

05/02/2020

**To the Chairperson and Members of
the Central Area Committee**

NORTH EAST INNER CITY PROGRAMME OFFICE REPORT

The Minister for Finance and Public Expenditure and Reform formally notified the Chair of the Programme Implementation Board of the 2020 funding allocation of €6.5M on 10th December 2019. As in previous years, the funding will be transferred via the Department of Rural & Community Development. The process of approving individual projects / programmes has commenced. As in 2019, the Board is open to consideration of proposals, via the relevant Sub-Groups and Budget Sub-Group, within the broad parameters that have been issued to Sub-Group Chairs. The Central Area Committee will be kept informed as funding allocations are approved.

To date the following allocations have been approved by the Programme Implementation Board:

1. NEIC Social Employment Fund

€1M is ring fenced to maintain the existing 55 places approved under the Social Employment Fund.

2. Programme Office

€500,000 is set aside for Programme Office running costs to include Programme Management, Community Grants, Community Engagement and Communications. No salaries are funded from the DRCD allocation. Programme Office support staff are funded by their parent Departments / Organisations.

Sub-Group 2 – Maximising Educational Training and Employment Opportunities

- School Principals Network – MA in Education (Special Option Poverty and Social Inclusion in Education) **€42,900**
- Doodle Den Literacy Project (Early Learning Initiative) **€51,000**

Sub-Group 3 – Family Wellbeing

- Research on reduced timetables in NEIC post primary schools (Swan Youth Service) **€34,400**
- Detached Youth Outreach Project (Swan Youth Service) **€150,000**
- Service Provision for 7 to 10 year olds (Belvedere Youth Club) **€48,764**
- Under 18s Mental Wellbeing Therapeutic and Counselling Support (YPAR) **€44,000**

Sub-Group 4 – Enhancing Community Wellbeing and the Physical Environment

- Mountjoy Square Festival of Music & Culture (Dublin City Council) **€130,000** contribution.

A number of other proposals presented to the Budget Sub-Group have been deferred until the February meeting to give all sub-groups an opportunity to prepare and submit their priority proposals aligned to the Strategic Plan 2020-2022.

Strategic Plan 2020 – 2022

PwC have agreed to provide Project Management support to each of the six sub groups in developing detailed plans to implement the actions as set out in the NEIC Strategic Plan 2020 - 2022. This resource will work directly with the Sub-Group Chairs in the coming weeks with a view to having Action Plans agreed by mid-March.

NEIC Inclusion Health Hub, Summerhill

Following the request at the last Central Area Committee meeting, a report on the Inclusion Health Hub together with the broader enhancement of health services in NEIC is attached at Appendix 1.

If any further information is required on NEIC funded projects, please contact the Programme Office directly at neic@dublincity.ie

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APPENDIX 1 – NEIC Inclusion Health Hub, Summerhill

In 2019 the HSE considerably expanded health services in the North East Inner City. The enhancements to the Primary Care / Social Inclusion Services in the area include

New Primary Care Centre in Summerhill

In March 2019 the HSE opened the new Primary Care Centre in Summerhill. The Primary Care Centre is laid out over 3 floors and has a range of clinical spaces to include interview and group rooms, Occupational Therapy and Physiotherapy Gyms. The Primary Care Centre has been developed to meet the highest infection control, safety and energy standards in a bright and modern environment.

The following services are available in Summerhill Primary Care Centre:

- Public Health Nursing
- Occupational Therapy
- Physiotherapy
- Speech & Language Therapy
- Psychology
- Dietetics
- Social Work services
- Dental (4 surgeries for children up to 16 years)
- Community Mental Health Team including Day Hospital Services
- Disability – Early Intervention & School Aged Teams for children with disabilities
- Ambulance Service located beside the centre

Summerhill Family Practice (Dr Colleen Hopkins and Dr Brid Shanahan) have also moved to the new Centre. 125 staff are employed at the centre, 60 of which are primary care staff alongside a further 30 staff for mental health, 10 dental staff and 25 disability staff

Opening of the Inclusion Health Hub

The opening of the new Summerhill Primary Care centre provided an opportunity to enhance the delivery of health services for socially excluded groups in the NEIC area. In June 2019, the old health centre building at Summerhill was re-opened as an Inclusion Health Hub, delivering enhanced social inclusion services in the area. The NEIC Programme Implementation Board approved funding for the following additional services to be provided from the Inclusion Health Hub:

➤ Homeless Case Management Team	€260,000
➤ Drug & Alcohol Response Team (incl. set up costs)	€583,500
➤ Residential Stabilisation Programme	€322,500

The operational statistics at end Dec. in relation to these services are as follows:

- **Homeless Case Management Team**

69 Clients in short term hostel accommodation being supported with 34 of these receiving intensive case management support.

Outcomes to date include access to methadone maintenance programmes, referral and supported admission to residential and day stabilisation programmes, supported referral and admission to residential and day detox programmes. The cases being supported are extremely complex with multiple needs medical, social, legal etc. they are being supported in all these areas of need.

- **Addiction Case Management Team**

103 City Clinic clients being supported to date with 34 of these receiving intensive case management support. Outcomes to date include referral and supported admissions to residential and day stabilisation programmes, supported discharge from residential stabilisation programmes, access to counselling services and access to other day programmes.

- **Stabilisation Unit**

As at 31st December the unit was operating at full capacity with in excess of 20 participants accessing the programme. The completion rate is to date approximately 70%. With outcomes of this programme being stabilisation in drug use, better health presentation, accessing residential and day detox programmes.

General

Overall, the Inclusion Health Hub is a multi-disciplinary clinic providing a unique range of person-centred services to vulnerable service users living in the area. Services developed include specialist GP, Nursing, Physiotherapy, Occupational Therapy, Social Work and Case Management Support teams for the homeless population including those with addiction issues and a full multidisciplinary team supporting a broad range of vulnerable service users in the North Inner City, this includes the development of:

- HSE Health Link Team
- Specialised GP and Nursing practice
- Homeless Case Management Team
- Addiction Case Management Team

HSE Homeless Health link team expansion

Unlike most other health care services, the Health-Link Team is not constrained by geographical boundaries. The team work with those experiencing homelessness including:

- Providing emergency/crisis response to those experiencing homelessness with health care needs
- Linking families experiencing homelessness with Primary Care services including PHN services.
- HSE Health Link Team is a specialist multi disciplinary (Social Work, Physio, OT, Outreach, Nursing).
- Working closely with DRHE, acute hospitals, broad range of funded agencies and HSE services.

Safetynet Primary Care Services

This is a high quality Primary Care service for people without mainstream GP care. Currently the service provides GP services 4 days per week. (Soon to be 5 days) including:

- Standard GP care including vaccinations, diabetic care, blood pressure monitoring as well as management of chronic and more acute conditions.
- Blood tests on site
- Access to a phone interpreter is available if needed
- Assistance is provided to help people apply for a medical card with a regular GP practice if they are eligible
- Sexual health and STI screening

Enhancement of care provided to women accessing the DOVE clinic in the Rotunda Hospital

- In partnership with Safetynet the inclusion hub provides full screening and vaccination service for women attending the DOVE clinic (Rotunda)
- 6 week Post Natal checks for women and children as appropriate
- Consultation and administration of contraception as requested

Hep C Community Project

The Hep C community project is housed in SAOL and has one full time position (2 p/t workers) who encourage service users in the community to engage with Hepatitis C treatment. The workers liaise with City Clinic and other community-based projects to access potential patients and then support them 'before, during and after' treatment. The service began in earnest in August 2018 and since that time there have been 67 service users (both males and females) that have engaged with hospital appointments: 7 were negative for Hepatitis C and the remaining 60 have been through treatment. 42 are currently involved in on-going work with the Hep C workers. Out of these 67 people, 27 have availed of post treatment support due to cirrhosis of the liver (as well as accessing other medical help including HIV, dermatology and dental). The service also provides training and education on Hepatitis for Peers and trained 43 Peers in 2019 running groups in both SAOL and City Clinic.

This service could not have developed without the trusting support of the staff of City Clinic, the team in Trinity Court, the departments in both the Mater Hospital and James' Hospital, as well as the Liver Clinic on Eccles Street and the Hep C Specialist Liaison nurses.

Breast check mobile unit

The Breast check mobile unit was located on Sean McDermott Street for a 4 week period; the unit provided a targeted response to the low uptake of the breast screening programme in the local area. Initial findings indicate there was a 150% increase in the uptake rate in the target group. Once final data is published by BreastCheck HSE will be in a position to share the data.

Supporting the Dublin City Council Change for Life Programme

The HSE has been providing health support to the change for life programme including but not limited to smoking cessation, mindfulness, nutrition talks, mental health and addiction talks. The HSE are an active member of the steering group responsible for the delivery of the programme.

Health Checks

The HSE has offered staff in the area health checks, as well as supporting NGO's in the area by providing health checks at Family Support Network events.

Case Management and the Common Assessment Tool

The Treatment and Rehabilitation Sub-/committee of the NICDATF have been working on the issue of Case Management and shared care plans for service users in both the NEIC and NICDATF areas. The sub-committee is a voluntary group made up of 30+ groups (statutory, voluntary and community – all interested parties are welcome). The main aim is the implementation of the National Drug Strategy Goal 2: Minimise the harms caused by the use and misuse of substances.

Queries in relation to the services provided at the Summerhill Primary Care Centre and the Inclusion Health Hub can be directed to

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