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### 1. International Relations:

International Relations continues to focus on developing and enhancing existing international relationships, by strengthening ties with our existing Sister Cities through mutually beneficial initiatives, cultural, educational and economic development exchanges. The Unit acts as first point of contact for city, business and government visiting delegations from other cities and also to provide support to the Lord Mayor's office on international relations matters.

### Summary of Activities:

#### Beijing (Twin City)

Following on from a very successful staff exchange programme when three members of staff from Beijing Municipal Government worked in the City Council for two months, the Deputy Lord Mayor led a small delegation on an official visit to Beijing Municipality in late 2019. Our cities local authorities are actively involved in supporting enhanced collaboration between our two cities (sister cities since 2011).

A delegation from **Beijing Municipal Commission of Urban Management** visited Dublin and met with teams in the Environment & Transportation Department to learn about the management functions and systems of waste sorting and disposal and also the relevant policies, laws and regulations relating to waste management.

## **Inward Delegations**

The International Relations Unit managed a large number of requests from cities, embassies and government departments to host delegations in Dublin. Listed below some of the delegations welcomed to Dublin during the year to meet with city leaders, officials and stakeholders to share knowledge and best practice on various aspects of life and business in Dublin.

- California
- Beijing
- Norway
- Canada
- Columbia
- Dublin, Ohio
- Glasgow City Council
- Atlanta
- Shanghai
- Seattle
- Greece

## **Lord Mayor:**

The Lord Mayor, as a guest of the Governing Mayor of Berlin, Germany attended the official celebrations of the 30th Anniversary of the Peaceful Revolution and the Fall of the Berlin Wall.

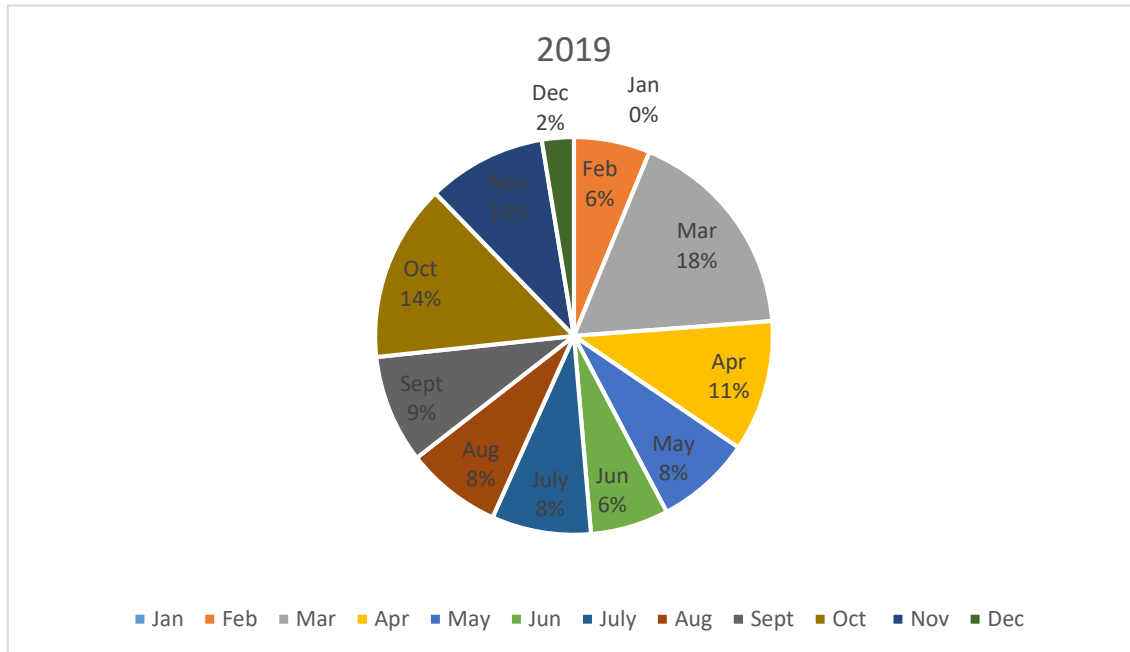
The Lord Mayor was invited to attend the 8<sup>th</sup> EU Capital City Mayors Summit in London. The Mayors of 28 capital cities - home to 40 million people – signed a joint declaration to commit to doing all that they could to tackle inequality, address the climate crisis and continue working in close co-operation to improve the lives of all our citizens.

## 2. Local Enterprise Office: Training, Mentoring & Financial Grants

### Measure 2 Statistics: Business Advice, Training & Mentoring:

#### Business Advice

##### BA Clinics 2019



Busiest months: March due to Local Enterprise Week & October due to Start-up Week

Clinics delivered: 47

Participants: 543

Male: 303, Female 239

Exceeded our \*2019 target of 500 participants.

\*Subject to final sign off by Enterprise Ireland

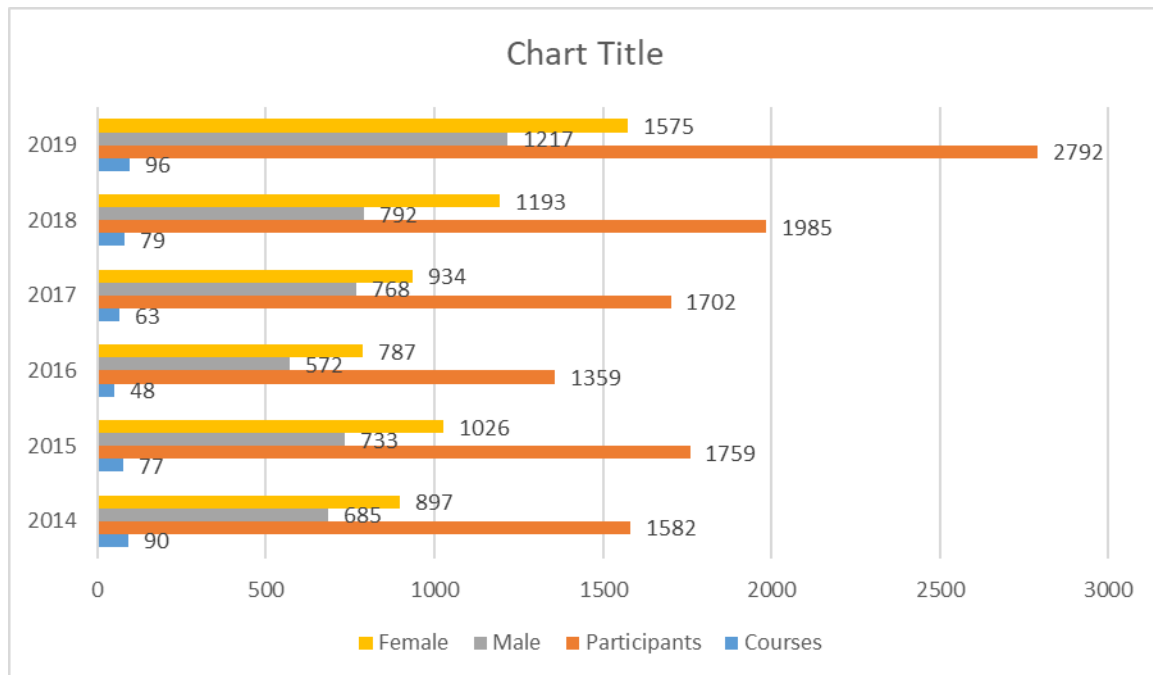
#### Business Advice Clinics Q1 2020:

Month	Date	Bookings
Jan	08/01/2020	18
	14/01/2020	18
	23/01/2020	17
	28/01/2020	18
	31/01/2020	
Feb	06/02/2020	
	13/02/2020	
	18/02/2020	
Mar	05/03/2020	
	11/03/2020	
	20/03/2020	
	26/03/2020	

For those you have attended a business advice clinic during January 2020, on 31<sup>st</sup> January they will receive a e-newsletter detailing further supports available to them e.g. training, mentoring, trading online voucher grant, local enterprise week and our supports & services brochure.

## Training

Jan to Dec Inclusive: 2014 - 2019



Exceeded our 2019 target of \*1900 participants.

\*2019 figures subject to final sign off by Enterprise Ireland

### Training Courses:

Undertaken January 2020

January				
Date	Course Title	Attended	Places	%
08/01/2020	Business Advice Clinic	18	18	100.00%
14/01/2020	Business Advice Clinic	18	18	100.00%
14/01/2020	Start Your Own Business January	20	20	100.00%
15/01/2020	Social Media Strategy	20	20	100.00%
16/01/2020	Trading Online Voucher	120	80	150.00%
18/01/2019	How to generate a 2nd Income while still keeping your day job	11	20	55.00%
23/01/2020	Business Advice Clinic	17	18	94.44%
28/01/2020	Business Advice Clinic	18	18	100.00%
28/01/2020	Start Your Own Business Feb	20	20	100.00%
29/01/2020	Create a free wordpress website	20	20	100.00%
29/01/2020	Women's wear trends	14	12	116.67%
	<b>TOTAL</b>	<b>296</b>	<b>264</b>	

## Forthcoming training courses Q1 2020

### February

Date	Course Title
01/02/2020	Start Your Own Business Feb
05/02/2020	Web Analytics
06/02/2020	Business Advice Clinic
07/02/2020	Food Starter
08/02/2020	Master your tax
10/02/2020	Intro to finances 2 evenings
13/02/2020	Business Advice Clinic
13/02/2020	Free Library Talks - Become a successful entrepreneur
18/02/2020	Start Your Own Business Feb
19/02/2020	Instagram for Business - 1 evening
20/02/2020	Free Library Talks - Creating the best plan for business
21/02/2020	Facebook & Twitter for business - 1 evening
27/02/2020	Free Library Talks - Financial Supports & Grants for Entrepreneurs

### March

Date	Course Title
02/03/2020	Enterprise Week - How to find and manage a designer/developer - half day
03/03/2020	Trading Online Voucher Information Session
03/03/2020	Prepare your businesss for customs
03/03/2020	Ask the Expert - Finance
03/03/2020	Enterprise Week - HR Jumpstart how and when to make your first hire - half day
03/03/2020	Enterprise Week - Cashflow management workshop - 1 afternoon
03/03/2020	Enterprise Week - LEO Dublin City Networking Event
05/03/2020	Free Library Talks - Digital Marketing Strategy
06/03/2020	Enterprise Week Intellectual Property rights including trade marks, designs & Patents
08/03/2020	Local Enterprise Week - Start Your Own Business Bootcamp
11/03/2020	Small business accounting - 4 evening sessions

## Start Your Own Business Programme 2019 - Courses completed

Date	Course	Bookings
08/01/2019	SYOB January	18
21/01/2019	SYOB Music course	18
02/02/2019	Saturday SYOB February	20
12/02/2019	SYOB February	17
19/03/2019	SYOB March	18
30/03/2019	Saturday SYOB April	18
23/04/2019	SYOB April	18
04/06/2019	SYOB June	18
09/07/2019	SYOB July	18
07/09/2019	Saturday SYOB September	20
01/10/2019	SYOB October	20
02/11/2019	Saturday SYOB November	20
12/11/2019	SYOB November	20

## Start Your Own Business Programme Q1 2020

Date	Course
14/01/2020	Jan
28/01/2020	Feb
01/02/2020	Feb Saturday
18/02/2020	Feb

## Events



Event	Location	Date & Time
<b>Local Enterprise Week 2020</b>	Various <a href="https://www.localenterprise.ie/DublinCity/Training-Events/Local-Enterprise-Week-2020/">https://www.localenterprise.ie/DublinCity/Training-Events/Local-Enterprise-Week-2020/</a>	Monday 2 <sup>nd</sup> – Saturday 7 <sup>th</sup> March 2020

The promotional campaign includes an extensive outdoor campaign. A complimentary national campaign includes radio and digital.

## Brexit

A further Prepare Your Business for Customs workshop is planned for 3<sup>rd</sup> March 2020. Further details <https://www.localenterprise.ie/DublinCity/Training-Events/Online-Bookings/Prepare-Your-Business-for-Customs111.htm>

## Measure 1 (Grants):

### Approval Metrics: January to December 2019

	#No of M1 Grant Applications			Jobs		Value of M1 Grants				
Type of Grant	Revised Annual Target due to Increase in Budget during Year	Total # No Approved Jan -Dec 2019	Variance	Total Jobs Created Target - Grant Approvals	Total Jobs Created - From Grant Approvals - Jan - Dec 2019	Revised Annual Grant Value Target	Total Non Repayable (Grant) Approved Jan - Dec 2019	Total Repayable Portion Approved Jan-Dec 2019	Total Value M1 Grant Approved (Non Refundable Plus Refundable) Jan - Dec 2019	Variance
Feasibility Grant 0% Refundable	27	34	7	27	34	202,500	209,2500	-	209,250	6,750
Priming 0% Refundable	27	20	-7	40	36	405,000	450,000	-	450,000	45,000
Business Expansion Grant 30% Refundable	18	16	-2	36	34	450,000	262,500	112,500	375,000	-75,000
TOTAL	72	70	-2	103	114	1,057,500	921,750	112,500	1,034,250	-23,250

Revised Target Projected 3 yrs Jan - Dec 2019 due to increase in Budget	Target	Achieved	Variance
Feasibility	46	41	-5
Priming	80	77	-3
Business Expansion	76	93	17
TOTAL	202	211	9
	MAX Target	Total Jan - Dec 2019	%
Feasibility Grant	20%	209,250.00	20%

### Summary of Micro Enterprise project approved by M1 Grants by LEO Dublin City: January to December 2019

First name	Second name	Company	Approval Date	Grant type	Amount Approved	Location	No of Jobs Associated with Funding	Category
Annette	Tierney	Annette Tierney ta Theatre At Work	04/09/2019	Business Expansion	10,000	Dublin 4	1	Education
Stephen	Nolan	Anpeil Ltd	27/02/2019	Feasibility	8,000	Dublin 1	1	Digital
Ger	Clancy	ArtFx Ltd	18/04/2019	Priming	10,000	Dublin 4	1	Digital
Ayelet	Lalor	Ayelet Lalor ta Lalor & Co	04/09/2019	Feasibility	4,000	Dublin 6	1	Clothing
Roy	Watchorn	Baker Street Production Ltd	24/10/2019	Priming	25,000	Dublin 12	3	Food
Michael	Berry	Berry Electronics Ltd	24/10/2019	Feasibility	4,500	Dublin 13	1	Digital
Maire	McGuckey	Best Fed Ltd	17/07/2019	Feasibility	10,000	Dublin 5	1	Digital
Grainne	Kelly	BFLM Ltd ta OpOplan	04/09/2019	Priming Grant	20,000	Dublin 8	2	Digital
Alena	Rodova	Blooming Walls Ltd	17/07/2019	Business Expansion	10,000	Dublin 5	1	Manufacturing
Lizzy	Hay	Change Donation	17/07/2019	Priming Grant	10,000	Dublin 1	1	Digital
Roger	Smith	CME Industrial Specialist Ltd	27/02/2019	Priming	40,000	Dublin 11	4	Manufacturing
Ian/Tom	Keohoe/Lyons	Currency Media Ltd ta The Currency	17/07/2019	Feasibility	15,000	Dublin 2	1	Digital
Fionan	Murphy	Customer Conductor Ltd	27/02/2019	Feasibility	6,000	Dublin 4	1	Digital
Aidan	Murphy	Boundary Blade Ltd	30/05/2019	Feasibility	5,000	Dublin 12	1	Manufacturing
Duane	Byrne	Debmarv Services Ltd ta Business in China	17/07/2019	Priming	20,000	Dublin 8	2	Digital
Sarah Byne & GregoryMutton	Byrne/Mutton	Decent Reusables Ltd	04/09/2019	Feasibility	5,000	Dublin 2	1	Digital
Brendan	Hughes	Digital Commerce Institute	18/04/2019	Feasibility	6,000	Dublin 4	1	Digital
Dr. Denys	Gibbons	Dr. Deny Gibbons	17/07/2019	Feasibility	7,000	Dublin 6	1	Medical
Laura	McCarthy	Drinks Botanical	04/09/2019	Feasibility	2,500	Dublin 6	1	Food



### Summary of Micro Enterprise project approved by M1 Grants by LEO Dublin City: January to December 2019 (Contd)

First name	Second name	Company	Approval Date	Grant type	Amount Approved	Location	No of Jobs Associated with funding	Category
Pat	Kenny	eConcept Web Solutions Ltd	04/09/2019	Business Expansion	20,000	Dublin 1	2	Digital
David	Hanna	EVSE Systems Ltd	27/02/2019	Priming	30,000	Dublin 2	3	Digital
Cormac	O Beirne	Flamenco II Holdings Ltd ta RYPT	17/07/2019	Feasibility	9,000	Dublin 8.	1	Digital
Michael	Swift	Frankman Grooming Company Ltd ta Frankman	17/07/2019	Feasibility	9,000	Dublin 6W	1	Beauty
Gina	Oglesby	Georgina Oglesby ta Back to Work Connect	24/10/2019	Feasibility	3,750	Dublin 12	1	Digital
Laura	Cavanagh	Glitterbug	30/05/2019	Feasibility	3,000	Dublin 6	1	Digital
Diarmuid	McSweeney	Gym Plus Coffee Ltd	17/07/2019	Business Expansion	20,000	Dublin 6W	2	Clothing
Anita Donoghue, Istvan Kucsera, Kevin Connolly	Donoghue	Hair Café Salon Ltd ta Salon Nutri	04/09/2019	Feasibility	5,000	Dublin 8.	1	Beauty
Charmine	Kenny	Hatched Ltd	30/05/2019	Business Expansion	30,000	Dublin 2	3	Digital
Aine	Ni Flionn	InHouse Training	17/07/2019	Feasibility	7,000	Dublin 6	1	Digital
Philip Ryan, Michelle Ruan	Ryan	Interpret Studio Ltd	04/09/2019	Feasibility	3,000	Dublin 6	1	Digital
John	Doyle	JD Insurances Ltd	04/09/2019	Feasibility	4,000	Dublin 7.	1	Insurance
John	Kyne	John Kyne ta Bazar	24/10/2019	Priming	20,000	Dublin 12	2	Digital

### Summary of Micro Enterprise project approved by M1 Grants by LEO Dublin City: January to December 2019 (Contd)

First name	Second name	Company	Approval Date	Grant type	Amount Approved	Location	No of Jobs Associated with funding	Category
Katerina	Kazatza	Katerina's Pantry	18/04/2019	Priming Grant	10,000	Dublin 4	1	Food
Gina	London	Language of Leadership Ltd ta Gina London	04/09/2019	Priming Grant	20,000	Dublin 2	2	Digital
John	Gilmartin	Lex Software ta Klyant	18/04/2019	Business Expansion	20,000	Dublin 8.	2	Digital
John	Larkin	Luidin Connected Ltd	18/04/2019	Business Expansion	30,000	Dublin 2	3	Digital
Martin	Rochford	Medosync Ltd	30/05/2019	Feasibility	8,000	Dublin 1	1	Medical
James	Cluskey	Mingo Player	27/02/2019	Feasibility	8,000	Dublin 6W	1	Digital
Pamela	Laird	Moxi Loves Ltd	04/09/2019	Business Expansion	10,000	Dublin 6w	1	Beauty
Derek	Finnegan	NR Media Intelligence ta TrueHawk Media	24/10/2019	Business Expansion	25,000	Dublin 7	2	Digital
John	O Callaghan	OCMJ Tec Equip Ltd ta Airopol Systems Ltd	24/10/2019	Feasibility	5,000	Dublin 3	1	Manufacturing
Sinead	Walsh	Outcam	27/02/2019	Feasibility	8,000	Dublin 1	1	Digital
Hamish	Urquhart	PartyWizz	17/07/2019	Priming Grant	10,000	Dublin 6	1	Digital
Jennifer	O Brien	Plantraption	17/07/2019	Feasibility	7,000	Dublin 4	1	Food
Johnny	Plower	Property Smart ub ta PropertySmartie	30/05/2019	Feasibility	10,000	Dublin 2	1	Digital
Tony	Ryan	RAPIC Medical Ltd	17/07/2019	Feasibility	10,000	Dublin 6W	1	Medical
Christopher	Burke	Slua Ventures ta Spark Crowd Funding	17/07/2019	Priming Grant	20,000	Dublin 2	2	Digital

### Summary of Micro Enterprise project approved by M1 Grants by LEO Dublin City : January to December 2019 (Contd)

First name	Second name	Company	Approval Date	Grant type	Amount Approved	Location	No of Jobs Associat ed with funding	Category
Michael	Kelly	Spacesored Ltd	18/04/2019	Feasibility	10,000	Dublin 2	1	Digital
Melissa	Sheridan	Strata Projects Solutins Ltd	04/09/2019	Business Expansion	45,000	Dublin 8	3	Construction
Ian	Kehoe	The Currency Media LTD	24/10/2019	Priming	47,500	Dublin 2	5	Digital
Martin	Duffy	The Prinks Company Ltd	27/02/2019	Priming	47,500	Dublin 11	5	Digital
Craig	Grattan	The Sweet Potato Pizza	04/09/2019	Priming	10,000	Dublin 15	1	Food
Barry	McNerney	Unify Ordering Ltd	24/10/2019	Priming	20,000	Dublin 4	2	Digital
Alan	Wolfe	Whiplash Beer Ltd	17/07/2019	Business Expansion	40,000	Dublin 10	4	Beverage
Jasper	O'Connor	White Mausu Ltd	17/07/2019	Priming	20,000	Dublin 6	2	Food
Mark/Sarah	Duckenfield/ Banks	Wonder Weave Ltd ta Steamline Luggage Ltd	24/10/2019	Business Expansion	20,000	Dublin 2	2	Manufacturing
Andrew	Casey	EcoCabs Ltd ta Head Case Marketing	12/12/2019	Business Expansion	27,500	Dublin 8	3	Marketing
Paula	Marron	Castanea	12/12/2019	Business Expansion	10,000	Dublin	1	Clothing
Marcus	McDonnell	Fifty-Three Six	12/12/2019	Business Expansion	37,500	Dublin 6	3	Digital
Ciaran	Flynn	Child Paths Ltd	12/12/2019	Business Expansion	40,000	Dublin 11	3	Digital
Edward	Donnelly	Donnelly Poisson Designs ta Home Street Home	12/12/2019	Business Expansion	10,000	Dublin 6	1	Design

### Summary of Micro Enterprise project approved by M1 Grants by LEO Dublin City : January to December 2019 (Contd)

First name	Second name	Company	Approval Date	Grant type	Amount Approved	Location	No of Jobs Associated with funding	Category
Killian	Murphy	HD Intelligence Ltd	12/12/2019	Feasibility	2,000	Dublin 8	1	Digital
Colum	O Cleirigh	Westcourt Management	12/12/2019	Feasibility	4,000	Dublin	1	Digital
Brian	Devenny	Mertos Ltd	12/12/2019	Feasibility	6,000	Dublin 7	1	Digital
Ronan	Sheridan	Hospitality Growth Services td	12/12/2019	Feasibility	6,000	Dublin 2	1	Digital
Eoin	O Mathuna	Eoin O Mnathuna ta O Mathuna Event Services	12/12/2019	Feasibility	3,000	Dublin 6	1	Digital
Harry	Shanahan	Hydro Greentech Ltd	12/12/2019	Feasibility	2,500	Dublin 6	1	Green Tech
Luca	Marchesotti	Beautifeye	12/12/2019	Feasibility	3,000	Dublin 2	1	Digital
Billy	McCannon	Electric Warrior	12/12/2019	Priming	10,000	Dublin 8	1	Manufacturing
Mark	Waldron	Acorn Wave Ltd ta Full Circle	12/12/2019	Priming	30,000	Dublin 1	3	Digital
			<b>Total Value Approved</b>		<b>€1,034,250</b>		<b>114</b>	

**2019: Trading On Line Voucher (TOV) Approved January –December 2019**

	Target 2019	January – December 2019
No. of TOV Approvals	90	123
Value of Grants Approved		€287,072.91

## 2019: Trading On Line Voucher (TOV) Approved January – December 2019

Company Name	Application approval date	Approved Amount	Category
The Scrub Squad	26/02/2019	€1,809.19	Cleaners
Dowmann	26/02/2019	€2,435.00	Professional Service
Flamenco IL Holdings TA Reach Your Peak Trainer	26/02/2019	€1,325.00	Professional Service
Robert Brennan TA The Laptop Shop	26/02/2019	€2,333.00	Retail_Trade
Green Coup	26/02/2019	€1,390.00	Food
TLC Technologies Limited	26/02/2019	€2,500.00	Digital
Finsearch Recruitment	26/02/2019	€2,500.00	Professional services
Adventure Trails	26/02/2019	€2,500.00	Sport_&_leisure
Boost Beauty Solutions	26/02/2019	€2,500.00	Retail
Slua Ventures Ltd. t/a Spark CrowdFunding	26/02/2019	€2,500.00	Professional Services
Citywide Financial	26/02/2019	€2,500.00	Professional Services
Ard Education	26/02/2019	€2,500.00	Professional Services
Kaswoosh Limited / t/a Online Partners	26/02/2019	€2,500.00	Professional Services
Duggan Jewellers	26/02/2019	€1,433.00	Retail_trade
Crothers Security	26/02/2019	€2,500.00	Security Services
Proud Paints	26/02/2019	€2,500.00	Retail_trade
Symmetry Solutions	26/02/2019	€2,500.00	Professional Services
Tecknic Performance Leaders	26/02/2019	€2,500.00	Professional Services
Orla Langan	26/02/2019	€2,265.15	Craft
Resonate Consultants	26/02/2019	€2,500.00	Professional Services
MLC Edu Ltd	26/02/2019	€2,500.00	Tourism*
The Collective	26/02/2019	€2,444.00	Retail_trade
Customer Conductor	26/02/2019	€2,100.00	Professional Services
Love &	26/02/2019	€2,489.07	Professional Services
Pharmacy Express	26/02/2019	€2,497.50	Retail_trade

### 2019: Trading On Line Voucher (TOV) Approved January – January 2019 (Contd)

Company Name	Application approval date	Approved Amount	Category
Imelda Healy Artist	26/02/2019	€750.00	Craft
O'Dubhda Development DAC	31/05/2019	€2,500.00	Tourism*
Blooming Walls Ltd	31/05/2019	€2,500.00	Retail
Kirby Mawhinney Properties Ltd	31/05/2019	€2,500.00	Professional Services
Stability	10/05/2019	€1,900.00	Professional Services
Fosite Health & Safety Consultancy	10/05/2019	€1,000.00	Pofessional Services
Cal Intelligent Sports Ltd/CourseMagnet	10/05/2019	€2,500.00	Education
Menspire Dublin Ltd	31/05/2019	€2,500.00	Retail
The Crate	31/05/2019	€2,500.00	Retail
Peachy Lean	10/05/2019	€2,500.00	Food
UTM_Builder	31/05/2019	€2,500.00	Professional Services
Slamona Clothing Ltd	10/05/2019	€2,500.00	Retail_trade
Ken Trimmings Ltd	10/05/2019	€2,500.00	Retail Trade
Tales for Tadpoles	10/05/2019	€2,500.00	Retail_trade
Mindfulness Working	10/05/2019	€2,000.00	Health
Bellwether Financial Planning Ltd	10/05/2019	€2,500.00	Professional Services
My Second Spring	10/06/2019	€2,300.00	Health
Drury Street Forge T/A (silver Works)	31/05/2019	€2,000.00	Craft
World Design	10/05/2019	€2,500.00	Retail_trade
All Clear Drains	10/05/2019	€2,400.00	Traded Services
Gigable	10/05/2019	€2,500.00	Professional Services
Neil Conway Jewellers	21/06/2019	€2,500.00	Retail_trade
GPR Tours Ltd	21/06/2019	€2,500.00	Tourism*
Hair Café Salon	10/05/2019	€2,000.00	Retail
Eastro	21/06/2019	€2,500.00	Food

### 2019: Trading On Line Voucher (TOV) Approved January – December 2019 (Contd)

Company Name	Application approval date	Approved Amount	Category
Human Centred Movement	21/06/2019	€2,500.00	Health
Pharma24	21/06/2019	€2,500.00	Retail_trade
Due South Clothing	21/06/2019	€2,500.00	Retail_trade
Youngdale Ltd T/A Doyle Interior Systems	21/06/2019	€2,500.00	Construction
Perrika Appliance Services Ltd T/A The Shower Doctors	21/06/2019	€2,500.00	Retail_trade
Value Flooring and Furniture	21/06/2019	€2,500.00	Retail_trade
RPC Websites Limited T/A Roody Originals	21/06/2019	€2,500.00	Wholesale_trade
Lightscape Visuals Limited	21/06/2019	€2,500.00	Professional Services
Eclipse Pictures	21/06/2019	€2,500.00	Professional Services
Smarter Home Store Ltd.	21/06/2019	€2,475.00	Retail_trade
Dunville Pharmacy	21/06/2019	€1,900.00	Retail_trade
Creature Creations	21/06/2019	€600.00	Craft
JEWELHONEY LTD	21/06/2019	€2,500.00	Craft
Carmen Garcia Designs	21/06/2019	€875.00	Professional Services
Crossfit Setanta	21/06/2019	€2,500.00	Health
T.B.Duffy & Company Ltd	16/08/2019	€2,500.00	Retail_trade
The Doorway Gallery	16/08/2019	€2,500.00	Retail_trade
Jando Design	16/08/2019	€2,500.00	Retail_trade
Swim Cubs	16/08/2019	€2,425.00	Health
Nobo	16/08/2019	€2,500.00	Food
The Green Door Florist	16/08/2019	€2,500.00	Retail_trade
We Love Print	16/08/2019	€2,500.00	Craft
RAPIC Medical	16/08/2019	€2,500.00	Professional Services
Aqueduct Financial Planning	16/08/2019	€2,500.00	Professional Services
Hi-Line Markings	16/08/2019	€2,500.00	Traded Services



**2019: Trading On Line Voucher (TOV) Approved January – December 2019 (Contd)**

Company Name	Application approval date	Approved Amount	Category
Sea Air International	26/08/2019	€1,100.00	Transport_&_storage
My Pilates Partner	26/08/2019	€2,500.00	Health
Interpret Studio Ltd	26/08/2019	€2,500.00	Health
Martins Off Licence Ltd	09/09/2019	€2,500.00	Retail_trade
Escapada Health	09/09/2019	€2,500.00	Health
Altra	09/09/2019	€2,500.00	IT
Fresh Cuts Clothing	09/09/2019	€2,500.00	Retail_trade
All Cover Roofing	09/09/2019	€1,890.00	Construction
Brand New Creative Ltd	10/04/2019	€2,500.00	Marketing
Arden Energy	10/04/2019	€2,500.00	Energy
Celtic Whispers Ltd.	24/07/2019	€2,500.00	IT
Helena Walsh Voice & Acting Studio	24/07/2019	€2,500.00	Education
Crumlin Road Pharmacy	25/10/2019	€2,500.00	Retail_Trade
McIntyre Property Consultants	25/10/2019	€2,500.00	Professional Services
KC Dresses	25/10/2019	€2,500.00	Retail Trade
Different Gravy Foods T/A Porter & Nash	25/10/2019	€2,500.00	Food
Ealu Retail Limited	25/10/2019	€2,500.00	Retail
Blush Beauty Room	25/10/2019	€2,500.00	Beauty
Jackdaw Studio	25/10/2019	€1,425.00	Retail_Trade
Loulerie	25/10/2019	€2,500.00	Retail_Trade
Savvi Recruitment	25/10/2019	€2,500.00	Professional Services
Moxi Loves	25/10/2019	€2,500.00	Retail_Trade

**2019: Trading On Line Voucher (TOV) Approved January – December 2019 (Contd)**

<b>Company Name</b>	<b>Application Approval Date</b>	<b>Approved Amount</b>	<b>Category</b>
Multipart Automotive	12/11/19	€2,400.00	Professional Services
Child Paths	12/11/19	€2,500.00	IT
JM Bespoke Carpentry & Flooring	12/11/19	€2,500.00	Retail_trade
Philip Hannon Solicitors	12/11/19	€2,500.00	Professional Services
Optimum Chauffeur Drive Ltd	12/11/19	€2,000.00	Professional Services
Best Photo & Video production Ltd	12/11/19	€2,500.00	Professional Services
Lucky Irish Clover Tours	27/11/19	€2,300.00	Tourism
Irish Office Space	27/11/19	€2,495.00	Professional Services
Bumblebee AIR	27/11/19	€2,500.00	IT
Dublin Food Cooperative Company	27/11/19	€2,500.00	Food
Accenver	27/11/19	€2,500.00	IT
Literary Lip Balms	27/11/19	€1,092.00	Retail_trade
Full Circle Roasters	27/11/19	€2,500.00	Food
Fishhook	27/11/19	€2,500.00	IT
Coronal Holdings	20/12/19	€2,500.00	IT
Armoura Designs Ltd	20/12/19	€2,500.00	Retail_trade
Eoghan P. Clear Solicitors	20/12/19	€2,500.00	Professional Services
J.F. Walsh Packaging Ltd. t/a Little and McClean	20/12/19	€2,500.00	Retail-trade
Eoin O'Mathuna T/A O'Mathuna Event Services	20/12/19	€2,500.00	Professional Services
EJM Enterprises Ltd t/a The Buff Day Spa	20/12/19	€2,500.00	Health
Avril Flynn	20/12/19	€2,500.00	Health
Waymarked Trails Ltd	20/12/19	€2,500.00	IT

**2019: Trading On Line Voucher (TOV) Approved January – December 2019 (Contd)**

<b>Company Name</b>	<b>Application Approval Date</b>	<b>Value Approved</b>	<b>Category</b>
Acorn Wave Ltd	20/12/19	€2,500.00	IT
Cozy Blokes	20/12/19	€2,500.00	Retail_trade
OOH! Out of Hand Creations	20/12/19	€2,475.00	Retail_trade
Substance Media Ltd	20/12/19	€2,250.00	Professional Services
<b>Total No of Applications Approved : 123</b>	<b>Total Vallue:</b>	<b>€287,072.91</b>	

**2019: TAME: Technical Assistance for Micro Exporters Approved January – December 2019**

	2019 Target	January –December 2019
<b>No. of TAME Approvals</b>	<b>40</b>	<b>45</b>
<b>Value of Grants Approved</b>	<b>€95,000</b>	<b>€94,389.00</b>

**2019: TAME: Technical Assistance for Micro Exporters Approved January – December 2019**

Company Name	Application approval date	Approved Amount	Category
Elixir Foods	31/01/2019	€1,500.00	Food
Meltdown	31/01/2019	€1,500.00	Food
Estivus	01/02/2019	€2,500.00	Software/IT
Cation Consulting	01/02/2019	€2,500.00	Software/IT
Moxi Loves	01/02/2019	€2,500.00	Manufacturing Other
Patient M Power	01/02/2019	€2,500.00	Medical Devices/Software IT
Blooming Walls	01/02/2019	€2,500.00	environment / Green Technologies
Mutiny	01/02/2019	€2,000.00	Digital Media/Wireless Communications
Blaze WFP	31/02/2019	€1,500.00	Food
Green on Red Gallery	01/03/2019	€2,500.00	Craft
HIE	01/03/2019	€1,500.00	Business Services
Medical Audits	01/03/2019	€2,500.00	Software/IT, Business Services
Kaltik	01/03/2019	€972.00	Design and manufacture of clothing and fashion
Exclusive Ireland Tours	01/03/2019	€1,600.00	International Consumer Services
And TATE	18/04/2019	€2,500.00	Clothing/Fashion
Peachy Lean	18/04/2019	€2,100.00	Clothing/Fashion
Cloud Picker Coffee	18/04/2019	€2,500.00	Food Manufacturing & Processing
Business in China	18/04/2019	€2,500.00	Software/IT, Business Services
iKydz	20/05/2019	€2,500.00	Software/IT
Moyee Coffee	20/05/2019	€2,500.00	Food Manufacturing/Processing
Katerina's Pantry	20/05/2019	€2,000.00	Food Manufacturing/Processing
Noisy Neighbour Music	20/05/2019	€2,500.00	International Consumer Services
Continuous Software	20/05/2019	€2,500.00	Software/IT
DragonFlick	28/06/2019	€2,500.00	Software/IT
Ben & Anvil	28/06/2019	€1,025.00	Digital Media/Wireless Communications

**2019: TAME: Technical Assistance for Micro Exporters Approved January – December 2019 (contd)**

Company Name	Application Approval date	Approved Amount	Category
Sandia Dublin	28/06/2019	€1,000.00	Craft
Adastra	08/07/2019	€2,500.00	Craft
Dublin City Gin Company	10/07/2019	€1,295.00	Food Manufacturing & Processing
Mutiny	25/07/2019	€1,533.00	Digital Media/Wireless Communications
Digital Construction Technologies Group	25/07/2019	€2,400.00	Engineering, Software/IT
Sam360	25/07/2019	€2,500.00	Business Services, Software/IT
Exclusive Ireland Tours	28/08/2019	€2,276.00	International Consumer Services
Airopol Systems	28/08/2019	€2,500.00	Manufacturing Other
Frankman	28/08/2019	€2,454.00	Manufacturing Other
Fifty Three Six Media	28/08/2019	€2,500.00	Business Services, Software/IT
Distillery Films	08/10/2019	€2,500.00	Business Services, Digital Media
This is Knit	08/10/2019	€2,500.00	Craft
Flag Taxis	11/10/2019	€2,500.00	Business Services, Software/IT
Katerina's Pantry	20/11/2019	€500.00	Food Manufacturing/Processing
Child Paths	20/11/2019	€1,534.00	Software/IT
Pomp & Co	20/12/2019	€2,500.00	Light Consumer Goods Manufacture
MyPlace Connect	20/12/2019	€2,500.00	Software/IT
Maktus	20/12/2019	€1,300.00	Light Consumer Goods Manufacture
Roody Originals	20/12/2019	€2,000.00	Clothing/Fashion
Eragh Mihalakis	20/12/2019	€2,400.00	Light Consumer Goods Manufacture
<b>No of Application Approved : 45</b>	<b>Total Value:</b>	<b>€94,389.00</b>	

### **3. Dublin Place Brand - Dublin.ie**

#### **Plan for 2020 and beyond**

The team are reviewing project strategy and work plans for 2020 at present. Two team members are travelling to the Nordic Place Brand Conference in April. It's felt that the team can learn a significant amount from cities who have longer established place brands.

#### **Q4 2019 brand awareness campaign**

In establishing the brand in the public consciousness, we ran an outdoor promotion campaign in Q4 2019. Creative for the campaign was produced by the team and included free placement along with paid for sites throughout the city. It ran across metropolises, digi-panels, bus shelters, big belly bins and lamp post banners. Further outdoor and online campaigns are in planning for 2020.

#### **Stakeholder Engagement**

A database of key stakeholders has been created including Government Departments, Semi-state Agencies, Universities, Trade Associations, Local Authorities and other organisations that promote Dublin internationally as a region to Live, Work, Invest and Study.

City Council CEO Owen Keegan initially wrote to 25 of the highest profile stakeholders. Following this letter we have met these and presented to 20 of these key organisations. These stakeholders include Dublin Port Authority, Enterprise Ireland, UCD, South Dublin County Council and Dept of Taoiseach. They have all highlighted their support and willingness to engage with the place brand and use it to promote Dublin to an international as well as a local audience.

From these stakeholder meetings a series of actions are now in place including use of the Dublin brand, links to Dublin.ie, providing content for Dublin.ie, display of brand at stakeholder events among other ideas. Further stakeholder meeting are planned over the coming weeks.

#### **Video content**

Most of the content published to Dublin.ie since 2016 has been in the form of written articles. Over the past number of months we've worked with our content agency to produce videos, which accompany shorter written articles. It's likely we will continue to produce a mix of video and written content in future. Examples: Alternative Christmas Shopping in Dublin (<https://dublin.ie/AltXmas>) and How Dublin Works: Elisa Capitanio (<https://dublin.ie/HDWEC>)

## Social Media

We have grown our presence across social platforms considerably in the past few months. The Dublin place brand now has 2.2k Facebook likes, 8k Twitter followers, and 1.4k Instagram followers.

We have run successful social competitions with the Bram Stoker Festival, Dublin Book Festival, and EPIC Museum. The team has also engaged in many festivals, conferences and events to provide live coverage. We notably had a presence at Dublin Town Food & Drink Festival, Ireland Music Week, Startup Week Dublin, the Bram Stoker Festival, the Responsible Innovation Summit, Art Source at the RDS, Christmas at the Castle, and the Winter Lights festival.

We have also been doing an Instagram series showcasing unique museum experiences in Dublin, like 14 Henrietta St. In addition, we have been amplifying social content from our key stakeholders, reposting content from notable Dublin-based photographers, leveraging UGC (user generated content) from around the region, and promoting both events from the What's On section and the new video and article content we've been producing.



## 4. Economic Development Office

### Policy:

#### **Economic Development & Enterprise Strategic Policy Committee: SPC**

The 2020 meeting have been scheduled for Economic Development & Enterprise SPC – 11<sup>th</sup> February, 21<sup>st</sup> April, 14<sup>th</sup> July, and 10<sup>th</sup> November. 2020 Work Programme which was presented at the November 2019 meeting will be reviewed at the February SPC, including discussions around the establishment of 2 no. Working Groups – Tourism & City Markets and International Relations & EU Affairs.

#### **Dublin Belfast Economic Corridor**

The Dublin Belfast Economic Corridor (previously North Eastern Economic Corridor) project is a collaboration between 8 Local Authorities along Corridor. A research paper was developed by UU/DCU in 2019. Fingal have taken the lead as secretariat for the project, chairing future meetings and also responsibility for procurement. The working group has been reformed with representatives from each Local Authority, shaping the work programme for 2020. The working group will meet bi-monthly, with the Chief Executives meeting quarterly.

#### **Dublin Night Time Economy Committee:**

Following the Joint Oireachtas Committee hearing in November 2019, attended by Mary Mac Sweeney, Ray Yeats, Arts Officer and John O'Hara from Planning, a request was made by the Department of Culture Heritage and the Gaeltacht that the Chief Executive form a working group to progress discussions on the Night Time Economy. An interdepartmental committee has initially looked at this work and were provided with an overview of DCC activities within this space. A Forum has been established and recommendations are being reviewed for future development of the night time economy. A forum session will be held on 26<sup>th</sup> March with all relevant stakeholders. A Your Dublin Your Voice Survey will be carried out in Q 1 2020, in relation to the Night Time Economy to inform the forum of potential next steps.

#### **Local Economic & Community Plan (LECP)**

The LECP goals have been incorporated into the draft Corporate Plan 2020 to 2025 which was presented and passed to the Council for adoption on the 6<sup>th</sup> Jan 2020.

#### **Dublin Region Enterprise Action Plan 2019-2020 (DREAP)**

The Dublin Region Enterprise Action Plan to 2020 (DREAP) launched in Feb 2019 has been progressed through the work of the Steering and Working Groups. Mary MacSweeney continues to lead on the implementation of the 2020 DREAP on behalf of Dublin City Council as a member of the Steering Group and Working. The 24 targeted actions are being progressed and will be delivered or amended during the lifecycle of the plan. A draft progress report to the Minister for the Dublin Region Enterprise Action Plan to 2020 (DREAP) has been completed and is being reviewed. Once finalised and agreed, this will be shared with the SPC.

## Projects:

### **Enterprise Challenge 2020**

Enterprise Challenge launched on 10<sup>th</sup> January with TU Dublin and DCU, again connecting students of Entrepreneurship at Degree and Masters Level. Clients will develop an Enterprise Plan in collaboration with the students from the process. The Enterprise Challenge was promoted during January to businesses, students will self-select businesses they wish to work with and the project will be carried out over 6 to 8 week timeframe – the students will present their findings to the business and gathered audience at a wrap event planned for the end of March 2020.

### **Enterprise Space:**

Access to affordable and accessible enterprise space is one of the critical challenges affecting the business and start-up community in Dublin City. In 2019, as part of the Dublin Regional Enterprise Plan, a survey on enterprise and co-working space providers was led by EDO Dublin city on behalf of the Dublin region. These findings have assisted in our understanding of Enterprise Space requirements and will allow an examination of how policy and other levers might positively support this requirement.

### **MODOS - Sustainability Training for Business**

The EDO team are continuing to further expand the MODOS programme with regard to potential future development of the initiative beyond the training, including research, promotion, networking and business sustainability responses and supports. This work is in line with the Regional Enterprise Plan 2020, the Dublin Climate Change Action Plan and other strategic documents that lead the work of the Economic Development Office.

### **Dublin Economic Monitor**

Stage 1 of the DEM tender was launched on 13<sup>th</sup> January with a prior information notice (PIN) for industry experts via the e-tender website. Stage 2 of the tender will include, econometrics, economic/policy content creation, digital design services, promotion and marketing and web design. As the DEM is being led by DCC on behalf of the region these changes have been communicated to the other three local authorities. An agreement was reached to hold one launch event annually in Q3 (September) that would be led by Dublin City Council. A new model for distribution and awareness raising of the DEM needs to be planned and implemented. The February edition of the DEM will be disseminated at the February meeting of the SPC.

### **Green Waste to Energy Project**

In 2019, a survey was carried out to quantify the amount of green bio-waste generated across parks and waste managements through leaf collection and green bring centres - specifically in terms of tree pruning and shrub waste. This potential project will look at the conversion of green waste into green energy.

## Events:

The Economic Development Office provide support to various events across the city throughout the year. During 2020, this event sponsorship will assist in supporting identified economic sectors – Tech, Social Enterprise, Green Business / Circular Economy, Tourism, Markets, Food and Design. A selection of the events which we are currently supporting in Q1 is outlined below:

Event	Economic Pillar	Date
Pendulum	Promotion & Investment	8 <sup>th</sup> & 9 <sup>th</sup> Jan
Chinese New Year Festival	Promotion & Investment	23 <sup>rd</sup> Jan
Responsible Consumption and Production Hackathon	Climate & Innovation	13 <sup>th</sup> & 14 <sup>th</sup> Feb
Hack Access Hackathon	Human Development	21 <sup>st</sup> – 23 <sup>rd</sup> Feb
WhyDesign 2020	Placemaking & Clusters	8 <sup>th</sup> March
FutureScope 2020	Climate & Innovation	1 <sup>st</sup> April
Dublin Tech Summit	Climate & Innovation	22 <sup>nd</sup> & 23 <sup>rd</sup> April

### ***Pendulum – Business Tourism***

LEO clients were chosen to avail of tickets allocated for Pendulum, with 10 start up and scaling companies invited to attend.

### ***Dublin Chinese New Year Festival – Business Tourism***

Economic Development supported the launch event of the Chinese New Year's Festival which was held in the Fruit and Vegetable Market in January 2020, as there is a business tourism element to this event.

### ***Responsible Consumption & Production Hackathon - Green Business***

HackFastFashion hackathon is being led by the Designers in the City, with guest speakers from the Rediscovery Centre, Sustainable Fashion, Proudly made in Africa, Swapsies, Enactus, Community Reuse Network Ireland, the Mobile Coach, NCAD, and the Irish Social Enterprise Network. This hackathon will look at the impacts of climate change and mass production.

### ***Hack Access Dublin – Social Enterprise***

EDO and Smart Dublin are working collaboratively to support Hack Access Dublin. The Council is the City partner for this event, with Dublin Airport as the Environment Partner. The Hack will be held from 21<sup>st</sup> to 23<sup>rd</sup> February in Google HQ and will address the challenge of the Connected City and improving the experience of those with access challenges.

## **WhyDesign 2020 – Design**

As part of our remit to support the design sector, we are providing support to the WhyDesign event, taking place in March. This event for the creative community will include keynote speakers talking on gender equity within the sector.

## **Future Scope – Tech**

EDO and Smart Dublin are working to support Future Scope for their 1<sup>st</sup> April 2020 event. This annual event will attract 1600+ attendees and feature 120 speakers and panellists with 40 exhibitors. The event will see entrepreneurs, technology leaders and industry come together to explore the impact of emerging technologies on business.

## **Dublin Tech Summit – Tech**

Dublin City Council announced its partnership with Dublin Tech Summit on 21<sup>st</sup> November in the Oak Room hosted by the Lord Mayor. The event will take place in April 2020 and will focus on investment among other issues. A meeting will be arranged with the Dublin Tech Summit promoters to agree details of the event.

## **Research:**

### **Social Enterprise:**

The Economic Development Office continues to support social enterprise development through research and other initiatives. Significant progress was made in 2019 which saw the fifth year of the Dublin City Social Enterprise Awards and involvement in a European Project for the Dublin region.

### **European Social Economic Regions (ESER) Project:**

Dublin City Council's involvement in the European Social Economic Regions Project 2019 included an end of project event held in Brussels with representatives from 50 regions who were engaged in this project. EDO hosted a series of Social Enterprise Networking events commencing with the Social Enterprise Social with the Assistant Secretary General of the Department of Rural and Community Development launching the Social Enterprise Impact report showcasing the work of winners of the Dublin City Social Enterprise Awards.

### **Dublin City Social Enterprise Awards 2019:**

Dublin City Social Enterprise Awards 2019, which took place on the 25<sup>th</sup> September at the Wood Quay Venue featuring the six winners. The Social Enterprise Awards, being delivered through ICE, contains a development programme for social enterprises across the city, including mentoring and training.

### ***Social Enterprise Summit 2020:***

The Social Enterprise Summit held on the 16<sup>th</sup> October 2019 in the Council Chamber in Dublin City Hall was part of the Dublin City summit series. The event identified and brought together key stakeholders to discuss the current situation for social enterprise supports in the Dublin region with local, European, National and Northern Ireland speakers. Participants discussed how social enterprise is supported by European and National policy and supports and identified opportunity for further developed and strengthening of the sector. An outcomes report is being finalised for dissemination to the SPC next February.

### **Social Enterprise Development in Dublin 8:**

EDO and the LEO are supporting Social Enterprise Development in Dublin 8. Working with Mary Harvey in developing business planning for F2 in Rialto and also through participation in a working group assessing the potential to develop D8 as a hub for Social Enterprises. A series of meetings with a number of stakeholders from the D8 area discussed how best to identify and progress work to support this ambition.

### **National Social Enterprise Conference**

The **first National Social Enterprise Conference** was held in Croke Park on 21<sup>st</sup> November 2019. Mary Mac Sweeney was invited to chair a panel discussion in the afternoon on local supports for social enterprise development.

### **Implementation Group for the National Social Enterprise Policy:**

Mary Mac Sweeney represents the local government sector on the **Implementation Group for the National Social Enterprise Policy**, the first meeting of the group was held with draft terms of reference circulated. The group will meet at least three times a year.

### **Your Dublin Your Voice:**

Previous surveys in 2019 focussed on the LECP high level goals, informed the development of a Social Media Policy for DCC, supported a European Project on Traffic, and informed the Corporate Plan. There are 4 Your Dublin Your Voice surveys expected to be delivered in 2020. The first survey being planned for Q1 will include questions on the Night Time Economy. Survey findings are disseminated to senior management, councillors, relevant stakeholders and the public if there are no restrictions in place. There is on average a robust 900+ responses to recent surveys, where the panellists continue to be engaged and responsive to both closed and open ended questions.

## 5. Smart Dublin & Smart Districts

### Smart Cities World Congress and Expo –November 2019

Members of the Smart Dublin team from all four Dublin local authorities attended the Smart Cities World Congress and Expo – accompanied by Lord Mayor McAuliffe who spoke at two sessions and met some of the companies involved in Smart City projects and initiatives.

<https://enterpriseiotinsights.com/20191121/channels/news/spending-like-the-jetsons-living-like-the-flinstones-the-trouble-with-smart-city-5g>

### Smart DCU / Croke Park Districts: (Launching Q1 2020)

The 'Smart DCU' initiative encompasses a population of 20,000 staff & students, a 2m+ sq. ft. estate of buildings, across 6 strategically important sites in North Dublin, in addition to one of Europe's largest stadia.

**Update:** *Launched an e-scooter trial in Dec 2019 to pilot e-scooters on private roads in DCU to examine alternative sustainable modes of transport. Trial is ongoing to identify any key issues and trying to address existing concerns raised by Dublin and other cities in relation to legal permissions for use on public roads. Smart DCU district to be officially launched in Q1 2020.*

<https://www.irishtimes.com/business/technology/us-electronic-scooter-operator-to-pilot-irish-gps-technology-1.4110870>

<https://www.rte.ie/news/business/2019/1210/1098260-us-firm-and-consortium-to-test-scooter-location-system/>

<https://www.techcentral.ie/centimetre-level-positioning-technology-could-pave-way-for-e-scooters-on-our-roads/>

<https://www.bizjournals.com/sanantonio/news/2019/12/10/sa-scooter-company-launches-international-pilot.html>

### Smart Dublin8 District – Health and Wellbeing Testbed

The establishment of a third Dublin City Council Testbed in the area of The Liberties with NCAD, The Digital Hub and St. James's Hospital acting as 'anchor' partners. Could link in with the 'Innovation Corridor' idea currently being explored by DCC.

The Smart D8 Partners together with Smart City in Dublin City Council (DCC) are currently leading a multi-stakeholder collaboration platform focused on the development of a Smart City Testbed in The Liberties, and in particular exploring the potential of IoT to support innovation, quality of life and the opportunities of digital healthcare in the Dublin 8 area. The ambition is to understand whether there are

issues in the Dublin 8 area which could be solved or improved through the use of smart city technology and collaborative design approaches to create a smarter, more liveable city.

**Update:** *Stakeholder meeting held in January 2020 – Stakeholders will now confirm their commitment to the project by end of February and we can put in place a plan to hire a programme manager to run day to day operations.*

### Free Public WiFi – WiFi4EU initiative

Dublin City Council was successful in achieving a maximum allocation of 4 vouchers worth 15,000 each as part of the recent WiFi4EU funding call. The Department of Rural and Community Development will match the funding provided by the European Commission, doubling the value of the investment in public Wi-Fi networks.

WiFi4EU aims to advance free and open access to Wi-Fi for citizens in public spaces including squares, libraries, community centres, public parks, leisure centres, sports centres, art facilities, and community and Council facilities.

The WiFi4EU funding will pay for the equipment and installation costs of Wi-Fi hotspots at selected locations. Dublin City council will cover the costs of the connectivity (Internet subscription), maintenance and operation of the equipment for at least three (3) years and also procure the necessary equipment, and plan and supervise related installation services.

**Update:** *The WiFi tender is under final review will be published on the E-Tenders site in the next couple of weeks. All WiFi deployments are expected to be installed and fully operational by 1<sup>st</sup> of July 2020.*

### Life Buoys Project:

Dublin City Council manage approx. 130 lifebuoys in Dublin along the two canals, River Liffey and in The Docklands. Unfortunately, approx. 20-30 of these life rings go missing/are stolen every week.

**Update:** Tender for low cost smart solution to address this challenge will be published via e-enters before the end of February using an innovative two phase procurement process.

### Improved Smart City Engagement and Communication within DCC

Building on work carried out in 2019, a key objective for 2020 is to develop a wider engagement and communication plan for the Smart City project. This sets out to improve communication with DCC staff and Councillors by communicating our activities and achievements through internal newsletters (First Post), DubNet as well as regular reports submitted to SPC groups.

The communication will be paired with a staff engagement programme highlighting the opportunities that exist to get involved in the Smart City programme ensuring that the organisation continues to be relevant to the changing expectations of our citizens.

We will promote an internal culture where staff can gain an understanding of rapidly advancing technology and where we can support digital champions in developing a positive mind-set which can help to create solutions to existing challenges such as how we better manage waste, traffic management, flooding, climate change and energy management.

**Update:** *Smart Cities held its first Innovation Network meeting in November 2019. Feedback from this session is currently being compiled into a report that will help frame how the network can be best utilised, how information can be shared through staff networks and how the Smart City programme can help support innovation in DCC.*

### External Events and Engagements:

- BT Young Scientist 9-11<sup>th</sup> January – Members of the Smart Dublin team showcased the Dublin Docklands 3D model for everyone attending the event.  
<https://btyoungscientist.com/>
- Futurescope 1<sup>st</sup> April 2020, Convention Centre: Smart City department will be participating – planning in progress.
- IOT Week 1-5 Jun 2020, Convention Centre: Dublin will be the host city for the 10<sup>th</sup> anniversary of IOT Week –Smart City team will be participating – planning in progress.
- CHAT - Smart Cities and Smart Homes by Community Hub for Accessible Technology  
<https://www.eventbrite.ie/e/chat-smart-cities-and-smart-homes-tickets-91276220633>