the changes to the adopted 2018 Scheme of Lettings priorities.</p> <p>The overall trends show a steady decrease in families experiencing homelessness.</p>

Priority Objective		Supporting strategy	Progress in 2021
		2.4.3 Protect people experiencing homelessness through the provision of emergency accommodation and targeted support	<p>Efforts to reduce the use of commercial hotels for family accommodation continue, with 67 families residing in commercial hotels at the end of August, the lowest number since September 2014.</p> <p>There has been a steady reduction in the use of self-accommodation/non-contract accommodation from 584 at its highest point in 2018, to 41 at the end of August 2021.</p> <p>Residents in family hubs receive onsite support and families in private operated emergency facilities (PEAs) receive housing advice and social support from NGO/DRHE Housing teams as well as in-reach support from the HSE and TUSLA.</p> <p>The efforts to improve the range of supports to single adults in PEAs, either through Local Authority Housing Support Officers or visiting support teams from HSE and NGO teams have continued. Housing Support Officers visit 90% of facilities with an increased focus on health and addiction services provided on an in-reach basis. There are now floating supports more widely available across PEAs, gradually expanding the opportunities for health or housing interventions and case management.</p>
		2.4.4 Identify and enable pathways to long-term housing solutions, including for rough sleepers through the Housing First programme	<p>A total of 1,275 households (527 families and 748 single adults) have exited emergency accommodation in the first eight months of 2021, through the HHAP Scheme, Social Housing, private rented tenancies and Long-Term Accommodation.</p> <p>Between January and August 2021, 63 new Housing First tenancies were created.</p>
<b>2.5</b>	Play our part in ensuring safety for people in their homes and in the public realm	2.5.1 Deliver Fire, Rescue and Emergency Ambulance Services to the communities of	<p>72.4% of Fire Incidents at Scene within 10 minutes 97.2% at scene within 20 minutes.</p> <p>Non Fire (Special Service)</p>

Priority Objective		Supporting strategy	Progress in 2021
		Dublin City and the counties of Fingal, South Dublin and Dún Laoghaire Rathdown	73.2% at scene within 10 minutes 97.1% within 20 minutes
		2.5.2 Work collaboratively with An Garda Síochána and the Joint Policing Committee to tackle anti-social behaviour and issues of community safety	A draft Anti-Social Behaviour Strategy (2022 - 2026) was submitted for consultation with all JPCs. The Strategy is near final and is being submitted to the Housing SPC in November and to City Council for approval in January 2022.
		2.5.3 Effectively manage city council housing complexes and estates	The current monitoring/KPI's for anti-social behaviour/breach of tenancy were revised to provide more granular detail of situations in each local area office and a new monitoring system will go live in Q4. Currently the City Council have 21 live Tenancy Warnings (19 issued in 2021). 3 Tenancy Warnings and 2 Excluding Orders are due to be issued in Q4.
		2.5.4 Promote the development of a built environment and public spaces which are designed to deter crime and anti-social behaviour, which promote safety and which accord with the principles of universal design	Implementation continued on the Power Operated Units (POU) project which seeks to inspect these units in ownership of the City Council, risk assess each and make recommendations on remedial works and future maintenance. As of October 2021 over 700 units have been inspected and reports prepared on each. In addition a works framework has been established and the 1st contract awarded for remedial measures on circa 60 units. Further contracts will be let through the framework or separately to deal with works required on all other units where this is required.  The Development Management process continues to be utilised to ensure proposed developments align with the City Development Plan to ensure a city that is an attractive safe place to live, work, visit and enjoy.

Priority Objective		Supporting strategy	Progress in 2021
		2.5.5 Support community participation in safety and security through our fire, water and road safety education and awareness programmes	<p>A new initiative installing GPS tracking and monitoring for missing life buoys was launched during 2021. Water Safety programmes are operating in our pools and Water Safety Awareness Week took place in August 2021.</p> <p>A Community Fire Safety Campaign was developed and Implemented, with a Media Campaign using billboards , Digi Boards, print and digital media.</p> <p>Social media continued to be leveraged to extend the reach of the safety message.</p> <p>100% of Fire Safety Certificates applications were processed within relevant time limits. The BCMS system was implemented and 94% of all FSC applications were logged on BCMS.</p>
		2.5.6 Prepare for and make co-ordinated inter-agency response to major emergencies at local and regional levels in line with the Framework for Major Emergencies	<p>Continued engagement and support was provided to the East Regional Working Group and Sub Groups.</p> <p>Full compliance with HSA COMAH / Seveso regulations, carrying out 5 Seveso External Emergency Plan testing exercises during 2021.</p> <p>The 2021 DCC Major Emergency Plan draft was complete and circulated to department heads for comment. The final draft will be sent to Dublin City Council's Crisis Management Team for approval.</p> <p>Support to Local Authority Inter-Agency Regional MEM Exercises continued with 3 Inter-Agency exercises held during Q1 and Q2 in 2021.</p> <p>The restart of Information Management and On-Site Coordination Courses facilitated by the ERWG Training Group is awaited.</p> <p>Engagement with Dublin Civil Defence was ongoing and Civil Defence Officers were involved in MEM East Regional Working Group meetings and all exercises.</p>



### Goal 3 to continue to grow a strong, diverse economy

Priority Objective	Supporting strategy	Progress in 2021
3.1 Proactively support the creation and strengthening of micro, small and medium sized enterprises in the city	3.1.1 Provide a range of supports, including a First Stop Shop and the Work Matters Programme, to start-ups and developing businesses	<p>The LEO successfully delivered its full range of services, i.e. mentoring, training, grants &amp; business-related communications via online formats.</p> <p>1,290 hours of mentoring were delivered, exceeding the annual target of 1,000. 35 Business Advice Clinics/Group mentoring sessions were delivered to 614 participants, exceeding the annual target of 500. Training was delivered to 3,129 participants, exceeding the annual target of 3,000. (Figures as at 31/08/2021).</p> <p>Work Matters: a series of videos has been developed by LEO &amp; Libraries demonstrating the benefit of LEO services.</p>
	3.1.2 Provide support to identified economic sectors: <ul style="list-style-type: none"> <li>• Technology</li> <li>• Social enterprise</li> <li>• Green business / circular economy</li> <li>• Tourism</li> <li>• Markets</li> <li>• Food</li> <li>• Design</li> </ul>	<p>Support was provided across all sectors, with highlights including:</p> <ul style="list-style-type: none"> <li>• Dublin Food Chain, a Dublin region series of 8 networking events for food &amp; drinks producers</li> <li>• Digital School of Food e-learning hub for early stage food producers</li> <li>• Food Starter 4 x 1/2 day online training programme for food producers 0 - 24 months</li> <li>• Food Academy, a training programme for food businesses to learn to market effectively</li> <li>• Grow Your Own Food SME Network</li> </ul> <p>Green for Micro: 2 days free consultancy helping SMEs to plan and embed green principles into their business model. 11 applications were processed with 6 completed and 5 applications in stream to date. Cost savings of up to 49.7% were identified <a href="https://www.localenterprise.ie/Green">https://www.localenterprise.ie/Green</a></p>

Priority Objective		Supporting strategy	Progress in 2021
			<p>Advice and support is being provided to enable the development of food shared service production maker space in SPADE Centre to support food businesses.</p> <p>Building a Craft and Design Business Programme were delivered in collaboration with the DCCOI, and businesses have applied to participate in Showcase where they will meet with local and international buyers in January 2022.</p> <p>The Creative Dublin Group completed a programme in 2021. Support was provided to Diversity in Tech award to sponsor Rising Star category.</p> <p>Dublin's Smart Tourism initiative, a Dublin City Council and Fáilte Ireland led programme, in partnership with Smart Dublin and Dublin City Council Culture Company, has been shortlisted for the European Capital of Smart Tourism awards. This award recognises outstanding achievements by European cities as tourism destinations in four categories: sustainability, accessibility, digitalisation as well as cultural heritage and creativity.</p>
		3.1.3 Identify locations and facilitate the provision of a range of appropriate accommodation for business development including enterprise hubs and co-working space	<p>A dedicated Enterprise Eco System Business Development Advisor was recruited and commenced employment in Q2 2021, resourcing LEO/EDO's networking capability. Enterprise Space research on the provision of Enterprise Space in the Dublin Region is being updated.</p> <p>Over 30,000 square feet of additional Enterprise Space provided in GEC which has the ongoing support of Dublin City Council. Work is underway to identify a suitable location for the provision of a Social Enterprise Hub.</p>
<b>3.2</b>	Plan and provide for the future economic growth of the city by understanding and	3.2.1 Review <i>Dublin City: Promoting Economic Development 2018 – 2021</i>	Preparation of new Economic Plan has commenced with the delivery of the Your Dublin Your Voice Survey in Q4. Work is also underway towards developing a Vision for Dublin Q4.

Priority Objective		Supporting strategy	Progress in 2021
	responding to new economic trends	3.2.2 Establish an internal Economic Forum to identify items for the consideration of the Economic Development and Enterprise SPC and research projects for third level institutions	On-going engagement with colleagues and external stakeholders helps inform the agenda for the Economic and Enterprise SPC. Collaboration with third level institutions was ongoing in 2021 leading to research projects, hackathons and the Enfuse Challenge.
		3.2.3 Publish the quarterly Dublin Economic Monitor	The Dublin Economic Monitor tender process concluded with a new format monitor established with enhanced website development and new data sets included. Three DEMs have been delivered to date with work underway for the December edition which will focus on Retail. The DEM has charted the impact of the COVID-19 pandemic and the recovery on a sectoral basis.
3.3	Strengthen the competitiveness of the City Region through continued collaboration with our neighbouring authorities and building on our international connections	3.3.1 Promote the city internationally as a place to invest, visit and live through Dublin.ie	<p>The Dublin Place Branding team delivered on a series of projects to promote Dublin as an attractive location to live, work, study, invest and visit.</p> <p>A Creative Ireland photographic project was delivered in collaboration with the Arts Office and the Gallery of Photography. Photographic images were taken to build the image bank available on the Digital Asset Monitor of outdoor dining and public realm. Visits were facilitated for a number of international delegations to promote Dublin and links with other cities.</p>
		3.3.2 Strengthen ties with our existing Sister Cities through mutually beneficial initiatives and exchanges and act as first point of contact for city, business and government visiting delegations	<p>Meetings were held with the Ambassadors from Latvia, Brazil, Poland and Mexico. Meetings were also held with Deputy Mayor Barcelona, European Metropolitan Authority and EURO CITIES</p> <p>Cities Fortifying Democracy Project - Dublin City Council is participating in a transatlantic multi-city cohort to explore and advance city practice in strengthening democracy. Due to pandemic restrictions, there have been no visits by overseas delegations.</p>

Priority Objective		Supporting strategy	Progress in 2021
		3.3.3 Review the <i>Dublin Regional Enterprise Plan to 2020</i>	Review reports were provided on actions delivered under the 2020 plan and included on SPC agenda. A series of meetings and workshops were held to develop the Dublin Region Enterprise Plan to 2024.
		3.3.4 Continue to lead the Dublin Bay UNESCO Biosphere Partnership to achieve eco-tourism and development goals	Promotion campaign with Iarnród Éireann is planned to take place on the DART to promote coastal villages

#### Goal 4 to promote compact growth with connected infrastructure

Priority Objective		Supporting strategy	Progress in 2021
4.1	Take a leadership role in collaborating with city partners to expand and build a more integrated public transport system in the city	4.1.1 Work with Transport Infrastructure Ireland and the National Transport Authority to progress MetroLink and to facilitate the Bus Connects project	During 2021 the City Council engaged regularly with TII and NTA to ensure their input to the development management process so that new development sites citywide take cognisance of, and provide spatial reservations for, Bus Connects and MetroLink projects.  BusConnects Liaison Team and communications structures were put in place. Multiple workshops were held on the TII MetroLink proposed designs. Meetings and communications are ongoing regarding Metro and Dart+
		4.1.2 Deliver cycling infrastructure as part of both Bus Connects and to connect to MetroLink	For BusConnects, proposals are continually assessed and feedback sent to the NTA. Metro Link proposals are assessed from a station viewpoint as well as routes to and from the stations.
		4.1.3 Deliver the Dublin City Centre Transport Study to enable growth in public transport passengers and in active modes	COVID-19 Mobility Programme implementation was prioritised in 2020/2021. A number of Transport Actions from the Dublin City Climate Action Plan were implemented as part of the COVID-19 Mobility Programme implementation including the roll out of circa 15km protected cycle lanes, additional traffic free streets in the Grafton Street Area, two filtered permeability schemes, and the roll out of 50 school zones.
4.2	Provide and support a range of alternative and emerging travel options, particularly focused on cycling and walking	4.2.1 Implement the Dublin City recommendations from the Greater Dublin Cycle network	During 2021 Transportation Planning ensured the reservation of space on private development sites citywide for cycling projects through the development management process.  Work is continuing on the roll out of the Cycle network with projects moving to construction on Clontarf to City Centre Royal Canal 3 and 4 as well as the Dodder. The interim Liffey cycle route has been put in place and work will shortly commence on the interim Grand Canal cycle scheme. The active travel programme and the revision of the DGA cycle network will also feature.

Priority Objective		Supporting strategy	Progress in 2021
		4.2.2 Increase the amount of pedestrian space in the city centre and ensure that it is of high quality	<p>Preliminary and detailed designs are progressing on relevant public realm projects to deliver high quality improvements and enhancements to pedestrian space in the City Centre.</p> <p>During 2021, the City Council ensured that private developments citywide delivered expanded pedestrian space and high quality public realm as part of the development management process. Cross-departmental teams worked proactively during 2021 to promote multi-disciplinary, collaborative working towards implementation of the public realm.</p> <p>5 traffic free streets were permanently introduced in the Grafton Street area. In addition, traffic free trials were undertaken in a number of locations including Capel Street, Parliament Street and Sandymount Village. 20 build-outs and circa 50 temporary build-outs were constructed creating approximately 3,000m2 additional of space in order to increase/improve pedestrian and outdoor dining spaces in the City.</p>
		4.2.3 Progress the use of mobility hubs and integration of all sustainable modes into a <i>Mobility as a Service</i> arrangement	<p>During 2021 the City Council developed integrated mobility strategies in collaboration with developers for large development sites/new city quarters across the City Council area. These strategies include provision of mobility hubs providing an integrated set of services and facilities including shared car and bike schemes, EV and E-bike charging. A similar strategy is in preparation for the City Council's Emmet Road site which is intended to be an exemplar model.</p> <p>The Station bike schema moved to the Environment and Transportation Department and the process is underway to consolidate all bike and vehicle sharing schemes. A new e cargo bike scheme aimed at SMEs was launched.</p>

Priority Objective		Supporting strategy	Progress in 2021
		4.2.4 Continue the development of our intelligent transport systems and the use of data driven decision making for transport planning, incorporating near real time city simulation, bus priority systems and SCATS	NCSC NIS audit was finalised for senior management approval. (National Cyber Security Centre). The Council continued to invest in resources and staff with data analytics skills. The development of the Centralised Cycling Data system via Smart Micros is continuing and the Centralised Bus Priority System is expanding to include GoAhead buses. An ITS resourcing and deployment plan for 2030 is in progress.
4.3	Provide direction and vision around digital infrastructure provision to enable the city to capitalise on the opportunities provided by emerging technology	4.3.1 Encourage and facilitate telecommunications and high-capacity ICT infrastructure in appropriate locations throughout the city as a means of improving economic competitiveness and contributing to sustainable movement by reducing the need to travel	Work is ongoing in relation to developing approaches to facilitate 5G and telecommunications infrastructure in the City. A City Council Telecommunications Unit is in the process of being established.
		4.3.2 Consolidate Smart Docklands as a test bed for new technology-related initiatives	Under the Smart Dublin umbrella, the smart district approach has continued to expand and grow in 2021.  Dublin City Council is the leading local authority partner for three of the five smart districts, Smart Docklands, Smart DCU and our newest district, Smart D8.

Priority Objective		Supporting strategy	Progress in 2021
			<p>Smart Docklands: As part of the Smart Docklands programme, a new cycling app, Cycle Buddy was launched by former Lord Mayor, Hazel Chu at the end of May to help make cycling around Dublin easier. This was one of the winning ideas from the 'Vélo City' international cycling conference, which was held in Dublin in 2019.</p> <p>Visioneers is a new Smart Cities education module that forms part of the 'Academy of the Near Future' initiative. With funding from Science Foundation Ireland, the programme will initially target secondary school students and local authority staff, to upskill participants on what a 'smart city' means and understanding future city challenges. The programme website has just been launched, allowing schools across Ireland to sign up to take part, with the target of reaching 1,000 secondary students this academic year</p>
		4.3.3 Utilise the existing and new digital infrastructure to ensure that the main corridors into the city are operated in a connected ITS manner to provide managed corridors for buses and to ensure safe and efficient movement	The Traffic department is working on a next generation bus priority system to interface with the upgraded public transport information system from the NTA. This system will be used for delivering enhanced priority for public transport services. As part of this work the Bus Connects corridors are being assessed to determine their requirements for additional detection and data feeds.
		4.3.4 Put in place a trusted digital source for connected and autonomous vehicles and to ensure the presence of high quality digital mapping	The possibilities and challenges of autonomous and connected vehicles is something that the City Council is reviewing and the Council is part of the CAV working group with the Department of Transport.



Priority Objective		Supporting strategy	Progress in 2021
4.4	Encourage and facilitate sustainable densities and best use of underutilised, vacant and brownfield land	4.4.1 Review and implement the City Development Plan and related Local Area Plans to secure the best use of the city's land for future development	<p>The drafting of a new Development Plan is underway which will include policy on how the best use of land and buildings can be implemented through the development management process.</p> <p>752 submissions were received from public consultation on the Issues Paper which helped inform the draft City Development Plan will go on public display at the end of November.</p> <p>The 2016-2022 Development Plan, SDZs and LAPs are being implemented through the development management process and implementation of URDF funding.</p> <p>On 24 August 2021, the Minister for Housing, Local Government and Heritage confirmed preliminary approval for inclusion of Dublin City Council's North Inner City Concept Area 1 and South Inner City Concept Area 2 for €164 million in capital support under the Urban Regeneration and Development Fund and approval to move to the next stage of the project lifecycle.</p> <p>City Edge, a joint City Council/SDCC project focussed on the Naas Road Lands LAP and Park West/Inchicore area and funded under the URDF is progressing.</p>
		4.4.2 Facilitate and drive the redevelopment of Docklands Strategic Development Zone, Strategic Development and Regeneration Areas and the appropriate redevelopment of industrial land banks	<p>The Docklands Office and Oversight Group continued to implement SDRA6 and the Docklands SDZs.</p> <p>Implementation of SDRAs continued through the development management process and interdepartmental steering groups.</p> <p>The Development Plan Variation for the Jamestown Industrial Lands was completed.</p>

Priority Objective		Supporting strategy	Progress in 2021
		4.4.3 Promote the best use of land and buildings, including key sites in Dublin City Council ownership, through active land management approaches and effective management of the City Council's commercial property portfolio	<p>The Active Land Management Steering Group meets bi-monthly and five meetings have been held in 2021 to date. The Disposal Protocol Criteria is in use and there were 93 Disposals, 68 Rent Reviews, 23 Fee Simple Disposals and 61 Licences/Leases Renewed to the end of September.</p> <p>A Compulsory Purchase Order for a large site at Richmond Ave was confirmed under the Derelict Sites Act and the CPO for the Abbey Theatre redevelopment was lodged with An Bord Pleanála.</p>
		4.4.4 Encourage living in the city centre through the promotion of quality apartment living	<p>Quality apartment living, particularly with regard to external amenity space is implemented through the development management process.</p> <p>The Living City Initiative was promoted through an advertising campaign on Facebook in April and on Dublin Bus Shelters and Digi Panels in September. Reminders were sent out in relation to all outstanding applications.</p>
4.5	Maintain and enhance our public realm providing a connected, universally accessible set of quality public spaces and connections	4.5.1 Maintain and manage the city's street and footpath infrastructure, public lighting and street furniture to ensure a safe, accessible and quality public realm for all	<p>The Road Maintenance Services' Annual Works Programme which ensures that the City's roads, footpaths and cycling network are maintained to a high standard is 60% completed and on target for completion by year end. It will result in the resurfacing of circa 14km of the City's road network and the renewal of circa 12km of the City's footpaths.</p> <p>Regular Maintenance of Regional and Local Roads has resolved almost 9,000 customer enquiries and service requests to the end of September 2021. During the same period approximately 2,700 defects and hazards on the road network were repaired and/or made safe by our direct labour crews. Furthermore, circa 160 critical defects and hazards were repaired and/or made safe within 24 hours of being recorded.</p>

Priority Objective		Supporting strategy	Progress in 2021
			<p>Inspections of Utility openings and meetings with Utilities are ongoing to ensure compliance with the Guidelines for Managing Openings in Public Roads. To end September 2021, the City Council has completed approximately 20,000 inspections of utility openings on the road network.</p> <p>The Winter Maintenance programme, which ran from mid-October 2020 to the end of April 2021, saw the gritting of the City's road network on forty-one occasions, spreading almost 3,000 tonnes of salt in the process. Plant, machinery, salt stock, staff rosters and arrangements for staff training are in place for the 2021/2022 winter maintenance season.</p> <p>Licence and enforce regulations in relation to telecoms cabinets are being carried out in accordance with regulations. All public realm projects including associated infrastructure are designed to be safe, accessible and of high quality. Through the development management process, the City Council secured the upgrade/improvement of public footpaths and the delivery of high-quality public realm throughout the city.</p> <p>Public lighting infrastructure continues to be maintained to a high standard and a tender process is in progress to substantially upgrade the Public Lighting across the city to high efficiency LED lighting.</p>
		4.5.2 Implement the phased programme of projects in the City Centre Public Realm Masterplan 2016 – 2034	Public realm works at Wolfe Tone Square and Francis Street are both on site. Bridgefoot Street Park and Broadstone Plaza are complete. Works at Liffey Street and Temple Bar Square are at construction tender stage.
		4.5.3 Advance the revised proposals for College Green Plaza	Revised proposals for the College Green Plaza are under active consideration.

Priority Objective		Supporting strategy	Progress in 2021
		4.5.4 Lead the concept and design processes for key bridge infrastructural projects	Transportation Planning provided planning advice and input to Roads Design & Construction during 2021 on key bridge projects.
<b>4.6</b>	In partnership with Irish Water, manage and improve Water Services infrastructure	4.6.1 Manage the Service Level Agreement with Irish Water and deliver on the agreed programme of work	Despite COVID-19 restrictions Water Services Operations has continued satisfactorily. Many new projects have been seamlessly integrated into the Water Network. Progress is also being made on the integration of further projects in conjunction with Irish Water

## Goal 5 To support and engage active, inclusive communities

Priority Objective		Supporting strategy	Progress in 2021
5.1	Provide people with the opportunity to access outdoor recreation and natural environments through enhancing and expanding our network of parks and green spaces	5.1.1 Implement the Dublin City Parks Strategy 2017 – 2022	The value of the City's parks during the pandemic has been greatly appreciated by citizens and all aspects of the service continued and parks remained open throughout.
		5.1.2 Continue to support the Dublin Mountains Partnership to achieve sustainable access to the mountains for the citizens and visitors to Dublin	A new strategic plan and work of partnership was presented to the Arts, Culture, Leisure SPC in September 2021
5.2	Facilitate active citizenship in city communities and engagement with key stakeholders	5.2.1 Develop local development and social inclusion initiatives through the Local Community Development Committee	<p>DCC's Local Community Development Committee will meet on six occasions during 2021. Over the period the LCDCC, following development and adoption of its Annual Plan, has:</p> <ul style="list-style-type: none"> <li>• overseen the delivery of a new Framework Plan for Integration and Inclusion 2021-2025, adopted by Dublin City in June</li> <li>• approved Community Enhancement Funds 2020 (Round 1 and 2) and 2021 (Round 1) of €806,501 to 125 community and voluntary groups</li> <li>• approved €107,560 grant funding to community and voluntary groups under the City Council's Healthy Ireland Community Resilience Fund (CRF)</li> <li>• approved €117,246 grant funding to community and voluntary groups under Round 2 of the COVID19 Emergency Fund</li> <li>• formally agreed Dublin City's membership of the Bloomberg Philanthropies &amp; World Health Organisation (WHO) Partnership for Healthy Cities</li> <li>• formally adopted the LGBTQIA+ pledge developed and proposed by the Dublin City Comhairle na nÓg and supported the work of the Comhairle</li> </ul>

Priority Objective		Supporting strategy	Progress in 2021
			<ul style="list-style-type: none"> <li>• approved outcomes of the European Social Fund (ESF) review of Dublin's €5.6M SICAP programme 2018-2022 and adopted the annual action plans and mid-year reviews for each of the five SICAP programme implementers</li> <li>• supported the Dublin City Learning Network in achieving the UNESCO Learning City Award 2021 for Dublin; and</li> <li>• engaged with all relevant stakeholders in monitoring implementation of Dublin's Local Economic and Community Plan 2016-2021.</li> </ul>
		5.2.2 Support actions and identify work to progress under the Dublin City Local Economic and Community Plan 2016 – 2021 and develop a new plan to commence in 2022	<p>The LCDC has noted work underway in relation to the LECP and continues to monitor its implementation.</p> <p>A submission is being developed for submission to the DRCD on forthcoming Guidelines for the preparation and adoption of a new LECP from 2022.</p>
		5.2.3 Strengthen participation through the development of the Public Participation Network and Comhairle na nÓg	In collaboration with the Dublin Volunteer Centre, the new host for DCC's PPN, the PPN has been strengthened with the recruitment of a new Resource Worker and its membership has been expanded under a new thematic panel on Integration.
		5.2.4 Empower and strengthen local community building through our community development and engagement programmes	<p>The Community Development and Engagement programmes of each Local Area Office are supported via:</p> <ul style="list-style-type: none"> <li>• an increased allocation of funds in 2021 to increase local area budgets to at least €20k per area; and</li> <li>• a reboot of the Community Grants 2021 programme that will ensure all previously eligible applicants from 2020 will be reconfirmed for grant funding in 2021</li> </ul>

Priority Objective		Supporting strategy	Progress in 2021
			Funding of €188,050 for a pilot Place Based Leadership Development programme that includes Darndale in Dublin 17 and Drogheda has been agreed with DRCD and drawn down in Q3, 2021.
		5.2.5 Make all of our public consultations available on the City Council's online consultation hub, as well as in traditional formats	92 consultation processes were undertaken by the City Council during the first three quarters of 2021.
		5.2.6 Manage the Your Dublin, Your Voice platform to gain the views of people on a range of issues	Your Dublin Your Voice was used to deliver four surveys in 2021. Survey themes supported the development of work in Heritage, Dublin Place Branding, The Dublin City Development Plan and Economic Development.
<b>5.3</b>	Promote social inclusion and diversity by working with, and empowering, groups across all sectors of the community	5.3.1 Review the Social Inclusion, Integration and Age Friendly Strategies	<p>The Draft Dublin City Council Housing Strategy for Disabled Persons was submitted to the Housing Agency for comment and consideration. The final draft is due to be completed by year-end for approval by the Housing SPC.</p> <p>The City Council's Social Inclusion Strategy is being fully revised under proposals currently being developed for Dublin as part of the Regional Enterprise Strategy (RES).</p> <p>The Council's Age Friendly Strategy has been revised to account for new developments at national programme level and is under active consideration by the LCDC for adoption, agreement and proposal to the City Council in Q4, 2021.</p> <p>The Integration Strategy has been fully reviewed and revised and a second follow-on strategy is currently under development as per the Framework Plan for Integration and Inclusion 2021-2025, adopted by Dublin City Council in June.</p>

Priority Objective		Supporting strategy	Progress in 2021
		5.3.2 Provide welcoming and inclusive spaces for all across the network of public libraries	Improvement works to the network of public libraries continued during 2021 with highlights including: <ul style="list-style-type: none"> <li>the installation of the first self-service Library locker in Drimnagh was complete</li> <li>planning is underway to replace the existing mobile library fleet with flexible electric vehicles, as part of the Library in the Community Project</li> <li>development of a universally accessible library for Finglas continued with the expected opening in 2022.</li> <li>a temporary library was operational in Richmond Barracks while the Emmet Road Project is developed.</li> <li>designs were completed for access works at Marino Library</li> <li>a Sensory Garden Project commenced for Walkinstown Library</li> <li>window replacement was complete at Raheny Library</li> <li>refurbishment of the Dublin and Irish Collection Reading Room is underway</li> <li>the roll-out of up-graded self-service facilities at all branches commenced</li> <li>engagement with the Dalymount Project Team to develop a public library as part of the stadium</li> </ul>
		5.3.3 Continue to provide appropriate sites and buildings for community use	The City Council is the landlord of over 300 community buildings for which a variety of services are provided including rent reviews, landlord repairs, lease renewals etc. The Council continues to provide appropriate sites and buildings for community use in consultation with the Area Offices.
	5.4 Improve the health and well-being of communities across the city by increasing access to participation in sports, recreation and healthy activity	5.4.1 Review STRIDE: 2017–2020, the Dublin City Sport and Wellbeing Strategy	A review of STRIDE will commence in Q3. This review will also develop an Interim Sports Strategy to provide strategic policy for the sports partnership until the Dublin City Development Plan is adopted.
		5.4.2 Finalise and implement a new Dublin City Play Strategy	The City Play Strategy was brought through public consultation, and the Arts, Culture, Leisure SPC and was adopted by Council in September 2021.



## Goal 6 to sustain a vibrant cultural life

Priority Objective		Supporting strategy	Progress in 2021
6.1	Celebrate and promote the history, culture and literary traditions of the city to build on their value to the city's identity, to society and to the economy	6.1.1 Implement Libraries Unlimited: A Strategic Direction for Dublin City Libraries 2019-2023	<p>Implementation is proceeding as planned with priorities and timeframes adjusted in response to COVID-19 disruptions.</p> <p>Pod working continues to impact on the ability to offer full opening hours throughout the branch network as staff continue to work in a hybrid pattern, mixing working from home and working in-branch.</p> <p>A Libraries Communications and Digital Transformation Team has been established to support the mix of on-line and in-branch activity.</p>
		6.1.2 Develop and implement a new three-year UNESCO City of Literature strategic plan 2020 – 2022	<p>The Plan is complete and implementation is underway for the period 2020-22. The main pillars of the plan are for Dublin UNESCO City of Literature to 'promote, include, support and connect' all sectors of the literary community.</p> <p>The Dublin Literary Award was delivered online again in 2021 due to COVID-19, in partnership with the ILDF. Special focus was given in 2021 to Literature in translation and supporting writers in the Irish Language.</p>
		6.1.3 Promote and support awareness of the Irish language and recognise its unique place and contribution to the cultural diversity of our City	<p>In order to create both a visible space and to highlight the importance of the language, Irish continues to be promoted on signage, exhibitions, banners, hoarding and information boards etc. throughout the city.</p> <p>The Council continues in its efforts to comply with the Official Languages Act 2003 and other language legislation to ensure Irish language services are provided to our customers.</p> <p>On-line Irish language training courses were provided to staff during the 2021 and other online sources of Irish language and terminology aids were</p>

Priority Objective		Supporting strategy	Progress in 2021
			<p>made available in order to assist our staff in the provision of Irish language services.</p> <p>The City Council continues to engage with outside stakeholders in order to recognise the unique place the Irish language holds in the culture of the City.</p>
		6.1.4 Implement our programme of arts development	New Funding for Artists in the North Central Area was provided through Creative Ireland and new Arts Council funding was secured for work in Darndale and Artane. A Neighbourhood Grant Scheme was delivered in collaboration with Community Officers.
		6.1.5 Protect and promote the city's architectural heritage and advance conservation best practice, including the adaptive reuse of historic buildings	<p>Work is underway including preparation of reports for 101 additions, 3 deletions and amendments to 55 entries on the RPS as part of the current Development Plan process.</p> <p>In addition, 18 additions reports have been prepared and adopted up to September 2021 on the current RPS. Applications are being processed in relation to 69 projects under the 2 national conservation grant schemes - Built Heritage Investment Scheme and Historic Structures Fund.</p>
		6.1.6 Continue to promote Dublin's unique history and heritage nationally and internationally through awareness raising of our Viking and Medieval archaeology, the Decade of Centenaries, digital projects and other events, publications and partnership projects	<p>Ten National Community Monuments Fund projects are being processed and delivered in 2021 including St Canice's, Finglas Conservation Management Plan.</p> <p>The Viking Dublin York-Axis AHRC project has commenced and an exhibition of Irish artefacts found in Viking graves is being planned for 2022, in partnership with Dublinia, Oslo Museum and Stavanger Museum.</p> <p>Dublin City Council hosted the annual International Viking event with NUI as part of the Dublin Festival of History. The Friends of Medieval Dublin Symposium took place in September and the proceedings of a previous FMD symposium was published with City Council support.</p>

Priority Objective		Supporting strategy	Progress in 2021
			The St Anne's Community Archaeology Pilot Project is underway as is the Dublin County Archaeology GIS 2021 Project.
		6.1.7 Prepare a new five-year Dublin City Heritage Plan 2020-2025	The Heritage Plan review is underway which is due for completion in early 2022.
		6.1.8 Maintain the Hugh Lane Gallery's world-class programme of exhibitions of national and international artworks	<p>Collections and exhibitions hosted in 2021 include:</p> <ul style="list-style-type: none"> <li>• The Lane Legacy (opened 2020)</li> <li>• Cecil King: Present in Time Future</li> <li>• Joseph Beuys: From the Secret Block to Rosc</li> <li>• The Art of Negotiation: John Lavery's Anglo Irish Treaty Portraits (Embassy of Ireland, London)</li> <li>• Studio &amp; State: The Laverys and the Anglo-Irish Treaty (National Museum of Ireland, Collins Barracks)</li> <li>• Collection display featuring recent acquisitions of Niamh McCann</li> </ul> <p>In 2021 the Gallery hosted an Exhibition by Irish Artist Maud Cotter Exhibition: a consequence of – a dappled world. A successful run of programme events and press reviews have concluded, and a full educational and community programme has been curated in response to the exhibition. A PR and social media campaign was developed alongside a series of teasers featuring the artist in studio talking about her exhibition.</p> <p>In response to From the Secret Block to ROSC, the Gallery collaborated with street artists Asbestos who created the large mural Pass Freely, on the side wall of the AIB building on O'Connell Street Upper. This large figure is created from painted burnt matches each one marking the tragic death of a COVID-19 victim. On the hoarding below is the quote from Joseph Beuys Pass Freely From One Level of Existence to Another.</p> <p>Do you remember what you are burning? is the first solo museum exhibition by Iraqi-Kurdish artist Hiwa K in Ireland. The exhibition was conceived as a</p>

Priority Objective		Supporting strategy	Progress in 2021
			<p>three-venue collaboration by Jameel Arts Centre Dubai with Hugh Lane Gallery, Dublin, the Power Plant Contemporary Art Gallery, Toronto and the artist Hiwa K.</p> <p>The conservation programme for HLG continued to conserve the collection artworks for the enjoyment of future generations, including works by Walter Bayes, Giovanni Boldini, Sir John Lavery, Patrick Scott, Renato Guttuso, Sean Scully, and others.</p>
		6.1.9 Ensure that our civic, public and operational buildings are managed in a way that provides the highest quality facilities for, and maintains key historic buildings on behalf of, the public	An Asset / Facilities Manager has been appointed to ensure buildings are operational and managed to the highest quality.
<b>6.2</b>	Enable diversity in access to arts and culture to give everyone the opportunity to participate	6.2.1 Identify and document diversity evident in current programmes and list the opportunities to increase access and diversity	<p>The Arts Grants application process now uses criteria to ensure engagement with diverse practitioners, audiences and participants to qualify for funding.</p> <p>A Diversity Photographic Commission with the Gallery of Photography was completed.</p> <p>In 2021 HLG hosted an Exhibition by Iraqi-Kurdish Artist Hiwa K explores ideas of estrangement, collectively, histories of neoliberalism and the long shadow of the multiple conflicts waged on and in Iraq.</p> <p>Commissioned in 2021 by Hugh Lane Gallery Education Department for Culture Night, 'Amongst Ourselves' directed by the Spoken Word poet</p>

Priority Objective	Supporting strategy	Progress in 2021
		<p>FeliSpeaks is a short poetic film that considers the dynamic of the Black Irish mother daughter relationship.</p> <p>A monthly programme of audio description of artworks for people with a visual impairment is taking place in Hugh Lane Gallery.</p> <p>Participation in Arts and Disability Ireland workshops is building capacity and understanding of programme opportunities to increase participation and inclusion.</p> <p>A launch of Seamus Nolan Traveller Collection publication is planned for November.</p>
	<p>6.2.2 Deliver a schedule of projects and participatory education programmes that encourage participation in the visual arts among a range of target groups</p>	<p>Engagement programmes by The Lab Gallery Visual Thinking Strategies Education programming and the New Citizen Commissioners Programme in Public Art target participation by a range of groups and communities in the City.</p> <p>In 2021 HLG provided over 180 art talks and programmes including Coffee Conversations, Culture Clubs, art appreciation courses, UCD lectures series, Peoples College art lectures, VTS Sculpture Club, VTS and Literacy, Beuy film screenings with Goethe Institut, audio description for people with visual impairment, third level artist-curator discussions and films as Gaeilge.</p> <p>Study Mornings, Summer Schools for adults and an Online Transition Year six-day course and TY Blog plus a range of other portfolio courses, club sessions and activities targeting young people were offered through HLG.</p> <p>The 2-day Art and the Outdoors on Parnell Sq. which took place over the August Bank Holiday was a community celebration of in-person art, music, Spoken Word in collaboration with Poetry Ireland, street spectacle en plein air.</p>

Priority Objective		Supporting strategy	Progress in 2021
			The Culture Night programme of art, music, performance, film in person and online provided an opportunity to celebrate culture in the City. And 22 October, as per public health guidelines, saw the resumption of in-person community programmes in gallery and planning for collaborations.
		6.2.3 Deliver a focused and creative programme across all of Dublin's primary schools engaging directly with the city art collection	<p>During Phase III Zoom@HughLaneGallery city-wide project, 13 primary schools from across the City Council's administrative area participated in 26 live online artist-led discussions and workshops. The majority of participating schools were designated DEIS.</p> <p>Digital resources (specially created 'how to' art activity films) and analogue resources (sketchbooks; materials, posters and teaching notes) provided additional support in new online context. Planning is now underway for Phase IV and resumption of in-gallery visits by participating schools, public health guidance permitting.</p>
		6.2.4 Animate library spaces with diverse and inclusive programme of events	<p>Programmes were delivered on health, careers and employment, science, climate change, Irish language, music, literature.</p> <p>Blooms day event were hosted by library staff with partners on Zoom (79 events with 3,029 attendees).</p> <p>Engagement with the National Libraries Campaigns as part of the 'Keep Well' initiative were supported with 8 events for Ireland Reads and 4 events for Grow it Forward - 211 attendees on Zoom.</p> <p>The 2021 Festival of History ran from September 20th - October 10th, with a programme that included over 100 free talks and activities, in a mixture of online and in-person events.</p>
6.3	Facilitate educational opportunity through	6.3.1 Deliver diverse programme across the library branch network	In partnership with Dublin City Arts Office, the City Libraries had 37 events at Coolock, Ballyfermot and Cabra Libraries, designated Creative Hubs, where 693 primary school children availed of arts programming (visual art

Priority Objective		Supporting strategy	Progress in 2021
	programmes and funding	with a focus on promoting digital literacy and supporting the maker movement	<p>and creative writing) responding to The Record Keepers children's exhibition in Cabra Library.</p> <p>The Children's Summer Programme was hybrid - delivering both on-line and in-person outdoor events in July and August. 1,698 children and parents attended drama, art, science, dance, music and story-telling events.</p> <p>44 Children's Book Festival events were planned for October as part of the National 'Right to Read' Campaign.</p> <p>The total number of programmed events to the end of September was 253 and 5,631 attendees hosted on-line and outdoors for Inside Out.</p> <p>41 events were hosted by historians in residence with 2,440 attendees.</p> <p>An additional 26 local branch online events with 884 attendees also took place.</p> <p>Coolock Makerspace 'How-to' videos are in production to support the animation of the space when public health restrictions are lifted.</p>
<b>6.4</b>	Animate city spaces by providing and supporting a range of events, festivals and opportunities for people to celebrate and come together	6.4.1 Develop, fund and support a diverse range of events, festivals and parks events	<p>Due to COVID-19 most events which the City Council would usually support didn't take place during, 2021.</p> <p>The City Council supported the St Patrick's Festival and Dublin Pride to deliver their virtual events. A festive lighting experience for Halloween was held in Smithfield Square and Barnardo Square from 29th – 31st October which included projections.</p> <p>In partnership with the OPW the Council is helping to deliver Christmas at the Castle, the Christmas Market in the grounds of Dublin Castle, public health guidance permitting.</p>

Priority Objective		Supporting strategy	Progress in 2021
			<p>The annual Winter Lights Festival is also back for 2021 and extra locations are included such as the National Art Gallery and Merrion Square Park.</p> <p>The City Council is partnering with Fáilte Ireland to programme NYF 2021 and liaised with Culture Night to deliver the outdoor events in the Amphitheatre, Meeting House Square, Barnardo Square and installation of sculptures in the City Centre.</p> <p>As part of the City Recovery initiative the City Council installed light boxes on Smithfield Square, throughout Docklands and on O'Connell Street to help animate the spaces.</p>
		6.4.2 Licence the city's on-street markets, casual trading and street performance in a manner that enhances people's city experience	All casual trading licence renewals, street performer renewals and a large number of new street performer applications were processed. Daily inspections of traders and street performers continued throughout the year. Monitoring of unlicensed advertising boards in the public domain also continued with removal notices issued or offending items removed as required. All complaints regarding street furniture were responded to.
	6.5 Support and encourage the provision of arts and cultural facilities to ensure that the cultural life of the city has the space to thrive	6.5.1 Deliver Parnell Square Cultural Quarter on a phased basis	A detailed examination of the project is ongoing with the Design Team to finalise design and access costs. The project successfully attracted URDF funding, with the award announced in March 2021.
		6.5.2 Conduct an audit of artists' workspaces identifying deficits and opportunities to transfer buildings to cultural use/workspaces	The Audit has been completed and spaces have been identified at the Pepper Canister Church and Buttery Park.
		6.5.3 Continue a feasibility of sites in Dublin City Council ownership for artists' workspaces and	Feasibility studies for Bridgefoot Street and Merchants Quay buildings were completed during 2021.



Priority Objective		Supporting strategy	Progress in 2021
		work with developers to embed arts and cultural workspaces in new developments	
		6.5.4 Expand the Hugh Lane to include a new wing in Temple Bar for gallery and programming space	1 North Frederick Lane has been acquired for HLG as a conservation and storage facility for fine artworks. A feasibility study will now be undertaken. 20/21 Parnell Square North now form part of the Development Plan of Hugh Lane Gallery and a feasibility study will form part of the development plan for Hugh Lane Gallery.

## Goal 7 to become a more responsive, innovative City Council

Priority Objective		Supporting strategy	Progress in 2021
7.1	Support a culture of innovation, training and development	7.1.1 Ensure our organisational design and structure is appropriate for the delivery of our corporate goals and objectives, in line with the Local Authority People Strategy	<p>40 recruitment campaigns were held to date in 2021, with 16 campaigns ongoing and 6 due to be advertised before the year end. All interviews were held virtually, and in compliance with COVID-19 public health measures. Over 186 appointments have been made to date in 2021.</p> <p>The City Council has continuous engagement with the Public Appointment Services with regard to Senior Management and Senior Professional recruitment campaigns.</p> <p>Workforce planning is ongoing to support the implementation of the Corporate Plan through engagement with senior management in each Department to understand and best address ongoing staffing needs.</p> <p>Work on developing the CORE HR and Payroll System is ongoing with an expected implementation date set for early 2022.</p> <p>A new organisational transformation programme, FutureWork, has been established to examine emerging issues and opportunities for the organisation and to shape how the Council will work into the future. Focus areas include blended working and workspaces, digital transformation, continuous improvement and innovation, people, learning and development.</p>
		7.1.2 Foster an environment of continuous improvement and development for our staff	<p>2021 saw the start of a phased roll-out of an e-learning platform, building on the move to online and blended learning which has been accelerated by the impact of COVID-19.</p> <p>Courses run or available online to date include:</p> <ul style="list-style-type: none"> <li>• Building Resilience and Resilience for Line Managers</li> <li>• Waste Segregation Pilot Scheme</li> <li>• Mental Health for All at Work</li> <li>• GDPR Phased rollout</li> </ul>

Priority Objective	Supporting strategy	Progress in 2021
		<ul style="list-style-type: none"> <li>• Induction and Orientation for new employees</li> <li>• Pre-Retirement Seminars</li> <li>• Microsoft Training</li> <li>• A-Z of Local Government</li> <li>• Stepping into Leadership Management Development Programme</li> </ul> <p>Other schemes and training supports in place for staff are:</p> <ul style="list-style-type: none"> <li>• Corporate Scholarship Scheme</li> <li>• Departmental Scheme</li> <li>• Apprenticeship Scheme</li> <li>• Certificate in Environmental and Planning Legislation</li> <li>• Climate Action Training</li> <li>• Legislative Training for Grade 6,7 and Analogous</li> </ul> <p>The City Council's Continuing Professional Development Programme, accredited by Engineers Ireland, is available to all engineering and technical employees who are encouraged to sign up to and attend the training provided.</p> <p>The City Council's Project Management Network reflected on lessons learned in project delivery to help achieve continuous improvement and, this year, focused on Cost Management. 2 online Project Management development courses were also provided for project managers.</p> <p>A culture of working safely is being promoted through a programme of staff training and the development of guidelines and policy in relation to working safely. Delivery of essential Health and Safety training was ongoing throughout 2021, in strict adherence to public health restrictions.</p> <p>The City Council launched a Health and Wellbeing Hub for staff and a series of virtual live Health and Wellbeing events. The focus in 2021 has been on</p>

Priority Objective		Supporting strategy	Progress in 2021
			<p>resilience and health promoting initiatives which foster well-being and complement safe work practices.</p> <p>PMDS is in place across the organisation and is used to identify training and development needs of employees on an ongoing basis.</p>
		7.1.3 Facilitate staff to adopt innovative approaches in their work through the continued development of change management initiatives such as DCC BETA	<p>The City Council has been developing an Innovation Framework throughout 2021, running an Innovation Skills Series with Dr David Ricketts, Fellow of Harvard University and Kip Harkness of San Jose City Council. These sessions involved over 200 staff, and the outputs are being used to develop a Framework with tools and techniques for adoption to use in change and innovation projects across the organisation.</p> <p>The City Council's 3<sup>rd</sup> Annual Innovation Week took place as part of the national Public Sector Innovation Week at the start of November. A range of innovative projects were showcased throughout the week including the Digital Services Team, the Housing Maintenance Digital, Bag bin and Citizen Hub projects.</p> <p>Dublin has been shortlisted as a semi-finalist for the European Capital of Innovation (iCapital) Awards, an annual recognition prize awarded to the European cities that best promote innovation in their communities. The top prize is €1million, with €100,000 for two runners-up. This is the first time Dublin City Council has entered the competition. Dublin has been shortlisted as one of eight other semi-finalist cities for the 2021 awards.</p>
7.2	Promote our vision, achievements and services through improved, proactive communication	7.2.1 Redesign the City Council website to serve as an online portal and user-friendly information resource	The new corporate website has been in use for a year. A new analytics component was added in September 2021 to analyse site usage and inform future development. Training is planned for key staff across the organisation to enable them to update their own content.

Priority Objective		Supporting strategy	Progress in 2021
		7.2.2 Capitalise on the reach and opportunity provided by social media to broaden communication and engagement with the public	<p>2021 saw a continued increase in public engagement across our main corporate social media channels and a significant increase in engagement during the pandemic. For example, a comparison between 2020 to 2021 shows increases in:</p> <ul style="list-style-type: none"> <li>• Twitter followers: 75,300 to 79,681</li> <li>• Twitter impressions: 1.5m to 3.2m</li> <li>• Twitter engagement: 79,300 to 150,689</li> <li>• Facebook followers 31,379</li> <li>• Instagram followers: nearly doubled from 7,000 to 12,700</li> </ul>
		Enhance tools for internal communication so that staff are easily kept abreast of all relevant developments	The Staff Bulletin is produced every 2 weeks and is circulated via email to everyone in the organisation with an email address. Advance work has begun on the development of a communications app for all staff, both office-based and operational.
7.3	Strengthen our civic leadership role and make collaboration a fundamental part of the way we work	7.3.1 Develop and implement systems and procedures to assist the Elected Members in their role	<p>2021 saw a number of actions to support the Elected Members including:</p> <ul style="list-style-type: none"> <li>• The introduction of an online system to facilitate Ethics Returns for Elected Members</li> <li>• An Introduction Pack for the Lord Mayor upon election was prepared and provided</li> <li>• Training was provided in the new Standing Orders for Chairs of Council Committees</li> <li>• A Training and Development Plan was developed and put in place for Elected Members</li> <li>• Consultation was held with the Elected Members IT Sub-Group on the development of a Councillor Portal</li> <li>• Introduction of new Counselling Service for Elected Members</li> <li>• Design and upgrade of Councillor Facilities in City Hall</li> </ul>

Priority Objective		Supporting strategy	Progress in 2021
		<p>7.3.2 Create effective collaborations with other local authorities and public sector organisations, academia, businesses, citizens and international partners</p>	<p>The City Council strengthened and expanded its collaboration with partner organisations throughout 2021 in developing responses and rolling out initiatives to tackle City challenges. Some highlights include:</p> <ul style="list-style-type: none"> <li>• Ongoing engagement by the Lord Mayor with the Mayors/Cathaoirleach of the other three Dublin Local Authorities on projects which involve Dublin City and County, and with citizens, community organisations and international partners</li> <li>• Transportation Planning has established a collaborative forum with transportation teams in the other Dublin Local Authorities and continued to collaborate throughout 2021 with external agencies including NTA and TII and with TUD</li> <li>• The EMWERLA has continued to work in a collaborative manner with constituent local authorities in the east midlands area, other state agencies, including the DECC, LGMA, CCMA, An Garda, the EPA, NWCPO, and Industry to increase the effectiveness of waste</li> <li>• The City Council continues to engage with a range of stakeholders in business and academia to develop and run the MODOS Pathways to the Circular Economy Webinar Series, the MODOS Mentoring and Innovation Award Initiative and the Circular Cities Climate-NIC Innovations Accelerator programme for early-stage businesses</li> <li>• Dublin City Council received funding from Creative Ireland to undertake the Eat the Streets Festival involving over 20 external partners to explore climate action and support behaviour change</li> <li>• Partnerships with third level institutions have been developed across a range of areas including projects for students undertaking the MSc in Climate Change at DCU and the Diploma in Design Thinking for Sustainability at UCD, a pilot internship programme with 8 students from Trinity College was undertaken in the summer. The Law Department has arrangements for collaboration with Trinity College Dublin and with Dublin City University and has hosted students internships with both universities during 2021</li> <li>• The City Council participated at sectoral level in all meetings of the CCMA, CCMA Committees and with LGMA, and is actively collaborating</li> </ul>

Priority Objective		Supporting strategy	Progress in 2021
			<p>with the sector in relation to projects for example national service catalogue, measuring customer satisfaction across the sector, and developing digital services</p> <ul style="list-style-type: none"> <li>• Internal Audit Staff gave input in to the Regional and National Audit Network and collaborated with other authorities through attendance at Institute of Internal Auditor events</li> <li>• A market soundings exercise on Civic Crowdfunding was concluded and submissions through an open tender process are under evaluation</li> <li>• Collaboration continues with Ordnance Survey Ireland (OSi), Central Statistics Office (CSO), Residential Tenancies Board (RTB) and Maynooth University to maintain and enhance its online geospatial Housing Observatory Data Navigator</li> <li>• Regular and ongoing engagement takes place with management, staff, trade unions and relevant external bodies in advancing organisational change proposals and processes, addressing and resolving industrial relations issues, and ensuring adherence to corporate standards</li> <li>• A review of Local Government Funding as it applies to Dublin City Council is underway, with an expected completion date in early 2022</li> <li>• A report on Changing Retailing and Digital Trends was prepared and presented to the January 2021 Finance SPC Meeting. Further examination and analysis will be undertaken as retail market reopens.</li> </ul>
		<p>7.3.3 Situate our work within a broader global framework by engaging with international partners and programmes that advance our goals for the City</p>	<ul style="list-style-type: none"> <li>• The City Council is an active member of the Eurocities Network and its Working Group on Housing and is collaborating as an international partner with the City of Vienna Building Exhibition 2022</li> <li>• The Council, in conjunction with Bloomberg Philanthropies and FutureGov, has been working on a new initiative aimed at improving the Housing Maintenance repair requests process and accelerating digital innovation to improve services and deliver better results for residents</li> <li>• Hugh Lane Gallery undertook collaborations with and loans from the collection to National Gallery London, Embassy of Ireland London, National Gallery of Ireland, and the Goethe Institut Dublin, the</li> </ul>

Priority Objective		Supporting strategy	Progress in 2021
			<p>Philadelphia Museum of Art, Kunsthalle Bremen and exhibition collaborations partnerships with the Power Plant Toronto and Dubai, the Andy Warhol Museum, Cap Moderne and the Guston Foundation</p> <ul style="list-style-type: none"> <li>• The City Council is a member of several different international groups including the Cities Today Institute, IMPACTS and ITS Ireland, the Association of Cities and Regions for sustainability group on Circular Cities</li> <li>• Conferences and seminars have been held remotely on COVID-19 responses in different cities in Europe, America and Australia.</li> <li>• The City Council has successfully applied for the IURC programme in partnership with the city of Seoul, South Korea and linking with other cities such as Rotterdam and Sofia, to engage in knowledge exchange in the area of climate action and COVID recovery</li> <li>• The City Council engaged, through the Finance SPC, with the Democracy Collaborative and the Centre for Local Economic Strategies (CLES) in examining the development of Community Wealth Building in the Dublin City administrative area. Presentations were made by both organisations to the September 2021 Finance SPC Meeting.</li> <li>• The City Council and South Dublin collaborated to host an International Conference on the City Edge Project</li> <li>• A range of international collaborations are ongoing as part of the Smart Cities Programme including the City Possible partnership with MasterCard, participation in the CCGC (EU city technology leaders) knowledge sharing peer network</li> <li>• Dublin is participating in the Carter Centre Inform Women Transform Lives Global Campaign which aims to provide access to information for women and to protect their rights to access this information. The project is being rolled out in the NEIC using recreation and sports as a mechanism to bring women together.</li> </ul>
<b>7.4</b>	Continue to focus on providing Quality Customer Service to	7.4.1 Implement and renew the Customer Service Action Plan	The Customer Service Action Plan is a key strategic document that outlines the standards that customers can expect when accessing services and targets improvements in a range of areas. Development of the new plan



Priority Objective		Supporting strategy	Progress in 2021
	deliver the best service possible to citizens and customers		(2021-2024) has been delayed, as it has been difficult to engage with citizens and other stakeholders. Customer complaints continue to be monitored closely.
		7.4.2 Improve and streamline customer contact channels to make it easier for the public to access their services when, where and how it is convenient for them	The Council has been creative in changing how our current contact channels work to continue to deliver services. An appointment system continued to be used for public counters in the Civic Offices so that we could continue to deliver an in-person service where required, safely for customers and staff. We continued to use our social media channel to provide information to citizens and are piloting other initiatives such as a facility to book an online meeting with citizens and expanded use of web chat.
		7.4.3 Enhance and expand the role of the Customer Services Centre as our main customer touchpoint when accessing services	DCC is committed to becoming a JAM (Just A Minute) Card friendly organisation by end of 2021. Discussions currently underway with NOW Group – the founders of the JAM Card. The JAM Card allows people with intellectual disabilities feel more confident in dealing with public facing staff. Training will be mandatory for public facing staff in every department with a proposal to include it in the induction training for all new staff, regardless of their grade and work location.
		7.4.4 Develop a Digital Strategy for the City, which includes expanding our range of digital and online services	A digital strategy is in development and a new Digital Services Team has been set to expand our online service provision and develop digital ways of working internally.  The Citizen Hub platform is due to go live in Q4 2021 and this will enable DCC provide a range of services online for citizens and business, and includes a portal for Elected Members queries.
7.5	Transform our use of technology and data in	7.5.1 Continue to expand the Smart City Initiative to explore and pilot use of	A competition to increase use of the Dublin Cycle Buddy App, sponsored by Virgin Media, is in planning. Phase 1 of the Life Buoys project is now complete and is under evaluation. For Phase 2, the City Council is

Priority Objective		Supporting strategy	Progress in 2021
	decision-making and service delivery	new technologies in our service delivery	<p>partnering with Sligo County Council and 8 others in a bid for DEPR funding to scale up the life buoys pilot.</p> <p>A number of outputs are being produced as part of the Drones Project including a report on international best practice regarding drones and a local government, drones and privacy handbook and a regulations handbook.</p>
		7.5.2 Develop a Data Management Strategy for the organisation that improves how our data is managed, used and reused, and that service quality is enhanced through its use	<p>Plans for the establishment of a Corporate Data and Analytics Team are well advanced and this will support and build on ongoing departmental initiatives, improve data quality and enable data based decision making.</p> <p>An Open Data Policy is currently in development. The Council is continuing to publish datasets on the Dublinked site and has published 98 environmental datasets so far, work is ongoing in relation to new datasets such as taxi rank locations, CCTV Traffic Poles, accessible parking bays locations and traffic signal pole locations</p>
7.6	Work to place human rights and equality at the core of how we perform our functions	7.6.1  Implement our Public Sector Duty Action Plan over the lifetime of this Corporate Plan	<p>The roll-out of the Public Sector Duty Implementation Action Plan at departmental level commenced in 2021 with work complete in Dublin Fire Brigade and ongoing in Corporate Services, Transformation and Human Resources.</p> <p>The Dublin Fire Brigade (DFB) Equality Action Plan 2021-2023 has the aim of embedding pride in an equal and diverse DFB. The objectives of the plan, supported by a programme of actions, are to:</p> <ul style="list-style-type: none"> <li>• Strengthen the focus of DFB organisational culture on equality and diversity</li> <li>• Invest in DFB physical infrastructure</li> <li>• Deepen the diversity of DFB</li> <li>• Strengthen DFB equality infrastructure</li> </ul> <p>During 2021, in partnership with the LGBT+ Staff Network, an amended Gender Identity and Expression Policy was put in place, and a new LGBT+ Employee Inclusion Strategy 2022-2024 for the organisation was agreed.</p>

Priority Objective		Supporting strategy	Progress in 2021
		7.6.2 Progress the actions in the Disability Implementation Plan	<p>Accessible text publications and a NALA approved summary document of the Development Plan pre-draft issues paper were prepared. As part of the pre-draft consultation 5 webinars and an information video were all subtitled and made available on social media.</p> <p>A grant of €80,000 was provisionally awarded to support the co-design of an agreed consultation and engagement process between Dublin City Council and Disabled Persons organizations. The grant is awarded by the Department of Children, Equality, Disability, Integration and Youth and is part of the Disability Participation and Awareness Fund 2021.</p>

## Members and Activities of Corporate Policy Group, Strategic Policy Committees and Joint Policing Committee

### Corporate Policy Group

**Chairperson:** Lord Mayor Hazel Chu; **Chairperson:** Lord Mayor Alison Gilliland;  
 Cllr. Cat O'Driscoll – Chair of the Arts, Culture, Leisure and Recreation SPC; Cllr. Christy Burke - Chair of the Traffic and Transport SPC; Cllr. Dermot Lacey – Chair of the Housing SPC; Cllr. Ray McAdam – Chair of the Planning and Urban Form SPC; Cllr. Séamas McGrattan – Chair of the Finance SPC; Cllr. Claire O'Connor – Chair of the Economic Development and Enterprise SPC; Cllr. Michael Pidgeon – Chair of the Climate Action, Environment and Energy; Cllr. Carolyn Moore – Chair of the Local Community Development Committee

Meeting Date 2021	Themes / Policy Issue addressed
19 <sup>th</sup> February	<ul style="list-style-type: none"> <li>• Dublin City Council Submission for the National Recovery and Resilience Plan</li> <li>• Development Plan and Record of Protected Structures</li> <li>• Updates from SPC and LCDC Chairs</li> <li>• Review of SPC Sub-Committees</li> </ul>
16 <sup>th</sup> April	<ul style="list-style-type: none"> <li>• Office of City Recovery</li> <li>• Provision of Public Toilets</li> <li>• Annual Service Delivery Plan</li> <li>• Updates from SPC and LCDC Chairs</li> <li>• Approval for Terms of Reference for Animal Welfare Sub Committee</li> </ul>
18 <sup>th</sup> June	<ul style="list-style-type: none"> <li>• Revision to the SPC Scheme</li> <li>• Updates from SPC and LCDC Chairs</li> </ul>
17 <sup>th</sup> September	<ul style="list-style-type: none"> <li>• Updates from SPC and LCDC Chairs</li> <li>• Finance/Budgetary Constraints</li> <li>• City Recovery</li> </ul>
15 <sup>th</sup> October	<ul style="list-style-type: none"> <li>• Budget Update</li> <li>• Development Plan</li> <li>• Update From SPC Chairs</li> <li>• Service Delivery</li> </ul>
03 <sup>rd</sup> December	<ul style="list-style-type: none"> <li>• Disabled Persons Organisations - Consultation, Representation and Working Group</li> <li>• Draft Bye-Laws Procedure</li> <li>• Service Delivery &amp; City Council Employment</li> <li>• Updates from SPC and LCDC Chairs</li> </ul>

## Housing Strategic Policy Committee

### Council Members

**Chairperson:** Cllr Dermot Lacey, LAB

Cllr Mary Callaghan, SD; Cllr Hazel Chu, GP; Cllr Donna Cooney, GP; Cllr Máire Devine, SF; Cllr Kevin Donoghue, LAB; Cllr Daithi Doolan, SF; Cllr Pat Dunne, IFS; Cllr James Geoghegan, FG; Cllr Briege Mac Oscar, FF; Cllr Tina MacVeigh, S-PBP; Cllr Eimear McCormack, FF; Cllr Ciaran Perry, Non-Party; Cllr Colm O'Rourke, FG; Cllr Catherine Stocker, SD.

### Sectoral Interests

Pat Greene – Dublin Simon Community; Karen Murphy – Irish Council for Social Housing; Claire McManus – Royal Institute of the Architects of Ireland; Mick O'Reilly – Irish Congress of Trade Unions; Dr. Kevin Byrne - South Georgian Core Residents Association (SGCRA); Mike Allen – Focus Ireland, Association; Aine Wellard – Voice of the Visually Impaired.

(Previous members during the year were Cllrs Alison Gilliland, Anthony Flynn & Liam Kelly PPN)

Meeting Date 2021	Themes / Policy Issue addressed
13 <sup>th</sup> January	<ul style="list-style-type: none"> <li>• Updates provided on the following Working Groups <ul style="list-style-type: none"> <li>○ Rent Review Working Group</li> <li>○ Public Housing Working Group</li> <li>○ Services for Senior Citizens Working Group</li> </ul> </li> <li>• Report on Housing Supply</li> <li>• Report on Homelessness</li> <li>• Pre-Draft Consultation of the City Development Plan - Presentation to the Committee on the housing issues pertaining to the drafting of the new Dublin City Development Plan</li> <li>• Lord Mayor's Taskforce on Homelessness - Stakeholder engagement, addiction provisions &amp; legislative Amendments</li> </ul>
10 <sup>th</sup> February	<ul style="list-style-type: none"> <li>• Update on the following Working Groups: <ul style="list-style-type: none"> <li>○ Rent Review Working Group</li> <li>○ Public Housing Working Group</li> <li>○ Services for Senior Citizens Working Group</li> </ul> </li> <li>• Oscar Traynor Rd Alternative Plan Report - Local Housing &amp; Community Needs, Tenure Mix, Financial Considerations &amp; Planning &amp; Design Considerations</li> <li>• Report on Construction Costs - Presentation to members on Dublin City Council cost considerations.</li> <li>• Potential EU Funding Opportunities Housing and Community</li> <li>• Lord Mayor's Taskforce on Homelessness - Wrap Around Services</li> <li>• Motions - Homelessness &amp; Site Services Fund/Construction costs</li> </ul>
10 <sup>th</sup> March	<ul style="list-style-type: none"> <li>• Updates provided on the following Working Groups <ul style="list-style-type: none"> <li>○ Rent Review Working Group</li> <li>○ Public Housing Working Group</li> <li>○ Services for Senior Citizens Working Group</li> </ul> </li> <li>• Report on Housing Supply</li> <li>• Report on Homelessness</li> <li>• Viability Study into the establishment of a DCC Building Company</li> <li>• Lord Mayor's Taskforce on Homelessness - Day Services &amp; HSE Collaboration</li> <li>• Motions – Establish an Animal Welfare Oversight Committee</li> </ul>

Meeting Date 2021	Themes / Policy Issue addressed
14 <sup>th</sup> April	<ul style="list-style-type: none"> <li>• Presentation on Ireland Strategic Fund – Cork County Council HISCo.</li> <li>• Updates provided on the following Working Groups <ul style="list-style-type: none"> <li>◦ Rent Review Working Group</li> <li>◦ iPublic Housing Working Group</li> <li>◦ Services for Senior Citizens Working Group</li> </ul> </li> <li>• Dublin City Council EU Programme Participation Strategy 2021 – 2027</li> <li>• Motions - Quantifying the impact of improved energy efficiency and airtightness on radon, Construction costs &amp; establishing a publicly owned designated activity company in partnership with the Ireland Strategic Investment Fund for the sole purpose of constructing social and affordable housing on public land.</li> </ul>
12 <sup>th</sup> May	<ul style="list-style-type: none"> <li>• Update on the following Working Groups <ul style="list-style-type: none"> <li>◦ Public Housing Working Group</li> <li>◦ Special Committee on Homelessness</li> <li>◦ Special Committee on Homelessness</li> <li>◦ Oversight Committee on Animal Welfare Issues</li> </ul> </li> <li>• Housing Management Update - <ul style="list-style-type: none"> <li>◦ Report on Housing Delivery Structures &amp; Resources in Dublin City Council</li> <li>◦ Report on Housing Supply</li> <li>◦ Report on Leasing</li> </ul> </li> <li>• Motions - increase internal, directly employed capacity to significantly speed up the realisation of the housing projects &amp; DCC set about establishing a publicly owned designated activity company in partnership with the Ireland Strategic Investment Fund</li> </ul>
9 <sup>th</sup> June	<ul style="list-style-type: none"> <li>• O'Devaney Gardens Update:</li> <li>• Update on the following Working Groups: <ul style="list-style-type: none"> <li>◦ iPublic Housing Working Group</li> <li>◦ iServices for Senior Citizens Working Group</li> <li>◦ iSpecial Committee on Homelessness</li> <li>◦ Oversight Committee on Animal Welfare Issues</li> </ul> </li> <li>• Presentation from Traveller Accommodation Unit.</li> <li>• Motion - That this Housing SPC write to the Minister for Housing, Local Government and Heritage asking that he consider amending the Housing (Miscellaneous Provisions) Act 2009, to allow people who having been several years on a local authority housing list and having been reassessed, or having got married, now find themselves marginally over the income level and are therefore forced off the list, without recourse to appeal, to remain on local authority housing lists.</li> </ul>
24 <sup>th</sup> June Special Meeting - Terms of reference for External Audit Meeting	<ul style="list-style-type: none"> <li>• Terms of reference for External Audit Meeting</li> </ul>

Meeting Date 2021	Themes / Policy Issue addressed
14 <sup>th</sup> July	<ul style="list-style-type: none"> <li>• Traveller Accommodation</li> <li>• Motion - That the LTACC and its members support the recommendations that came from Dublin City Council's Special Meeting on Traveller Accommodation. In particular, it supports the call for the word "Illegal" to be removed from any correspondence - either verbally or officially- going forward.</li> <li>• Update on the following Working Groups: <ul style="list-style-type: none"> <li>○ LTACC Working Group</li> <li>○ Services for Senior Citizens Working Group</li> <li>○ Special Committee on Homelessness</li> <li>○ Oversight Committee on Animal Welfare Issues</li> </ul> </li> <li>• Terms of Reference for Audit of Construction Costs and Development Timescales</li> <li>• Housing Management Update <ul style="list-style-type: none"> <li>○ Report on Housing Supply</li> <li>○ Report on Homelessness</li> </ul> </li> <li>• Motions - Damp and mould experienced by residents in the Oliver Bond flat complex &amp; the Housing Strategy aspect of the Dublin City Development Plan is produced in consultation with the Housing SPC</li> </ul>
8 <sup>th</sup> September	<ul style="list-style-type: none"> <li>• Update on the following Working Groups: <ul style="list-style-type: none"> <li>○ Public Housing Working Group</li> <li>○ Senior Citizens Working Group</li> <li>○ Special Committee on Homelessness</li> <li>○ Oversight Committee on Animal Welfare Issues</li> </ul> </li> <li>• Housing For All – New Government Strategy</li> <li>• Draft Housing Strategy Report</li> </ul>
13 <sup>th</sup> October	<ul style="list-style-type: none"> <li>• Traveller Accommodation</li> <li>• Housing Management Update <ul style="list-style-type: none"> <li>○ Report on Housing for All Plan</li> <li>○ Report on Oscar Traynor Rd</li> <li>○ Report on Housing Supply</li> <li>○ Report on Homelessness</li> </ul> </li> <li>• Update on the following Working Groups: <ul style="list-style-type: none"> <li>○ Public Housing Working Group</li> <li>○ Senior Citizens Working Group</li> <li>○ Special Committee on Homelessness</li> <li>○ Oversight Committee on Animal Welfare Issues</li> </ul> </li> </ul>
10 <sup>th</sup> November	<ul style="list-style-type: none"> <li>• Update on the following Working Groups: <ul style="list-style-type: none"> <li>○ Public Housing Working Group</li> <li>○ Senior Citizens Working Group</li> <li>○ Special Committee on Homelessness</li> <li>○ Oversight Committee on Animal Welfare Issues</li> </ul> </li> <li>• Housing for All Target.</li> <li>• Competitive Dialogue Model</li> </ul>

Meeting Date 2021	Themes / Policy Issue addressed
8 <sup>th</sup> December	<ul style="list-style-type: none"> <li>• Traveller Accommodation</li> <li>• Report on Housing Supply</li> <li>• Report on Homelessness</li> <li>• New Anti-Social Policy Update</li> <li>• Phase II of the insulation programme update:</li> <li>• Construction Cost Analysis Update</li> <li>• Update on the following Working Groups: <ul style="list-style-type: none"> <li>○ LTACC</li> <li>○ Public Housing Working Group</li> <li>○ Senior Citizens Working Group</li> <li>○ Special Committee on Homelessness</li> <li>○ Oversight Committee on Animal Welfare Issues</li> </ul> </li> </ul>

## Traffic & Transport Strategic Policy Committee

### Council Members:

Chairperson: Cllr. Christy Burke, Non Party; Cllr. Keith Connolly, FF; Cllr. Caroline Conroy, GP; Cllr. Deirdre Conroy, FF; Cll. Daniel Céitinn, SF; Cllr. Anne Feeney, FG; Cllr. Mannix Flynn, Non Party; Cllr. Janet Horner, GP; Cllr. Jane Horgan Jones, LAB; Cllr. Paddy McCartan, FG; Cllr. Carolyn Moore, GP; Cllr. Larry O'Toole, SF.

### Sectoral Interests

Keith Gavin, Parking Ireland; Richard Guiney, Dublintown; Martin Hoey, PPN; Gary Kearney, PPN; Colm Ryder, Dublin Cycling Campaign; Fergus Sharpe, Dublin Chamber of Commerce.

Meeting Date 2021	Themes / Policy Issue addressed
03/02/2021 25/05/2021 08/09/2021 10/11/2021 01/12/2021	Presentations on <ul style="list-style-type: none"> <li>• Pre-Draft Consultation on Dublin City Development Plan (Deirdre Scully Deputy City Planner)</li> <li>• EU Programme Participation Study 2021 -2077 Update on DCC Preparation for New &amp; year EU Funding Programme.</li> <li>• Shared Mobility – Brian Caul Trinity College Dublin.</li> <li>• Cargo Bikes Scheme</li> <li>• NTA briefing on Greater Dublin Area Transport Study</li> <li>• Reports on</li> <li>• Updated Cycle Parking Guidance (Brendan O'Brien)</li> <li>• Parking Enforcement on proposed policy change to include fixed penalty notice – 6 month Fixed Penalty Notice in place</li> <li>• Proposed changes to Parking Enforcement Policy Residential Pay &amp; Display Ballots – Referred back to SPC from City Council</li> <li>• Footpath Parking Policy</li> <li>• Bike Bunkers</li> <li>• 30KM Speed Bye-Laws – Working group set up to review.</li> <li>• Public Consultation on East Link Toll Road Revised Bye-Laws – Byelaws approved December 2021</li> <li>• Report on South Quays contra Flow on Motion submitted by Cllr. Jane Horgan Jones.</li> </ul>



- Update reports on College Green Plaza, Dame Street. – further update to SPC prior to application being made to APB
- E-Scooter update

Motions:

That Dublin City Council upgrades all of its disability car and bicycle parking spaces to bring them into line with the guidelines as published by the Irishwheelchair association starting with the retrofitting of 3 proper wheelchair - accessible parking spaces on Lombard Street to include proper access and road markings. Letter sent Dept to bring Traffic Signs Manual in line with IWA guidelines and letter to Parks, Housing & Libraries.

M.85 Councillor Tina MacVeigh (agreed at South Central Area Committee to refer to Transport SPC). Given the extent of development ongoing and planned in the South West Inner City, this Area Committee agrees that area wide Construction Traffic Management Protocols be put in place as a matter of urgency so as to attempt some level of coordination that might mitigate the impact on our residential communities and our roads. Further, this Area Committee agrees that these protocols should be developed with a view to expanding them across the city. This matter to be referred to the Transport SPC.

Motion in the name of Councillor Caroline Conroy

To ask the Manager to add Secondary Schools into the Schools Zone project. There are many secondary schools in great need of safer zones around the entrance for young people coming to school by bike or walking on their own. This and the roll out of segregated bike lanes will also encourage more parents to allow their young adults come to school on their own

Motion in the name of Councillor Naoise O'Muire and Councill Damien O'Farrell. That this Area committee proposes that a voluntary 30kph maximum speed limit. The trial takes place on two consecutive days ( one weekday / one weekend day ie Friday / Saturday or Sunday / Monday) within the Dublin City Council functional area.

The purpose of the voluntary 2-day 30kph trial would be to raise the public's awareness of Dublin City Council's ongoing Special Speed Bye-Laws procedure and allow them make an informed submission.

The voluntary 30kph trial would only take place if approval is given by Dublin City Council that the impending DCC Special Speed Bye-Laws are sent for statutory public consultation" Agreed - subject to further clarity from Cllrs O'Muire and O'Farrell in relation to implementation of the proposal.

Motion in the name of Cllr. Maire Devine

Updated guidelines vis a vis Pay and Display in residential areas. This will prioritise public consultation with affected local residents and businesses, it will be flexible and subject to change before the final map is agreed upon and implemented. Report to SPC in 2022.

Motion in the name of Cllr. Donna Cooney

To request zebra crossing be put in place on residential roads to aid crossing in 30KM zones especially on school routes and routes to parks and amenities. Working group set up to look at zebra crossings

Motion in the name of Councillor Deirdre Conroy, Chairperson of the Public Transportation Sub Committee to the Traffic & Transport SPC, requesting

	<p>this committee writes to the NTA to bring forward and address a policy in support for a School Bus System for students within the Dublin Area.</p>
--	---

Motion in the name of Cllr. Tara Deacy

Motion 769 referred to Traffic & Transport SPC from Special Council Meeting 22-24th June.

Kissing gates are currently used to prevent scrambles and antisocial behaviour, need to look at and trial alternatives, such as K gates etc. Any alternative must allow for parks being accessible for all users, while continuing to prevent antisocial behaviour and prevent access to scramblers etc. Parks Dept to attend an SPC in 2022 to discuss their plans in this regard.

## Climate Action, Environment & Energy Strategic Policy Committee

### Council Members

Chairperson: Cllr. Michael Pidgeon, GP; Cllr. Claire Byrne, GP; Cllr. Janice Boylan, SF; Cllr. Tom Brabazon, FF; Cllr. Joe Costello, LAB; Cllr. Mannix Flynn, Non-Party; Cllr. John Lyons, Non-Party; Cllr. Naoise Ó'Muirí, FG; Cllr. Catherine Stocker, SD; Cllr. Michael Watters, FF

### Sectoral Interests

Paul Boylan, Dublin Chamber of Commerce, Trevor Clowry, Public Participation Network, Sally Starbuck, Royal Institute of Architects of Ireland, Bernie Guinan, Association of Consulting Engineers of Ireland, Robert Moss, Public Participation Network

Meeting Date 2021	Themes / Policy Issue addressed
27 <sup>th</sup> January	<ul style="list-style-type: none"> <li>The Theme for this meeting was the Energy and Buildings element of the Climate Action Plan 2019 – 2024</li> <li>Presentation by CODEMA on: <ul style="list-style-type: none"> <li>Dublin City Council's Energy Review 2019 Report</li> <li>Dublin City Council's Energy Review 2019 Presentation</li> <li>Energy masterplan for the 4 Dublin Local Authorities &amp; Covenant of Mayors for Climate &amp; Energy</li> </ul> </li> <li>Presentation was given by Housing Maintenance and City Architects on progress made in the Social Housing Retrofit Programme</li> </ul>
31 <sup>st</sup> March	<ul style="list-style-type: none"> <li>Resource Management element of the Climate Action Plan 2019 – 2024</li> <li>Presentation on the progress of the Resource Management Actions in the Climate Action Plan</li> <li>Padraig Doyle, Senior Engineer delivered a presentation to the Committee on the Grand Canal Storm water Outfall Extension Project</li> </ul>
5 <sup>th</sup> May	<ul style="list-style-type: none"> <li>The Main theme of this meeting was the Dublin District Heating System</li> <li>James Nolan, Senior Executive Officer reported on the Progress to date and the next stages in the development of the DDHS.</li> </ul>
26 <sup>th</sup> May	Presentations were delivered by Cormac Healy, Energy Management Lead and Donncha Ó'Dúlaing on Sustainable Energy Communities and The Discovery Centre
29 <sup>th</sup> September	<ul style="list-style-type: none"> <li>Climate Action – The Agenda for this meeting was varied but all items had a Climate Action Agenda element</li> <li>Air Quality Plan – Public Consultation</li> <li>Update from Cllr Daithí Doolan on the Re-Municipalisation of Waste Collection Service</li> <li>Climate Action updates given by, Gerry O'Connell, Senior Engineer, Liam Bergin, Executive Manager &amp; Sabrina Dekker Climate Action Coordinator in relation to <ul style="list-style-type: none"> <li>Electric Vehicle Charging Strategy</li> <li>Flood Resilience</li> <li>Climate Actions Status</li> </ul> </li> </ul>
1 <sup>st</sup> December	<ul style="list-style-type: none"> <li>Draft Air Quality Plan &amp; Public Consultation report</li> <li>Climate Action Annual report 2021</li> <li>Transportation Climate Actions</li> <li>It was agreed that the Air Quality Plan be recommended for noting by the City Council</li> </ul>

## Planning and Urban Form Strategic Policy Committee

### Council Members

Chairperson: Cllr. Ray McAdam, FG; Lord Mayor Alison Gilliland (replaced Cllr. Dermot Lacey); Cllr. Sophie Nicoullaud, GP; Cllr. Tom Brabazon, FF; Cllr. Anthony Connaghan, SF; Cllr. Daithí De Róiste, FF; Cllr. Dermot Lacey, LAB (resigned 30<sup>th</sup> August 2021); Cllr. John Lyons, Non-Party; Cllr. Declan Meenagh, LAB; Cllr. Dearbháil Butler, GP; Cllr. Patricia Roe, SD.

### Sectoral Interests

Robbie Sinnott, Blind Rights Ireland; Jonny McKenna, The Royal Institute of Architects of Ireland; Marian O'Donnell, Dublin Chamber of Commerce; Odran Reid, Irish Planning Institute; Anna Devlin, The South Georgian Core Resident's Association; Fergus Sharpe, Dublin Chamber of Commerce.

Meeting Date 2021	Themes / Policy Issue addressed
23 <sup>rd</sup> February	<ul style="list-style-type: none"> <li>• SHD Process</li> <li>• Dublin City Council's European Participation Strategy 2021-2027: New European Programme Support office set up to implement Dublin City Council's EU Programme Participation Strategy 2021-2027</li> <li>• Disposal of Freehold and Leasehold interests by DCC</li> <li>• Retail Impact Study:</li> </ul>
27 <sup>th</sup> April	<ul style="list-style-type: none"> <li>• Programme for the new City Heritage Plan</li> </ul>
29 <sup>th</sup> June	<ul style="list-style-type: none"> <li>• Dublin Bay UNESCO Biosphere Discovery Centre: Members visited site on the 21<sup>st</sup> July and E.I.A. Report due out Q. 1 2022.</li> <li>• Short Term Letting Update Updated report given every 6 months.</li> <li>• SHD Process from Councillors point of view - This has now been replaced by the new Large-scale Residential Development (LRD) Process</li> </ul>
28 <sup>th</sup> September	<ul style="list-style-type: none"> <li>• Night Time Economy: Night Time Advisor to be appointed.</li> <li>• Multi Media Kiosks: Inspection carried out at Fairview, found to be in compliance.</li> <li>• Naas Road URDF Update: Regular updates on this large development thought the year.</li> <li>• Masterplan v LAPs: Local Plan Making within Dublin City Council, including Local Area Plans and Masterplans.</li> </ul>
9 <sup>th</sup> December	<ul style="list-style-type: none"> <li>• Community Monuments Fund:</li> <li>• City Edge: Chief Executives Report was circulated to all Members after South County Dublin meeting in December.</li> </ul>

## Economic Development and Enterprise Strategic Policy Committee

### Council Members

Cllr. Claire O'Connor, FF; Cllr. Racheal Batten, FF; Cllr. Nial Ring, Non-Party; Cllr. Mary Freehill, LAB; Cllr. Tara Deacy, SD; Cllr. Terence Flanagan, FG; Cllr. Danny Byrne, FG; Cllr. Micheal MacDonncha, DF; Cllr. Donna Cooney, GP; Cllr. Cat O'Driscoll, SD

### Sectoral Interests

Aiden Sweeney, Sarah Ingle, Natalie McGuinness, Odhran Reid, Evanne Kilmurray

Meeting Date 2021	Themes / Policy Issue addressed
12th January	<ul style="list-style-type: none"> <li>Dublin City Council EU Programmes Participation Strategy 2021 – 2027:</li> </ul> <p>Progress the EU Programme Participation Strategy and establishment of the EU Programme Support Office.</p> <ul style="list-style-type: none"> <li>Smart Cities District – Smart DCU District</li> <li>Pre-draft Consultation of the City Development Plan - final plan to be presented at April SPC.</li> <li>2021 Strategic Work Programme of the SPC - final plan to be presented at April SPC.</li> <li>SPC Working Group Progress: <ul style="list-style-type: none"> <li>Tourism, City Markets including Night Time Economy</li> <li>International Relations and EU Affairs</li> </ul> </li> <li>Economic Development and Enterprise Management Reports</li> </ul> <p>Motion of Notice (Aidan Sweeney) Urban Recovery, Regeneration and Revitalisation of Dublin City Strategy DCC Management to provide Aidan Sweeney/Members with management report on the Motion in collaboration with the Finance Department.</p>
20 <sup>th</sup> April	<ul style="list-style-type: none"> <li>Dublin City Council Submission to National Recovery Resilience Plan 2021 – 2023. Submission made by 22/02/21 deadline.</li> <li>Presentation – Local Enterprise Development Plan 2021 to 2024 - postponed until next SPC.</li> <li>Presentation – Smart Tourism</li> <li>Reset Summit Outcomes Report</li> <li>SPC Working Group Progress <ul style="list-style-type: none"> <li>Tourism, City Markets including Night Time Economy</li> <li>International Relations and EU Affairs – Extension Report</li> </ul> </li> <li>Economic Development and Enterprise Management Reports</li> </ul>
14 <sup>th</sup> September	<ul style="list-style-type: none"> <li>Motion of Notice</li> </ul> <p>Dublin City to host the Local Division of the Unified Patent Court in Dublin - Aidan Sweeney, IBEC, Sectoral Member (Business Representative) Members voted to agree on Motion but outside the remit of Dublin City Council.</p> <ul style="list-style-type: none"> <li>Creation of a stakeholder forum to resolve the privatisation threat to the Local Employment Services &amp; Job Clubs within our four Dublin Local Development Companies - Cllr. Sophie Nicoulaud, Dublin City Council</li> </ul> <p>Members voted to agree on Motion but outside the remit of Dublin City Council.</p> <ul style="list-style-type: none"> <li>Local Enterprise Development Plan 2021 to 2024</li> </ul>

	<ul style="list-style-type: none"> <li>• EU Programme Support Office - Progress EU Programme Participation Strategy and establishment of the EU Programme Support Office</li> <li>• Dublin City – Vision for Dublin</li> <li>• Economic Development and Enterprise Management Reports</li> <li>• Dublin Belfast Economic Corridor</li> </ul>
9 <sup>th</sup> November	<ul style="list-style-type: none"> <li>• Smart Dublin Presentation: WiFi4EU Project Partnership</li> <li>• Dublin Region Enterprise Plan to 2024</li> <li>• Your Dublin Your Voice: ED Strategy Survey Results</li> <li>• Dublin City Social Enterprise Awards 2021 – Inner City Enterprise</li> <li>• Progress Report European Programme Support Office</li> <li>• Economic Development &amp; Enterprise Management Reports</li> </ul>

## Arts, Culture, Leisure and Recreation Strategic Policy Committee

### Council Members

Chairperson: Cllr. Cat O'Driscoll, SD ( replaced Cllr Gary Gannon); Cllr. Vincent Jackson, Non-Party; Cllr. Claire Byrne, GP; Cllr. Anne Feeney,FG; Cllr. Mary Freehill, LAB; Cllr. Deirdre Heney,FF; Cllr. Micheál Mac Donncha, SF; Cllr. Seamus McGrattan, SF; Cllr. Damien O'Farrell,Non-Party; Cllr. Dearbhal Butler, GP (Replaced Cllr Lawrence Hemmings); Cllr. Darragh Moriarty, LAB (Replaced Cllr Rebecca Moynihan); Cllr. Hazel De Nortúin, S-PBP; Cllr. Patricia Roe, SD (Replaced Cllr Deirdre Conway); Cllr. Declan Flanagan, FG (Replaced Cllr Ray McAdam)

### Sectoral Interests

Sunil Sharpe, Give us the Night,; Ciaran Taylor, White Cane Audio Theatre; Adekunle Gomez, African Cultural Project; Ross Keane, Irish Film Institute; Willie White, Dublin Theatre Festival; Mary O'Connor, Federation of Irish Sport; Julian de Spáinn, Conradh na Gaeilge.

Meeting Date 2021	Themes / Policy Issue addressed
15 <sup>th</sup> February	<ul style="list-style-type: none"> <li>• Presentation on the Pre-Draft Consultation of the City Development Plan</li> <li>• Presentation on UNESCO City of Literature /One Dublin One Book</li> <li>• Motion submitted –</li> </ul> <p><i>“That this committee of DCC support the erection of a plaque to commemorate and honour the actions of Violet Gibson who shot Mussolini wounding him in 1926. Born in Dalkey and raised in Merrion Square, Violet Gibson was a committed anti-fascist.</i></p> <p><i>After Gibson's failed attempt, she was set upon by Mussolini's supporters, and would likely have been lynched had the police not stepped in and arrested her. She suffered various cruelties and indignities within the fascist prison system, and was then deported to England, sparing the Italians the embarrassment of a public trial. Her family had secretly arranged to have her committed to an asylum – St. Andrew's Hospital in Northampton, where Lucia Joyce, James Joyce's daughter, would later be committed. Despite repeated pleas for her freedom, she spent the rest of her life in St. Andrew's, dying in 1956.</i></p> <p><i>It suited both the British authorities and her family to have her seen as "insane" rather than as political. It is now time to bring Violet Gibson into the public's eye and give her rightful place in the history of Irish women and in the rich history of the</i></p>

Meeting Date 2021	Themes / Policy Issue addressed
	<p><i>Irish nation and its people.</i>” : Referred to the Commemorations &amp; Naming Committee</p> <ul style="list-style-type: none"> <li>• Motion submitted</li> </ul> <p><i>“To write to the chair of the National Task Economy Task Force Group to request that Dublin be included as a suitable pilot as part of the proposed Night Time Economy Pilot Scheme as it is the only urban centre of scale for such a project To engage a suitable organisation to develop a night time economy strategy for Dublin City To progress the creation of a Night Mayor for Dublin City as agreed by the Council in in 2020. This SPC will work to include policy objectives in the next City Development Plan 2022 - 2027 that will ensure the creation of a vibrant, diverse and sustainable night time culture and economy for Dublin”.</i></p> <ul style="list-style-type: none"> <li>• Exhumations of the 5 members of the Irish National Invincible</li> <li>• Verbal Update on the Kathleen Clarke Portrait - Contract was signed by DCC and Artist. Delivery expected in 2022.</li> <li>• Report on Sport Inclusion Services</li> <li>• Discussion on the approach to Covid Recovery</li> </ul>
17 <sup>th</sup> May	<ul style="list-style-type: none"> <li>• Presentation on DCC EU Programme Participation Strategy 2021 – 2027/EU Programme Participation Strategy 2021 – 2027 - Overview</li> <li>• Presentation on the Dublin City Strategic Heritage Plan. City Heritage Forum to meet bi-annually.</li> <li>• Motion submitted</li> </ul> <p><i>“This Area Committee agree that following on from the agreed motion regarding commemoration for those we have lost in this pandemic at last month’s Area Meeting, to ask the Manager to consider the site for this remembrance, be at the old Fever Hospital, Cork Street?”</i> Referred to the Commemorations &amp; Naming Committee for consideration.</p> <ul style="list-style-type: none"> <li>• Motion submitted</li> </ul> <p><i>“That this area committee recognises the work and contribution to Irish society of Dr Dorothy Stopford Price, who pioneered the use of the TB vaccine in Ireland, and whose life and work were inextricably linked to the communities of the South East Area.</i></p> <p><i>As a child, Dorothy Stopford lived at 28 Highfield Road, and later in the townland of Terenure. She studied at Trinity College, completing part of her training working as a clinical clerk at the Meath Hospital. As a qualified doctor worked at St Ultan’s Hospital, Charlemont Street while residing on Fitzwilliam Place.</i></p> <p><i>Dorothy Stopford Price pioneered the use of the TB vaccine in St Ultan’s in 1937, making it the first hospital in Ireland or Britain to use the BCG. She was nominated for the World Health Organisation Leon Bernard prize for her contribution to social medicine, and was appointed head of the national vaccination programme by Noel Browne in 1949. Her work was pivotal in ending the Tuberculosis epidemic in Ireland and in recognition of her contribution to Ireland’s public health system, this area committee will write to the Commemorative &amp; Naming Committee seeking to memorialise Dr Dorothy Stopford Price as a timely reminder of the importance of vaccines and in recognition of a trailblazing woman in science.”</i> Referred to the Commemorations &amp; Naming Committee for consideration.</p> <p>Motion submitted</p>

Meeting Date 2021	Themes / Policy Issue addressed
	<p><i>“The Arts, Culture, Leisure and Recreation SPC recognises the invaluable service Dublin City Council provides through the provision and maintenance of playing pitches across our city. The Arts, Culture, Leisure and Recreation SPC also recognises the dependency on weather for the all year round use of such pitches as well as a growing need for additional playing pitches. To get a clear picture of pitch use, the Arts, Culture, Leisure and Recreation SPC requests that DCC carry out an audit of the use of its playing pitches that will particularly identify the type of activities/sports, training/matches, ages and genders the pitches are used for, the frequency of use and whether there are other green areas within each of the 5 DCC local administrative areas that could be used for sporting activities.”</i> Referred to Parks.</p> <ul style="list-style-type: none"> <li>• Report on the Dublin Bay Discovery Centre . The Discovery Centre project will be brought to planning by way of submission of an EIA to An Bord Pleanála in 2022.</li> <li>• Report on the Draft Biodiversity Action Plan – (including link to full Draft Action Plan)</li> <li>• Report Dublin City Burial Places Strategy</li> <li>• Report on Dublin City Council Play Strategy ‘Pollinating Play’ 2021 – 2025 (including link to full Draft Play Strategy). Adopted by the City Council in September 2021.</li> <li>• Dublin City Council Outdoor Event Funding and Evaluation Research Report</li> <li>• Report on Street Art</li> </ul>
20 <sup>th</sup> September	<ul style="list-style-type: none"> <li>• Presentation by the Dublin Mountains Partnership – Annual Report will issue to SPC.</li> <li>• Motion submitted</li> </ul> <p><i>“That North Central Area requests By-laws to protect sea swimmers and birds and marine life in Dublin Bay SPA from unregulated Ski Jets use, there have been some recent near accidents”</i></p> <ul style="list-style-type: none"> <li>• Motion submitted</li> </ul> <p><i>“This SPC recognises the environmental and recreational bounty of Dublin Bay. This SPC also recognises the need to promote recreational water activities on and in Dublin Bay in a safe, sustainable and environmentally friendly way. Therefore, this SPC calls for a Recreational Use of Dublin Bay Framework that i) promotes safe, sustainable and environmentally friendly recreational use of Dublin Bay, ii) protects recreational users of the Bay through the regulation of motorised crafts such as jet skis and the establishment of professional life guard facilities on the Bay's main beaches and iii) protects and respects the ecosystems, biodiversity and water quality of Dublin Bay”</i></p> <ul style="list-style-type: none"> <li>• Motion submitted</li> </ul> <p><i>“Recognizing the immense value, problems and potential of Dublin Bay the City Council agrees to insert in the Development Plan an Objective to establish an Integrated Working Group with all relevant Stakeholders to devise a single agreed Plan for Dublin Bay that can be implemented over the time of the Development Plan to incrementally improve the Bay covering water quality, flood protection measures, recreational opportunities and protection of the UNESCO Bio-Sphere.</i></p> <p><i>Planning Reason</i></p> <p><i>Dublin Bay is one of the great assets of the City and County yet is governed by a plethora of agencies and sometimes disconnected policies. As the lead Local</i></p>



Meeting Date 2021	Themes / Policy Issue addressed
	<p><i>Authority Dublin City Council should take a leadership role in protecting and enhancing this wonderful natural asset."</i></p> <p>Motion submitted  <i>"That the manager, in relation to the park situated next to Pinebrook estate Artane, which was handed over to Dublin Corporation in 1982 by Powers Supermarket, and which is home to an historical burial ground and church ruin, begin the process of naming this much loved and historical place and if a detailed report can be made on the plans for same."</i> Agreed. Referred to the Commemorations &amp; Naming Committee</p> <ul style="list-style-type: none"> <li>• Update report on Dublin City Council Culture Company</li> <li>• Young People's Access to the Arts in Dublin City</li> <li>• Draft Report on the Dublin Lunar New Year Festival - The word "Lunar" to be included to ensure inclusiveness for all citizens of Dublin</li> </ul>
22 <sup>nd</sup> November	<ul style="list-style-type: none"> <li>• Presentation on the Cultural Impact Study 2021</li> <li>• Presentation on the Biosphere Partnership</li> </ul> <p>Motion submitted  <i>"That this committee notes the commitment, given at the time of the naming of the Rosie Hackett Bridge, that DCC would facilitate the naming of a suitable infrastructure after Dublin Camogie Player, Kay Mills who was a close second in the naming vote (192 to 176 votes), and asks this committee to keep this issue on our agenda".</i> Agreed. Referred to Commemorations &amp; Naming Committee.</p> <p>Motion submitted  <i>"That this committee of DCC call on the Commemorations committee of Dublin City Council to consider erecting a plaque in the honour of the first RIC policeman to be killed during 1916 rising at Dublin Castle Gates on Castle Street. (Constable James O'Brien, from Limerick) In recent years there has been a wreath laying process here on Cork Hill. It would now be appropriate that a permanent marker would identify this person. It is also important to note that many in the RIC worked as secret agents for the cause of Irish freedom and the Irish Republic. Many of these individuals were unknown and unidentified for various reasons. It is time to honour all of our dead and those who died in the conflicts."</i> Agreed. Referred to Commemorations &amp; Naming Committee.</p> <p>Motion submitted  <i>"Quite some time ago I got agreement that the sole remaining bollard marking the Swan, now under-ground river, be designated a protected structure. May I have an up to date report on progress and plans to erect a plaque at the site which is on the corner of Rathmines Road and Rathgar Road?"</i> Agreed. Referred to Commemorations &amp; Naming Committee.</p> <ul style="list-style-type: none"> <li>• Final Draft Dublin City Biodiversity Action Plan</li> </ul>

## Finance Strategic Policy Committee

### Council Members

Chairperson: Cllr. Séamas McGrattan (SF); Cllr. Daryl Barron, FF; Cllr. Mary Callaghan, SD; Cllr. Anthony Connaghan, SF; Cllr. Daithí de Róiste, FF; Cllr. Alison Gilliland, Lab; Cllr. James Geoghegan, FG; Cllr. Dermot Lacey, Lab; Cllr. Darcy Lonergan, GP; Cllr. Paddy McCartan, FG; Cllr. Noeleen Reilly, Non-Party; Cllr Nial Ring Non-Party

### Sectoral Interests

Jack Daly, Docklands Business Forum (stood down Sept. 21), Alan Robinson, Docklands Business Forum (replaced Jack Daly Nov. 21), Mr. Eric Fleming, ICTU, Tara Lillywhite, Dublin Chamber of Commerce (stood down September 2021), Ellen McGrath, Dublin Chamber of Commerce (replaced Tara Lillywhite Daly November 2021), Professor Caroline McMullan, DCU, Philip O'Callaghan, PPN, Mr Aidan Sweeney, IBEC

Meeting date 2021	Themes /Policy Issue addressed
21 <sup>st</sup> January 25 <sup>th</sup> March 20 <sup>th</sup> May 16 <sup>th</sup> September 11 <sup>th</sup> November	<p>Funding issues:</p> <ul style="list-style-type: none"> <li>• Rates Debtors Report and Covid 19 financial support</li> <li>• Rates Waiver Scheme 2021 – more restrictive than 2020 Scheme</li> <li>• Key financial issues on 'Housing for All' Government strategy <ul style="list-style-type: none"> <li>• Housing Loan Accounts Arrears - further analysis sought on historical arrears figures</li> </ul> </li> <li>• Funding the Maintenance of Dublin City Council's Road Network</li> </ul> <p>Finance and procurement related issues to strengthen community development:</p> <ul style="list-style-type: none"> <li>• Civic Crowdfunding – conclusion of market testing process and move to tender process</li> <li>• Community Wealth Building (CWB) – adoption of CWB by City Council and establishment of a CWB implementation Board.</li> </ul> <p>Governance Issues:</p> <ul style="list-style-type: none"> <li>• Audit Committee – Agreed Minutes for review</li> </ul> <p>Presentations/Reports to the Committee included:</p> <ul style="list-style-type: none"> <li>• Pre-Draft Consultation of the City Development Plan 2022 – 2028</li> <li>• Impact of Online Trading on Physical Trading</li> <li>• Cyber Security</li> <li>• Cash in the Community - low cost / affordable banking options.</li> <li>• Dublin City Council EU Programme Participation Strategy 2021-2027</li> </ul> <p>Motion on:</p> <ul style="list-style-type: none"> <li>• Overview of Spending – series of videos for social media focusing on DCC funding and service spend</li> </ul>

## Dublin City Joint Policing Committee

### Council Members

Lord Mayor Alison Gilliland; Chairperson: Cllr. Tara Deacy, SD; Cllr. Darcy Lonergan, GP; Cllr. Joe Costello, LAB; Cllr. Daithi De Róiste, FF; Cllr. Daithi Doolan, SF; Cllr. Mannix Flynn, Non-Party; Cllr. Deirdre Heney, FF, Cllr. Janet Horner, GP; Cllr. Dermot Lacey, LAB; Cllr. Ray McAdam, FG; Cllr. Caroline Conroy, GP; Cllr. Larry O'Toole, SF

**Oireachtas Members:** Senators Mary Seery Kearney & Mary Fitzpatrick & all TDs and Senators representing the City (who wish to attend)

### Council Officials

Frank d'Arcy, Executive Manager

### An Garda Síochána

Assistant Commissioner Anne Marie Cagney and Chief Superintendent Patrick McMenamin

### Business and Community Representatives

Tony Duffin (Ana Liffey Drug Project, ALDP), Joe Donohoe (Fatima Groups United Family Resource Centre), Alan Morrissey/Theresa Kelly (Edenmore Residents), Fergus Sharpe (Dublin Chamber of Commerce), Richard Guiney (Dublin Town) & Adrian Cummins (Restaurants Association of Ireland)  
Previous members during the year were: Cllr Anthony Flynn

Meeting Date 2021	Themes / Policy Issue addressed
January 26 <sup>th</sup>	<ul style="list-style-type: none"><li>Report of Deputy Chief Executive, Dublin City Council - Overview on current Housing/Homeless situation, in addition to the work of the North East Inner City project office.</li><li>Report of Assistant Commissioner, An Garda Síochána - Update provided on:<ul style="list-style-type: none"><li>Policing during the Pandemic; compliance with restrictions; handling of protests</li><li>Introduction of Fixed Charge Notices.</li><li>Garda Operations ongoing to target various categories of crime.</li></ul></li></ul> <p>Work Plan 2020-2024 discussed. Items prioritised for discussion over the coming year.</p>
March 23 <sup>rd</sup>	<ul style="list-style-type: none"><li>Quad Bike / Scrambler legislation Minister of State, James Browne T.D., updated members on the new legislation approved by Cabinet, with an Implementation Plan scheduled to be put in place. Members raised the importance of education (for parents and children) and the focus on diversionary programmes for youths, in addition to the designation of specific areas where their use could be permitted in a controlled manner.</li><li>Knife Crime - A.C. Cagney provided update in terms of statistics on knife possession etc. Representative from AGS's Community Engagement Bureau to present at future meeting.</li><li>Presentation on Drug-related Intimidation - Presentation delivered by Tony Duffin, CEO, Ana Liffey Drug Project (ALDP)</li><li>Report of Assistant Commissioner, An Garda Síochána (AGS)</li></ul>

Meeting Date 2021	Themes / Policy Issue addressed
	<ul style="list-style-type: none"> <li>○ Report discussed, increase in domestic abuse reports during Lockdown referenced. Domestic Abuse Coordination teams have been put in place in each Division.</li> <li>• Report of Deputy Chief Executive, Dublin City Council (DCC) Brendan Kenny</li> </ul>
May 18 <sup>th</sup>	<ul style="list-style-type: none"> <li>• Community Engagement Bureau, A Garda Síochána – Presentation by Chief Superintendent Colette Quinn - Presentation on Youth Engagement</li> <li>• Report of Assistant Commissioner, An Garda Síochána <ul style="list-style-type: none"> <li>• In terms of Pandemic Policing, AGS continuing to operate on the principles of <i>Engage, Explain, Encourage and Enforce</i>.</li> <li>• Public Order units being deployed at weekends on an overtime basis</li> </ul> </li> <li>• Report of Deputy Chief Executive, Dublin City Council</li> </ul>
July 6 <sup>th</sup>	<ul style="list-style-type: none"> <li>• Draft Antisocial Behaviour Strategy – Presentation by Michael Clarke, Area Housing Manager, Dublin City Council - Detailed overview provided, covering legal powers, prevention, early intervention, handling of complaints, enforcement and investment in delivery of strategy.</li> <li>• Restorative Practice – Presentation by Sergeant Martin Moloney, An Garda Síochána (AGS) - Presentation covered practices and processes, historical context, community relations, mediation, diversionary programmes and other Countries Restorative Practice models and experience.</li> <li>• Report of Assistant Commissioner, An Garda Síochána - Statistics on various crime categories provided. Garda Visibility and Stakeholder Engagement discussed.</li> </ul>
September 21 <sup>st</sup>	<ul style="list-style-type: none"> <li>• Report of Assistant Commissioner, An Garda Síochána</li> <li>• Report of Deputy Chief Executive, Dublin City Council.</li> </ul>
November 16 <sup>th</sup>	<ul style="list-style-type: none"> <li>• Illegal Importation of Drugs through Dublin Port – Presentation by Tom Talbot, Head of Customs &amp; Donnchadh Breathnach, Head of Customs Enforcement Operations</li> <li>• Report of Assistant Commissioner, An Garda Síochána (AGS)</li> <li>• Report of Executive Manager, Dublin City Council (DCC)</li> </ul>

## Dublin City Local Community Development Committee (LCDC)

### Public Sector Members

Cllr. Carolyn Moore, GP; Cllr. Tara Deacy, SD; Cllr. Racheal Batten, FF; Cllr. Colm O'Rourke, FG; Cllr. Noeleen Reilly, Non-Party; Brendan Kenny, Deputy Chief Executive, DCC; Greg Swift, Head of LEO, Martina Queally HSE South and South East, Blake Hodgkinson, City of Dublin Education and Training Board,

### Private Sector Members

Anne Fitzgerald, Ballyfermot Partnership; Paul Rogers, Northside Partnership; Sandra Dillon, Finglas Suicide Network; Michelle Murphy, Social Justice Ireland; Kelley Bermingham, The Iveagh Trust -from Sept 2020 LCDC Meeting; Anne Talbot, Bushy Park Market; Karen Smollen, SIPTU/Dublin Council of Trade Unions; Deiric O'Broin, NorDubCo; Dr Sarah Miller, Rediscovery Centre, Ballymun; Paula Galvin, McCutcheon Halley Chartered Planning Consultants.

Meeting Date 2021	Themes / Policy Issue addressed
27 <sup>th</sup> January	<ul style="list-style-type: none"> <li>• SICAP <ul style="list-style-type: none"> <li>◦ European Social Fund (ESF) Financial Claim</li> <li>◦ End of Year 2020 Review and Annual Plans 2021</li> </ul> </li> <li>• LCDC Grant Funding <ul style="list-style-type: none"> <li>◦ Community Enhancement Programme (CEP) Round 2</li> <li>◦ COVID19 Emergency Fund Round 2</li> <li>◦ Healthy Ireland (HI) Community Resilience Fund (CRF)</li> <li>◦ City of Dublin Education and Training Board (CDETb) Mitigating Against Educational Disadvantage Fund (MAEDF)</li> </ul> </li> <li>• DCC Integration Strategy</li> </ul>
24 <sup>th</sup> February	<ul style="list-style-type: none"> <li>• SICAP <ul style="list-style-type: none"> <li>◦ End of Year 2020 Review and Annual Plans 2021</li> </ul> </li> <li>• LCDC Grant Funding <ul style="list-style-type: none"> <li>◦ Community Enhancement Programme (CEP) Round 2</li> <li>◦ COVID19 Emergency Fund Round 2</li> <li>◦ Healthy Ireland (HI) Community Resilience Fund (CRF)</li> </ul> </li> <li>• DCC Integration Strategy</li> <li>• LECP/ LCDC Action Plan 2021</li> </ul>
28 <sup>th</sup> April	<ul style="list-style-type: none"> <li>• LCDC Grant Funding <ul style="list-style-type: none"> <li>◦ Community Enhancement Programme (CEP) Round 2</li> <li>◦ COVID19 Emergency Fund Round 2</li> <li>◦ Healthy Ireland Programme</li> </ul> </li> <li>• DCC Integration Strategy</li> <li>• Comhairle na nÓg</li> <li>• Inchicore Kilmainham Consultative Forum</li> <li>• LCDC Action Plan 2021</li> </ul>
30 <sup>th</sup> June	<ul style="list-style-type: none"> <li>• SICAP <ul style="list-style-type: none"> <li>◦ Mid-Year Review</li> <li>◦ Case Studies</li> </ul> </li> <li>• LCDC Grant Funding <ul style="list-style-type: none"> <li>◦ Community Enhancement Programme (CEP)</li> </ul> </li> </ul>

Meeting Date 2021	Themes / Policy Issue addressed
	<ul style="list-style-type: none"> <li>• Healthy Ireland Programme</li> <li>• DCC Integration Strategy</li> <li>• Dublin Regional Skills Forum</li> <li>• Dublin Learning City Network</li> <li>• Festival &amp; UNESCO Award application</li> <li>• LECP 2022-2028</li> </ul>
29 <sup>th</sup> September	<ul style="list-style-type: none"> <li>• SICAP <ul style="list-style-type: none"> <li>◦ Mid-Programme Review</li> </ul> </li> <li>• LCDC Grant Funding <ul style="list-style-type: none"> <li>◦ Community Enhancement Programme (CEP)</li> <li>◦ COVID19 Emergency Fund Round 2</li> <li>◦ Social Enterprise Capital Grant Scheme (Dormant Accounts Fund)</li> </ul> </li> <li>• Healthy Ireland Programme</li> <li>• DCC Integration Strategy</li> <li>• Local Employment Services and Jobs Clubs</li> <li>• DCC Age Friendly Programme</li> <li>• LECP 2022-2028</li> </ul>
24 <sup>th</sup> November	<ul style="list-style-type: none"> <li>• Membership of LCDC</li> <li>• SICAP <ul style="list-style-type: none"> <li>◦ Annual Plans for 2022</li> <li>◦ Case Studies</li> </ul> </li> <li>• LCDC Grant Funding <ul style="list-style-type: none"> <li>◦ Community Enhancement Programme (CEP)</li> <li>◦ COVID19 Emergency Fund Round 2</li> <li>◦ Social Enterprise Capital Grant Scheme (Dormant Accounts Fund)</li> </ul> </li> <li>• Revised DCC Age Friendly Strategy</li> <li>• Healthy Ireland Programme</li> <li>• Sláintecare Healthy Communities Programme (SHCP)</li> <li>• DCC Inclusion and Integration Week</li> <li>• Guidelines for LECP 2022-2028</li> </ul>

## Report on Principal Services

Chief Executive's Department

Principal Service	Achievements/Highlights for 2021
<b>Franchise</b>	<p>The Register of Electors for 2021-2022 came into force on 15<sup>th</sup> February 2021 with a total number of 350,826 electors on the Final Register.</p> <p>A Supplementary Register was produced for the Dublin Bay South Bye-Election, which was contested on the 8th July 2021. The supplement to the register contained 892 electors.</p> <p>Dublin City Council has overseen the implementation of the Voter.ie application. This shared service is managed and administered by Dublin City Council on behalf of the four Dublin Registration Authorities. It provides a single centralised database of electors, within which local authorities manage and maintain their own electoral registers.</p> <p>The Local Government Electoral Registration System Project Board was established in 2021 with the objective of delivering a national Shared Online Electoral Registration System.</p>

Principal Service	Achievements/Highlights for 2021
<b>Local Representation/ Civic Leadership</b>	<p>Honorary Freedom of the City was conferred on Dr Tony Holohan in recognition of his enormous contribution to the City of Dublin and the State in relation to his service to Public Health during COVID-19.</p> <p>In recognition of those working in frontline services during COVID-19, Lord Mayor Hazel Chu awarded a Lord Mayor's Award in the following categories:</p> <ul style="list-style-type: none"> <li>• January 2021, Retail Category</li> <li>• February 2021, Hospital Medical Staff Category</li> <li>• March 2021, Emergency Services Category</li> <li>• April 2021, Youth Category</li> <li>• May 2021, Community Category</li> </ul> <p>Lord Mayor Alison Gilliland welcomed Dublin Olympians and Paralympians Emmet Brennan, Kellie Harrington, Ellen Keane, Eimear Lambe, Nhat Nguyen and their Coaches to the Mansion House on separate occasions to congratulate them on behalf of the City.</p> <p><b>Decade of Commemorations</b></p> <p>On 8th July 2021, the Lord Mayor Alison Gilliland welcomed Taoiseach Micheál Martin, Tánaiste Leo Varadkar and Minister Catherine Martin Minister of Tourism, Culture, Arts, Gaeltacht, Sport and Media to the Mansion House to mark the 100th Anniversary of the Truce which was agreed in the Mansion House on 8th July 1921.</p> <p>On 8th December 2021, Lord Mayor Alison Gilliland welcomed Dublin City Libraries Historian in Residence Cormac Moore to the Drawing Room of the Mansion House for an online lecture broadcast from the room where the Cabinet Debate on the Anglo-Irish Treaty took place on 8th December 1921.</p>
<b>Support to Elected Members</b>	<p>Information technology was successfully used to host and manage remote and hybrid meetings of the City Council, Corporate Policy Group, Senior Management Group, Group Leaders, the Women's Committee and the Protocol Committee in 2021.</p> <p>A comprehensive Training Programme for Councillors was developed covering areas such as Personal Security &amp; Safety Awareness, Social Media Skills, Dementia Awareness and Resilience in Public Office. The Programme also provides Councillors with opportunities for Continuing Professional Development in areas which are directly related to the role of the Local Authority.</p> <p>"The Women in Politics" Video Series was produced, which highlights what it is like to be a female Councillor in Ireland today. The series features Councillors from Dublin City Council's Women's Committee who discuss their roles, the reasons they entered politics and the challenges and changes they have witnessed.</p>



Principal Service	Achievements/Highlights for 2021
<b>Local Government Electoral Registration System (LGERS) Project</b>	<p>Dublin City Council, as lead authority, will be responsible for the delivery of the LGERS Project on behalf of the Local Government sector.</p> <p>The aim of this project is to deliver a modern accessible, scalable and secure registration system that provides accurate electoral information to voters and others engaged in the electoral process. The system has to support the integrity of the electoral process, deliver on the relevant changes of the National Electoral Reform Programme and be easily administered by local authorities.</p> <p>The proposed solution will enable local authorities to fulfil their statutory role as Registration Authorities, provide electors with the facility to check their details while also having the option to register and update their details online. The solution will need to be adaptable and responsive to future customer needs and preferences, changes in technology and potential legislative changes. As with all aspects of the electoral process, it is essential that it retains public confidence, is in a secure environment, stands up to public scrutiny and that it can be easily maintained over time.</p>
<b>Media Relations</b>	<p>The Media Relations Office managed</p> <ul style="list-style-type: none"> <li>• Over 2,000 media queries</li> <li>• 210 press releases on a diverse range of topics</li> <li>• 113 newspaper adverts covering statutory notices, public information campaigns and event promotions</li> </ul> <p>and worked with others to promote more than 60 campaigns including: Your City Awaits, We Can Dublin Again, Eat the Streets, #CircleCity, Dublin City Development Plan and Dublin Winter Lights.</p> <p>The Communications Group, made up of representatives from across the City Council, met once a month to brief each other on activity and to share information on projects and initiatives.</p>
<b>Communications</b>	<p>The dublincity.ie website continued to serve as an important first point of contact for people to access our services. The website had approximately 2 million visitors (54% via a mobile device), 6.5 million page views and over 400,000 downloads.</p> <p>Our adoption to a mobile first approach coupled with the websites intuitive search functionality continues to ensure people have a much more responsive experience on dublincity.ie and access the information they need whenever and wherever they want.</p> <p>A mini site, hosted on <a href="http://www.dublincitydevelopmentplan.ie">www.dublincitydevelopmentplan.ie</a> was created to provide in-depth information on the new Draft Development Plan and the associated consultation.</p> <p>The Communications Unit managed the four corporate social media channels with a combined following of more than 143,000 and created a number of online forms for people to access services such as the Living City Initiative, online books of condolence and traffic service requests.</p>

## Housing and Community Services Department

Principal Service	Achievements/Highlights for 2021
Maintenance and improvement of local authority housing units	<p>Voids refurbished: 875 Units (701 vacant council properties and 174 acquisitions)</p> <p>Tenant Accessibility Programme for Adaptations and Extensions: 81 shower adaptations; 17 Ramps; 17 Stair Lifts; 11 Extensions and 161 other smaller alterations.</p> <p>Energy Efficiency Improvements Works: 80 properties</p> <p>Sub Condensation Response: 499 addresses were assigned by Planned Maintenance to damp &amp; ventilation contractors for attendance. Of those, Planned Maintenance received 304 tenant reports throughout the year; consisting of houses, flats and senior citizens. Each of these reports were assigned to damp &amp; ventilation contractors to attend and survey. 164 individual properties saw ventilation work implemented (61 Houses; 85 Flats; 18 Senior Citizens)</p> <p>A small number of these reported properties had adequate ventilation already in place, but still reported persistent dampness issues. 8 properties (7 Flats, 1 Senior) were given inducoat treatment, the application of an anti-mould based paint. The remaining 6 (3 Houses, 2 Flats, 1 Senior) were given some insulation and damp-proofing work.</p> <p>At the beginning of 2021, DCC arranged for the Kilshane Court complex to be surveyed and ventilation implemented. All 29 then-current inhabited dwellings were assigned to contractors for attendance.</p> <p>The City Council began surveying the Oliver Bond House complex toward the end of 2021. 160 flats within Oliver Bond House were assigned to ventilation contractors in November, with a survey report to be produced on each and recommended works to follow. 68 surveys were completed and ventilation was installed in 39 flats before the end of the year.</p>
Housing assessment, allocation and transfer	<p>On average, 150 Social Housing Applications were assessed and created per week with HAP packs provided to those eligible for social housing support. A total of 2,027 units were allocated.</p> <p>The implementation of Citizen Hub provides a new online portal for applicants to update their applications alongside a phone-based service responding to approximately 1,000 to 1,300 phone calls per week.</p> <p>The annual Social Housing Needs Assessment for 2021 identified over 13,000 individual housing applicants, requesting that they contact the Allocations and Transfer Section to advise of their continued need for social housing support.</p>

Principal Service	Achievements/Highlights for 2021
Housing rent management	<p>Dublin City Council rent receipts amounted to €93.2 million in 2021, an increase of €2.35 million on the previous year. Receipts have risen by €17.5 million over the last five years and in 2021, receipts exceeded the debit charge for the first time in more than five years.</p> <ul style="list-style-type: none"> <li>• Approximately 70% of 25,024 tenants are either a credit/clear balance or small arrears</li> <li>• 30% of accounts are monitored by arrears management staff, with the aim of securing engagement on rescheduling agreements</li> <li>• 114 Tenancy warnings were issued to tenants in arrears</li> <li>• 20 tenants entered into rescheduling agreements</li> <li>• 94 tenants were referred to the Legal Department to commence proceedings for the repossession of the properties</li> <li>• 12 Orders for Possession were granted in 2021 of which 9 are being considered for warrant. Vacant possession was secured in the remaining three cases.</li> </ul>
Social Work	<p>The Duty Social Work Service received 3,539 calls during 2021, an increase of 656 calls on the previous year.</p> <p>Social Workers held an average of 35-40 cases each with each team holding a waiting list. The Pandemic highlighted a number of urgent cases living in DCC tenancies and we worked with Area office staff to assist with these.</p> <p>The Section re- commenced taking referrals for the Mediation Service in October 2021. Due to the nature and complexities of how this service is delivered, it was not possible to provide this service by phone during the lockdown.</p> <p>A total of 674 Exceptional Social Grounds applications were received in 2021, an increase of 78 on the previous year.</p> <p>A Senior Social Worker continued in the role of National Local Authority Representative in the National Sex Offender Risk Assessment &amp; Management (SORAM) Office working in partnership with Gardaí, Probation Service, TUSLA and the Prison Service with a brief to manage high risk sex offenders in the community.</p>

<p>Support to Housing Capital Programme</p>	<p>The COVID-19 pandemic caused a seismic disruption to business, trade, supply chains and availability of staff in 2020 and 2021 resulting in delays across the Housing Delivery programme. The Department of Housing, Local Government and Heritage published the Housing for All strategy and assigned delivery targets to Dublin City Council for the period 2022 – 2026.</p> <p>The Housing Department continued to develop, plan and deliver an ambitious social housing delivery programme that will ensure that the City Council delivers a significant number of new and refurbished social housing units. To achieve this the Council used all housing support and delivery options at its disposal to address the urgent need for social housing and the prevention and support of homelessness in the city.</p> <p>In 2021 the City Council supported a range of Approved Housing Bodies (AHB) in delivering social housing through accessing capital grants from the Department of Housing, Local Government and Heritage, the provision of sites for new build, the acquisition of units, the transfer of DCC stock in need of refurbishment and units from Part V. Throughout the year AHBs were invited to submit Expressions of Interest for the development of a number of sites including Gulistan Depot, on South Circular Road, Halston Street and Collins Avenue.</p> <p>Working in partnership with the Elected Members the City Council continued its work on the Housing Land Initiative to develop large land banks at O'Devaney Gardens and Oscar Traynor Road for mixed tenure housing. The O'Devaney Gardens site was granted planning permission by An Bord Pleanála and construction is anticipated to commence in Q2 2022. In November Dublin City Councillors voted in favour of the Oscar Traynor Road housing development. A total of 853 homes were proposed, consisting of 40% social (341 homes), 40% cost rental (341) and 20% affordable purchase homes (171).</p> <p>The proposed development on the Emmet Road site is mixed use residential with 30% social and 70% cost rental accommodation. The design team are preparing a planning application for lodgement to An Bord Pleanála in 2022.</p> <p>The Public Private Partnership model continued to be utilised during 2021 with very positive outcomes. The first two sites under the Social Housing Public Private Partnership model were delivered in 2021, with work progress on three further sites identified at Collins Avenue, Dublin 9, Shangan Road, Ballymun and East Wall Road, Dublin 3.</p> <p>Work continued on the design plans for the three sites that have been identified for affordable housing schemes, two in Ballymun and one in Cherry Orchard. The design team finalised plans and the Part 8s will be initiated in Q2 2022. The Affordable Housing Bill was published in August 2021 replacing the Site Service Fund with the Affordable Housing Fund.</p> <p>The Regeneration Programme of Dublin City Council housing stock continued. Challenges related to COVID-19 and supply chains impacted on delivery and has delayed the delivery of schemes at O'Devaney Gardens (56 units) and Dominick Street (72 units) until Q2 2022.</p> <p>In 2021, the City Council:</p> <ul style="list-style-type: none"> <li>• Returned 221 units through acquisitions</li> <li>• Oversaw the completion and tenanting of 54 units at St Theresa Gardens</li> </ul>
---	--

Principal Service	Achievements/Highlights for 2021
	<ul style="list-style-type: none"> <li>Completed 8 units at New Street through CAS funding</li> <li>Delivered and tenanted 150 units at Ayrefield, Malahide Road tenanted through the PPP model</li> <li>Delivered 83 units through CALF schemes</li> <li>Acquired 93 units through Part V planning regulations</li> </ul> <p>A number of developments which were due for completion in 2021 were delayed due to COVID-19 and will now be delivered in 2022. These include O'Devaney Gardens (56), Moss Street (22), Sean Foster Place (30), Dominick Street (72) and Cornamona (61).</p> <p>The Volumetric Rapid Build Programme which commenced in 2019 with a total of 4 developments commencing on-site, will deliver 261 units by mid-2022. Work at Bunratty Road, Coolock (78) was delayed due to a number of issues and are now due for completion in Q2 2022 along with the sites at Springvale, Chapelizod (71), Bonham Street (57) and Cork St/Chamber St (55).</p> <p>Construction schemes, completing at varying stages over the course of the 3-year capital programme and beyond, budgeted in the 2022-2024 Capital Programme include regeneration projects at Croke Villas (75), Dolphin Phase 2 (25), Dorset Street, Dublin 1 (163), Matt Talbot (92), Dunne St. (130), Constitution Hill (130), Glin Court (32), St. Finbar's, Cabra (46), Infirmary Road, Dublin 8 (38), Lisadell, Crumlin (180), Kildonan, Dn. 11 (166); and Bundle 2 Volumetric, Cromcastle Court (Ph1) Dublin 10 (120), Woodville, Dublin 5 (36), Slademoore (42), Grand Canal Basin (80), St. Andrews Court (43), Belcamp B, Dublin 17 (12), Rafters Road, Crumlin (45).</p>
Enforcement of standards in the private rented sector	<p>In order to continue to inspect properties and ensure that they met the required standards the Virtual Inspection Programme developed and implemented by Dublin City Council in 2020, continued to be utilised during 2021. From Mid-July, this Virtual Inspection Programme ran alongside physical inspections of private rented properties.</p> <p>Throughout the year 3,550 dwellings were inspected of which 2,364 were found to be non-compliant on 1st inspection. A total of 3,704 inspections, including re-inspections were carried out of which 988 were physical and 2,716 were virtual.</p> <p>In all cases where non-compliance was identified, appropriate enforcement action was undertaken. A total of 2,101 Improvement Letters were issued and 255 Improvement Notices were served during 2021. No Prohibition Notices were served in 2021. By the end of the year 3,478 dwellings were brought up to standard including properties where the initial inspection was carried out in a previous year, with compliance achieved in 2021, resulting in safer, healthier homes for the individuals and families living in these properties.</p>

Principal Service	Achievements/Highlights for 2021
Housing Assistance Payment (HAP) Programme	<p>The HAP service continued to adapt during 2021 which has led to a stable HAP application processing time of 2-3 weeks from receipt of completed applications throughout 2021.</p> <p>A total of 1,226 new HAP tenancies were created in 2021. This figure includes 166 rent supplement recipients who transferred to HAP during the same period. At the end of 2021 there were 5,434 active HAP tenancies in place.</p> <p>The limited availability of affordable rental properties continues to impact the number of new HAP tenancies.</p> <p>There was an increase in the number of HAP tenancy amendments that were presented with over 6,700 separate amendments processed. A dedicated team has been set up within HAP to manage the increased volume of amendments.</p> <p>The impact of the pandemic is strongly reflected in the changing circumstances of many of our HAP tenants and the maintenance of existing HAP tenancy records is a growing part of our workload.</p>
Traveller specific accommodation	<ul style="list-style-type: none"> <li>• A waste removal programme and pest control services are currently in place on all sites</li> <li>• Infrastructure has been completed for 47 new electrical connections on three sites in North Dublin</li> <li>• Two Temporary self-isolation sites including temporary accommodation remain available to the Traveller community in Dublin City</li> <li>• 19 standard homes were allocated to Traveller families as part of Covid Response</li> <li>• 8 Homes were allocated in Approved Housing Schemes</li> <li>• 9 homes were allocated in Traveller Specific accommodation</li> <li>• Fire safety equipment on all sites has been serviced, replaced or renewed. This includes fire blankets, fire extinguishers (internal/external), CO2 and Smoke alarms</li> <li>• Traveller Accommodation Conditional Surveys – the surveys of all houses has been completed. An application has been sent to the Sustainable Energy Authority of Ireland for assessment</li> <li>• A total of 34 Halting bays on two sites were refurbished under the Traveller Accommodation Programme 2019-2024</li> <li>• 17 Emergency Caravan grants were allocated</li> <li>• Planning permission has been granted for three new Traveller Specific houses in the Avila Group Housing Scheme</li> </ul>
RAS and Social Leasing Programme	<p>The RAS Scheme continued to provide to provide significant high-quality housing to its 2,500 tenants across 815 properties at year-end 2021. Inspections were carried out through a blended process of remote and on-site visitations. 157 Contracts were renewed in 2021 for a further 6 years.</p> <p>Rent Supplement payments for tenants residing in properties funded under the Capital Assistance Scheme and managed by Approved Housing Bodies continued to rise in 2021 to almost 1,500.</p> <p>All RAS data was successfully migrated to the departmental housing system, OHMS and has been fully cleansed to prepare for the introduction of the new housing system in 2022/2023.</p>

Principal Service	Achievements/Highlights for 2021
Housing Loans and Tenant Purchase	<ul style="list-style-type: none"> <li>• 254 Rebuilding Ireland Home Loan Scheme Applications were received in 2021</li> <li>• 81 mortgages were issued to a value of €15,933,623</li> <li>• 46 Tenant Incremental Purchase Scheme Applications were received, and 18 tenants completed the purchase of their home under this Scheme</li> </ul>
Housing Grants	A total of 1,158 grants were paid out to a value of €8,471,548 across the Housing Adaptation Scheme, the Mobility Aids Scheme and the Housing Aid for Older People grant schemes. A further 799 applications were approved to an approximate value of €6,731,979.
Homeless Services	<p>At the end of December 2021, there were 802 families in emergency accommodation (EA). This is unfortunately an increase of 60 families on the start of the year, but still represents significant progress compared with the peak of family homelessness (1,367 families in emergency accommodation in 2018). There were 114 families in hotels in December 2021 an 87% reduction on the peak figure (871 in March 2017). There were 3,133 singles adults in EA at the end of December 2021, an increase of 79 when compared with January 2021. In total 1,827 single individuals presented to homeless services in 2021, an increase of 167 on the number presenting in 2020.</p> <p>The DRHE &amp; HSE led an intensive multiagency response in partnership with the Dublin Local Authorities and all homeless services providers in the Dublin Region, primarily aimed at reducing the spread of COVID19 amongst people who are homeless. As a result, the COVID positive prevalence rate across Dublin Homeless services remains low at 2.67%, compared to for example the Paris Homeless prevalence rate of 52% (<i>Roederer, Thomas, et al. "Seroprevalence and risk factors of exposure to COVID-19 in homeless people in Paris, France: a cross-sectional study" The Lancet Public Health (2021).</i> As of 31st December, there were 544 confirmed cumulative cases within Dublin Homeless Services.</p> <p>Two counts of people sleeping rough in the Dublin region took place in 2021 (April and October). Both counts have shown a reduction on the numbers sleeping rough, from 125 individuals in April to 94 in October 2021. The majority of those counted were Irish, male, and aged between 26-45 years and 35% had an open booking for emergency accommodation on the same night of their engagement. There is ongoing work to improve the standard of emergency accommodation and close collaboration with the HSE to accelerate supports to households experiencing homelessness.</p> <p>DRHE Housing Support Officers along with our Place Finders team and NGO staff assist households to move out of emergency accommodation. 2,516 Homeless HAP tenancies were created in 2021</p> <p>Supporting persons and families experiencing homelessness is a key priority. To assist in ensuring that homeless services provided are of a high standard, the Dublin Region Homeless Executive (DRHE) has developed Standards for Providers of Private Emergency Accommodation on behalf of the Department of Housing, Planning and Local Government.</p>



Principal Service	Achievements/Highlights for 2021
Social Inclusion and Integration	<p>To maintain our continuity of service and support to community and voluntary groups our Community Grant Scheme administrative process was adapted to identify applicants with activities, projects, services and events that were compliant with public health requirements.. A total of value of <b>€585,375</b> across grant schemes was approved.</p> <p>In 2021 the Dublin City Comhairle na nÓg held 10 full meetings and 20 sub-group meetings. The Comhairle focussed on the issues of LGBTQIA+ identity and developed a LGBTQIA+ pledge and information resource pack. The Comhairle also mentored four young people from Pavee Point who engaged with the chair of the Women's Committee, the Lord Mayor and Minister Roderic O'Gorman TD. Comhairle members also:</p> <ul style="list-style-type: none"> <li>• Inputted to the draft Dublin City Development Plan 2022-2028</li> <li>• Consulted on the DCC integration strategy</li> <li>• Delivered Ealaín na nÓg Spoken Word Workshops</li> </ul> <p>The Dublin City Comhairle AGM took place in November. In Q4 2021 independent research was commissioned on Stakeholder Engagement with the Comhairle with results and a draft study scheduled for Q2, 2022.</p> <p>Dublin City Council introduced new arrangements for hosting the Public Participation Network via SLA with Dublin City Volunteer Centre in 2020/21 and provided financial support to establish a Project Worker position. Membership of the PPN has been considerably expanded in 2021 to include two thematic representative groups on migrants and people with disabilities. Membership of the Dublin City PPN is now required as part of the eligibility criteria for all LCDC approved grant funding.</p> <p>Following an extensive programme of engagement and consultation the City Council formally adopted <i>A Framework towards an Integration and Intercultural Strategy for Dublin City Council 2021-2025</i>. Follow on work in 2021 continued to develop a Community of Practice among Dublin's Local Authorities as a precursor to proposals under development, in partnership with the UN International Office of Migration (IOM) Ireland, for a Migrant Forum in Dublin. The City Council began work with UN IOM to evaluate migrant experience of Dublin.</p> <p>The DCC Inclusion and Integration Week programme blended in-person and online activities and was curated and opened in late 2021 with a formal launch in City Hall by DCC Lord Mayor. A dedicated website is being maintained to host details and allow for continued exchange of information and activity, see here: <a href="http://www.dublincityinclusion.ie">www.dublincityinclusion.ie</a></p>



Principal Service	Achievements/Highlights for 2021
<p>Local Community Development Committee, including reference to implementation and / or review of the Dublin City Local Economic and Community Plan</p>	<p>During 2021 the five SICAP Programme Implementers (PIs) met and surpassed their annual Key Performance Indicators, with an overall budget for the City of €5.4 million.</p> <p>The Dublin City LCDC approved funding of €212,306 under the Community Enhancement Programme 2021 to 15 groups in June 2021. In Q4 2021 Dublin City was allocated €424,612 under CEP 2021 Round 2 funding, renamed as the Communities Activities Fund.</p> <p>Dublin City Council was allocated €117,246 under the second round of the COVID-19 Emergency Fund. Payments were made to the 173 successful groups in Q3 and 4, 2021.</p> <p>The LCDC was allocated €98,059.98 under the Social Enterprise Capital Grant Scheme 2021 (Dormant Accounts Fund). A total of 36 applications for grant funding were received with 34 confirmed as eligible. The sum sought by eligible applications was nearly €337,000. A list of recommended eligible projects was returned to DRCD for review and approval.</p> <p>The LCDC was successful in securing €246,050 under the Healthy Ireland Fund and Community Mental Health Fund 2019-2021. Healthy Ireland actions under designated HSE parameters were successfully executed across Dublin City in 2021. In 2021 DCC was allocated €107,560 under the <i>Keep Well Communities Resilience Fund</i> (CRF) to support key actions. Additional funding allocated under the Healthy Ireland Programme via the Community Mental Health Funds (€30k) and the Community Engagement Funds (€22.5k) was successfully allocated under HI programme activities.</p> <p>On 19th August 2021 Lord Mayor Gilliland formally announced that Dublin had joined the WHO Partnership for Healthy Cities. As a partner city, the Council agrees to develop an implementation plan to support the agreed policy objective of Safe and Active Mobility.</p> <p>The LCDC agreed the start-up and implementation of the Sláintecare Healthy Communities Programme (SHCP) under a SLA with the Department of Health. There are four Sláintecare Healthy Communities Programme Areas agreed for Dublin and a SCHP Local Development Officer (LDO) will be appointed to each following a recruitment campaign that opened in December 2021. The SLA provides for multi-annual funding for staffing, programme expenditure and a dedicated Community Enhancement Fund. The first tranche of drawdown in December 2021 sums to €1.5m and includes €1m in Community Enhancement Fund grants payable against detailed proposals for expenditure made to Department of Health.</p> <p>Dublin City Council's Age Friendly Strategy was reviewed in 2021 to take account of additional changes in structure and delivery at the national level. The Healthy Age Friendly Homes programme was initiated in 2021 and a Programme Coordinator is now established with the City Council. The Programme is being piloted in the Dublin 8 area with a target of 500 participants in 2021.</p>

Principal Service	Achievements/Highlights for 2021
<b>Safety of Structure &amp; Places</b>	<p>The Dangerous Buildings Section provided an uninterrupted 24-hour service during 2021.</p> <p>32 DB Notices were issued (DB1: 30 and DB2: 2)</p> <p>EXCEPTIONAL WORKS EVENTS &amp;/OR EXPENDITURE: DB action due to neglect and extreme poor condition and little / no response from premises owners at 1/1a &amp; 4a/b Brainboro Terrace D8. HDL Contractor making-safe works commenced October 2021 with completion of works due early 2022.</p>
<b>Animal Welfare Service</b>	<p>A new Animal Welfare Service was set up in March 2021 to replace the previous Control of Horses and Dogs Service.</p> <ul style="list-style-type: none"> <li>• Operations Manager, Temporary Inspector and two temporary Dog Warden are currently in place providing Dog Shelter and Horse Pound services to the city.</li> <li>• New short-term contractor in place to provide Dog Shelter Service for the City Council</li> <li>• New equipment including vehicles has been secured</li> <li>• A limited weekend and evening emergency service and an emergency helpline is also available</li> <li>• The service also supports animal welfare organizations providing services in the Dublin area</li> </ul>

<p><b>Civil Defence</b></p>	<p>The Civil Defence assist the front-line emergency services during time of natural disasters and/or major emergency situations and provides second line support to all local authorities in the region in the event of emergencies. The Unit also provides second line support to Dublin Fire Brigade.</p> <p>During 2021, almost 350 volunteers provided 19,587 Voluntary Hours (not including requests for the assembly of PPE and PCR Test Kits for HSE/DFB) as follows:</p> <ul style="list-style-type: none"> <li>• 702 Requests for Assistance</li> <li>• 567 Requests for COVID-19: Operations (Patient-test centre, Patient-appointments, Hospital equipment, Medication Deliveries, Blood Transfusion Service, Food Deliveries, Assembly of PCR Test Kits for the HSE and PPE packs for DFB/HSE)</li> <li>• 102 requests for Non-COVID Community/Sport Events: Arás an Uachtaráin, OPW State Events, Aviva Stadium, Tallaght Stadium, Barretstown, various community events</li> <li>• 8 Search and Recovery requests</li> <li>• 15 K9: Searches for Missing Persons in other Counties requests</li> <li>• 6 Rescue Boats: Searches for Missing Persons requests</li> <li>• 4 Rescue Boats: Sea Swim requests</li> </ul> <p>Apart from basic training, in 2021 DFB undertook to train and certify more Volunteers in various specialist disciplines:</p> <ul style="list-style-type: none"> <li>• Safe use of PPE</li> <li>• Safe operations during COVID-19</li> <li>• Communication Training in UHF, VHF, Tetra, and Marine Band</li> <li>• Training of Covid19 Compliance Officers</li> <li>• Critical Incident Support Management, Peer-to-Peer Support</li> <li>• Training in new Sonar and Underwater Cameras</li> <li>• Training for Drone Operators</li> </ul> <p>The total expenditure for Civil Defence in 2021 is €1,114,647.</p>
<p><b>Operation of the Fire Service</b></p>	<p>Dublin Fire Brigade (DFB) provides frontline Fire-EMS and Rescue services from 14 stations (12 full-time and 2 Retained) strategically located throughout Dublin City and County, a region with a population of over 1.35 million and covering an area of 921.7km<sup>2</sup>.</p> <p>2021 was the busiest year on record for the East Region Communications Centre (ERCC) which processes emergency fire and ambulance calls for Dublin City and County plus emergency fire calls for the east region, comprising 13 fire authorities in Leinster, Cavan &amp; Monaghan with 203,494 emergency calls received. This represents a 16.9% increase in activity compared to 2020. Once again Halloween night was the busiest night of the year reporting 487 calls over an eight hour period with 91 calls processed in the one hour period between 18:00 and 19:00 making it the busiest hour of the year.</p> <p>The ERCC is an Accredited Centre of Excellence (ACE), accredited by the International Academy of Emergency Dispatch (IAED) The ERCC first achieved this recognition in 2006 and have successfully maintained the standard since then. Despite the added pressures of operating under pandemic conditions the ERCC successfully managed the exacting reaccreditation process and maintained ACE status for the next two years.</p>

	<p>In 2021 DFB co-ordinated meetings of the DCC Crisis Management Working Group, work included review of the Crisis Management Plan, the Crisis Communications Plan and the DCC Severe Weather Plan. The revision of the DCC Major Emergency Plan for 2022 and the Severe Weather Plan are now complete and awaiting approval for publication. Due to the restrictions imposed by the COVID-19 Pandemic DFB have been proactive in the adaption of virtual and remote formats for MEM Exercises. New methods of planning, executing and debriefing of a number of interagency exercises such as Technical, Civil and Weather related events have been successfully developed and tested, carrying out responsibilities over multiple on-line platforms and remote coordination.</p> <p>The introduction of upgraded Information Technology solutions greatly enhanced the ability of the Dublin Fire Brigade Training Centre (The O'Brien Institute) to deliver high quality training online. This played a major part in providing training for Recruit Class 1/2021, which was conducted throughout COVID restrictions. New Entrant Recruit Programme was introduced and 36 candidates completed the programme.</p> <p>In 2021, the Training Centre achieved approximately 12,446 training days for DFB personnel not taking into account on-station training by DFB instructors.</p>
<b>Fire Prevention</b>	<p>The Building Control Management System (BCMS) was created by the National Building Control Office (NBCO), to facilitate online applications of Fire Safety Certificate applications. DFB worked closely with NBCO to ensure effective implementation of this system in the Dublin Region. In 2021, DFB received and processed 1,310 Fire safety Certificate applications, 96% of which were through BCMS.</p> <p>During 2021 Fire Prevention Officers continued to process applications while complying with the restrictions of COVID-19 to ensure that we fulfilled statutory obligations of the Building Control Regulations. Fire Safety Certificates were recommended for a number of major developments throughout the City and County.</p> <p>Inspections of premises were undertaken on a risk based prioritisation to assess compliance under the relevant regulations. All were risk assessed to ensure compliance with COVID-19 guidelines and to keep inspectors safe. Enforcement action was taken where necessary to ensure compliance and protect the public.</p> <p>We process licence applications for the storage of fuel for sale and commercial supply at 227 flammable fuel stores, which are normally valid for three years:</p> <ul style="list-style-type: none"> <li>• Dublin City Council 69 stores</li> <li>• South Dublin County Council 59 stores</li> <li>• Fingal County Council 65 stores</li> <li>• Dun Laoghaire Rathdown 34 stores</li> </ul> <p>2021 marked the first full year of a new licencing regime with updated regulations which increased the number of sites requiring licences. A majority of sites that store any liquid or gaseous fuel for sale or commercial supply now require a licence. Revised regulations have made the submission to apply for a licence considerably more comprehensive, which has significantly increased the workload in dealing with each application and progressing it with the applicant.</p> <p>Fire safety messages were promoted on all social media platforms, in print media and on radio. We delivered the consistent message of #TestitTuesday,</p>

	<p>and responded to information received in the aftermath of fires to promote safety. A Community Fire Safety response was developed following a number of fires in 2021 regarding use and charging of Lithium – ion batteries, used for E - scooters and E- bikes.</p> <p>More than 100 buildings/structures were lit up in red for fire safety week, coupled with a creative advertising agency to develop an awareness campaign supporting the Campaign by the National Directorate for Fire and Emergency Management. This was showcased on Digi panels/boards, print/social media, cinema, national and local radio stations and bus shelters across the 4 local authorities during fire safety week. It was also on Samuel Beckett Bridge, resulting in engagement from businesses and the public.</p>
--	--

Environment and Transportation Department  
Roads and Traffic Services

Principal Service	Achievements/Highlights during 2021
<b>Roads Maintenance &amp; Improvement</b>	<p>Delivered an Annual Works programme to the value of €12 Million with 14km of carriageway being resurfaced and 12km of footpaths being renewed leading to improved road conditions for all road users.</p> <p>The City Council resolved over 7,500 customer enquiries and road maintenance service requests and repaired and/or made safe 4,200 defects and hazards on the road network. 244 critical defects and hazards were repaired and/or made safe within 24-hours of being recorded.</p> <p>As part of the Winter Maintenance Programme 300 kilometres of the road network was gritted on approximately 30 occasions.</p> <p>More than 40,000 inspections of Utility openings and reinstatements were conducted to ensure these works were being carried out to the required standard.</p> <p>Critical services continued to be delivered during the COVID19 pandemic, including responding to critical incidents and hazards on the road network and the continued delivery of the winter maintenance plan.</p>
<b>Public Lighting</b>	<p>Response times and outage rates were maintained throughout COVID-19 lockdowns, with outages kept below 2% and 90% of faults reported by the public attended to within 5 working days. The emergency call out service was also kept operational with no interruption in service.</p> <p>A contract to replace 200 concrete columns with heritage type columns was completed. The tendering process for the major upgrade project was complete in 2021 with a contract to be placed in 2022.</p>

Principal Service	Achievements/Highlights during 2021
<b>Support to Roads Capital Programme</b>	<ul style="list-style-type: none"> <li>• Sillogue Infrastructure contract awarded and works commenced on site</li> <li>• Belmayne Main Street and Belmayne Avenue Scheme contract awarded and works commenced on site</li> <li>• Dodder Public Transport Opening Bridge preliminary design and draft EIAR near completion. The NTA is amalgamating this project with the BusConnects project.</li> <li>• Blood Stoney (previously Forbes Street) Pedestrian and Cyclist Bridge project team considering options to progress the provision of a new pedestrian and cycling bridge across the Liffey</li> <li>• The Point Pedestrian and Cycling Bridge contract for design awarded and Options Report produced</li> <li>• Grafton Street Quarter Clarendon Row Project has commenced construction on site. Preliminary design works are underway in relation to an improvement scheme for the Duke Street/Anne Street Area and it is intended to initiate a Part 8 planning submission in 2022</li> <li>• Liffey Street Improvement Works detailed design complete and tender documents being reviewed for issue</li> <li>• Temple Bar Square detailed design has been progressed</li> <li>• Liffey Boardwalk construction of sample panels within the existing boardwalk has been delayed due to COVID but should progress in 2022</li> </ul>

Principal Service	Achievements/Highlights during 2021
<b>Traffic Management &amp; Road Safety</b>	<p>All maintenance and emergency response activities were kept fully functioning and major faults at all junctions were repaired within 5 hours, critical junctions within 2.5 hours and other faults within one day.</p> <p>The Traffic Control centre was successfully maintained and staffed as a 24*7 operation with all after hours emergency calls for Dublin City Council being dealt with by the operators.</p> <p>The following projects were provided as part of the COVID Mobility response:</p> <ul style="list-style-type: none"> <li>• Creation of additional space to facilitate outdoor dining to enable restaurants and cafes to re-open. This included 20 footpath buildouts and 50 Zebra interventions (creating over 2,000 square metres of outdoor dining space). These interventions utilised road space, leaving the existing footway clear of obstructions.</li> <li>• Permanent traffic free implementation of St Anne Street, Drury Street, South William Street (Exchequer St to Brown Thomas carpark) and Dame Court in the Grafton Street area</li> <li>• Implementation of traffic free trials and associated consultation on Capel Street and Parliament Street on 14 weekends throughout the summer and Autumn</li> <li>• Implementation of 48 new School Zones, creating safe space at the school gates of primary schools, bringing the total in Dublin City to 68</li> <li>• Continued protection of existing cycle lanes with substantial progress being made on Griffith Avenue, Sean Moore Road, South Circular Road and various other routes in the DCC area</li> <li>• Grangegorman Filtered Permeability scheme was made permanent with completed public realm improvements</li> <li>• Delivery of 30 events across the City as part of Bike Week, reaching 3,620 participants</li> <li>• Completion of pedestrian crossings at a number of locations including Mountjoy Square</li> <li>• The Clontarf to City Centre scheme tender process was completed with the project commencing in 2022</li> <li>• Phase 4 of the rollout of 30 km/h speed limits in residential areas was completed</li> </ul>



## Water Services

Principal Service	Achievements/Highlights during 2021
Irish Water	Good progress was recorded, by Irish Water, under the 2021 Annual Service Plan with Dublin City Council
Surface Water Operations and Maintenance	The City's 55,000 road gullies were maintained and cleaned as required
Flood Defence Projects Office	<ul style="list-style-type: none"> <li>• Quay wall surveys on Liffey and Clontarf completed</li> <li>• Fitzwilliam Quay wall strengthening underway</li> <li>• Consultant appointed Dodder Flood Scheme Clonskeagh to Orwell Bridge</li> <li>• Draft Strategic Flood Risk Assessment completed for Draft Development Plan</li> <li>• All proposed major new developments assessed for flood risk</li> <li>• Camac environmental and topographical surveys complete</li> <li>• Wad river at preliminary design stage</li> <li>• Sandymount wave modelling completed</li> <li>• Poddle Flood Alleviation Scheme with An Bord Pleanála</li> <li>• Flood warnings issued and closer linkages forged with Met Éireann</li> </ul>
Drainage Maintenance	The Council continued to maintain the Surface Water Network to work at an optimal standard and responded to numerous flooding events including flash flooding in August and Storm Barra
Surface Water Quality	<ul style="list-style-type: none"> <li>• 372 complaints were received and responded to representing a 39% increase on 2020. All complaints received are acknowledged and responded to within 3 working days.</li> <li>• 246 trade effluent samples were taken</li> <li>• Carried out 25 operational and 36 surveillance sampling of 5 rivers (Tolka, Dodder, Liffey, Santry and Camac) in accordance with the predetermined sampling schedule issued by the Environmental Protection Agency</li> <li>• Carried out 586 Water Framework Directive sampling events which included routine river, grand canal basin and investigative sampling to assist the identification of pressure hotspots within the catchment</li> <li>• Significant pressures on urban waters remain wastewater discharges, urban runoff and misconnections</li> </ul>

Principal Service	Achievements/Highlights during 2021
Bathing Water Quality	<p>Dublin City Council managed 6 bathing water locations across Dublin Bay. The locations are made up of 2 designated waters, 4 other monitored waters and monitored quality at 2 additional waters of interest. The Council was required to take at least 4 scheduled bathing water samples per designated bathing water during the bathing season, equating to 8 samples. This requirement was exceeded with 20 scheduled bathing water samples per location (regardless of designation) or a total of 160 samples taken during the bathing season.</p> <p>In addition to scheduled sampling, a number of investigative samples were required to ensure appropriate warning procedures were implemented. 4 prior warnings were raised due to forecasted high intensity rainfall, which may have resulted in a temporary deterioration in bathing water quality. 6 temporary bathing water prohibitions were raised following confirmed or suspected deterioration in bathing water quality.</p> <p>Each warning raised required prior consultation with the Health Service Executive and an incident notification to the Environmental Protection Agency via EDEN. The information provided in the incident notification populated the national bathing water website (<a href="http://www.beaches.ie">www.beaches.ie</a>). 18 investigative or repeat samples were taken during the bathing season. Following receipt of satisfactory results, a further consultation with the Health Service Executive was required before the incident could be closed out and all notices (softcopy and hardcopy) removed.</p> <p>136 out of season samples were taken and analysed by Dublin City Council</p> <p>To further aid investigations into sources of bathing water failures, Dublin City Council organised additional PCR analysis with the School of Microbiology in University College Dublin. 14 PCR tests were carried out during the 2021 bathing season, which provided the council with invaluable insight into the significance of bathing water pressures, dog fouling in particular. The full report on the 2021 Bathing Season is available at <a href="https://www.dublincity.ie/sites/default/files/2021-11/2021-bathing-season-report.pdf">https://www.dublincity.ie/sites/default/files/2021-11/2021-bathing-season-report.pdf</a></p> <p>The Council Chaired monthly Bathing Water taskforce meetings with other stakeholders. Collaboration on catchment pressures was organised, knowledge shared and objectives to improve water quality actioned. The Council continued to be a contributing member of the Bathing Water Expert Group in 2022 and to support the Department with any bathing water requests.</p>

Licensing	<p>At the end of 2021, Dublin City Council had 9 discharge licences in force. Eight Section 4 and one Section 16 were granted in accordance with the Water Pollution Act 1977, as amended.</p> <p>Upon receipt of a licence application in 2021, a site visit was conducted where particulars of the licence application were reviewed and validated. Proposed treatment options were assessed and where improvements could be made to ensure compliance with proposed licence conditions, the applicant was required to demonstrate such.</p> <p>All discharge licenced sites were monitored as per licence frequency at a minimum. Licences granted to the construction sector were monitored on a weekly basis, until consistent compliance with licence conditions was demonstrated. All samples taken were analysed in the Central Laboratory, which issued weekly trade effluent results to the Water Pollution Control section to review. The results were reviewed for non-compliances with licence conditions. A total number of 246 trade effluent samples were taken across 9 licenced sites in 2021.</p> <p>On receipt of results, exceedances were compared against licence conditions by the competent engineer. If a breach was deemed minor, the licensee was contacted for further information surrounding the cause of exceedance and to furnish corrective and preventative actions to ensure compliance with licence conditions. 2 warning emails were sent in 2021 to two construction sites, for minor pH breaches. Once notified, the construction sites took immediate corrective and preventative actions to resolve and prevent further non-compliances. If an exceedance was deemed major, the licensee was notified of the breach and a follow up site visit organised. Repeat samples for all non-compliances were organised to monitor progress and compliance.</p> <p>If the section was notified of a suspected unauthorised discharge, an investigation would immediately be conducted. If upon investigation the discharge was found to be an unauthorised trade effluent, the site would receive formal notification to cease &amp; apply for the appropriate licence from the relevant authority. Most premises are aware of the requirement for a licence, and apply via the correct procedures.</p> <p>Misconnections on licenced sites can occur on where indicative site layout drawings prove incorrect. In 2021, a complaint was received of a brown discharge entering the River Dodder. Upon investigation, the contaminated storm sewer was traced back to a licenced site. The site did not have a licence to the storm sewer, rather the foul. The site had incorrectly plumbed their foul waste into the incorrect drain basing the decision on old site drawings. A dye test by Dublin City Council confirmed the misconnection and</p>
-----------	--

Principal Service	Achievements/Highlights during 2021
	<p>the site immediately ceased discharge, carried out a CCTV survey and redirected the misconnection into the foul network.</p> <p>Water Pollution Control continued to carry out trade effluent licencing duties on behalf of Irish Water throughout 2021. A total of 9 new sites were licenced and sampled as per licence frequency. ~500 trade effluent samples were taken on behalf of Irish Water and sent for analysis in the Central Laboratory.</p>
Planning, Policy and Development Control	<ul style="list-style-type: none"> <li>• Agreed new policies and appendices to the new Development Plan</li> <li>• Inter Departmental Working Group on SuDS established</li> <li>• SuDS Design and Evaluation and Green Blue Roofs Guidance documents produced</li> <li>• SuDS being encouraged on individual Planning and Part 8 applications</li> <li>• Drainage advice on Local Area Plans, Public Realm and Transport Infrastructure projects</li> <li>• Advised drainage conditions on all planning applications, including SHDs and Part 8</li> <li>• Supervision of developer works and licencing of connections to surface water sewer system</li> </ul>

Principal Service	Achievements/ Highlights for 2021
<b>Recovery &amp; Recycling Facilities Operation</b>	<ul style="list-style-type: none"> <li>• Civic Amenity sites and bring centres remained open throughout 2021</li> <li>• Upgrade works completed at Ballyfermot bring centre</li> <li>• Programme of repainting on-street bottle banks commenced</li> <li>• 750 T of leaves collected from street sweeping sent for composting</li> <li>• Compostable bags provided to resident groups</li> <li>• Extended opening hours of facilities over Christmas period with free Christmas tree recycling available at 11 locations</li> <li>• 270 schools partaking in Green Schools Programme</li> </ul>
<b>Litter Management</b>	<ul style="list-style-type: none"> <li>• Circle City phase 2 launched Nov 2021 doubling the number of 'recycling on the go' bins on-street to 50</li> <li>• Appointment of Litter Enforcement Manager to progress restructuring of Litter Warden Service</li> <li>• Trial of 'bag bin' project on Drury Street</li> <li>• Successful coordination of Halloween response programme with waste diverted from potential bonfire sites</li> <li>• 6 projects funded under Anti-Dumping Initiative funding</li> <li>• 12 groups from Dublin City entered in Tidy Towns competition 2021 with Donnybrook Tidy Towns and Chapelizod Tidy Towns winning in their categories</li> <li>• 120 Area-based City Neighbourhoods entries received.</li> <li>• Assistance provided to over 5,000 groups with Community clean ups throughout the year</li> <li>• 77 groups participated in the Dublin Community Clean Up Day in September</li> <li>• Dog Fouling awareness campaign</li> <li>• Joined national Leave No Trace campaign</li> </ul>
<b>Street Cleaning</b>	<ul style="list-style-type: none"> <li>• 50 Euro bins and 80 barrel bins deployed on-street in high demand locations in conjunction with additional street cleaning resources</li> <li>• 1210 posts on Twitter account @dubcityenviro, gaining 5million impressions</li> <li>• Over 2000 streets surveyed as part of Street Grading programme, extended to include survey of bottle banks</li> <li>• Positive collaboration with 3<sup>rd</sup> level institutes on range of projects ranging from leaf composting to textile recycling</li> </ul>

<b>Waste Regulations, Monitoring &amp; Enforcement</b>	<p>DCC Waste Enforcement continued in full operation despite the Covid restrictions throughout 2021. Waste Enforcement also worked closely with An Garda Siochanna, the NTFSO and the WERLAs.</p> <ul style="list-style-type: none"> <li>• 53 FPNs issued</li> <li>• 271 complaints received and investigated</li> <li>• 218 complaints closed</li> <li>• 53 complaints outstanding</li> <li>• 3 enforcement court files submitted to the Law Agent</li> </ul> <p>End of year figures show that targets planned for 2021 were met and will be reflected in the EPA RMCEI report for 2021.</p> <p>A number of audits were carried out with regard to the various producer responsibility initiative schemes for Waste Tyres, Waste Electrical, Packaging and End of life vehicles. 497 Construction and Demolition Waste Plans were reviewed and responded to which ensures proper practice from both a Waste and Planning Enforcement perspective</p>
<b>Waste Management Planning</b>	<p>Dublin City Council continues to lead the Eastern Midlands Waste Management Planning Office (RWMPO) to co-ordinate the Regional Waste Management Plan. All 2021 planned targets were met.</p>
<b>Water Quality, Air and Noise Pollution</b>	<p>The four Dublin local authorities prepared the regional air quality management plan to address ambient nitrogen dioxide levels, which was submitted to the EU Commission in December 2021.</p> <p>A governance structure and project team was established to commence preparatory work on the next iteration of Dublin region noise maps and noise action plan under the EU Environmental Noise Directive.</p>

<b>Dublin City Climate Action</b>	<p>The City Council continues to make significant progress towards our mitigation targets. We have met and exceeded our 2020 target, achieving an improvement in energy efficiency of 49.2% from our 2006 baseline, surpassing our 2020 target of 33%. This was achieved through a range of projects, which will continue to play a role in progress towards our 2030 target of a 51% reduction in emissions. By the end of 2020, DCC has achieved a 26% reduction in emissions to 28,341 tCO<sub>2</sub>e (49% Electricity, 35% Thermal and 15% Transport) from our operations and service delivery.</p> <p>The City Council was successful in its application to participate in the EU's International Urban and Regional Cooperation (IURC) programme. Participation in IURC is an opportunity for the development of novel ideas and approaches to achieve sustainable development and increase the resilience of the city and citizens to climate change.</p> <p>Eat the Streets! explored Dublin's rich food history by asking people, young and old to join us on a journey to Grow! Cook! Create! And Discover! culminating in a 10-day festival of online events and activities.</p> <p>In January, the first issue of the Dublin City Council Climate Newsletter was published. The quarterly newsletter spotlights various climate action endeavours and projects being implemented by the Council.</p> <p>Building partnerships with third level institutions in the city was a key focus. Students from DCU, UCD and TCD worked on a number of projects with various departments.</p> <p>28 flood alleviation climate change actions were developed and continued monitoring of sea level rise in Dublin Bay took place.</p>
-----------------------------------	---

<b>Climate Action Regional Office</b>	<ul style="list-style-type: none"> <li>• Assist four Dublin LA Climate Action teams in completing second annual progress reports for Climate Change Action Plans in conjunction with Codema</li> <li>• Participate and organise with DLAs and Codema <a href="#">Dublin Climate Action Week 2021</a> from Sept 13<sup>th</sup> to 19<sup>th</sup></li> <li>• Assist DECC and DLAs in rollout of <a href="#">Climate Conversations</a> with PPNs and Comhairle Na nÓg as part of Climate Action Plan 2021 preparation</li> <li>• Roll out of <a href="#">LA Climate Action Training programme</a> in conjunction with LGMA/LA National Training Steering Group including Senior Management 'Championing Leadership' sessions for SCC and FCC (DCC and DLRCC to run in Feb and March 2022)</li> <li>• Assist in the preparation of <a href="#">Creative Ireland Climate Action Fund</a> applications resulting in 2 successful projects <i>Linte Na Farraige</i> and <i>Creative Climate Action Crumlin</i></li> <li>• Assist LAs in development of regional climate action projects e.g. Dublin LA Electric Vehicle Strategy, Green Roof project with UCD</li> <li>• Prepare relevant Climate Action guidance and documents such as <a href="#">Decarbonising Zones</a>, <a href="#">Electric Vehicle Fleet and charging (CCMA)</a></li> <li>• Participate and contribute to National LA Climate Action Plan Guidance advisory group</li> <li>• Assist CCMA/LGMA in the preparation and the publication of detailed LA Climate Action Strategy and associated Business Case <a href="#">Delivering Effective Climate Action 2030 - CARO</a></li> <li>• Launch of <a href="#">CARO Website</a> and other communication channels including quarterly e-newsletter</li> <li>• Rollout of citizen engagement initiatives at National and Local levels for example <a href="#">GAA Green Clubs</a> Programme and <a href="#">Age Friendly Ireland</a> climate Action workshops</li> </ul>
<b>Fleet Management</b>	<p>Fleet Management continued to migrate the Council's diesel light commercial fleet to electric vehicles where feasible and viable to do so. Conversion of the fleet to electric vehicles is not without challenges, in particular the electrical capacity distribution network in Depots to support EV charging infrastructure and the cost of EV charging infrastructure.</p> <p>The Council's 43 vehicle electric fleet consists mainly of small vans; two electric side-loader vehicles were procured in 2021 and orders placed for two small electric utility vehicles and one sub compact electric sweeper. We are also closely monitoring developments in the heavy goods fleet as we try to migrate this fleet away from diesel to cleaner vehicles. A contract has been awarded to supply two compressed natural gas tipper trucks to Drainage Services which we hope to take delivery of in 2022.</p> <p>101 drivers completed Module 1, Certificate of Professional Competency (CPC) training and 221 drivers completed Module 2, CPC training.</p>



Principal Service	Achievements/Highlights for 2021
<b>Forward Planning</b>	<p>2021 saw the ongoing preparation of the Draft Dublin City Development Plan 2022-2028. Extensive public consultation on the pre-draft stage, took place including extensive media coverage and a series of 5 public webinars attended by over 1,000 people. The webinars were recorded, subtitled and subsequently made available on DCC social media channels and YouTube.</p> <p>Over 750 submissions were received from the public on the pre-draft Issues Paper. A detailed Chief Executive (CE) report on the pre -draft submissions was issued to the Elected Members in April followed by a number of training and briefing workshops. Over 1,000 strategic directions were received from the Elected Members and a further CE report on these was issued in June. A series of Council meetings were held in late June 2021, with the Elected Members agreeing to make the Draft Plan.</p> <p>Following a period of extensive work and engagement with internal and external stakeholders a Draft Plan was issued to the Elected Members in September. Over 300 motions on the Draft Plan were received and these were debated at a series of special meetings in November. The Draft Plan went on display on the 25<sup>th</sup> of November and the consultation phase ended on the 14<sup>th</sup> of February 2022. Published alongside the Draft Plan was a National Adult Literacy Agency approved executive summary. An extensive social media campaign, informational video and poster campaign publicized the launch of the Draft Plan.</p>
<b>Local Area Plans /Strategic Development Zones /Other Plans</b>	<p>The implementation of the Cherry Orchard/Park West Local Area Plan (LAP) continued. In relation to DCC owned sites, a design team was appointed for Site 1 and a Part 8 application is expected in Q1 2022. Meetings were held with a local crèche provider to expand their facility within Site 2. It was agreed that the LDA would bring sites 4 &amp; 5 to planning. A design team has been appointed. In December a Strategic Housing Development (SHD) application was lodged with An Bord Pleanála for c. half of site 6, for 750 no. apartments, 750 sq.m. retail/ commercial and 295 sq.m. for a crèche unit. It is anticipated that the build out of the entire LAP can deliver 2,200 to 3,000 new homes.</p> <p>The Clongriffin/Belmayne LAP is continuing to be implemented with a range of new permissions granted in 2021. These include:</p> <ul style="list-style-type: none"> <li>• 260 apartments granted permission on site known as Belmayne P4 on the corner of Churchwell Road and Churchwell Crescent, Belmayne</li> <li>• 191 apartments under construction on Site 2, Mayne River Avenue, Northern Cross</li> <li>• Revisions to the previously approved planning application for 1,000 pupils at Belmayne Secondary School were granted permission in Oct 2021</li> </ul>

- Malahide Road – the Council substantially completed construction of 150 apartments on the "Ayrfield" site, previously granted Part 8 permission

The Council progressed the 'Main Street' Belmayne project, which is funded under the Local Infrastructure and Housing Activation Fund (LIHAF). A contractor was appointed in Oct 2021 and commenced the delivery of Phase 1 of the project.

Engagement continued with the Health Service Executive (HSE) regarding the provision of a Primary Care Centre and An Garda Síochána regarding a new Garda Station.

The Ballymun LAP continues to be managed and implemented to complete the regeneration of the area. In May 2021 the Council made a bid for a new hospital on the Ballymun M50 lands as part of the HSE's Elective Centre proposals. In May 2021, within the M50 lands, work commenced on the new North City Operations Depot.

The demolition of the Ballymun Shopping Centre was completed, and a workshop took place with the North West Area Committee Councillors to discuss a new strategy for this key site. A Part 8 process was approved for the redesign of the Ballymun Civic Plaza.

Ó Cualann constructed 37 homes and continued to work on land transfer, design and planning for new homes on a number of other sites within the LAP.

Work was completed on the Balbutcher Lane/ Hampton Wood link road, and on the Gateway Crescent link road. Work commenced and continues on the Sillogue Avenue realignment. Discussions were ongoing with the Bus Connects Team and with Metrolink.

Implementation of the North Lotts and Grand Canal Dock Strategic Development Zone (Docklands SDZ) Planning Scheme (the Scheme) continued, with Dublin City Council as Development Agency. Much of the area has already been developed, with a small number of 'city blocks' undeveloped.

In March 2021 An Bord Pleanála refused to amend the Scheme in accordance with the recommendations of the Council building heights review which was undertaken per the requirements of the Ministerial Guidelines on "*Urban Development and Building Heights*". The City Council sought a judicial review of An Bord Pleanála's decision. On 7<sup>th</sup> January 2022, the High Court quashed An Bord Pleanála's decision and remitted the application back to the Board of An Bord for consideration and decision.

The City Council is also the Development Agency for the Poolbeg West Strategic Development Zone (SDZ). In January 2020 a planning application was granted for enabling works to facilitate Phase 1 of the former Irish Glass Bottle and Fabrizia sites, Poolbeg West, Dublin 4. A planning application for approx. 600 residential units, with some retail and support services for the site was under consideration by the City Council during 2021. . This relates to a site on the Sean Moore Road

	<p>side of the Scheme. DCC has requested further information which was submitted in December 2021. At the time of writing this application remains live. Meanwhile, pre-application consultations continue concerning later phases.</p> <p>The Docklands Oversight and Consultative Forum meets bi-monthly and is kept up to date on planning matters relating to Docklands including progress in both SDZ areas.</p> <p>The implementation of the Grangegorman SDZ Planning Scheme site progressed well during 2022. New health services, educational facilities, and the open-access public realm are now emerging. Approximately a quarter of the planned works for the Health Service Executive (HSE) and approximately a quarter of the Technological University Dublin (TU Dublin) developments have been completed to date.</p> <p>In 2021, Dublin City Council and South Dublin County Council progressed Stage 2 Strategic Framework for the Naas Road / Ballymount / Cherry Orchard Area funded under the Call 1 of the Urban Regeneration and Development Fund. This built upon the successful completion of Stage 1 Baseline Study in 2020.</p> <p>The project's vision is to develop a mixed-use climate-resilient high-density urban quarter with the potential to deliver 40,000 homes and 75,000 jobs. The Strategic Framework's Emerging Preferred Scenario sets a high-level direction for the project in terms of type and development and location and was subject to non-statutory public consultation over four weeks from 9th September to 6th October 2021. A project website (cityedge.ie) was developed which was used to host two live online presentations and the two-day 'City Edge International Conference'. The website was viewed by 8,800 people over the public consultation period and approximately 6,000 people attended the live events, with over 400 additional offline views. A total of 106 submissions were received.</p> <p>The Minister for Housing, and Local Government and Heritage (DHLGH) notified the Council that North Inner City Concept Area: 1 and South Inner City: Concept Area 2 proposals were approved to move to the next stage of the project lifecycle, preliminary business case stage.</p>
<b>Development Management</b>	<p>2,592 planning decisions were issued. Decisions to grant were issued in 90.5% of cases while refusals accounted for 9.5% of decisions.</p> <ul style="list-style-type: none"> <li>• 3,429 planning applications and 243 Section 5s were received</li> <li>• 337 pre-application consultations were held</li> <li>• 48 pre-application consultations were also held with developers relating to proposed Strategic Housing Developments (SHD)</li> <li>• A further 28 pre-application consultations were held with An Bord Pleanála relating to SHD developments</li> <li>• 31 SHD applications were accepted by An Bord Pleanála and forwarded to Development Management for the Council's input. These were presented to the relevant Area Committees and the Chief Executive's report and recommendation forwarded to ABP with the Councillors' comments.</li> </ul>

<b>Planning Enforcement</b>	<p>The City Council continued to respond to complaints received relating to alleged unauthorised development as well as dealing with the enforcement measures and registration of Short Term Letting.</p> <p>General Enforcement</p> <ul style="list-style-type: none"> <li>• 1,051 files opened</li> <li>• 1,463 inspections carried out</li> <li>• 1,004 Warning Letters issued</li> <li>• 132 Enforcement Notices issued</li> <li>• 23 Legal Proceedings initiated</li> <li>• 1,026 cases resolved</li> </ul> <p>Short Term Letting</p> <ul style="list-style-type: none"> <li>• 350 files opened</li> <li>• 730 inspections carried out</li> <li>• 433 Warning Letters issued</li> <li>• 9 Enforcement Notices issued</li> <li>• 2 Legal Proceedings initiated</li> <li>• 436 cases resolved</li> </ul>
<b>Building Control</b>	<ul style="list-style-type: none"> <li>• 1,125 Commencement Notice submissions</li> <li>• 454 Certificates of Compliance on Completion submitted</li> <li>• 345 Disability Access Certificate Applications</li> <li>• 675 inspections of active construction sites with 263 focussed on fire safety of new buildings under construction</li> <li>• Over 69% of all new buildings notified to Building Control were inspected on site</li> <li>• In excess of 1,000 direct customer queries on administrative and technical matters answered</li> </ul>
<b>Property Management and Property Disposals</b>	<p>The City Estate comprises approximately 2,600 leases and licences, which currently generate an annual rental of €9.5m approximately.</p> <p>The disposal of sites deemed surplus to City Council requirements now occurs in accordance with the Protocol agreed in 2020 with the Elected Members.</p> <ul style="list-style-type: none"> <li>• Section 183 approval granted to the disposal of the 17 hectare site at Oscar Traynor Road, Coolock</li> <li>• The decision was made not to proceed with the proposed disposal of the Pigeon House Hotel and Power Station</li> <li>• Continued engagement with lessees affected by the COVID-19 pandemic to grant relief of rent for periods when normal trading was not possible</li> <li>• COVID-19 relief in excess of €2 million granted</li> <li>• Active engagement with bad debtors to reduce arrears by means of instalment agreements</li> <li>• A small number of cases referred to Law Department for issue of legal proceedings</li> <li>• The programme of necessary remedial works in the Ballymun Neighbourhood Centres was ongoing and continues in advance of the transfer of the common areas to their Management Companies in accordance with the Multi-Unit Developments Act 2011</li> <li>• Continued promotion of disposal of Domestic Ground Rents</li> </ul>

	<ul style="list-style-type: none"> <li>• Fire remedial works in Council owned and leased buildings identified and carried out</li> <li>• All DCC owned lands and sites monitored, maintained and secured against entry</li> <li>• The historic School of Music Building in Chatham Row returned to the control of DCC</li> <li>• Project to replace outdated Property Register Database commenced</li> </ul>
<b>Archaeology, Conservation and Heritage</b>	<ul style="list-style-type: none"> <li>• 18 structures were added and one amendment was made to the Record of Protected Structures (RPS) during 2021, under the Section 55 process.</li> <li>• Under the Section 12 Draft Development Plan process, preparation of proposals for more than 100 additions, 56 amendments/clarifications and 3 deletions to the Record of Protected Structures</li> <li>• Research and analysis for the review of the Development Plan and preparation of the pre-draft consultation, strategic Issues Paper section on Built Heritage</li> <li>• Preparation of Chapter 11: Built Heritage for the Draft Development Plan, with expanded policies and objectives as appropriate</li> <li>• €385,231.50 in grant funding was awarded to 63 projects under the Built Heritage Investment Scheme 2021</li> <li>• Total expenditure on repairs to historic buildings under BHIS 2021 amounted to €1,512,206.37</li> <li>• €174,250.00 in grant funding was awarded across 4 projects under HSF 2021</li> <li>• Total expenditure on repairs to historic buildings under HSF 2021 amounted to €346,617.95</li> </ul> <p>Of the 129 Protected Structures on the Buildings at Risk Register:</p> <ul style="list-style-type: none"> <li>• 53 buildings have been subject to inspection</li> <li>• 9 Endangerment Notices have issued</li> <li>• 29 buildings where the owner is engaged in discussions with the Council.</li> <li>• 24 proposals have been lodged</li> <li>• 33 buildings have a live planning permission granted</li> <li>• 23 new buildings have been added to the register</li> <li>• 12 Endangerment cases have been closed</li> </ul> <p>The development of a new Dublin City Strategic Heritage Plan 2022 - 2028 continued with an extensive consultation process, production and circulation of an e-book synopsis key Heritage Plan projects completed between 2001 and 2021 and preparation of a feasibility study for an expanded multi-annual Community Archaeology Programme.</p> <p>In 2021, 160 archaeology reports recommended mitigation and 77 compliances were processed by the section including reports on SHD applications to An Bord Pleanála. Devised new SOPs and worked on the implementation of new automatic screening of planning applications for archaeological sites.</p> <p>Provided archaeological input on all major infrastructure projects including Metrolink, Bus Connects and Dart Extension. Working to deliver a master plan for the regeneration of the historic block at Werburgh Street/Ship Street/Castle Street and the repurposing and conservation of St</p>

	<p>Werburgh's Church. Prepared a brief for the short term use of a vacant site at 14 Werburgh Street.</p> <p>Coordinated and oversaw the delivery of the new Community Monuments Fund (CMF). Processed and delivered 10 successful CMF grants in 2021, including 1 Community Grant. The total grant aid received was €349,937.</p> <p>Carried out conservation work to and environmental monitoring of the City Wall at Wood Quay Venue under Ministerial Consent.</p> <p>Participated in the <i>Viking York-Dublin Axis Reconsidered</i>, an AHRC Project led by Glasgow and York Universities. The project created new links between Viking specialists to reconsider the shared history of the two cities.</p> <p>The Dublin Festival of History <i>International Viking Seminar 2021</i> was delivered in partnership with Dublin City Libraries, the NUI and the York-Dublin Axis.</p>
<b>Active Land Management</b>	<ul style="list-style-type: none"> <li>• 39 Demands for payment of Vacant Site Levy issued in 2021, of which 15 related to City Council owned sites. A total of €492,450 was paid in Vacant Sites Levies in 2021, (€275,450 relates to demands issued in 2021, €208,600 for demands issued in 2020 and €8,400 for demands issued in 2019)</li> <li>• 201 notices of proposed entry to include a site on the register were issued</li> <li>• 157 submissions were received and processed in relation to these proposed entries</li> <li>• 45 sites were on the Vacant Sites Register</li> </ul> <p>As part of Budget 2020, the Minister for Finance announced the extension of the Living City Initiative (LCI) to December 2022. During 2021 the LCI was advertised widely. 163 LCI applications are recorded to date with 95 applicants having completed refurbishment works to date.</p> <p>In proactively striving to eradicate dereliction in the City and the return of derelict sites to active use the Council acquired compulsorily an unfinished development at 21, 27 &amp; 29 and rear of 21-29 Richmond Ave, D3 which brings the total of derelict sites acquired under the Derelict Sites Act 1990 since 2017 to 25. A capacity study of the site has been carried out which could see the delivery of 33 new dwellings providing 113 bed spaces. The compulsory acquisition process commenced on a further twelve derelict sites in 2021 and is ongoing.</p> <p>In addition a property acquisition by agreement was made at 553 NCR (aka 19 Russell Street) which is a high profile site adjoining a City Council owned site which will deliver an enhanced development site.</p> <p>The Council is pursuing the development of the historically important Werburgh Street, Ship Street Area and acquired a key site at the junction of Werburgh Street &amp; Ship Street and has agreed terms for the acquisition of a further two sites.</p>

	<p>The Council, in support of the plans to construct a new National Theatre, has successfully acquired a number of interests in properties by agreement to facilitate this project and has made a Compulsory Purchase Order to acquire outstanding interests. The CPO is currently with an Bord Pleanála for decision following the receipt of three objections</p> <p>The Council commenced the legal process to secure vacant possession of the lands at Ryder's Row.</p>
<b>National Building Control &amp; National Market Surveillance Office</b>	<p>Dublin City Council continued in its role as the lead local authority for the National Building Control Office and for the National Market Surveillance Office.</p> <p>14,157 Commencement Notices were processed through the NBCO building control management system (BCMS), along with the processing of 5,667 customer queries and the circulation of quarterly newsletters to the sector.</p> <p>77 students graduated from the NBCO/IT Carlow Certificate in Building Control Management, and 41 students commenced the 2021/22 course.</p> <p>The 2021 Market Surveillance Campaign concentrated on stone aggregates to ensure compliance with EU standards and that they do not endanger health, safety, or any other aspect of public interest protection. The Office implemented and delivered Ireland - National Market Surveillance Programme 2021 and inspected and sampled aggregates from 102 quarries in 27 Counties and investigated 86 other construction products.</p>
<b>Details on the City Council Development Contribution Scheme and contributions collected in 2021</b>	<p>Section 48 of the Planning &amp; Development Act, 2000, as amended, enables a Planning Authority, when granting planning permission under Section 34 of the Act, to attach conditions requiring the payment of a contribution in respect of public infrastructure and facilities benefiting the development of the administrative area of the Planning Authority. This relates to public infrastructure and facilities that are provided, or that it is intended will be provided, by or on behalf of the Local Authority.</p> <p>Section 48 (2) specifies that the basis for the determination of the contribution shall be set out in a Development Contribution Scheme. The current Dublin City Council Development Contribution Scheme 2020-2023 was adopted by the City Council in March 2020 following the review of the previous scheme. The new scheme applies to all planning permissions granted after 1st April 2020 and to existing permissions granted before this date which have not yet commenced.</p> <p>In 2021 a total of €29M was raised from development contributions towards public infrastructure and facilities.</p>





Principal Service	Achievements/Highlights for 2021
Leisure Facilities Operations	<p>Throughout 2021 provision was made to facilitate services and programmes for user groups to the fullest extent possible, subject to COVID-19 guidelines.</p> <p>Facilities provided a range of programmes in partnership with various stakeholders including the community wellness programme, local schools, community groups, childcare sector and marginalised groups.</p> <p>Home help programmes around fitness and community wellbeing were created. Equipment was provided for outdoor activities where facilities were conducive to this. Fitness classes were provided on social media platforms to keep connectivity with our customers.</p> <p>Anchor tenants (where located) catering for young people and teenagers in each area were facilitated in accessing various facilities.</p> <p>All centre welfare facilities were available to the public when other public welfare facilities were unavailable.</p> <ul style="list-style-type: none"> <li>• 400,000 visits to the centres</li> <li>• 500 social media posts created</li> <li>• 400 on line fitness classes delivered</li> <li>• 300 outdoor classes were provided</li> </ul>
Operation of Library & Archival Service	<p>Branch libraries reopened to the public in May 2021. Innovations introduced in 2020 were maintained including the live chat 'ask-a librarian' service and the home delivery service for older and vulnerable people.</p> <p>The Library in the Community service, was introduced with the aim of providing improved access to books and library programming, for communities without local access to a branch library via Library lockers and book collections in community locations.</p> <p>The focus on digital and online services to the public continued with a range of initiatives including original story times and staff picks videos, blogs, online interactive events, branch newsletters.</p> <p>17 newsletters, promoting 128 campaigns to 11,715 subscribers were issued</p> <p>A range of events and programmes were delivered online and at in-person events including:</p> <ul style="list-style-type: none"> <li>• Annual John T Gilbert Lecture (over 600 attendees from around the world)</li> <li>• City Hall Lecture series</li> <li>• Annual Dublin UNESCO City of Literature Lecture</li> </ul>

Principal Service	Achievements/Highlights for 2021
	<ul style="list-style-type: none"> <li>• Dublin literary Award (Over 3000 views from 12 different countries).</li> <li>• The Dublin Festival of History delivered a hybrid programme including over 90 online and in person events.</li> <li>• Inside Out, a Dublin City Arts &amp; Libraries Summer Programme ran from July to August in library branches. 124 events were held online and outdoors at 5 locations, featuring a mixture of performances and creative workshops.</li> <li>• As part of the national Right to Read programme, over 500 Early Learning Centres and after school services were invited to their local library to collect a "Little Library Bag" with recommended reads and information from Dyslexia Association of Ireland, NCBI and NEPS.</li> </ul> <p>The UNESCO City of Literature supported a wide array of literary projects and organisations during the year, including The Dublin Art Book Fair, Outlandish Theatre and First Fortnight. The office also delivered a number of programmes and festivals including the Dublin One City One Book and the Citywide Reading Campaign for Children. The Dublin City Libraries Readers' Morning took place as part of Dublin Book Festival. The International Dublin Literary Award was successfully delivered online.</p> <p>A 4 year monitoring report was provided for UNESCO, outlining key achievements from 2019 to 2021.</p> <p>The Irish Revolution 1916-1923 Lecture Series, a 12 part free online history lecture series on the Irish Revolution, examined the key events and personalities from the 1916-1923 era in an engaging and accessible manner. To mark the 100<sup>th</sup> anniversary of the Truce, the Mansion House and DCL presented an online free lunchtime lecture series in July covering many aspects of the Truce.</p> <p>The programme of investment in library branches continued with the completion of upgrade works to the Central Library, ILAC centre and progress on the project to deliver a new community library in Finglas. A new sensory garden was installed in Walkinstown Library.</p> <p>A new project manager was appointed to the Proposed New City Library, Parnell Square project in January and a comprehensive review of scope, budget and feasibility took place.</p> <p>Dublin City Libraries moved to lead the implementation of Spydus, a new library management system, which will be used by all the 31 local authorities. The system will provide a user-friendly experience for library users to access books, e-books, e-magazines, and a wide range of online resources.</p>
<b>Outdoor Leisure Area Operations – Parks, Biodiversity and</b>	<p>In 2021, public parks were kept open in during the pandemic and they were busier than ever with people availing of the opportunity for recreation and respite.</p> <p>Dublin City Council achieved 11 Green Flag awards based on international best practice for the management parks. To be successful each Park had to demonstrate that it achieved eight standards judged against 27 criteria.</p>

Principal Service	Achievements/Highlights for 2021
<b>Landscape Services</b>	<p>Up to 2,000 tons of litter/waste was collected from waste bins and in the maintenance of parks in 2021. 131 tonnes of bonfire material was collected in 2021, some pre-halloween with the close cooperation of the gardai which prevented a huge amount of damage being caused to public open spaces around the city. 80 solar powered Big Belly Bins have also been installed to supplement the 400 existing bins.</p> <p>The Markets in parks were active in 2021 and a new market was piloted in St Partrick's Park. This 'Books and Browsables Market' has proven to be successful and sustainable as an all year round market.</p> <p>New tearoom outlets opened with public toilets in Albert College Park, Glasnevin and Sundrive Park, Kimmage.</p> <p>Due to COVID-19 restrictions, Park Runs were suspended in Dublin City parks for a considerable period until the return of Junior Park runs from August and the 5km park runs from September 2021. The number of people participating in the various events in DCC parks since the restart in August to the end of November 2021 is 13,400 participants.</p> <p>The Dublin City Play Strategy was reviewed, updated and adopted by the Council in 2021. The following playgrounds were upgraded in 2021.</p> <ul style="list-style-type: none"> <li>• Kilemore Park</li> <li>• Tranquilla Park</li> <li>• Johnstown Park</li> <li>• Poppintree Park</li> <li>• Ringsend Park (senior 'youth space')</li> <li>• Fairview Park</li> </ul> <p>The focus of the Parks Design/Landscape Services team over the last twelve months was on the roll out of the greening strategies across parts of the city centre that have been identified in the Parks and Open Space Strategy as most in need, these include the Liberties, the North East Inner City and Stoneybatter.</p> <p>As part of The Sculpture Dublin initiative the sculptures at Kildonan Park, Finglas; Smithfield Square Lower and a temporary sculpture on the O'Connell Plinth, outside City Hall were installed. <a href="https://www.sculpturedublin.ie">https://www.sculpturedublin.ie</a></p> <p>The Dublin City Biodiversity Action Plan 2021-2025 was approved by the City Council and contains five themes, 17 objectives and 85-targeted actions for biodiversity management and conservation.</p> <p>A number of surveys and projects took place including:</p> <ul style="list-style-type: none"> <li>• The first systematic citywide survey for Swifts, in partnership with Birdwatch Ireland. Fifty-nine areas were surveyed and recorded 300 swifts and 129 nest sites in 41 locations. The data will feed into swift conservation projects from 2022.</li> </ul>

Principal Service	Achievements/Highlights for 2021
	<ul style="list-style-type: none"> <li>• The City Council ran information workshops and organised the distribution of surveying tunnels as part of the nationwide Citizen Science Hedgehog survey with NUIG.</li> <li>• The Bird monitoring in Dublin's Inner City Parks project installed 27 nest boxes in inner city parks, conducted the ringing of chicks and monitored nests, which included successful broods of Blue Tit and Blackcaps.</li> <li>• The Mute Swan Census project provided tags and equipment to support work to monitor the Mute Swan population.</li> <li>• The Fox in the City project was established with UCD and will record foraging strategies of urban foxes in Dublin throughout 2022.</li> <li>• Funding secured from the NBAP fund also supported a subtidal survey for Invasive Alien Species in the River Liffey using e-DNA techniques with UCD and survey and trapping of the Invasive Alien American mink along the Rivers Liffey and Tolka.</li> </ul> <p>Webinars were held on hedgehogs, otters, swifts along with biodiversity walks at Tolka Valley, St Anne's Park, and the National Museum of Ireland. National days to mark biodiversity were celebrated across social media platforms. The Council contributed to the update of the Dublin Bay UNESCO Biosphere Conservation/Research and Education/Outreach Strategies and managed a data project on Light-bellied Brent Geese.</p> <p>An Oversight Forum involving local elected representatives, community organisations and NGOs was set up, a key action of the North Bull Island Nature Reserve Action Plan 2020 – 2025. The Council commissioned Birdwatch Ireland to conduct a comprehensive baseline survey of the breeding bird population on North Bull Island, which recorded 42 breeding species, including an Annex I species and 24 listed on the Birds of Conservation Concern. Coastwatch Ireland, in conjunction with NUIG, conducted repeat surveys of the seagrass bed along the Sandymount Merrion Strand to monitor changes in this protected habitat as well as measuring human disturbance.</p>
<b>Community, Sport and Recreational Development</b>	<p>The Dublin City Sports &amp; Wellbeing Partnership (DCSWP) continued to deliver all key services during 2021. Adaptions to programmes going online provided opportunities for people of all ages and abilities to continue to engage with sport &amp; physical activity programmes during COVID Restrictions. The launch of the DCSWP Hub for the Change 4 Life programme attracted over 2000 participants to the 8 week programme.</p> <p>In 2021 DCSWP awarded €107,250 to 143 sports clubs across the city through the Young People's small grant. The Annual Flagship Event Sportsfest 2021 took place during European Week of Sport with over 31 events during the week and 438 participants.</p> <p>Sports Inclusion Disability and Integration officers continued to deliver Autism in Sport Courses and Disability awareness training online to over 230 participants. Various disability sport &amp; physical activity programmes were also delivered including the Woodlands For Health Initiative in partnership with Get Ireland Walking and our very own Watersport Paddle &amp; Ride Inclusion Event aimed at children and adults with physical disabilities with over 130 participants taking part in this event.</p>

Principal Service	Achievements/Highlights for 2021
	<p>In 2021, DCSWP in collaboration with Orienteering Ireland worked together to deliver Orienteering taster sessions to young people, schools, older adults and people with disabilities.</p> <p>Multiple co funded programmes were also delivered in Athletics, Rowing, Rugby, Soccer and Boxing across the City to various groups and individuals. Virtual walking and running programmes were delivered, which were accessible to all people living in Dublin City. A total of 736 programmes were delivered with over 37,940 participants engaging in our services.</p> <p>The 14 Recreation Centres continued to operate during lockdown, where there was an external service using the facilities, drug rehab, schools access, after schools educational programmes, crèche services and youth service. The Recreation Centres reopened for nearly full services when regulation allowed. From July onwards, a number of activities were put in place as part of a summer project programme with onsite activities such as The Recreation Service Olympic Sports Day.</p>
Hugh Lane Gallery	<p>Due to COVID-19 restrictions, Hugh Lane Gallery was closed to visitors for the first four months of 2021.</p> <ul style="list-style-type: none"> <li>• In Q3 - Q4 there was a steady increase in visitor numbers</li> <li>• In Q3 we welcomed over 20,100 visitors in person to the Gallery premises (42% of pre-covid visitor numbers).</li> <li>• In Q4 we welcomed over 22,300 visitors in person to the Gallery premises (51% of pre-covid visitor numbers).</li> </ul> <p>Exhibitions:</p> <ul style="list-style-type: none"> <li>• Worlds Without End</li> <li>• Cecil King, Present in Time Future exhibition</li> <li>• From a Secret Block to ROSC Joseph Beuys Centenary celebration</li> <li>• HLG's collaboration with Street Artist Asbestos: temporary mural on O'Connell Street</li> <li>• Hiwa K: 'Do you remember what you are burning?'</li> <li>• Maud Cotter: <i>a consequence of – a dappled world</i></li> <li>• The Art of Negotiation: John Lavery's Anglo Irish Treaty Portraits exhibited at the Embassy of Ireland in London.</li> <li>• Studio and State: The Lavery's and the Anglo-Irish Treaty- Collaboration with National Museum of Ireland</li> <li>• Tableaux Vivants</li> </ul> <p>A new two-day art festival, Art + The Outdoors took place on the Northside of Parnell Square with over 2,500 people participating.</p> <p>Acquisitions:</p> <ul style="list-style-type: none"> <li>• Richard Tuttle, 'Cycles' (nos. 1-4, and 8-12), Reg. Nos. 2097-2104</li> <li>• Mick O'Dea, 'Portrait of Paula Meehan', Reg. No. 2105</li> <li>• Kathy Prendergast, 'Road Trip' (three works, nos.8, 11 &amp; 13), Reg. Nos. 2106, 2107, 2108</li> <li>• 13 photos by Caroline Tisdall, of Joseph Beuys, Reg. Nos. 2109-2121</li> <li>• 16 works by Cecil King, Reg. Nos. 2122-2137</li> </ul>

Principal Service	Achievements/Highlights for 2021
	<ul style="list-style-type: none"> <li>• Two works by Maud Cotter, 'Matter of Fact' (Reg. No. 2138) and 'Perch' (Reg. No. 2139)</li> <li>• Sean Scully, 'The Fifty' (Reg. No. 2140)</li> <li>• WB Yeats, 'The Lake at Coole', Reg. No. 2141</li> <li>• 'Shelf', sculpture by Niamh O'Malley, Reg. No. 2142</li> <li>• Paul McKinley, 'Aghios Athanosios', Reg. T1447 on TMS, will be Reg. No. 2143</li> <li>• Hiwa K, 'Diagonal', Reg. T1448 on TMS, will be Reg. No. 2144</li> <li>• Jesse Jones, 'Tremble', Reg. T1449 on TMS, will be Reg. No. 2145</li> </ul> <p>Education and Community Outreach continued with:</p> <ul style="list-style-type: none"> <li>• Over 360 art education programmes</li> <li>• Zoom@HughLaneGallery, city-wide project with 14 primary schools and 319 children engaged with the project</li> <li>• A new Virtual Tour film of the Gallery has been selected for inclusion in the European wide Museums in Short film initiative.</li> <li>• Hugh Lane Teen Culture Club with five secondary schools and one youth group</li> <li>• 77 popular Coffee Conversations and Culture Clubs</li> <li>• 65 school tours took place with 924 participants.</li> <li>• Commissioned podcasts produced by artists from our panel and exploring a variety of themes and inspirations</li> </ul> <p>Traveller Collection publication and website were launched at the Hugh Lane Gallery in November.</p> <p>10 live online audio description sessions took place exploring subjects including Impressionist paintings, Modern Irish Artists, the Cecil King exhibition, the Francis Bacon studio and more.</p> <p>2x premises have been acquired by DCC for the Gallery: North Frederick Lane for Fine art storage and conservation; and 20/21 Parnell Square North for exhibitions, programming and development plans.</p>
<b>City Hall</b>	Due to the active promotion of City Hall and the very positive customer feedback City Hall had a record year and accommodated 188 wedding in the Rotunda.
<b>Arts Office</b>	<p>Additional exceptional funding by the Department of Tourism, Culture, Gaeltacht, Arts, Sports and Media for the Local Live Performance Scheme led to a comprehensive programme of outdoor performances in City Parks and streets. Creative Ireland also expanded its funding into Creativity and Climate Change. The Arts Office prioritised funding opportunities in underestimated areas of the City focusing particularly on the North Central Area and supported the community of Darndale in securing the Arts Council's Creative Places Funding</p> <p>Dublin City Council Arts Grants and Bursaries of €550K were distributed throughout the City and a review of their effectiveness and impact initiated. The Lab Gallery at Foley Street, Artists Residences at Albert Cottage and St Patricks Park continued to perform strongly. The International Literature Festival, Culture Night,</p>



Principal Service	Achievements/Highlights for 2021
	<p>and The Dublin Lunar New Year continued online and in hybrid form as in-person events returned.</p> <p>A new Public Art Programme was initiated and a new Léargas European funded project begun.</p>
<b>Events and Filming</b>	<ul style="list-style-type: none"> <li>Continued to showcase large events such as St. Patricks Festival, and Dublin Pride.</li> <li>Halloween on Smithfield Square included the projection of a giant 3-D hologram coffin</li> <li>As part of the City Recovery strategy the city centre was animated with decorative lamppost banners and a series of solar panelled light boxes in Smithfield Square and Docklands</li> <li>Dublin Winter Lights was the biggest lighting festival to date with over 21 locations in the city centre including the creation of a winter wonderland in Merrion Square Park.</li> <li>287 filming applications were processed in 2021 generating a total income of €170,000 (filming permits, location fees, parking permits)</li> </ul>
<b>Dublin City Council Culture Company</b>	<ul style="list-style-type: none"> <li>Dublin City Council Culture Company was awarded the highly acclaimed European Museum of the Year Sillito prize</li> <li>The Culture Company maintained the Cultural Audit of Dublin and continued growing the data and the data use for the Council for cultural planning and for the City Development plan research and development.</li> <li>A new citizen advisory group 2021 - 2023 was created made up of nearly 100 people representing a diverse and broad cross section of Dublin life.</li> <li>Richmond Barracks, Culture Club and many other programmes were moved online.</li> <li>5 new creative residency artists were appointed to the Creative Residency in Art, Sport and Wellbeing, a partnership with the Dublin Sports and Wellbeing Partnership</li> <li>Concluded the Creative Residency @ King's Inns – a new artwork was created by international acclaimed artist Jesse Jones.</li> <li>Began a Cultural Impact Study 2021 to examine the impact of cultural participation in the work of Dublin City Council. The outcomes of the research, and a promotional toolkit, will be shared with all sections and the wider Dublin City Council team in 2022.</li> </ul>
<b>School Meals</b>	<p>Dublin City Council continued to manage the supply and delivery of sandwiches, fruit and milk to National Schools included in the Urban School Meals Scheme.</p>
<b>Dublin Place Brand &amp; dublin.ie</b>	<p>A survey was carried out in April through <i>Your Dublin Your Voice</i> to gauge levels of awareness of the Dublin Place Brand and the effectiveness of previous campaigns, the findings demonstrated a high level of awareness of the Dublin Place Brand and found that 57% of respondents were inspired to visit Dublin City Centre after seeing the "Make a Day of It" campaign'.</p> <p>Campaigns throughout 2021 included:</p>

Principal Service	Achievements/Highlights for 2021
	<ul style="list-style-type: none"> <li>- <i>Diversity in Dublin</i> carried out in conjunction with Creative Ireland, The Gallery of Photography and the Arts Office. Five photographers from diverse backgrounds were invited to connect and engage with diverse Dublin communities. An exhibition of the work was presented through outdoor advertising spaces across the city with all the images available on Dublin.ie. Media coverage included RTE, Irish Independent, the Journal.ie and Hotpress.</li> </ul> <p>The place branding team worked with the City Recovery team to support the 'We Can Dublin Again' city reopening campaign designed to encourage people back into Dublin's city centre.</p> <p>A number of other campaigns were supported through social media, outdoor advertising and new content creation on Dublin.ie including 'This is Art' – a young people's art competition and Climate Action Week</p> <p>A number of Events were supported by the Dublin Place Brand including the Dublin Book Festival and the Dublin Tech Summit, through competitions on social media, digital newsletter and content creation on Dublin.ie</p> <p>Dublin.ie hosted all content for the Dublin Winter Lights campaign, including walking trails and ticket details for the Merrion Square installation, attracting high levels of engagement with the site and through social media. A series of articles were produced in collaboration with Enterprise Ireland to support and promote the SME sector in Dublin.</p> <p>NCAD students produced a range of innovative designs when invited to respond to the Dublin Place Brand. 7 designs were selected to commission hand-made face masks from a local Dublin supplier that were distributed to the students and to Dublin Place Brand stakeholders.</p>
<b>Economic Development &amp; Promotion</b>	<p>The Economic Development work programme was delivered. The <i>Dublin City EU Programme Participation Strategy 2021 to 2027</i> was launched and work began to establish the new European Programming Support Office and to implement the strategy objectives.</p> <p>Local Enterprise Week was held on line in March with the highest level of attendance recorded across the programme of events which commenced with the launch of <i>Green for Micro</i> by the Tánaiste as the first national spotlight event.</p> <p>The <i>Your Dublin Your Voice</i> panel was used to conduct four surveys to capture the views of citizens on the 'Dublin City Development Plan'; 'Dublin Place Brand Awareness'; 'Archaeology, Building Conservation &amp; Heritage' and on the 'Economic Development Plan'.</p> <p>Work was carried out to upgrade the <a href="http://www.dublineconomy.ie">www.dublineconomy.ie</a> website which saw an increase in site visitors and engagement. Editorial meetings were held to get regional input on themes and content creation for each of the quarterly publications of the Dublin Economic Monitor providing key insights on the impact of the COVID-19 pandemic on the Dublin region.</p>



Principal Service	Achievements/Highlights for 2021
	<p>Work progressed on the <i>Dublin Belfast Economic Corridor</i> (DBEC) with the formal launch held in March. KPMG were contracted to commence work on a Development Plan to guide the progress of the corridor.</p> <p>Work was progressed on developing a <i>Vision for Dublin</i> that was informed through research, consultations and workshops.</p> <p>The <i>Responsible Innovation Summit</i> was supported in October with a series of local and international events held on-line over three days. The Starts Ups working to provide solutions to Circular City Challenges, participating in the Climate KIC Accelerator Programme where Dublin is a city partner pitched their ideas.</p> <p>The <i>MODOS Innovation Awards</i> were held, to support the implementation of circular economy changes in small and micro enterprises, with an awards ceremony arranged to showcase the innovation demonstrated by the winning enterprises.</p> <p>The <i>Dublin City Social Enterprise Awards</i> were held as a hybrid event in September. A Digital Brochure was produced and disseminated showcasing the former winners of this award over the past seven years with links to digital content and information on each social enterprise.</p> <p>Minister Damien English visited LEO Dublin City in November and launched the <i>LEO Dublin City Development Plan 2021 – 2024</i> and met with LEO staff, client companies and social enterprises.</p>
<b>International Relations</b>	<p>During the year, virtual meetings were held with: Embassies of Mexico, Latvia, Poland and Canada; Deputy Mayor of Barcelona; Network of European Chief Executive Directors of European Capital Cities; Cities Fortifying Democracy Project (GMF).</p> <p>The business of the Eurocities Network Forums continued through online webinars and conferences. The Lord Mayor attended the Annual Conference of Eurocities and participated in a number of panel discussions.</p> <p>The EU Programme Strategy 2021 – 2027 was published and the European Programme Support Office was established.</p> <p>Dublin and Barcelona are sister cities and at the Eurocities AGM held in November, the Lord Mayor Alison Gilland and the Deputy Mayor of Barcelona Laia Bonet held a meeting to discuss possible future collaborations between our two cities.</p> <p>Twinning Expenditure 2021: Nil</p>

Principal Service	Achievements/Highlights for 2021
<b>Administration of Rates</b>	The rates office administered the Commercial Rates Waiver Scheme with a value of €100.5M to 9200 businesses. The % collection for commercial rates was 87% (net of Waiver).
<b>Motor Taxation</b>	The Motor Tax office processed 123,352 postal applications in 2021, an increase of 12% on 2020. The on-line system shows 92% of applications are processed online. The Motor Tax office dealt with 108,376 phone queries.
<b>IS Department</b>	99.89% service delivery achieved. In excess of 2,500 staff successfully working remotely. SAN upgrade completed and VMWare infrastructure upgraded. Successful delivery of 25 projects. Additional security measure implemented including network segmentation pilot completed and MFA / VPN on new firewalls. Internet bandwidth upgraded.

Principal Service	Achievements/Highlights for 2021
<b>Customer Services</b>	<p>Customer Services answered over 187,645 calls with 38.74% of these calls being answered within 30 seconds. The average delay for answering a call was 201 seconds. There was a 51.26% First Contact Resolution Rate (customers being dealt with, without the need to transfer the call).</p> <p>In 2021 Customer Services:</p> <ul style="list-style-type: none"> <li>• Processed 38,000+ payments</li> <li>• Dealt with 17,000+ Parking Permit applications</li> <li>• Responded to 51,000+ emails</li> <li>• Logged 20,000+ requests for Housing Maintenance during 2021</li> <li>• Logged 21,000+ other service requests</li> <li>• Greeted 15,500+ visitors to the Civic Offices Reception Desks</li> <li>• Completed in excess of 365,000 transactions and services across a range of customer access channels</li> </ul> <p>Customer Services continued to work with the Area Offices and other staff across the City Council to provide a local response to the national Community Call Initiative. The COVID-19 Community helpline operated 8 hours a day from 9am to 5pm, 7 days a week during the various levels of lockdown until the end of October, providing vulnerable customers with a contact point within City Council and voluntary and community bodies delivering essential food and medicines to citizens across the city.</p> <p>Customer Services worked with a number of departments across the City Council including the Office of City Recovery to aid in the re-opening of the city for all stakeholders.</p> <p>Following the goals of the Digital First Strategy a move was made to make more of our services available online this included a new online complaints system on Citizen Hub along with an expansion of the number of payments which can be made online.</p> <p>Customer Services retained its “Q-mark” for the 13th consecutive year in 2021, with its highest ever score of 91%.</p> <p>Customer Services was shortlisted in the Small Contact Centre category at the CCMA awards.</p>
<b>Facilities Management</b>	<p>Throughout 2021 the Facilities Management Unit continued to provide critical support during the continued COVID 19 pandemic and as restrictions were eased in keeping the Civic Offices open and operational for essential staff and key services to the public. This was achieved in a safe and secure manner with the continuance of enhanced cleaning, revised security together with other operational measures. In addition, the Facilities Management Unit continued to provide responsive and reactive support in addressing maintenance and accommodation requests from staff generally.</p>

Principal Service	Achievements/Highlights for 2021
<b>Transformation Unit</b>	<p>The Transformation Unit continued to work with Departments to deliver improved services to citizens using a service design approach.</p> <ul style="list-style-type: none"> <li>• Participated in the Bloomberg Philanthropies Digital Innovation Project for European Cities which focused on improving the housing maintenance service and examining mechanisms for improved communication with tenants.</li> <li>• Worked with the Carter Centre on the “Inform Women transform lives” initiative. This included various projects with the NEIC including providing improved access to information for women on recreation and sports opportunities</li> <li>• Beta projects worked on a number of initiatives including shared bins solutions.</li> <li>• Established the Citizen Hub Project Board and Project Team to roll out improved digital services to citizens, businesses, Councillors and staff. The Citizen Hub platform went live in November 2021.</li> <li>• Construction commenced in May 2021 on the North City Operations Depot, a new facility at Ballymun designed to accommodate a range of operational services and direct labour staff. Works progressed well throughout 2021 and the project remained on time and on budget with construction expected to be completed in November 2022.</li> </ul>
<b>Digital Services</b>	<p>The Digital Services team was established in Q3 2021. The key priorities were to develop platforms to provide enhanced citizen engagement, enable citizens and business to access services online and to develop a staff intranet to improve internal communication and streamline internal processes. A number of initiatives were progressed including</p> <ul style="list-style-type: none"> <li>• An online consultation tool</li> <li>• Citizen alert service to allow citizens to receive alerts from the City Council in relation to issues such as planning applications, flooding and bathing water quality</li> <li>• Online meetings for citizens</li> <li>• CitiDesk for internal communication</li> </ul>

Principal Service	Achievements/Highlights for 2021
<b>Smart Cities</b>	<p>The roll out of smart districts which are test beds for innovation across the city continued and there are now three districts supported including Smart Docklands, Smart DCU and Smart D8 which was launched in 2021 and focuses on Health and Wellbeing.</p> <p>Dublin was awarded 2<sup>nd</sup> Place in the European Capital of Innovation (iCapital) Awards 2021, an annual recognition prize awarded to the European cities that best promote innovation in their communities.</p> <p>Dublin was also shortlisted as a finalist for the European Capital of Smart Tourism Awards 2021, a significant achievement for the first year of the new Smart Tourism programme.</p> <p>At the Trinity College Innovation Awards 2021 which celebrates innovation and entrepreneurship at Trinity College Dublin, the Council was awarded the Partner Award; highlighting the outstanding contribution of an enterprise partner for driving innovation impact through projects such as the Smart Docklands district and the Academy of the Near Future.</p> <p>Google Airview partnership with Dublin City Council - Google's first ever EV Street View car was deployed around the city to measure air quality and capture street by street measurements that can help influence city policies.</p> <p>The Accelerating the Potential of Drones for Local Government project, led by the City Council saw the development of key drones resources for the local government sector including; an international best-practice report, privacy handbook and regulation handbook, as well as the establishment of a cross sectoral national Future of Drones Working Group.</p> <p>The Smart City Unit continues to work with partners at local, national and international levels by engaging in collaborative projects focused on best practise and shared learning in areas such as Mobility, Smart Logistics, Air Quality and flood prevention.</p>
<b>Business Continuity</b>	<p>Corporate co-ordination of business continuity planning, management and response was undertaken throughout the COVID-19 pandemic to ensure consistent and appropriate responses across the organisation. With the relaxing and removal of government restrictions, pre-pandemic working arrangements and team structures have been returning across all service areas in line with public health guidance. A Business Continuity Management System (BCMS) is currently in the process of development towards a robust and aligned standard to ensure safety of staff while enabling continuity in the delivery of our services.</p>

Principal Service	Achievements/Highlights for 2021
<b>An tAonad Forbartha Gaeilge (Irish Development Unit)</b>	<p>An tAonad Forbartha Gaeilge continued to provide practical advice and support to all Departments in relation to dealing with customers via written, web, media and oral communications.</p> <p>During Seachtain na Gaeilge celebrations, a programme of on-line material was made available to staff each afternoon.</p> <p>The Unit worked closely with Dublin Fire Brigade to deliver a Fire Safety awareness campaign across a variety of media in both Irish and English.</p>
<b>Resourcing and Recruitment</b>	<p>In 2021 the Resourcing Unit managed a significant number of recruitment campaigns, informed by the strategic and operational commitments as approved by the Chief Executive with senior management. To this end over 60 competitions were completed, across Clerical/Administrative, Professional/Technical and operational grades. All Interviews continued to be held virtually.</p> <p>Dublin City Council advertised, through the Public Appointments Service, and filled a number of key posts in senior management including Executive Manager, Law Agent and Senior Engineer.</p> <p>Numbers employed by the City Council remained steady; the headcount for the Council on 31<sup>st</sup> December 2021 was 5,895 (Whole Time Equivalent of 5,585) compared to the previous year where it was 5,933 (WTE of 5,618).</p> <p>Some key policies were introduced and revised.</p> <p>Policies Introduced:</p> <ul style="list-style-type: none"> <li>• Drugs and Alcohol Policy and Procedures</li> <li>• Right to Disconnect</li> <li>• Official Entertainment Policy</li> <li>• Dignity in Service Provision</li> <li>• Equality Policy</li> </ul> <p>Revised Policies:</p> <ul style="list-style-type: none"> <li>• Disciplinary Policy and Procedure</li> <li>• Overtime Policy</li> <li>• Guidelines for Staff Working with Children</li> <li>• Gender Identity and Expression Policy and Guidelines</li> <li>• Overpayments Policy</li> </ul>

Principal Service	Achievements/Highlights for 2021
<b>Equality, Diversity &amp; Inclusion Office</b>	<p>During 2021 the Equality, Diversity &amp; Inclusion Office briefed Dublin Fire Brigade (DFB) senior management on a comprehensive and coordinated approach to implementation of the Public Sector Duty, advancing the broad equality, diversity and inclusion agenda and managing dignity at work issues in an effective manner, in the context of the launch of DFB's Public Sector Duty Implementation Plan.</p> <p>The Equality, Diversity &amp; Inclusion Office engaged an equality consultant to work with a working group from the Corporate Services, Transformation and Human Resources Departments to prepare a Public Sector Duty Implementation Plan for these departments. The EDI Office coordinated the meetings and managed the process which concluded successfully in Q1 of 2022.</p> <p>The Office worked with Human Resources senior management and the Access Officer to make a successful application for funding under the Disability Participation and Awareness Fund for a project to co-design a participation and consultation process with Disabled Persons Organisations.</p> <p>The Office participated in a review process together with representatives of the Staff LGBT+ Network Committee to agree a successor LGBT+ Staff Inclusion Strategy for 2022-2024.</p> <p>The Office carried out an extensive equality proofing exercise of all documents on the Human Resources intranet site.</p> <p>The Office also continued its engagement with TU Dublin's Access to Apprenticeship Programme and facilitated work placements and trade internships for programme participants.</p>
<b>Employee Relations</b>	<p>Engagement continued both formally and informally with employee representatives, Trade Unions and relevant external bodies through the normal established industrial relations mechanisms.</p> <p>The employee relations unit ensured compliance with public service regulations and public health guidelines in relation to employees and attendance in the workplace during the COVID-19 pandemic advising staff and management on the implementation of the provisions.</p> <p>The management of attendance remained a high priority. An attendance and performance management training module for operational managers was developed.</p> <p>The City Council continued to progress a number of change proposals under the Public Service Agreements and implemented locally agreed change proposals to ensure the achievement of productivity measures.</p>

Principal Service	Achievements/Highlights for 2021
<b>Workplace Safety, Health and Welfare</b>	<p>In 2021 the focus of the Health, Safety and Wellbeing Unit (HSWU) was to continue to support frontline managers with advice and to monitor the implementation of that advice so as to ensure continuity of service to our customers and the safety of our staff. The weekly meetings and monthly reports by the Senior Executive Health and Safety Officers (SEHSO) to this office provided real time information of the challenges that managers and employees were facing. This allowed the HSWU to devise strategies that provided practical support and information in a timely manner where it was needed.</p> <p>This HSWU strategy was concentrated on three areas:</p> <ul style="list-style-type: none"> <li>• Supporting Outdoor Staff and services</li> <li>• Supporting Office Staff and services</li> <li>• Managing the safety, resilience and wellbeing of all staff</li> </ul>
<b>Managing the safety, resilience and wellbeing of all staff</b>	<p>Accidents continued to be reported, recorded and where required, investigated and corrective action recommended throughout 2021. The HSWU monitored all Serious Adverse Events (SAE) and recorded the status of those investigations.</p> <ul style="list-style-type: none"> <li>• 460 accidents and incidents recorded</li> <li>• 45 open SAEs recorded</li> <li>• 71 days mandatory training delivered</li> <li>• 1,007 flu vaccines administered across 5 branches of 2 pharmacies</li> </ul> <p>The HSWU continued to participate with other stakeholders to influence policy and decision making across the wider Local Authority sector, regulatory bodies and utilities. HSWU staff and SEHSOs are involved with working groups within DCC, in LASAG, in the Water Industry and the ESB.</p> <p>The Health and Wellbeing support continued to be provided throughout 2021 including:</p> <ul style="list-style-type: none"> <li>• Regularly updating the Health and Wellbeing Hub so that it is both interesting and useful to staff who access it.</li> <li>• Organising 12 webinars with 482 attending on the day and 1508 viewing the webinar at a later time</li> <li>• National days of interest such as Cancer Awareness day, Men's Health etc. were marked with posters and information distributed to employees.</li> </ul>



Principal Service	Achievements/Highlights for 2021
<b>Learning, Performance and Development</b>	<p>Management Development programmes were delivered in a remote environment. Staff were supported with the provision of a wide range of training and further education opportunities through programmes offered internally and from external educational bodies.</p> <p>Both pre-retirement and corporate induction courses were delivered remotely during 2021. Learning, Performance &amp; Development continued to develop its E-Learning platform with an expected return to a mix of both in-house and blended learning opportunities for 2022.</p>
<b>Core HR Project</b>	<p>In 2021, the City Council continued the preparatory work required to facilitate the implementation of Phase 1 of an integrated Human Resources and Payroll system which is part of the National HR and Payroll Shared Services Programme.</p>
<b>Protected Disclosures</b>	<p>Dublin City Council received 2 protected disclosures in 2021. The current status of the 2 disclosures is as follows:</p> <ul style="list-style-type: none"> <li>• 0 Response Issued</li> <li>• 1 Under Investigation</li> <li>• 1 Correspondence Ongoing</li> </ul>

Report on recruitment competitions, including gender breakdown of all applicants and successful applicants

<b>Title of Post</b>	<b>No. of Apps</b>	<b>Male</b>	<b>Female</b>	<b>No. on Panel</b>	<b>Male</b>	<b>Female</b>
Accountant	39	18	21	4	1	3
Administrative Officer	633	295	338	28	9	19
Assistant Engineer	115	102	13	21		-
Assistant Foreman Fitter	3	3	0	2	2	-
Assistant Inspector - Road Maintenance	18	18	0	8	8	-
Assistant Inspector -Drainage Maintenance & Pollution Control	12	12	0	5	5	-
Assistant Project Manager PPP (Temporary)	11	10	1	1	1	-
Assistant Scientist	126	51	75	3		3
Assistant Systems Officer	105	89	16	14	10	4
Beach Lifeguard (Temporary)	31	20	11	10	6	4
Building Inspector/Clerk of Works	58	54	4	11	11	-
Business Analyst (Temporary)	74	57	17	8	6	2
Clerical Officer (Confined)	33	11	22	13	7	6
Clerical Officer (Temp 4 Month) - National Building Control Office Internship Programme	20	17	3	17	14	3
Communications Intern - Smart Dublin	5	3	2	4	2	2
Community Safety Administrator (Dublin North Inner City Local Community Safety Partnership )(Temporary)	102	43	59	4	1	3

Community Safety Coordinator (Dublin North Inner City Local Community Safety Partnership (Temporary)	41	21	20	2	1	1
District Officer	40	40		20	20	-
Executive Environmental Scientific Officer	37	27	10	4	2	2
Executive Quantity Surveyor	18	15	3	6	6	-
Executive Scientist	34	18	16	6	5	1
Executive Valuer	11	3	8	3		3
Expression of Interest - Senior Executive Health & Safety Officer (Temporary)	10	5	5	3	1	2
Foreman Fitter - Waste Water Services	4	4		1	1	-
General Operative - Shift Relief - Main Lift Pumping Station	4	4		2	2	-
General Operative (1/4 Shift), Leakage Control	15	15		7	7	-
General Services Manager	18	18		3	3	-
Graduate Engineer (Civil) (Temporary)	13	9	4	3	2	1
Graduate Engineer (Electrical) (Temporary)	1	1		0		
Graduate Engineer (Mechanical) (Temporary)	15	11	4	1		1
Graduate Programme - Communications & Marketing Discipline {	1270	Not Available	Not Available	29	Not Available	Not Available
Graduate Programme - Data Analytics & Data Metrics Discipline {		Not Available	Not Available	44	Not Available	Not Available

Graduate Programme - Economic Enterprise & Business Development Discipline {		Not Available	Not Available	21	Not Available	Not Available
Graduate Programme - HR Management Discipline {		Not Available	Not Available	13	Not Available	Not Available
Graduate Programme - Innovation, Strategy & Change Management Discipline {		Not Available	Not Available	15	Not Available	Not Available
Graduate Programme - Project & Programme Management Discipline {		Not Available	Not Available	13	Not Available	Not Available
Housing Liaison Officer (Tenant Support) Traveller Accommodation Unit (Temporary)	10	6	4	3		3
Inspector - Drainage Maintenance & Pollution Control	7	7		2	2	-
Library Assistant	652	283	369	50	16	34
Library Assistant (Confined)	8	3	5	8	3	5
Lift Inspector - Public Lighting & Electrical Services	20	20		2	2	-
Litter Enforcement Manager (Temporary)	9	9		2	2	-
Mechanical Fitter - Temporary 2021	5	5		3	3	-
Non Domestic Metering Inspector	15	15		4	4	-
Plumber (Temporary)	11	11		1	1	-
Plumber (Temporary)	11	11		4	4	-

Porter	9	6	3	5	5	-
Relief Attendant (Temporary)	41	25	16	13	8	5
Senior Accountant	30	14	16	7	4	3
Senior Accountant	22	15	7	4	1	3
Senior Executive Professional (Temporary) Climate Action Regional Office	12	9	3	1		1
Senior Social Worker	30	9	21	8	2	6
Senior Staff Officer 2021	380	159	221	77	24	53
Senior Systems Officer - Digital Services, Dublin City Council	30	22	8	4	4	-
Senior Systems Officer - IS Department, Dublin City Council	37	27	10	8	6	2
Sheet Metal Worker (Temporary)	9	9		4	4	-
Social Worker (Permanent & Locum)	40	7	33	11	1	10
Superintendent - Ballymore Eustace Water Treatment Plant	8	8		2	2	-
Systems Officer	64	57	7	14	9	5
	<b>4376</b>	<b>1731</b>	<b>1375</b>	<b>586</b>	<b>240</b>	<b>190</b>

## Law Department

Principal Service	Achievements/Highlights for 2020
<b>Law Department</b>	The Law Department was successful in delivering online workshops to key Council staff concerning sealing and execution of contracts during 2021. Online GDPR basic training was made available for all DCC office based staff. An updated and enhanced process for FOI decision makers was also provided during 2021.
<b>Freedom of Information (FOI).</b>	<ul style="list-style-type: none"> <li>• Personal: 223</li> <li>• Non-personal: 488</li> <li>• Mixed: 1</li> <li>• Number of requests processed in 2020: 738</li> <li>• Requests granted: 286</li> <li>• Requests part-granted: 219</li> <li>• Requests refused: 142</li> <li>• Requests transferred: 13</li> <li>• Requests withdrawn: 55</li> <li>• Requests withdrawn and handled outside of FOI: 23</li> <li>• Requests for Internal review received: 45</li> <li>• Appeals to the Information Commissioner: 10</li> <li>• Number of live cases at 31/12/2019: 77</li> </ul>
<b>GDPR</b>	<ul style="list-style-type: none"> <li>• Subject Access Requests Received: 172</li> <li>• DPIAs progressed: 25</li> <li>• Complaints/Queries received: 13</li> <li>• Breaches: 77</li> <li>• Breaches notified to DPC: 3</li> </ul>

# Annual Financial Statements

## Introduction

I am pleased to present the Annual Financial Statements of Dublin City Council for the financial year ended 31<sup>st</sup> December 2021. Comparative figures are given for 2020.

Dublin City is the economic hub of the Dublin Region, which in turn is the economic hub of the State. Dublin City has a diverse economy, a source of employment and income for an area well beyond the City itself. Dublin is a centre for retail, financial, higher education, medical, cultural and entertainment activities.

The impact of the Covid 19 pandemic, both tangible and intangible has been considerable. Since March 2020 Dublin City Council services have adapted to a changed often restricted environment. Both businesses and communities experienced radical changes to everyday life. Now in March 2022, as we deal with a changed Covid 19 with all restrictions lifted we hope for effective ongoing management of the virus, without the impacts of the past years. Inflation is at historically high levels and likely to remain high as a consequence of energy and market concerns related to the war in Ukraine.

## Review of Dublin City Council's Financial Performance in 2021

Dublin City Council had an overall surplus for the year of €6.5m, which when added to our opening general reserve of €34.8m gave a closing reserve of €41.3m. The Council's bank position at the end of 2021 was a credit balance of €4.88m, and the Council operated in credit for 365 days in 2021. At the year-end, the Council had €356m invested with financial institutes on our behalf and on joint deposit.

The City Council's bank/investment balance included €6.5m relating to Loan Redemptions and Relending, €2.9m received from Irish Water in relation to the operation of the Service Level Agreement, and €20m refundable deposits. Further detail is available in the Statement of Funds Flow.

The value of trade debtors at year-end 2021 increased to €361.5m gross from €353.5m in 2020, and decreased to €204.2m net of bad debt provision from €211m in 2020. This is due to an increase in Commercial debtors of €19m, increase in Development Levy debtors of €10m and a decrease in Government debtors of €23m. There was also an increase in Bad debt provision of €15m (see note 5).

Dublin City Council adjusts and matches both operational day to day spend and its long-term capital investment programme with available funding and resources. Central to all of Dublin City Council's services is the objective to maintain and support businesses and households, more than ever through the pandemic.

## Financial Management Measures 2021

The pandemic dominated everyday life during 2021 and in turn the activities of Dublin City Council. During the year, Dublin City Council engaged with government over the severe trading environment that curtailed the capacity of businesses to meet rating liabilities. The loss of non-rates income such as parking charges, planning fees etc. was highlighted as being critical to be addressed so that Dublin City Council could maintain service provision. The spend incurred by Dublin City Council on Covid related issues such as PPE, enabling remote working, DFB etc. was also highlighted.

In tandem, Dublin City Council reviewed its cost base, engaging with the Elected Members as part of this process, to ensure that resources were targeted at measures to support everyone in our City during this difficult time. Approximately 60% of 2021 Covid related lost income and additional spend was funded by Government. This support and the Rates Waiver Scheme were key to the capacity of Dublin City Council to maintain service provision in 2021.

## Accounting Statements, Notes and Appendices

The aim of the Annual Financial Statement is to fairly present the financial position of Dublin City Council as at the end of 2021. This is achieved through the production of Statements, Notes and Appendices, as required by the regulatory accounting framework set by the Minister for Housing, Local Government and Heritage. The purpose of each of these documents is set out in the glossary.

## Changes to Accounting Policies

There were no changes to accounting policies effective for the 2021 Annual Financial Statement.

## Revenue Expenditure

During 2021, revenue (i.e. day to day operations) expenditure amounted to €1,165.8m with income of €1,172.3m, giving an excess of income over expenditure of €6.5m (see Table 1). This demonstrates an increase in General Reserves of €6.5m.

Table 1: Revenue Expenditure 2021

	€m
Revenue Expenditure on City Council Service	1,165.8
Revenue Income (Government Grants, Service Charges & Rates)	1,172.3
Excess of Income over Expenditure	6.5

See note 16

## Transfers to Reserve Fund

As required by the regulatory accounting framework set by the Minister for Housing, Local Government and Heritage, expenditure shown in the 2021 Statement of Comprehensive Income is net of transfer to reserves (i.e. transfer to reserves are excluded). Note 14 "Transfers from / (to) Reserves" provides greater detail on these transfers. The movement from gross expenditure to net expenditure indicated in the AFS is set out in Table 2.

Table 2: Analysis of Expenditure 2021

	€m
Expenditure	1,109.4
Transfers to Capital A/c	39.1
Transfers to Reserve-loans	17.3
Final Expenditure	1,165.8



See Note 14

Income is also expressed in the AFS net of transfers from reserves, as presented in Table 3.

Table 3: Analysis of Income 2021

	€m
Income	785.0
Rates Income	362.9
Local Property Tax	23.2
Income before Transfers	1,171.1
Plus Transfers from Reserves	<u>1.2</u>
Final Income	1,172.3

See note 16

### Capital Expenditure

Expenditure in 2021 on Capital projects and investment net of internal transfers was €408.4m. This spend forms part of the Capital Programme 2021 to 2023 of €2,393m. This expenditure of €408.4m was funded through income net of transfers of €400.8m and net transfers of €37.9m, giving an excess of income over expenditure of €30.3m. (See Table 4).

Table 4: Capital Account 2021

	€m
Opening Balance (Credit)	166.4
Expenditure as at 31 <sup>st</sup> December 2021	408.4
Income	400.8
Net Transfers (€39.1- €1.2)	37.9
Closing Balance 31 <sup>st</sup> December 2021 (Credit)	196.7

See Appendix 5

### Accounting Policies

The Accounting Policies used in the preparation of the AFS are set out in the Statement of Accounting Policies. Dublin City Council is fully compliant with the regulatory accounting framework as determined by the Department of the Housing, Local Government and Heritage.

### Statutory Audit

Dublin City Council undergoes an annual audit, required by statute, carried out by the Local Government Audit Service (LGAS). The Audit for the financial year 2021 commenced in January 2022. This Audit provides an independent review to help assure a fair presentation of Dublin City

Council's financial position. Dublin City Council is also subject to audit in relation to EU funding, NRA funding, tax compliance and audits with a Value For Money objective through the LGAS.

## Development Contributions

Section 48 of the Planning & Development Act, 2000, as amended, enables a Planning Authority, when granting planning permission under Section 34 of the Act, to attach conditions requiring the payment of a contribution in respect of public infrastructure and facilities benefiting the development of the administrative area of the Planning Authority. This relates to public infrastructure and facilities that are provided, or that it is intended will be provided, by or on behalf of the Local Authority (regardless of other sources of funding for the infrastructure and facilities).

Section 48 (2) specifies that the basis for the determination of the contribution shall be set out in a Development Contribution Scheme. Dublin City Council's first Development Contributions Scheme under the 2000 Act came into operation on 1st January 2004. The current Dublin City Council Development Contribution Scheme 2020-2023 was adopted by the City Council in March 2020 following the review of the 2016-2020 scheme. The Annual Financial Statement for the financial year 2021 includes values for development contributions debtors as set out in Table 5.

*Table 5: Development Contributions Debtors 2021*

	€m
Development Contributions Outstanding at the Year End	56.0

See Note 5

## Rates

Rates are levied by Dublin City Council on the occupiers and owners (in some cases) of commercial properties in Dublin City. Rates income in 2021 amounted to €362.9m, and accounts for 31% of Dublin City Council's funding for day-to-day services.

Rates are based on rateable valuations of properties as set by the Commissioner of Valuation, and the Annual Rate on Valuation (the multiplier) is determined each year by Reserved Function of the Elected Members of Dublin City Council (see Table 6).

*Table 6: Rates Income 2018 – 2021*

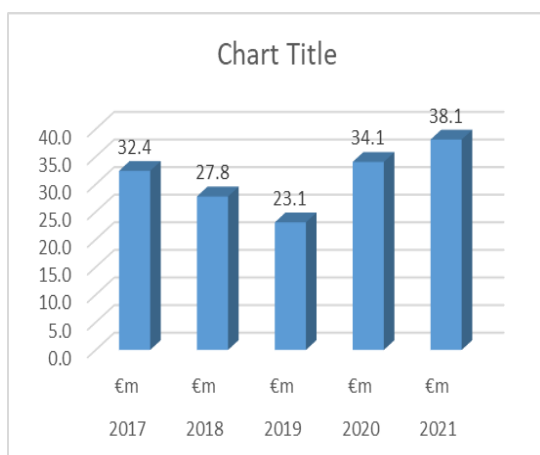
	2018	2019	2020	2021
Commercial Rateable Valuation of City	1.256b	1.296b	1.335b	1.354b
ARV (multiplier)	0.258	0.261	0.268	0.268
Rates Income	324.3m	338.3m	357.7m	362.9m

Commercial rates underpin all services provided by Dublin City Council. The City Council exercises restraint in setting commercial rate charges in order to support competitiveness in the economy, nationally and locally, and to sustain the commercial rate base within the City. It should be noted that

commercial rates are a significant funding source for Dublin City Council services and therefore the performance on rate collection is critical. Two key issues influenced the 2021 rate collection outcome. These are the financial impact of Covid 19 on ratepayers and the lower level of collection on the incoming arrears from prior years given that the majority of those ratepayers were significantly impacted by business closures. Arrears at the end of 2021 have increased by €4.0m to €38.1m. Dublin City Council's collection of the current year charge has increased in 2021 to 87%.

*Table 7: Rates arrears 2017 – 2021*

2017	2018	2019	2020	2021
€m	€m	€m	€m	€m
32.4	27.8	23.1	34.1	38.1



Dublin City Council carries out a delicate balancing act in ensuring that local businesses pay rates while conscious of supporting those businesses where financial pressures present. The council operates its rates policy on a consistent basis, with flexibility and reasonableness, seeking to ensure that where financial difficulties exist, arrangements can be put in place which allows rates to be paid on a basis that facilitates businesses to continue trading.

*Table 8 – Commercial Rate Payer Bands 2021*

CHARGE 2021	No Of Accounts	Cumulative total	% per band	Cumulative Tot	Total debit per band	% of Debit	Cumulative Total
€1 - €999	1858	1858	9.26%	9.26%	€ 1,129,700.27	0.31%	0.31%
€1,000 - €3,000	5677	7535	28.29%	37.55%	€ 11,084,605.42	3.05%	3.37%
€3,000 - €5,000	3590	11125	17.89%	55.44%	€ 14,020,277.09	3.86%	7.23%
€5,000 - €10,000	3935	15060	19.61%	75.04%	€ 27,611,563.96	7.61%	14.84%
€10,000 - €25,000	2850	17910	14.20%	89.25%	€ 43,899,295.74	12.10%	26.94%
€25,000 - €50,000	1096	19006	5.46%	94.71%	€ 38,432,503.67	10.59%	37.53%
€50,000 - €75,000	396	19402	1.97%	96.68%	€ 23,937,346.16	6.60%	44.12%
€75,000 - €100,000	172	19574	0.86%	97.54%	€ 14,845,713.14	4.09%	48.21%
€100,000 - €500,000	425	19999	2.12%	99.66%	€ 84,920,172.04	23.40%	71.61%
€500,000 -	69	20068	0.34%	100.00%	€ 103,006,164.21	28.39%	100.00%
TOTAL	20068		100.00%		€ 362,887,341.70	100.00%	

Details of commercial ratepayers in Dublin City by band in 2021 are set out in Table 8 above. 75% of commercial ratepayers had a rates charge in 2021 of €10k or under, 55% had a 2021 rates charge of €5k or less while almost 38% had a rates charge in 2021 of under €3k. By contrast, over 50% of the total rates debit was paid by 2% of commercial rate payers or 494 accounts. The Annual Rate on Valuation was held stable in the 2022 Budget.

## Rates Waiver Scheme 2021

The government amended the commercial rates waiver scheme from the beginning of 2021, with a reduced number of businesses qualifying for the waiver (18,783 accounts 2020 against 9,200 accounts 2021) up to the end of September 2021.

The 2021 schemes excluded certain categories of businesses, in particular Industrial and Offices, when compared with the 2020 schemes.

The Q4 waiver scheme extended the Rates Waiver in a more targeted approach for last 3 months of 2021. Certain categories included in the 2021 Q1-3 schemes (i.e. rates waived) were not included in the 2021 Q4 targeted scheme, notably Retail and Health.

In total the waiver was applied to 9,200 accounts which represented 46% of total rate accounts. The value of the waiver as applied was €100.5M which was 28% of the charge for the 12 months period (See Table 9).

*Table 9 – Rates Waiver by Charge Range*

Charge 2021	No. of Accounts	No. of Rates Waiver Accounts	% of Accounts Waiver Applied	Rates Waiver Credit
				€m
0.00-999	1,858	532	28.6%	0.2
1,000-2,999	5,677	2,258	39.8%	3.6
3,000-4,999	3,590	1,985	55.3%	6.2
5,000-9,999	3,935	2,210	56.2%	12.9
10,000-24,999	2,850	1,423	49.9%	18.5
25,000-49,999	1,096	455	41.5%	13.5
50,000-74,999	396	123	31.1%	6.3
75,000-99,999	172	51	29.7%	3.9
100,000+	494	163	33.0%	35.4
<b>Total</b>	<b>20,068</b>	<b>9,200</b>	<b>45.8%</b>	<b>100.5</b>

It should be noted that the value of €99.8m as stated in Appendix 7 is net of 2020 waiver refunds as applied in 2021.

## Non-rates Income and Additional Service Provision Costs 2021

As part of the government Covid financial support to Local Authorities an allocation of €20.1m was allocated to the City Council to compensate for the loss of non-rates income and additional Covid related service provision costs. This funding was confirmed in January 2022 and is set out in Table 10.

*Table 10 2021 Covid Funding*

	€m
Non-rates income shortfall	17.9
Additional Covid related costs	2.2
<b>Total Funding received</b>	<b>20.1</b>

## Financial Management

### *Systems of Internal Control*

The Executive of Dublin City Council acknowledges its responsibility for systems of internal control in Dublin City Council including putting in place processes and procedures for the purpose of ensuring that control systems are effective. These systems can provide reasonable and not absolute assurance that assets are safeguarded, transactions are authorised and properly recorded, and that material errors or irregularities are either prevented or detected in a timely period. Effective internal control systems enable Dublin City Council to meet its responsibilities for the integrity and accuracy of its accounting records.

Dublin City Council has taken steps to ensure an appropriate control environment is in place by:

- Clearly defining and documenting management's responsibilities and powers
- Strengthening a strong culture of accountability across all levels of the organisation
- The work of Internal Audit
- The work of the Central Procurement Office
- The work of the Risk Management Unit
- The work of the Ethics Officer
- The work of the Audit Committee
- The work of the Corporate Projects Support Office
- The Public Spending Code
- External Audit and scrutiny through many channels including NOAC.

Financial management reporting in Dublin City Council is robust and thorough. A rigorous system of monthly financial monitoring ensures that any significant budget variances are identified and appropriate actions are taken to minimise any adverse financial impact. The system of internal financial control is based on a framework of regular management information, administrative procedures including segregation of duties, and a system of delegation and accountability. In particular it includes:

- A comprehensive budgeting system with an Annual Budget which is reviewed and agreed by the Elected Members
- Regular financial reviews; weekly, monthly and quarterly financial reports which indicate financial performance against forecasts on both expenditure and income and variance analysis evaluation
- Setting targets to measure financial and other performances
- Clearly defined capital investment control guidelines
- Formal project management disciplines
- Strict policies and procedures for the receipt, recording and control of monies. These procedures are regularly reviewed and audited.

### **Internal Audit**

The primary role of Internal Audit is to provide assurance to Senior Management and to the Audit Committee that the various risks facing the Council have been identified and appropriate internal controls are in place to manage those risks.

Internal Audit is a key player in the Corporate Governance process and makes a valuable contribution to the effective management of Dublin City Council. The concepts of accountability and transparency are important principles in responsible governance, implying openness to scrutiny and a requirement to report on performance. Internal Audit facilitates this process by providing an independent review function to management, to assure that services are being provided in an efficient, effective and economic manner and in conformity with legal requirements. In 2021, 13 Internal Audit Reports were completed, including 3 "In Depth" Check Reports as required under the Public Spending Code.

## **Management and Staff**

In 2021, Dublin City Council staff have again shown themselves to be dedicated and committed to serving our City. Staff have adapted, innovated, shown flexibility and all to achieve the best result for Dublin.

Dublin City Council is fully committed to the development of staff, including the strengthening of staff wellbeing reflecting the specific context of the pandemic based work environment. The health and safety of staff is an absolute priority and all work activities have been guided by public health advice and the best interests of staff and customers.

The Council is an equal opportunities employer. Finance Department and other Departments operate a Continuing Professional Development Support Scheme for staff to assist in retaining and developing professional skills and knowledge.

## **Finance Strategic Policy Committee (SPC) 2021**

The Finance Strategic Policy Committee provides leadership and direction on key areas relating to the financing of Dublin City Council. Key topics pursued during 2021 were:

### **Funding issues:**

- Rates Debtors Report and Covid 19 Financial Support
- Rates Waiver Scheme 2021 – more restrictive than 2020 Scheme
- Key financial issues on 'Housing for All' Government strategy
- Housing Loan Accounts Arrears - further analysis sought on historical arrears figures
- Funding the Maintenance of Dublin City Council's Road Network

### **Governance Issues:**

- Audit Committee – Agreed Minutes for review

### **Finance and procurement related issues to strengthen community development:**

- Civic Crowdfunding – conclusion of market testing process and move to tender process
- Community Wealth Building (CWB) – adoption of CWB by City Council and establishment of a CWB implementation Board

### **Presentations/Reports to the Committee included:**

- Pre-Draft Consultation of the City Development Plan 2022 – 2028
- Impact of Online Trading on Physical Trading
- Cyber Security
- Cash in the Community - low cost / affordable banking options.
- Dublin City Council EU Programme Participation Strategy 2021-2027
- Overview of Spending – series of videos for social media focusing on DCC funding and service spend

## **Overview of Priorities 2021**

### **Living with Covid**

Dublin City Council will continue to be mindful of public health advice as we learn to live with Covid or Covid variants. The pandemic has changed business and living behaviours, many of which will remain and need to be reflected in how we live.

### **Post Pandemic Dublin**

Dublin City Centre is a unique experience, with an offer of retail, social, leisure, amenities and culture. There is evident that the pandemic has had a disproportionate impact on the Dublin economy, given the importance of our key service sectors and especially the economy of the City Centre, our nation's Capital. We will in 2022 work with businesses in strengthening the City Centre and bringing back lost footfall.

### **War in Ukraine**

The War in Ukraine has shocked us all in terms of the avoidable loss of human life and catastrophic impacts for Ukrainian citizens. There is likely to be a real impact on the world economy, including impacts that will be felt here in Dublin, as a consequence of the conflict. We will have close regard to DCC's cost base on the effect of changing prices, resource availability / rationing.

### **Inflation**

During the closing months of 2021, inflation peaked at 5.7%, a steep rise from typical inflationary levels in previous years. The impact of the war in Ukraine, particularly in relation to energy supply and usage but also in relation broader supply chains is highly likely to include even higher inflation levels. This may put pressure on DCC's capacity to provide services. We will closely monitor financial developments in 2022.

### **Local Property Tax**

Central to developing sustainable local government funding necessary for the post pandemic environment is a major overhaul of the Local Property Tax (LPT). This tax was introduced in July 2013 and since then discretionary LPT funding available to Dublin City Council for consideration as part of the budgetary process has been below expectations and most disappointing. The LPT framework as applied to Dublin City Council, has not had a favourable outcome in supporting service provision. In each successive year, the net additional funding through the LPT, to be allocated at the discretion of the Elected Members, is typically about 5% or in 2022 €4.1m of the total LPT Dublin City basic liability of €82.1m. The LPT outcome is that other local authorities and the exchequer are the major recipients of the LPT tax yield of Dublin City householders. For example in 2022 €16.4m or 20% of the basic liability is removed to the National Equalisation Fund for allocation to local authorities as determined by the Department. Dublin City Council has not, as yet, received funding from the national equalisation process. The Elected Members voted for and applied a 15% reduction to the basic LPT rate for Dublin City, thereby reducing householder's liability but in turn reducing potential City Council funding for services by €12.3m. The Department then informs Dublin City Council of an amount of LPT receipts to be used for for the 'self-funding' of housing and roads. 'Self-funding' is a term used by Government in the context of LPT using a needs and resources approach. It implies that local authorities categorized as 'self-funding' have enough resources to meet their needs. In the context of LPT, 'self-funding' local authorities have LPT receipts allocated as a substitute for previous grant funding. Dublin City Council has been informed that in 2022 €30.1m LPT receipts will fund housing and roads services, previously grant funded. In addition, LPT receipts are applied to baseline funding,

specifically pension related deductions and the General Purpose Grant. As described above, both matters were previously funded by the Department but are now funded by LPT receipts. These involve a further €19.1m. The net residual €4.1m is funding yield to Dublin City Council for Elected Members to have discretion on how those funds are applied. This represents 5% of the total value of potential LPT funding. See Table 12 below.

*Table 11 – Discretionary LPT Allocation*

LPT allocations of LPT Funding Y2021 & Y2022			
	2021	2022	Movement
	€	€	€
Dublin City LPT - 100%	81,654,541	82,048,235	393,694
Equalisation Fund - 20%	16,330,908	16,409,647	78,739
LPT Retained Locally - 80%	65,323,633	65,638,588	314,955
15% Reduction (Passed by council resolution)	12,248,181	12,307,235	59,054
<b>LPT Funding</b>	<b>53,075,452</b>	<b>53,331,353</b>	<b>255,901</b>
<i>Distribution of LPT Funding</i>			-
Self Funding - Housing & Roads	29,897,133	30,133,649	236,516
Pension Related Deduction (PRD)	16,428,262	16,428,262	-
Historic Funding (General Purpose Grants)	2,667,330	2,667,330	-
Discretionary Funding	4,082,727	4,102,112	19,385
	<b>53,075,452</b>	<b>53,331,353</b>	<b>255,901</b>

## Conclusion

Dublin City Council staff made a huge effort in 2021 to maintain council services to the greatest possible extent, while complying with public health guidelines. The commitment of staff and management of all City Council services who, with the support of the Elected Members, provided services for the citizens of Dublin is very much recognised and appreciated.

I would like to thank the staff of all departments for their co-operation and especially my colleagues in the Finance Department for their work in producing the Annual Financial Statement, in particular Antoinette Power, Head of Financial Accounting and the staff of the Financial Accounting Unit. I also wish to thank the members of Dublin City Council in relation to their consideration in resolving the many financial issues which arose during 2021.

I wish to recognise the work of the members of the Finance Strategic Policy Committee and the Audit Committee. In making their contribution, they give generously of their time, skills and experience.

I would like to thank Louise Ryan, Chairperson of the Audit Committee for her commitment to governance and accountability. Finally would also like to thank Councillor Séamas McGrattan, Chairperson of the Finance Strategic Policy Committee for his commitment to securing funding and financial stability for Dublin City Council.

**Kathy Quinn, FCPFA**  
**Head of Finance**



# STATEMENT OF ACCOUNTING POLICIES

## 1. General

The accounts have been prepared in accordance with the Accounting Code of Practice ACoP on local authority accounting, as revised by the Department of Housing, Local Government and Heritage (DHLGH) at 31st December 2021. Non-compliance with accounting policies as set out in ACoP must be stated in the Policies and Notes to the Accounts.

## 2. Statement of Funds Flow (Funds Flow Statement)

A Statement of Funds Flow has been introduced as part of AFS 2011. While the guidance of International Accounting Standard 7 Statement of Cash Flows has been followed, the business of local authorities is substantially different to most private sector organisations and therefore some minor changes to the format have been agreed to ensure the data displayed is meaningful and useful within the local government sector. For this reason the statement is being referred to as a 'Statement of Funds Flow'. The financial accounts now include a Statement of Funds Flow shown after the Statement of Financial Position (Balance Sheet). Notes 17 – 22 relate to the Statement of Funds Flow and are shown in the Notes on and forming part of the Accounts section of the AFS. Note 19 details Project/Non Project/Affordable/Voluntary balances, which can be either a debit or a credit balance. The funds flow assumes that these are debit balances and bases the (Increase)/Decrease description on this.

## 3. Accruals

The revenue and capital accounts have been prepared on an accrual basis in accordance with the Code of Practice.

## 4. Interest Charges

Loans payable can be divided into the following two categories:

- Mortgage related loans
- Non- mortgage related loans

### 4.1 Mortgage Related Loans

Mortgage related loans have a corresponding stream of income from long term advances (i.e. monies lent by the local authorities to borrowers), for the purchase of houses. Only the interest element is charged or credited to the Statement of Comprehensive Income (Income and Expenditure Statement).

### 4.2 Non Mortgage Related Loans

Note 7 to the accounts sets out the types of borrowing under this heading. Loans relating to assets/grants, revenue funding will not have a corresponding stream of income. Bridging finance will eventually become part of permanent funding. Loans in respect of the other headings will have a corresponding value in Note 3.

## **5. Pensions**

Payments in respect of pensions and gratuities are charged to the revenue account in the accounting period in which the payments are made. The cost of salaries and wages in the accounts includes deductions in respect of pension contributions (including Widows and Orphans) benefits under the Local Government Superannuation Scheme and the Single Public Service Pension Scheme.

The Single Public Service Pension Scheme ("Single Scheme") commenced with effect from 1 January 2013. Employee contributions for the Single Scheme continue to be deducted by local authorities but are remitted centrally to DPER.

## **6. Agency and Other Services**

Expenditure on services provided or carried out on behalf of other local authorities is recouped at cost or in accordance with specific agreements.

## **7. Provision for Bad & Doubtful Debts**

Provision has been made in the relevant accounts for bad & doubtful debts.

## **8. Fixed Assets**

### **8.1 Classification of Assets**

Fixed assets are classified into categories as set out in the Statement of Financial Position (Balance Sheet). A further breakdown by asset type is set out in note 1 to the accounts.

### **8.2 Recognition**

All expenditure on the acquisition or construction of fixed assets is capitalised on an accrual basis.

### **8.3 Measurement**

A Statement of Financial Position (Balance Sheet) incorporating all of the assets of the local authority was included for the first time in the Annual Financial Statement for 2003. The assets were valued based on the 'Valuation Guideline' issued by the DHPLG. All assets purchased or constructed from 1/1/2004 have been included at cost. Accounting policies relating to leases are currently being developed and will be reflected in the financial statements at a future date.

### **8.4 Revaluation**

As set out in a revision to the Accounting Code of Practice it is policy to show fixed assets at cost. Maintenance and enhancement costs associated with Infrastructure assets are not currently included in fixed assets but will be reviewed at a future date. Due to their physical nature the vast majority of assets are unique to local authorities and are not subject to disposal. Any loss or gain associated with the net realisable value of the remaining general assets subject to disposal, are accounted for at time of disposal.

### **8.5 Disposals**

In respect of disposable assets, income is credited to a specific reserve and is generally applied in the purchase of new assets. Proceeds of the sale of local authority houses are to be applied as directed by the DHLGH.

## 8.6 Depreciation

Under the current method of accounting, the charge for depreciation is offset by the amortisation of the source of funding the asset. This method has a neutral impact on Income & Expenditure and consequently the charge for depreciation and the corresponding credit from amortisation is excluded from the Statement of Comprehensive Income (Income & Expenditure Statement).

The policies applied to assets subject to depreciation are as follows:

Asset Type	Bases	Depreciation Rate
Plant & Machinery		
- Long life	S/L	10%
- Short life	S/L	20%
Equipment	S/L	20%
Furniture	S/L	20%
Heritage Assets		Nil
Library Books		Nil
Playgrounds	S/L	20%
Parks	S/L	2%
Landfill sites (*See note)		
Water Assets		
- Water schemes	S/L	Asset life over 70 years
- Drainage schemes	S/L	Asset life over 50 years

The Council does not charge depreciation in the year of disposal and will charge a full year's depreciation in the year of acquisition.

**\* The value of landfill sites has been included in note 1 under land. Depreciation represents the depletion of the landfill asset.**

## 9. Government Grants

Government grants are accounted for on an accrual basis. Grants received to cover day-to-day operations are credited to the Statement of Comprehensive Income (Income & Expenditure Statement). Grants received, relating to the construction of assets, are shown as part of the income of work-in-progress. On completion of the project the income is transferred to a capitalisation account.

## 10. Development Debtors & Income

Short term development levy debtors are included in note 5. Income from development contributions not due to be paid within the current year is deferred and not separately disclosed in the financial statements.

## 11. Debt Redemption

The proceeds from the early redemption of loans by borrowers, are applied to the redemption of mortgage related borrowings from the HFA.

## **12. Lease Schemes**

Rental payments under operating leases are charged to the Statement of Comprehensive Income (Income & Expenditure Statement). Assets acquired under a finance lease are included in fixed assets. The amount due on outstanding balances is shown under current liabilities and long-term creditors.

## **13. Stock**

Stocks are valued on an average cost basis.

## **14. Work-in-Progress & Preliminary Expenditure**

Work-in progress and preliminary expenditure is the accumulated historical cost of various capital related projects. The income accrued in respect of these projects is shown in the Statement of Financial Position (Balance Sheet) as 'Income WIP'.

## **15. Interest in Local Authority Companies**

The interest of Dublin City Council in companies is listed in Appendix 8.

## **16. Related Parties**

A related party transaction is a transfer of resources, services or obligations between the local authority and a related party. The main related parties for a local authority include the following:

- i. Management and Personnel
- ii. Council members
- iii. Government Departments
- iv. Local Authority Companies

Local Authority council members and key personnel are bound under the relevant sections of the Local Government Act 2001 and subsequent amending legislation to:

- a. furnish an annual declaration of 'declarable interests' set out in section 175 of the Act;
- b. disclose under sections 167, 178 and 179 any beneficial interests that they or a connected person has; and
- c. follow a code of conduct issued by the Minister for Housing, Local Government and Heritage under section 169 of the Local Government Act 2001 in 2004.

'Declarable interests' cover both financial and certain other interests such as land etc.

Local authority management and personnel salary and remuneration is determined by the Department of Housing, Local Government and Heritage in line with central government policy on rates of pay.

Local Authority interests in companies and joint ventures are disclosed in Appendix 8 to the Annual Financial Statements.

Local Authority transactions with government departments are governed by central government controls and procedures driven by government accounting rules.

[2021 Annual Financial Statements and General](#)

# STATEMENT OF COMPREHENSIVE INCOME (INCOME & EXPENDITURE ACCOUNT STATEMENT)

## FOR YEAR ENDING 31<sup>ST</sup> DECEMBER 2021

The Income and Expenditure Account Statement brings together all the revenue related income and expenditure.

It shows the surplus/(deficit) for the year. Transfers to/from reserves are shown separately and not allocated by service division.

Note 16 allocates transfers by service division in the same format as Table A of the adopted Local Authority budget.

### Expenditure by Division

		<b>Gross Expenditure</b>	<b>Income</b>	<b>Net Expenditure</b>	<b>Net Expenditure</b>
		<b>2021</b>	<b>2021</b>	<b>2021</b>	<b>2020</b>
	Notes	€	€	€	€
Housing & Building		438,021,384	395,249,695	42,771,688	36,524,657
Roads Transportation & Safety		112,634,059	44,970,121	67,663,938	58,928,559
Water Services		53,421,431	41,665,024	11,756,407	11,651,412
Development Management		58,667,286	29,624,051	29,043,235	26,120,397
Environmental Services		210,791,150	102,044,345	108,746,804	105,449,943
Recreation & Amenity		98,517,612	10,476,150	88,041,462	82,974,993
Agriculture, Education, Health & Welfare		1,166,891	572,803	594,088	741,308
Miscellaneous Services		136,169,233	160,436,408	(24,267,175)	(15,781,347)
<b>Total Expenditure/Income</b>	16	<b>1,109,389,046</b>	<b>785,038,599</b>	<b>324,350,447</b>	<b>306,609,922</b>

<b>Net cost of Divisions to be funded from Rates &amp; Local Property Tax</b>			
Rates		362,887,342	357,693,512
Local Property Tax	15	23,178,320	23,110,517
<b>Surplus/(Deficit) for Year before Transfers</b>		<b>61,715,215</b>	<b>74,194,108</b>
<b>Transfers from/(to) Reserves</b>	14	<b>(55,157,352)</b>	<b>(63,231,613)</b>
<b>Overall Surplus/(Deficit) for Year</b>	16	<b>6,557,863</b>	<b>10,962,495</b>
<b>General Reserve @ 1st January 2021</b>		<b>34,747,188</b>	<b>23,784,693</b>
<b>General Reserve @ 31st December 2021</b>		<b>41,305,051</b>	<b>34,747,188</b>

All Note References relate to the full 2021 Annual Financial Statement

## STATEMENT OF FINANCIAL POSITION (BALANCE SHEET) AT 31st DECEMBER 2021

	Notes	2021 €	2020 €
<b>Fixed Assets</b>	1		
Operational		6,832,664,055	6,754,398,623
Infrastructural		2,695,603,314	2,711,844,792
Community		238,744,175	239,035,128
Non-Operational		493,471,981	481,449,503
		<b>10,260,483,525</b>	<b>10,186,728,046</b>

<b>Work in Progress and Preliminary Expenses</b>	2	356,394,414	227,356,456
<b>Long Term Debtors</b>	3	538,910,391	533,554,245
<b>Current Assets</b>			
Stocks	4	6,702,543	6,569,251
Trade Debtors & Prepayments	5	212,558,457	219,627,815
Bank Investments		355,637,397	279,998,542
Cash at Bank		4,883,149	5,727,626
Cash in Transit		-	-
		<b>579,781,546</b>	<b>511,923,234</b>
<b>Current Liabilities (Amounts falling due within one year)</b>			
Bank Overdraft		-	-
Creditors & Accruals	6	278,312,154	253,762,710
Finance Leases		-	-
		<b>278,312,154</b>	<b>253,762,710</b>
<b>Net Current Assets / (Liabilities)</b>		<b>301,469,392</b>	<b>258,160,523</b>
<b>Creditors (Amounts falling due after more than one year)</b>			
Loans Payable	7	539,295,597	515,475,349
Finance Leases		-	-
Refundable deposits	8	20,137,398	16,998,543
Other		154,402,025	129,790,723
		<b>713,835,021</b>	<b>662,264,615</b>
<b>Net Assets</b>		<b>10,743,422,701</b>	<b>10,543,534,655</b>
<b>Represented by</b>			
Capitalisation Account	9	10,260,483,525	10,186,728,046
Income WIP	2	333,947,178	197,657,638
General Revenue Reserve		41,305,051	34,747,188
Other Specific Reserves		29,013,652	29,013,652
Other Balances	10	78,673,294	95,388,130
<b>Total Reserves</b>		<b>10,743,422,701</b>	<b>10,543,534,655</b>

All Note References relate to the full 2021  
Annual Financial Statement

## STATEMENT OF FUNDS FLOW (FUNDS FLOW STATEMENT) AS AT 31ST DECEMBER 2021

	Note	2021 €	2021 €
<b>REVENUE ACTIVITIES</b>			
Net Inflow/(outflow) from operating activities	17	<u>38,043,372</u>	
<b>CAPITAL ACTIVITIES</b>			
<b>Returns on Investment &amp; Servicing of Finance</b>			
Increase/(Decrease) in Fixed Asset Capitalisation Funding		73,755,479	
Increase/(Decrease) in WIP/Preliminary Funding		136,289,540	
Increase/(Decrease) in Reserves Balances	18	<u>15,438,669</u>	
<b>Net Inflow/(Outflow) from Returns on Investment and Servicing of Finance</b>		225,483,689	
<b>Capital Expenditure &amp; Financial Investment</b>			
(Increase)/Decrease in Fixed Assets		(73,755,479)	
(Increase)/Decrease in WIP/Preliminary Funding		(129,037,958)	
(Increase)/Decrease in Other Capital Balances	19	<u>7,661,589</u>	
<b>Net Inflow/(Outflow) from Capital Expenditure and Financial Investment</b>		(195,131,848)	
<b>Financing</b>			
Increase/(Decrease) in Loan Financing	20	43,075,403	
(Increase)/Decrease in Reserve Financing	21	<u>(39,815,095)</u>	
<b>Net Inflow/(Outflow) from Financing Activities</b>		3,260,309	
<b>Third Party Holdings</b>			



Increase/(Decrease) in Refundable Deposits		3,138,855	
Net Increase/(Decrease) in Cash and Cash Equivalents	22	74,794,378	<u><u>74,794,378</u></u>

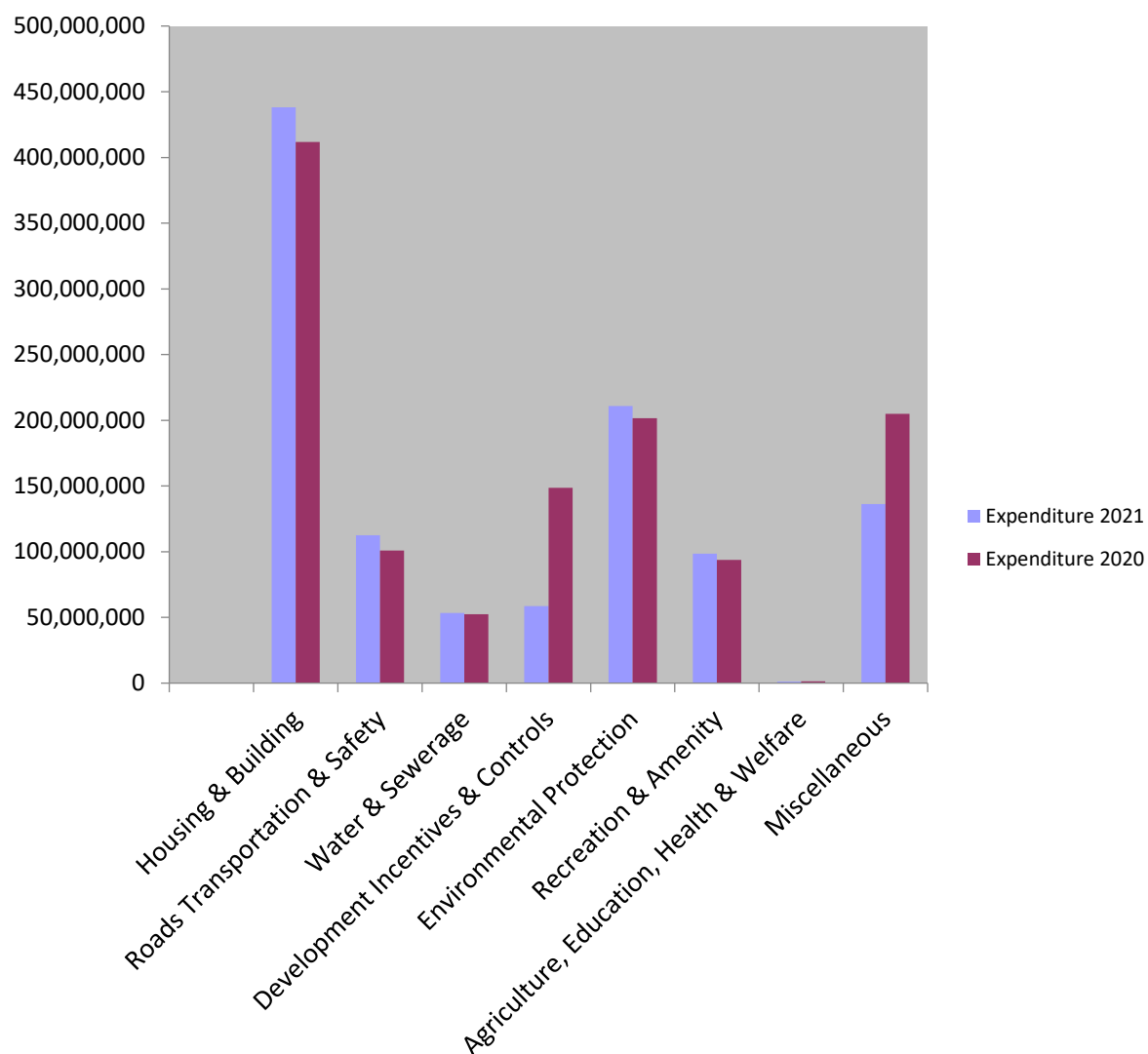
All Note References relate to the full 2021 Annual Financial Statement

## Revenue Accounts 2021 before transfers to Capital / Financial Profile at a glance

	Expenditure 2021	Expenditure 2020
Housing & Building	438,021,384	411,740,016
Roads Transportation & Safety	112,634,059	100,789,166
Water & Sewerage	53,421,431	52,542,800
Development Incentives & Controls	58,667,286	148,645,690
Environmental Protection	210,791,150	201,521,752
Recreation & Amenity	98,517,612	93,812,473
Agriculture, Education, Health & Welfare	1,166,891	1,365,111
Miscellaneous	136,169,233	204,929,828
Total Expenditure	<u><u>1,109,389,046</u></u>	<u><u>1,215,346,836</u></u>

As per Income & Expenditure Account

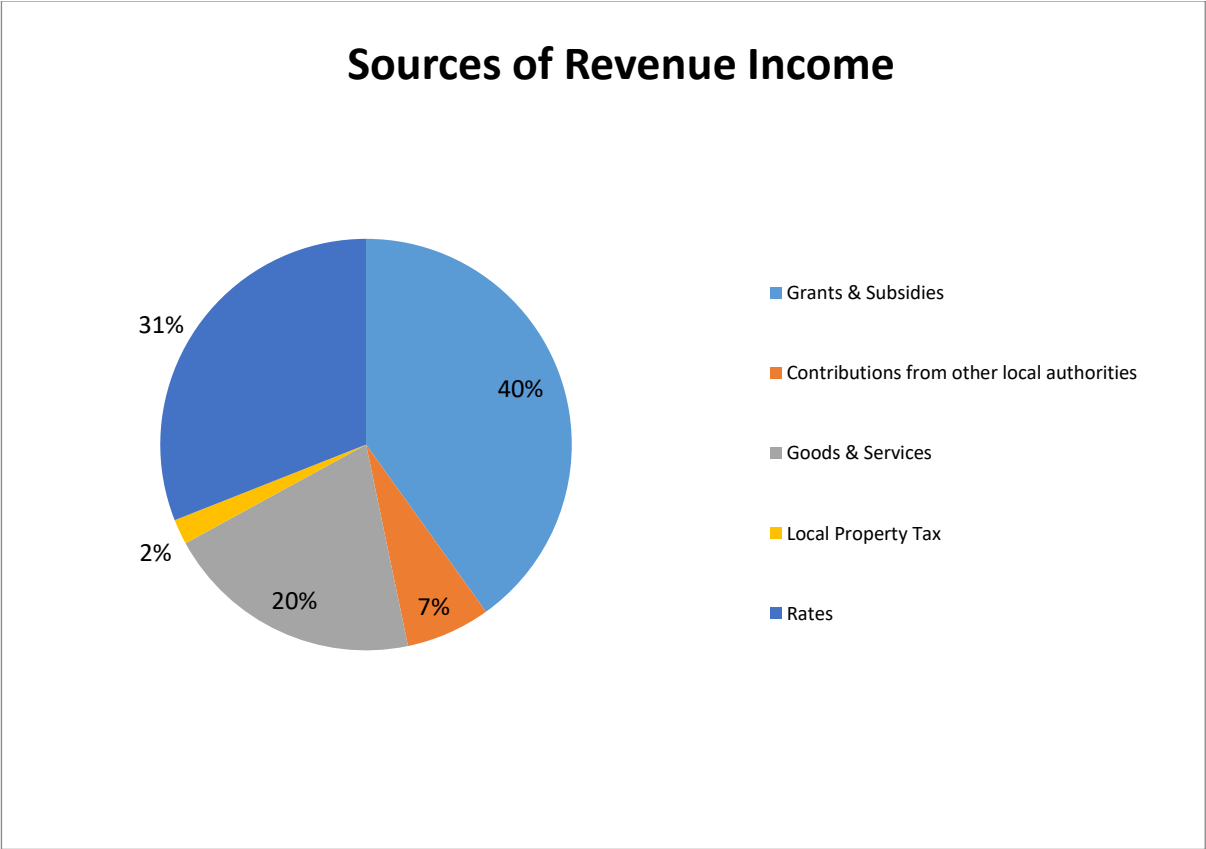
## Expenditure Comparison 2021/2020



# Main Sources of Revenue Income

	2021
	€
Grants & Subsidies	469,558,563
Contributions from other local authorities	77,691,335
Goods & Services	237,788,700
Local Property Tax	23,178,320
Rates	362,887,342
	<u><u>1,171,104,260</u></u>

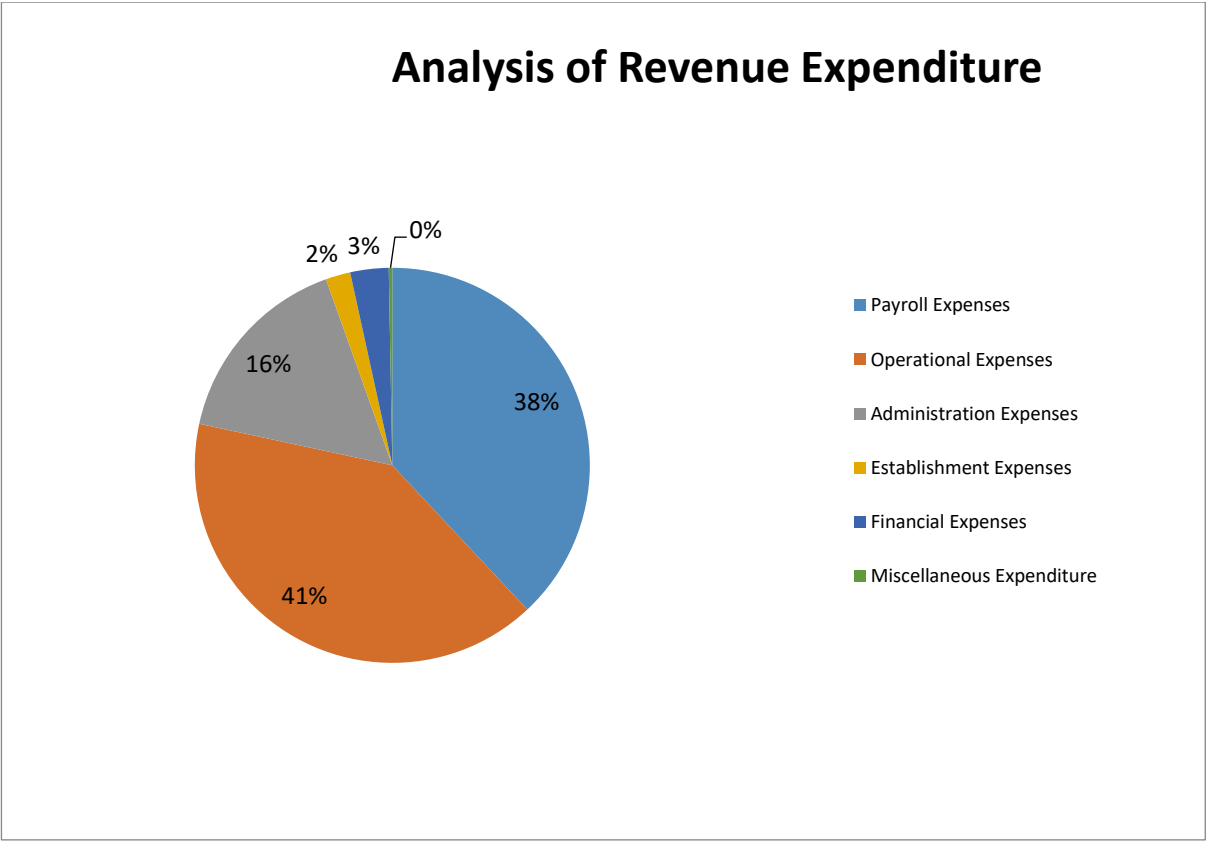
As per Note 15



# Main Categories of Revenue Expenditure

	2021
	€
Payroll Expenses	421,823,257
Operational Expenses	447,662,246
Administration Expenses	179,457,573
Establishment Expenses	22,423,844
Financial Expenses	34,809,662
Miscellaneous Expenditure	3,212,464
<b>Total Expenditure</b>	<b><u>1,109,389,046</u></b>

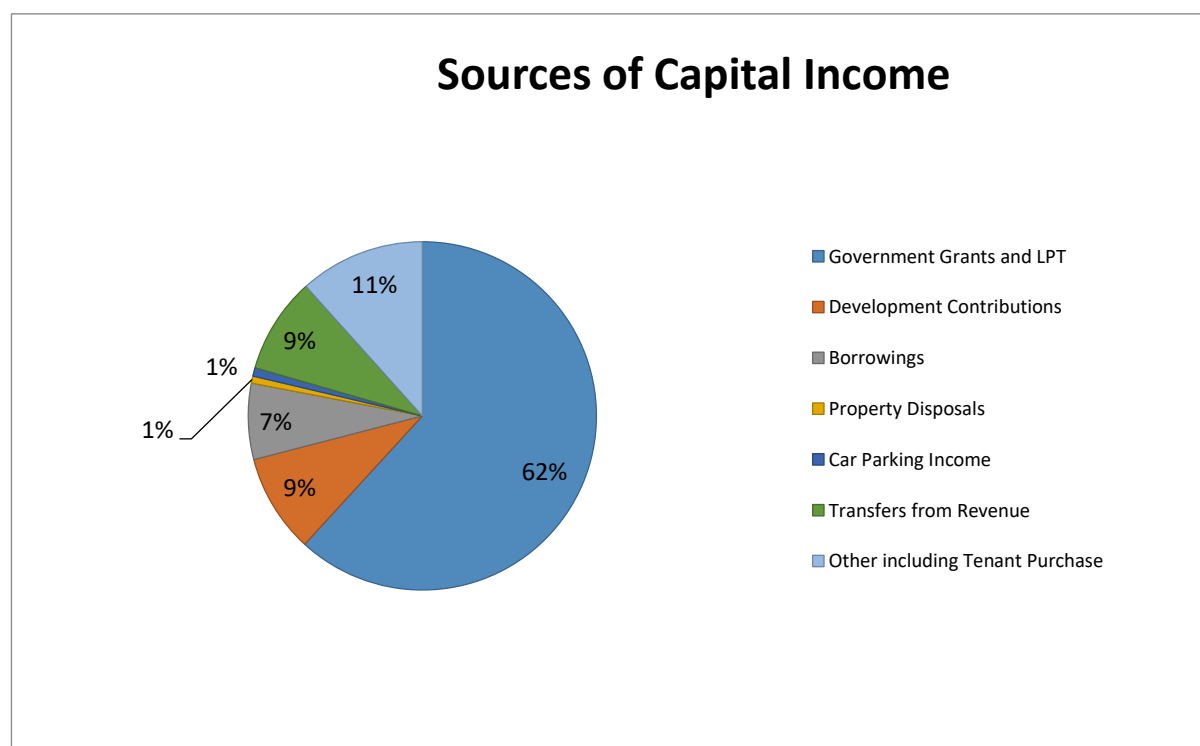
As per Appendix 1



## Sources of Capital Income

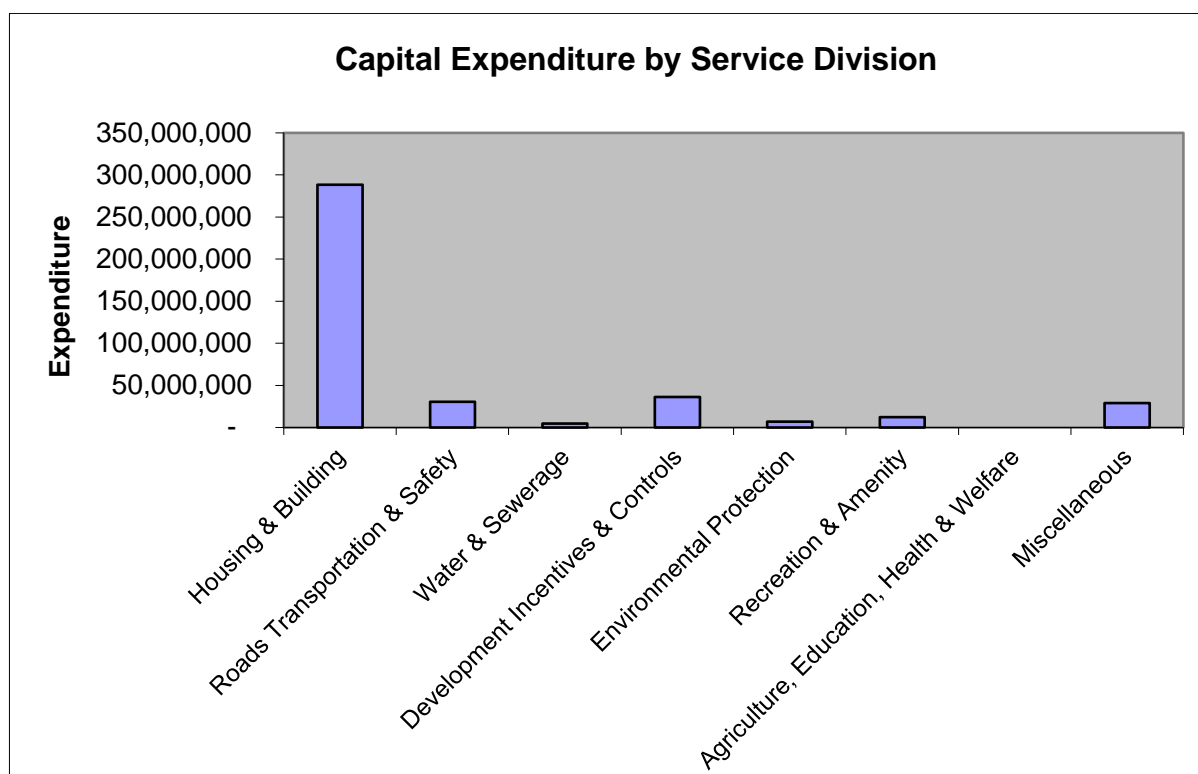
	2021 €
Government Grants and LPT	271,917,890
Development Contributions	40,254,198
Borrowings	31,085,693
Property Disposals	2,869,890
Car Parking Income	3,460,313
Transfers from Revenue	39,124,589
Other including Tenant Purchase	51,230,044
	<b><u>439,942,618</u></b>

*As per Appendix 5*



## Capital Expenditure by Service Division

	2021 €
Housing & Building	288,544,101
Roads Transportation & Safety	30,406,638
Water & Sewerage	4,683,575
Development Incentives & Controls	36,317,391
Environmental Protection	7,065,420
Recreation & Amenity Agriculture, Education, Health & Welfare	12,199,414 -
Miscellaneous	29,140,017
	<hr/>
	<b><u>408,356,556</u></b>
<i>As per Appendix 6</i>	



## Performance Indicator Report 01 January 2021 – 31st December 2021

Topic	Indicator	Value
Housing: H1, H2 & H4	A. Number of dwellings in the ownership of the local authority at 1/1/2021	24330
	B. Number of dwellings added to the local authority owned stock during 2021 (whether constructed or acquired)	296
	C. Number of local authority owned dwellings sold in 2021	13
	D. Number of local authority owned dwellings demolished in 2021	38
	E. Number of dwellings in the ownership of the local authority at 31/12/2021	24575
	F. Number of local authority owned dwellings planned for demolition under a D/HLGH approved scheme at 31/12/2021	488
	A. The percentage of the total number of local authority owned dwellings that were vacant on 31/12/2021	2.81 %
	The number of dwellings within their overall stock that were not tenanted on 31/12/2021	676
	A. Expenditure during 2021 on the maintenance of local authority housing compiled from 1 January 2021 to 31 December 2021, divided by the no. of dwellings in the local authority stock at 31/12/2021, i.e. the H1E less H1F indicator figure	€2410.78
	Expenditure on maintenance of local authority stock compiled from 1 January 2021 to 31 December 2021, including planned maintenance and expenditure that qualified for grants, such as Sustainable Energy Authority of Ireland (SEAI) grants for energy efficient retro-fitting works but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes	€58068543.38

	(i.e. approved Regeneration or under the Remedial Works Schemes).	
Housing: H3 & H5	A. The time taken from the date of vacation of a dwelling to the date in 2021 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2021	18.44 wk
	B. The cost expended on getting the dwellings re-tenanted in 2021, averaged across all dwellings re-let in 2021	€19047.52
	The number of dwellings that were re-tenanted on any date in 2021 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	701
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	12926 wk
	Total expenditure on works necessary to enable re-letting of the dwellings	€13352308.38
	A. Total number of registered tenancies in the LA area at the end of June 2021	TBC
	B. Number of rented dwellings inspected in 2021	3550
	C. Percentage of inspected dwellings in 2021 not compliant with the Standards Regulations	66.51 %
	D. Number of dwellings deemed compliant in 2021 (including those originally deemed non-compliant)	2938
	E. The number of inspections (including reinspections) undertaken by the local authority in 2021	3663
Housing: H6	A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2021	56.34 %
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2021 as recorded on the PASS system	4366
	The number out of those individuals who, on 31/12/2021, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	2460
Roads: R1 & R2	A. (a) The percentage of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2021	93.00 %
	A. (b) The percentage of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2021	91.00 %
	A. (c) The percentage of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2021	80.00 %
	A. (d) The percentage of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2021	88.00 %
	B. (a.1) The percentage of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2021	3.19 %



B. (a.2) The percentage of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2021	35.81 %
B. (a.3) The percentage of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2021	44.93 %
B. (a.4) The percentage of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2021	15.59 %
B. (b.1) The percentage of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2021	12.68 %
B. (b.2) The percentage of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2021	42.80 %
B. (b.3) The percentage of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2021	30.81 %
B. (b.4) The percentage of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2021	11.02 %
B. (c.1) The percentage of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2021	12.66 %
B. (c.2) The percentage of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2021	38.34 %
B. (c.3) The percentage of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2021	23.44 %
B. (c.4) The percentage of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2021	17.12 %
B. (d.1) The percentage of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2021	18.76 %
B. (d.2) The percentage of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2021	35.99 %
B. (d.3) The percentage of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2021	27.45 %
B. (d.4) The percentage of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2021	11.46 %
A.1 Kilometres of regional road strengthened during 2021	7.6 km
A.2 The amount expended on regional roads strengthening work during 2021	€3151836.00
A.3 The average unit cost of regional road strengthening works per square metre (€/m <sup>2</sup> )	€101.58
B.1 Kilometres of regional road resealed during 2021	0.0 km
B.2 The amount expended on regional road resealing work during 2021	€0.00
B.3 The average unit cost of regional road resealing works per square metre (€/m <sup>2</sup> )	€0.00
C.1 Kilometres of local road strengthened during 2021	8.5 km
C.2 The amount expended on local road strengthening work during 2021	€4152262.00
C.3 The average unit cost of local road strengthening works per square metre (€/m <sup>2</sup> )	€89.99
D.1 Kilometres of local road resealed during 2021	0.0 km
D.2 The amount expended on local road resealing work during 2021	€0.00
D.3 The average unit cost of local road resealing works per square metre (€/m <sup>2</sup> )	€0.00

Motor Tax: R3	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2021	92.43 %
Water: W1 & W2	Percentage of drinking water in private schemes in compliance with statutory requirements	TBC
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	TBC
	The number of registered schemes monitored in 2021	0
	Total number of registered schemes in 2021	0
Waste: E1	A. The number of households, which are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2021	120113
	B. The percentage of households within the local authority that the number at A represents (based on agglomerations of more than 500)	66.54 %
Environmental Pollution: E2	A. Total number of pollution cases in respect of which a complaint was made during 2021	25001
	A. Number of pollution cases closed from 1/1/2021 to 31/12/2021	24971
	A. Total number of pollution cases on hands at 31/12/2021	882
	The opening number of pollution cases carried forward from the year end 2020	852
Litter Pollution: E3	A1. The percentage of the area within the local authority that when surveyed in 2021 was unpolluted or litter free	18 %
	A2. The percentage of the area within the local authority that when surveyed in 2021 was slightly polluted	47 %
	A3. The percentage of the area within the local authority that when surveyed in 2021 was moderately polluted	27 %
	A4. The percentage of the area within the local authority that when surveyed in 2021 was significantly polluted	8 %
	A5. The percentage of the area within the local authority that when surveyed in 2021 was grossly polluted	1 %
Green Flag Status: E4	A. The percentage of schools that have been awarded/renewed green flag status in the two years to 31 December 2021	29.67 %
	Schools which attained a Green Flag for the first time in 2021	5
	Schools which renewed their Green Flag in 2021	37
	Schools which held a Green Flag from 2020 and therefore do not require renewal until 2022	47
Energy Efficiency: E5	A. The cumulative percentage of energy savings achieved by 31/12/2021 relative to baseline year (2009)	TBC
Public Lighting: E6	A. Total billable wattage of the public lighting system	19338.00 MWh
	B. Average billable wattage of the public lighting system	99.50 W

	C. Percentage of the total system that LED lights represent	20.00 %
	Number of LED lights in the public lighting system	9342
	Number of non-LED lights (e.g., SOX-SON) in the public lighting system	37509
Climate Change: E7	Does the local authority have a designated (FTE climate action officer)?	TBC
	Does the local authority have a climate action team?	TBC
Planning: P1	A. Buildings inspected as a percentage of new buildings notified to the local authority	66.67 %
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2021 to 31/12/2021 by a builder or developer on the local authority	366
	Number of new buildings notified to the local authority in 2021 that were the subject of at least one on-site inspection during 2021 undertaken by the local authority	244
Planning: P2 & P3	A. Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2021	316
	B. Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority	84.18 %
	Number of determinations confirming the local authority's decision (either with or without variation)	266
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2021 to 31/12/2021 that were investigated	1345
	B. Total number of investigated cases that were closed during 2021	1418
	C. Percentage of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	58.74 %
	D. Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations	0 %
	E. Percentage of the cases at B that were closed due to enforcement proceedings	41.26 %
	F. Total number of planning cases being investigated as at 31/12/2021	3453
	Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	833
	Number of cases at B that were resolved to the local authority's satisfaction through negotiations	0
	Number of cases at B that were closed due to enforcement proceedings	585
Planning: P4 & P5	A. The 2021 Annual Financial Statement (AFS) Programme D data divided by the population of the local authority area per the 2016 Census	€32.47

	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2021	€18007314
	A. The percentage of applications for fire safety certificates received in 2021 that were decided (granted or refused) within two months of their receipt	30.89 %
	B. The percentage of applications for fire safety certificates received in 2021 that were decided (granted or refused) within an extended period agreed with the applicant	41.87 %
	The total number of applications for fire safety certificates received in 2021 that were not withdrawn by the applicant	246
	The number of applications for fire safety certificates received in 2021 that were decided (granted or refused) within two months of the date of receipt of the application	76
	The number of applications for fire safety certificates received in 2021 that were decided (granted or refused) within an agreed extended time period	103
Fire Service: F1	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2021 divided by the population of the local authority area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€88.18
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2021	€119882523
Fire Service: F2 & F3	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	1.5 min
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	6.07 min
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	1.56 min
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	6.23 min
	A. Percentage of cases in respect of fire in which first attendance at scene is within 10 minutes	72.69 %
	B. Percentage of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	24.98 %
	C. Percentage of cases in respect of fire in which first attendance at the scene is after 20 minutes	2.32 %
	D. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	73.55 %
	E. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	23.96 %
	F. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	2.49 %

	Total number of call-outs in respect of fires from 1/1/2021 to 31/12/2021	7657
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	5566
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	1913
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	178
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2021 to 31/12/2021	1724
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	1268
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	413
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	43
Library Service: L1	A. Number of visits to libraries per head of population for the local authority area per the 2016 Census	1.02
	B. Number of items issued to library borrowers in the year	1306284
	C. Library active members per head of population	0.09
	D. Number of registered library members in the year	48995
	Number of visits to its libraries from 1/1/2021 to 31/12/2021	563719
Library Service: L2	A. The Annual Financial Statement (AFS) Programme F data for 2021 divided by the population of the local authority area per the 2016 Census	€48.20
	B. The annual per capita expenditure on collections over the period 1/01/2021 to 31/12/2021	€4
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2021	€26728645
	B. The annual expenditure on new stock acquired by the library in the year	€2218216
Youth and Community: Y1 & Y2	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	35.90 %
	Total number of second level schools in the local authority area at 31/12/2021	78
	Number of second level schools in the local authority area from which representatives attended the local Comhairle na nÓg AGM held in 2021	28
	A. The number of organisations included in the County Register at 31/12/2021 and the proportion of those organisations that opted to be part of the Social Inclusion College within the PPN	32.33
	Total number of organisations included in the County Register (maintained in accordance with section 128 of the Local Government Act 2001) for the local authority area as at 31/12/2021	829

	Total number of those organisations that registered for the first time in 2021	59
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	268
Corporate: C1, C2, C4 & C5	A. The wholtime equivalent staffing number as at 31 December 2021	5571.65
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2021	2.43 %
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2021	0.21 %
	Total number of working days lost to sickness absence through medically certified leave in 2021	31134 day
	Total number of working days lost to sickness absence through self-certified leave in 2021	2670 day
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2021	0 day
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2021	445.5 day
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	388: 285 staff had continuous sick leave for 4 weeks to 3 months 54 staff had continuous sick leave from 3 months to 6 months 49 staff had continuous sick leave of more than 6 months
	A. All ICT expenditure in the period from 1/1/2021 to 31/12/2021, divided by the WTE no.	€2703.07
	Total ICT expenditure in 2021	€15060539
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	1.36
	Total Revenue expenditure from 1/1/2021 to 31/12/2021 before transfers to or from reserves	1109389046
Corporate: C3	A. The per capita total page views of the local authority's websites in 2021	13.34
	B. The per capita total number of followers at end 2021 of the local authority's social media accounts (if any)	1.43
	The cumulative total page views of all websites operated by the local authority for the period from 1/1/2021 to 31/12/2021	7399699

	obtained from a page tagging on-site web analytics service or equivalent	
	The total number of social media users who, at 31/12/2021, were following the local authority on any social media sites	790857
	The number of social media accounts operated by the local authority	161
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	New opt in cookie policy has been used since October 2020
Finance: M1 to M4	A. Cumulative surplus/deficit balance at 31/12/2017 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€23240144
	B. Cumulative surplus/deficit balance at 31/12/2018 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€21641583
	C. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€23784693
	D. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€34747188
	E. Cumulative surplus/deficit balance at 31/12/2021 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€41305051
	F. Cumulative surplus or deficit at 31/12/2021 as a percentage of Total Income in 2021 from the Income and Expenditure Account Statement of the AFS	3.53 %
	G. Revenue expenditure per capita in 2021	€2000.51
	H. Revenue expenditure per capita in 2021 excluding significant out of county / shared service expenditure	€1718.15
	The 2021 Total Income figure from the Income and Expenditure Account Statement of the AFS	€1171104261
	The 2021 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€1109389046
	The 2021 Revenue expenditure excluding county / shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services	€952804360
	A. (a) Collection level of Rates in Appendix 7 of the AFS for 2017	91.0 %
	A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2017	76.0 %
	A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2017	66.0 %
	B. (a) Collection level of Rates in Appendix 7 of the AFS for 2018	92.0 %
	B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2018	76.0 %
	B. c) Collection level of Housing Loans in Appendix 7 of the AFS for 2018	69.0 %



	C. a) Collection level of Rates in Appendix 7 of the AFS for 2019	94.0 %
	C. b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2019	73.0 %
	C. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2019	75.0 %
	D. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	84.0 %
	D. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	73.0 %
	D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	75.0 %
	E. (a) Collection level of Rates in Appendix 7 of the AFS for 2021	87 %
	E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2021	73 %
	E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2021	77 %
	A. Per capita total cost of settled claims for 2021	€22.99
	IPB Insurance: Number of notified claims for 2021	914
	IPB Insurance: Number of settled claims for 2021	704
	IPB Insurance: Total cost of settled claims for 2021	€9244896.31
	Total cost of claims settled under excess for 2021	€3504302.03
	Self-insured: Number of notified claims for 2021	TBC
	Self-insured: Number of settled claims for 2021	TBC
	Self-insured: Total cost of settled claims for 2021	TBC
	A. Overall central management charge as a percentage of total expenditure on revenue account	10.90 %
	B. Total payroll costs as a percentage of revenue expenditure	38.02 %
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget	€120886824
	Total payroll costs from Appendix 1 of the AFS for 2021 (including Salaries, Wages and Pensions)	€421823257
Economic Development: J1 to J5	A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2021 to 31/12/2021 per 100,000 of population	26.5078
	The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2021 to 31/12/2021	147.0
	A. The number of trading online voucher applications approved by the Local Enterprise Office in 2021 per 100,000 of population	114.6868
	B. The number of trading online vouchers that were drawn down in 2021 per 100,000 of population	73.3923
	The number of trading online voucher applications approved by the Local Enterprise Office in 2021	636
	The number of those trading online vouchers that were drawn down in 2021	407
	A. The number of participants who received mentoring during the period 1/1/2021 to 31/12/2021 per 100,000 of population	238.2094



	The number of participants who received mentoring during the period 1/1/2021 to 31/12/2021	1321
	A. Does the local authority have a current tourism strategy?	Yes
	B. Does the local authority have a designated Tourism Officer?	No
	The spend on local economic development by the local authority in 2021 per head of population	€220.14
	The spend on local economic development by the local authority in 2021	€122080557

## Expenditure on entertainment / associated expenses 2021

Expense	Amount 2021	Any further information
Freedom of the City	€2,834.15	Conferring of the Freedom of the City on Dr. Holohan held in Oak Room with reduced attendance due to Covid 19.
Dublin Olympians	€1,100	Five separate receptions for Dublin City Olympians and Paralympian and their coaches and families.
Lord Mayor's Awards	€29,637.75	Held monthly through 2020 and 2021.
Payments to Elected Members under Section 142 of the Local Government Act 2001 (please give breakdown)		A new Expenses and Remuneration Scheme was introduced in July 2021. This saw the discontinuation of the Annual Area Committee Allowance and an increase in the Members Annual Representational Payment.
Annual Councillors' Expenses	€565,730	
Annual Allowance paid to Chairpersons of Strategic Policy Committees	€42,000	
Lord Mayor's Annual Allowance	€50,246	
Deputy Lord Mayors' Annual Allowance	€5,000	
Members' Annual Representational Payments	€1,369,430	
Annual Area Committee Allowance	€31,500	
Training, Conferences, Mileage & Subsistence	€12,251	Irish Public Bodies Members Engagement Forum Councillor Security and Safety Awareness Training CPD Course on the Economics of the Property Market Gaeilge Course Learn Listen Link Dementia Awareness Resilience in Public Office Social Media Training Presentation Skills Training Media Skills Training Diploma in Digital Marketing Time Management Training Specialist Diploma in Corporate Environmental Planning AILG Training & Seminars LAMA Training & Seminars EUROCITIES 2021 Annual Conference, Leipzig, Germany European Capital of Innovation Awards, Brussels, Belgium

## Grant Funding 2021

Name and brief description of grant / funding programme	Total amount awarded 2021	Number of groups / organisations awarded
<p>Dublin Waste to Energy Community Gain Fund</p> <p>Scheme for the development of environmental, community, educational and recreational projects in Irishtown, Ringsend and Sandymount. Funded by Dublin Waste, the disbursement of grant is facilitated by Dublin City Council</p>	<p>Dublin Waste to Energy Limited contributed €10.38m as an initial capital contribution to the Community Gain Fund and since the commencement of operations in 2017 are making an ongoing annual contribution of circa €600k per year. To date approximately €12.5m has been credited by Dublin Waste to Energy Limited to the Community Gain Fund.</p> <p>The Dublin Waste to Energy Community Gain Projects Grant Scheme 2021 was open for applications between the 26<sup>th</sup> September 2021 and the 31<sup>st</sup> October 2021. 46 grant applications were received from a diverse range of sectors. The total quantity of grant funding requested amounted to just over €1.7m. On this occasion, the Dublin Waste to Energy Community Gain Committee has a total sum of €500K available to them for disbursement to eligible projects within the Irishtown, Ringsend and Sandymount catchment area. Due to Government restrictions in place in respect of Covid-19 the Dublin Waste to Energy Committee were unable to meet in person to assess the 2021 grant applications however, the first of three grant assessment meetings is provisionally scheduled for February 2022 and the successful grant recipients will be announced in April 2022, at the latest.</p>	<p>Some notable grant aided projects completed in 2021 include:</p> <ul style="list-style-type: none"> <li>• In collaboration with Dublin City Council Cambridge FC completed the resurfacing of the astro turf football pitch in Ringsend Park. Dublin Waste to Energy Community Gain Fund contribution: €75K.</li> <li>• SPORTSCO in Ringsend replaced the floor in their sports hall. Dublin Waste to Energy Community Gain Fund contribution: €40K</li> <li>• St. Mary's Star of the Sea Church in Sandymount completed the restoration of their church organ. Dublin Waste to Energy Community Gain Fund contribution: €50K</li> <li>• The Lir National Academy of Dramatic Art ran Theatre for Teenagers: Community Education Project in Ringsend College and St. Andrew's Resource Centre. Dublin Waste to Energy Community Gain Fund contribution: €17,230K</li> <li>• Throughout 2021, in association with Ringsend Community Services Forum, the Dublin Waste to Energy Community Gain fund supported community training to the value of €20K.</li> </ul>

<b>Name and brief description of grant / funding programme</b>	<b>Total amount awarded 2021</b>	<b>Number of groups / organisations awarded</b>
<b>Anti-Litter/Graffiti Grant Scheme (ALAGS)</b>	€55,000.00 70% of overall project costs	Leave No Trace Campaign 2021, Dublin Community Clean-up week, Dog Fouling awareness campaign – phase 1
<b>Litter Infrastructure grant DECC</b>	€400,000	Supporting Outdoor Socialising, Additional Cleaning and additional bin infrastructure assets
<b>Anti-Dumping Initiatives 2021</b>	€65,000	6 projects across city completed supporting prevention abatement, awareness and enforcement
<b>Community Environment Action Fund (CEAF) 2019/2021</b> The CEAF Supports small scale environmental projects. Applications are received from community groups, environmental educators and schools. The scheme is jointly funded by Dublin City Council and the Department of Environment, Climate and Communications. The completion deadline for the 2019 grant scheme was extended by the Dept. up to 31.12.21.	€10,500	23
<b>Dublin City Community Grants 2021</b>	€585,375	Informal Adult Education, Tom Clarke Bridge, Summer Projects, Citywide Social Inclusion
<b>Arts Grants &amp; Bursaries 2022</b>	€550k	76
<b>Events Funding Scheme</b>	€888,000	8
<b>Sport for Young People Grant 2021</b>	€107,250	143