



Monthly Management Report – October 2020

Section 136 (2) of the Local Government Act 2001 as inserted by Section 51 of the Local Government Reform Act 2014 places an obligation on the Chief Executive to prepare Monthly Management Reports for Council. The monthly report for the October 2020 City Council meeting is submitted herewith.

Finance

Please be advised that there are no additions or changes to the Monthly Local Fund Statement & EU/IMF Report listed on the City Council Agenda.

Environment & Transportation

Please see attached report.

Housing & Community Services

Please see Housing Supply Report on Agenda.

Planning & Property Development

Please see attached report.

Culture, Recreation & Economic Services

Please see attached report.

Human Resources

Please see attached report.

Law Department

Freedom of Information

Please see attached Report in relation to Freedom of Information statistics.

Annual Service Delivery Plan

Please see attached report in relation to quarters 1 & 2 Performance Report

Environment and Transportation

Control of Stationless On-Street Bicycle Hire Bye-Laws

Moby bikes are now available for public hire in Dublin City. Both MOBY and Bleeperbikes have made their stock of bicycles available to healthcare workers free of charge. MOBY's all electric fleet has been fully subscribed by healthcare workers and MOBY have also facilitated the sharing of private electric bikes with healthcare workers. Bleeperbikes have offered a free 3 month subscription to all healthcare workers and uptake to date has been quite strong. The Council has agreed to waive the permit fees of both operators for as long as this initiative lasts.

Parking Tag and alternative methods of paying for parking

Due to the Covid 19 Virus Isolation, the number of transactions per week in April had reduced to 10,500 from a high of 126,155 at the beginning of March. This rose to 22,097 weekly transactions for week ending 17th May. The current Covid 19 situation means that the numbers using the parking Tag has dropped very significantly in line with the reduction of parking meter usage. The weekly revenue on average of €400,000 had reduced to €25,000 for Pay and Display parking in March and April. However, by week ending 20th September 2020 this has risen to €257,359.73. There has been a rise in the number of live accounts from 239,572 in August to 245,530 for week ending 20th September 2020.

The Council have issued a Request for Tender for provision of the Parking Tag service for all Dublin Local authorities, Meath County Council and Kildare County Council. The assessment of the applications and notifications to the applicants of the results have taken place. When the new contract is signed the name of the winner of this new contract will be made known.

Car Clubs

There are currently two Car Club companies (GoCar and Yuko) operating within the Dublin City Council administrative area. Both companies had requested and were approved for additional permits in order to expand their services. The total number of live Car Club permits currently issued is 376.

Permit Parking, Pay & Display

As a result of the Coronavirus pandemic and the current Government restrictions which were announced on 27th March 2020 all new applications for Residential Parking Permit schemes (i.e. new schemes and extensions to hours of schemes) have been placed on hold until further notice. This is partly due to the workload arising from the implementation of the new COVID 19 on street measures being implemented throughout the city. However, from October some schemes that are due to be implemented will be carried out.

The following is a new scheme :			Date	of
Start				
Clareville Road (2-34) (1-45) D6,	Mon- Sat	7.00 – 24.00	19/10/2020.	
Palmerston Gardens, Dublin 6	Mon- Friday.	7.00-19.00	02/11/2020	

Road Maintenance Services

Road Maintenance Services' resolved over 4,700 customer enquiries and service requests during the period January to August 2020. Additionally, during the same period almost 3,300 defects and hazards on the road network were repaired and/or made safe. Furthermore, a total of 326 critical defects and hazards were repaired and/or made safe within 24-hours of being recorded. Road Maintenance Services' annual works programme has commenced on site. Carriageway resurfacing works and footpath upgrade works are being progressed in the North Central, South Central and South East Areas. Carriageway resurfacing works and footpath upgrades will commence shortly in the Central Area and the North West Area. The annual works programme when delivered will result in the upgrade of 14km of carriageway and 11km of footpaths.

Bridges & Other Road Structures

Bridge Maintenance have completed all of the 2019 Principal Inspection on bridges and the follow up urgent works and other routine maintenance works. Remedial works were carried out to boundary and retaining walls. Special Inspections are underway on Butt & Matt Talbot Bridges and special inspections are being planned on three other bridges. Scour inspections are being planned on all Bridges on the Liffey, Dodder and Tolka Rivers.

Licensing Unit

Casual Trading

There are approximately 260 Casual Trading designated pitches in DCC. The traders are starting to come back out as the City reopens. It would be anticipated that there will be no major sporting events/concerts in 2020 so therefore no event licences will be issued for the rest of the year. The EURO2020 is postponed until 2021. A draft report has been drawn up by two of the Expert Group on Moore Street and their findings will be presented to the group for review at a meeting on the 12th October. The Temple Bar Market is getting busier with trading now taking place in Meeting House Square, Curved Street, Cows Lane and Barnardo's Square every Saturday. Temple Bar Company and the Licensing Unit continue to work together to ensure the traders and customers have a safe and enjoyable market experience whilst ensuring compliance with all government guidelines.

Street Performance

It is expected (subject to Covid 19 restrictions) that up to 250 Street Performance permits may issue in 2020. The most popular areas for Street performers are Grafton Street and Henry Street. The permits are issued in accordance with the Street Performers Bye-laws 2016. The Licensing Unit are working with all the relevant City Council Staff and An Garda Síochána to ensure compliance with social distancing from the Street Performers and the crowds that gather to watch the performers as the City reopens.

Licensing of Advertising Boards

The system of licensing for Advertising Boards commenced from the 1st September 2019. Since then the Ad Board Unit: has issued 596 official warning notices, seized 158 Ad Boards from 139 businesses and issued 4 Ad Board licences. A total of 2,423 premises have been inspected for compliance.

Street furniture Unit

The CE has established the Public Spaces Working Group to assess applications for temporary Covid 19 street furniture permits (free for 6 months) to assist cafes/restaurants etc. in reopening. In addition all existing street furniture licence holders are being offered a free 6 month extension on existing licences. Over 200 applications have been received to date. The Council will facilitate applications where there is adequate space in the public realm to ensure pedestrian and traffic safety, social distancing, fire safety requirements, and ensure access for mobility/sight impaired and emergency services. Following on from the pedestrian trials a number of businesses have now been provided with 7 day street furniture permits on Dame Court, Drury Street, Exchequer Street and South Anne Street. In addition another 40 businesses have been approved for temporary street furniture permits free of charge for a 6 month period. With the commencement of Level 3 restrictions in Dublin the City Council announced new measures to increase its support to businesses. Restaurants, café's and pubs that serve food can utilise the public footpath, designated car parking spaces and other areas of the public domain under the control of City Council immediately provided they comply with standard conditions. Applications are being accepted retrospectively from these businesses.

Dublin Waste to Energy Community Gain Fund

All 67 beneficiaries in respect of the Dublin Waste to Energy Community Gain Projects Grant Scheme 2016 and 2017 have now completed their grant aided projects and a total of circa €9m has been drawn down.

Circa €1.1m of the €1.7m approved in respect of the Dublin Waste to Energy Community Gain Projects Grant Scheme 2019 has been drawn down. The 38 projects approved in principle have until December 2020 to drawdown their grant funding, however, due to government restrictions in respect of Covid-19 it is anticipated that these projects will require an extension to their drawdown expiry date.

Waste Services Update

Street Grading

Street Grading inspections resumed in May. Reduced staffing levels have had a slight impact which we are currently working to resolve. A programme of grading on street recycling facilities is currently in development. There has been a noticeable improvement in grades achieved across the city since staffing and service levels returned to almost full capacity following an understandable downturn during the early part of the pandemic.

Recycling Services

All Bring Centres and Civic Amenity Sites are open and fully operational. Paystations at CA Sites have been upgraded to facilitate contactless payment in line with social distancing best practice. Bring Centre paystation upgrades are due to be completed during October.

There has been a significant increase in recycling activities during the pandemic. The clearest increase is in the collection of glass, with 75.4% of the total figure for 2019 collected in the first six months of 2020. There were increases of 65.5% and 87.2% in May and June 2020 respectively, compared to 2019.

An increase of 107% in bulky waste, over twice as much inert Construction & Demolition waste and four times as much WEEE was collected at CA sites in June 2020 compared with June 2019.

Following a successful pilot Small WEEE programme at Oscar Traynor Road in Q1 & Q2, Small WEEE collection has now been rolled out to a number of other Bring Centres citywide – Collins Avenue, Gullistan Terrace, Kylemore and Windmill Road. Small WEEE includes any electrical items no bigger than a standard microwave oven. 1.9t of Small WEEE was processed at Bring Centres in August 2020.

A Request for Tender for the Operation and Management of Civic Amenity and Recycling Services at Pigeon House Road and Shamrock Terrace was published on 17th August. Site visits for prospective tenderers took place in early September. Closing date is Friday 2nd October. This tender will form a framework agreement for the awarding of contract for 24 months, with the option of two further 12 month periods.

IPB Pride of Place 2020 Competition

Judging of IPB The Pride of Place 2020 competition is now complete. The four entrants, Better Ballymun, Donnybrook Tidy Towns, St. Patrick's Cathedral and the Stone Soup Project in Cherry Orchard uploaded their presentation online and had a 40 minute Zoom call.

Due to COVID 19 restrictions, there will be no awards ceremony this year. The 2020 entrants will be invited to the 2021 awards ceremony.

City Neighbourhoods Competition

As the normal annual City Neighbourhoods Competition 2020 cannot take place due to ongoing Covid 19 restrictions, the Waste Management Division in conjunction with Public Domain Officers and Community Development Officers explored ways in which to acknowledge and reward communities for their continued work in the community during COVID 19. Local City Neighbourhoods competition is being in each area and funds have been redirect from the citywide competition for the awards.

All the entrants made a special effort this year to showcase their work and are to be congratulated in how they presented their projects.

Meanwhile, the Waste Management Division continue to support local groups carrying out clean-ups in communal areas while maintaining social distancing to ensure our city is kept clean for all of us.

Green Schools / Community Environment Action Fund

The Green Schools Officer and Litter Prevention officer continue to examine how planned and funded projects due to be delivered in 2020, may be provided remotely or digitally in the event that current restrictions impact on the successful delivery of projects in the normal manner. Funding claims for CEAF projects continue to be processed. Photos of CEAF funded projects are being shared through our social media outlets

Relove Fashion

The Relove Fashion Competition run in cooperation with the Rediscovery Centre is open to all secondary school students in Dublin. It encourages students to take a deeper look at how their clothing is made. The competition explores creative reuse options such as up-cycling, repairs, alterations and mending. Students use their design and repair skills to make their own fashion statement. Entrants should source clothing from a charity shop, swap shop or reuse items already available at home. This competition is a great opportunity for any students interested in the field of fast fashion, reuse, design or upcycling. Students must submit their Expression of Interest Form by email to their Local Authority Representative no later than 5pm on October 2nd 2020. For more information please contact audrey.duff@dublincity.ie

Litter Management Plan

A full report on the public consultation submissions, Strategic Environmental Assessment and Appropriate Assessment of the Litter Management Plan is being prepared for the Climate Action, Environment and Energy SPC.

Housing waste recycling project

The Housing Waste Project has resumed with inspections ongoing in housing complexes in the South Central Area. Social Distance requirements will preclude the hosting of information workshops, and alternative methods of delivery of this aspect of the project are being investigated.

Covid 19 Interim Summary Report – Waste Sector Operations

The restrictions introduced by Government to combat Covid 19 had a profound impact on the economy and public activities. Waste management services were designated as an essential service and arrangements were made to ensure the continuity of services.

Restrictions led to an increase in household waste produced while commercial and construction waste decreased significantly. Waste collection services continued as normal and public waste infrastructure remained operational. Waste processing at materials recycling facilities was maintained and waste recovery at waste to energy plants continued as normal. Waste recovery at Cement Kilns reduced and ultimately ceased while waste recovery at composting facilities continued with increases in food waste. Waste disposal at landfill was in line with expectations while the export of waste as fuel continued with strong demand. Key

decisions assisted the sector including the establishment of the High-Level Advisory Group for Waste, the designation of the Regional Waste Management Offices, RWMO's, as the sectoral lead and the establishment of the Local Authority Business Continuity Group. The RWMO's produced a risk based Monitoring and Early Warning System and issued weekly updates throughout the period. The cooperation of a wide range of key stakeholders including government and regulatory bodies, representative associations, industry operators and observers, ensured that the response of the sector was effective and efficient.

The sector proved to be remarkably resilient and the collective response was assisted using established structures and arrangements. The risk-based approach, rigorous monitoring and reporting and continuous capacity analysis provided an important reference framework for the sector.

The development and implementation of robust business continuity measures by the sector ensured that services were maintained while clear guidance was provided where required supported by national and regional awareness.

The response of the waste sector in Ireland to the Covid 19 crisis in the initial phase of restrictions was robust, reliable and resilient. The strength of established structures, arrangements and relationships was evident throughout and ensured that waste as an essential service was maintained during the period. Further information please contact hugh.coughlan@dublincity.ie

Special Speed Limit Bye-Laws 2019

Following recent rejection of Phase 5 Speed Limit Bye-Laws 2020 (Covid-19) at the Council's meeting DCC is currently assessing the best course of action before any decisions in relation to the above are made.

In the meantime, DCC will continue to implement 30km/h speed limits in residential areas as per approved Phase 4 - Speed Limit Bye-Laws 2019. This process was delayed due to temporary redirecting resources to Covid-19 related actions.

Water Framework Directive (WFD) Greenways and River Flood Protection

DCC is working to integrate a number of projects to ensure that the opportunities to meet DCC's WFD obligation of achieving "good" status for each river by 2027 are maximised. Current examples are:

- Consultants have been appointed by DCC to deal with flood risk across the DCC and SDCC sections of The River Camac and this is being integrated into a desire to "de-culvert" this over engineered river where possible so that it can, over time, be restored to a more natural state. The project will also involve identifying and remedying urban pollution sources, where possible. This is also being done in conjunction with an existing Greenway proposal and also in tandem with Urban Regeneration and Development Fund (URDF) funded projects in the area.
- The River Santry where DCC is preparing a brief to engage consultants as part of a URDF funded project to restore the river to a more natural state, and investigate and remedy sources of pollution. Again this work is being designed in conjunction with a proposed Santry River Restoration and Greenway Project. A restricted procedure to engage consultants is currently underway. Stage 1, Expressions of Interest was published on e-Tenders 12th June 2020 with a closing date of 31st July 2020. Approval for the Assessment Board has been received and the scoring system is currently being finalised. Expressions of Interest are being assessed. A minimum of 5 candidates will be invited through to Stage 2: Request for Tender in October.

Coastal, Surface Water and Pluvial (Rainfall) Flood Risk Management

It has become increasingly apparent that, as a result of climate change, rainfall patterns in Dublin have changed from the previous low intensity long duration type rain to shorter and far more intensive rainfall events. The existing drainage infrastructure was not designed to deal with this type of rainfall and, as a result, there have been a number of localised flood events in recent years.

Arising from work initiated by the DCC Flood and WFD Division in close liaison with the DCC Climate Change Action Plan team, it has been agreed that DCC should progress a number of nature based water retention measures using a sustainable urban design approach at different locations across the City. These will have the dual effect of reducing the rate of surface water runoff into sewers, thus reducing the risk of downstream and local flooding, as well as improving the water quality of that runoff through percolating the runoff in natural media with a green infrastructure approach.

In recent months, the WFD / Surface Water team has continued to liaise with their colleagues in E&T Roads, in the Parks Department and in the City Architect's Office to facilitate the implementation of this approach in particular public realm projects that are at design and construction stages.

A consultant has been procured to draw up a SuDS Guidance Document to cover best practice in this area. Consultants are being procured for other pilot projects on the Dodder and Santry rivers.

On 21st August last at 1.30am Dublin City experienced its 3rd highest tide ever. Thanks to Flood warning, Flood Assessment group meetings and action primarily by the Drainage and Roads Maintenance divisions the damage was limited to promenade and road flooding. The frequency of these events normally driven by storms such as Storm Ellen has increased dramatically over the last 20 years due to general Climate Change and especially sea level rise.

Bathing Waters

Dublin City Council has appointed a Senior Engineer to lead a joint effort with our colleagues in Dun Laoghaire Rathdown to deal with the long-standing problems regarding the quality of the bathing waters in the south city area. A Task Force has been established including the two local authorities, the DHPLG and Irish Water and investigations are ongoing. DCC is also working in close liaison with the EPA, the HSE, and experts from UCD in relation to this matter. An enhanced programme of water quality testing has identified a number of areas for further investigation but field work is delayed due to Covid-19. A Combined Sewer Overflow in the Dun Laoghaire Rathdown area has been identified as a particular problem. Irish Water have agreed to remove this before the start of next year's bathing season. New monitoring equipment is currently being procured.

Merrion Strand has been closed/ declassified after five successive years of "Poor" quality. DCC will continue to monitor water quality at this beach and aim to improve it. Sandymount is now designated "Satisfactory" so is now open for bathing and Dollymount is designated as "Excellent".

Climate Action Team

Dublin City Council has a Climate Action Coordinator in place. They are working remotely and meeting with departments across the council via Microsoft Teams to assess progress on the Climate Change Action Plan 2019-2024. Meetings with external stakeholder have also been through Teams and Zoom, these meetings have primarily been with academic stakeholders

and key government departments. A potential project that is emerging is the inclusion of green infrastructure in social housing.

Progress has been made in relation to the development of an engagement strategy around the CCAP both internally and externally. The first phase of the engagement strategy is set to commence in October.

The Climate Team is supporting the Environment and Traffic Team with the programme for Bike Week, as this is an ongoing action in the CCAP, but also supports the work of the COVID Mobility Team.

The Climate Team is working on an application for the European Green Capital Award 2023.

Air Quality Monitoring and Noise Control Unit

An ambient noise monitoring station has been established on Strand Rd. Sandymount. The data from this and the other DCC air and noise monitoring stations can be found at www.dublincityairandnoise.ie

The Social Media Unit in conjunction with the Air Quality Monitoring and Noise Control Unit produced an information video on air quality in Dublin which can be found on the Dublin City Council Facebook page.

Interim Mobility Intervention Programme for Dublin City

We are currently implementing phase 1 of the Covid Mobility Programme for Dublin City. This focuses on the following:

- Areas with high footfall within the City Centre;
- Key radial routes into the City with highest cycling & pedestrian numbers (from cordon counts) and
- Busy retail locations in Urban Villages with footpath pinch points (i.e. a row of shops)

Measures implemented to date:

Pedestrian Areas: Space has been re-allocated for pedestrians by the removal of on-street car parking or loading bays at the following locations: Capel Street, Dorset Street, Fairview, Stoneybatter and Rathmines.

Queueing Space at Bus Stops: A temporary modular bus stop build out, to accommodate increased space for queueing at bus stops, was trialled at a bus stop location on the North Circular Road on June 10th. Representatives from disability organisations were invited and in attendance at the trial in order to give feedback on the accessibility of the measure. A further trial of a footpath build-out using asphalt and temporary kerbs was implemented on Nassau Street on June 16th. Once again representatives from disability organisations were invited and in attendance. Feedback from the trial is being taken on board to inform possible further roll out of temporary footpath widening measures. a busy bus stop location in the city centre will be the location for the next trial.

Pedestrian Signal Crossings and Waiting Times: To reduce the time that people are waiting for pedestrian crossings to turn green, the maximum amount of time allocated to a complete traffic signal cycle, (allowing all movements in the junction to operate, if demanded) has been reduced from 120 seconds to 80 seconds throughout the City Council area. As the amount of

time for the pedestrian green and amber man is based on the time taken to safely cross the road, and therefore remains the same, the additional time has been taken from that allocated to vehicles.

A new type of pedestrian button which has contactless activation is currently being trialled and if successful will be rolled out at a number of locations along with information notices advising that there is no necessity to make physical contact.

Protected Cycle Facilities and Contra-Flow Facilities: Cycle lane protection has been implemented at the following locations: College Green, Richmond Street, Camden Street, Bridgefoot Street, Westland Row, Ranelagh Village, Phibsborough Road, South Leinster Street (Contra-flow) and Nassau Street (Contra-flow)

Cycle Parking: Temporary cycle parking is now in place in Bull Island and the Botanic Gardens.

School Mobility Programme: A survey has been disseminated via the Green-Schools Programme inviting schools to communicate any concerns they may have plus potential solutions in relation to pupils accessing the school grounds when schools resume in September. Feedback from schools will be used to inform a '*Return to School*' mobility strategy.

COVID-19 Mobility Measure Requests: To date we have received 715 Covid mobility requests. Given the high number of requests and the unprecedented workload that has arisen due to the COVID-19 pandemic, the TAG Service Request form for non-COVID-19 mobility related requests has been temporarily suspended. Notification has been put on our website and directly on the form advising the public of this suspension and directing them to the new form. An exception has been made for the processing of disabled car parking requests and these will continue to be facilitated.

Social Media: We are utilising the Dublin City Council Social Media Channels for the following:

- to highlight COVID-19 mobility measures that have been implemented;
- to encourage the public to walk or cycle where possible;
- to encourage social distancing as people move around the city and
- to encourage more respect for vulnerable road users.

Sustainable Mobility Communications and Promotion

The Covid Mobility team provides updates each week to councillors via the chief executive, in addition details of schemes and consultation around the schemes are now being undertaken via the DCC consultation hub.

Sustainable City Centre Strategy

The Covid Crisis and the changes that it has brought to the city and its likely knock on consequences on the cities transport needs and the overall mobility movements in the city require that the existing City Centre transport Strategy document to be updated. This will require us to both look at the pattern of mobility in the city pre covid and what is now needed for the next number of years,

In addition projects such as Metro link bus connects Dart + Luas extension to Finglas and the increase in cycling funding allocation will require a coordinated view of how these projects will work together and what is required over the next 5- 6 years.

It is anticipated that a draft of the sustainable city centre strategy will be available by December 2020.

Active Mobility Action Plan

The purpose of the Active Mobility Action Plan is to create a clear plan of action to support Dublin's transition to an active travel city. It will be developed for a period of four years (2021-2024) and feed into the Sustainable Urban Mobility Plan. This plan will also be informed by the workshops with Councillors and local communities, which will give voice to issues faced in the current transportation infrastructure, culture and behaviour and seek solutions to create space for more active modes of transport to thrive. Workshops due to take place in-person have been postponed due to Covid-19. We are looking into options for online engagement now instead.

Safe routes to schools

An internal focus group has been set up to devise a strategy to present to Councillors on Safe Routes to School. This is an action highlighted in the Dublin Agreement. The Communications & Promotion Unit are developing a closer working relationship with Green Schools and Cycling Ireland as part of this project. It is expected that safe routes to school will be a key action in the Active Mobility Action Plan. As part of this project, primary schools in the Dublin City Council administrative area have the opportunity to express their interest in developing a school street at their location. School Streets is an initiative where the area surrounding the school gate is turned into a car-free zone during school drop-off and pick-up times. The aim of this is to improve the safety and well-being of pupils whilst encouraging more pupils to walk and cycle to school. It is intended to trial the concept in a limited number of schools in the city. Schools can currently express interest in becoming a School Street on the DCC BETA Projects website: <http://dccbeta.ie/project/article/school-streets>

Handshake Symposium

The Handshake project brings thirteen European cities together with established cycling cities providing mentoring and expert advice to future cycling cities to support their development. Amsterdam is the allocated Dublin Mentor and as part of this project, a symposium which was due to take place in Dublin in April 2020, has been rescheduled for the 10th to 12th of November. The Dublin team is working closely with Amsterdam to identify and invite the most relevant Amsterdam Cycling experts to attend the symposium – which will provide the opportunity to address some of the cycling challenges facing Dublin.

Progress Report on Design & Construction Projects

Projects at Design Stage

	Project	Funding Agency	Designer	Comments
1	College Green	NTA/DCC	DCC	The review of this project is ongoing and discussions are continuing with the NTA regarding relevant transport issues, including Bus Connects, to inform the preparation of a new College Green proposal and the intended re-submission of an appropriate planning application as soon as possible.
2	Grafton Street Quarter Phase 4A - Clarendon Row	DCC	DCC	Detailed design works are continuing with a tender process to follow thereafter. It is planned to commence works after completion of the major private development currently under construction and affecting Clarendon Row. This was expected in Q1 2021 but was delayed by Covid-19 and is now expected in Q2 2021.
3	Grafton Street Quarter Phase 5 – Duke Street / South Anne Street Area	DCC	DCC	Preliminary design works are continuing. Following internal and external consultations, a Part 8 Planning Application will be submitted as soon as possible.
4.	Grafton Street Quarter Phase 6 – Suffolk Street	DCC	DCC	Preliminary design works are continuing. Following internal and external consultations, a Part 8 Planning Application will be submitted as soon as possible.
5.	Cathal Brugha Street/Findlater Place	DCC	DCC	Consultation with local stakeholders has commenced for the upgrading of the public realm in this area. Depending on the scope of the work a Part 8 may be required.

6.	Dodder Bridge	DCC/LIHAAF/NT A	Roughan O'Donovan	&	Preliminary design and is near completion. The draft EIAR will be complete by October. Land acquisitions and Land Owner agreements are being progressed. Traffic modelling for the Business Case is complete and a consultant has been appointed to commence the full Business Case report. The NTA are considering amalgamating this project with the BusConnects project.
7.	Blood Stoney Bridge	DCC	RPS/COWI		Received An Bord Pleanala decision on 21st Sept'20 not to approve the amendment to the SDZ to relocate the bridge to Blood Stoney Road. Project team will liaise with Planning Dept. to decide how to proceed.
8.	Point Pedestrian & Cycling Bridge and Tom Clarke Bridge Widening works.	DCC/NTA	New Competition		5 Tenders were received before the 18 th September 2020 and the Tender Assessment has commenced.
9.	Sillogue Infrastructure Scheme	DCC	O'Connor Sutton		Contractor due to be formally appointed before the end of September. Hoping to commence work on site in November'20, starting with Gateway Crescent extension. Tree felling and Pest control measures will be carried out on site prior to commencement of the works.
10.	Temple Bar Square Refurbishment	DCC	DCC		Road Design are preparing a presentation outlining the proposed developments for this project.
11.	Francis Street Improvement Scheme	DCC	DBFL		Contractor due to be formally appointed before the end of September. Hoping to commence work on site in October'20.

12.	Cathedral Street / Sackville Place	DCC	DCC	The Joint Working Group of the Public Participation Network Disability Linkage Group and Dublin City Council have concluded the examination of design options for the Cathedral Street / Sackville Place scheme and a design option has been chosen to progress to Part 8 Planning.
13.	Liffey Street Public Realm Improvements	DCC	DHB Architects Clifton Scannell & Emerson Associates Engineers	Part 8 Planning Approval received at the September City Council Meeting. Detailed design complete and tender documents being reviewed for issue Q3 2020.
14.	Castle Street /Cork Hill Improvement Scheme	DCC	DCC	Due to a significant increase in the estimated costs for this project the project has been suspended pending review. Road Design have reviewed the cost and the extent of the proposed works and have made a submission to the CPSO.
15.	Belmayne Main Street and Belmayne Ave	DCC/NTA/LIHAF	DBFL Consulting Engineers	6 Tenders were received before the 17 th September 2020 and the Tender Assessment has commenced.
16.	Finglas Area Roundabouts Improvement Scheme	DCC/NTA	Aecom	The Options Selection Report has been submitted by the consultant. The preferred design option combined with a revised financial estimate has been forwarded to the NTA for their comments. Lidl has submitted their comments. The Options Selection Report will be forwarded to Fingal CoCo for their comments. A detailed appraisal will then be sent to the CPSO when the NTA responds to the updated financial estimate. The Options Selection Report was presented to the NWA Committee on 21 st July 2020. Public Consultation commenced 14/09/20 and will run

				until 09/10/20. Internal Stakeholder Consultation to take place in Q4 2020
17.	Poddle Flood Alleviation Project	SDCC/DCC/OPW	Nicholas O'Dwyer	Preliminary design and EIAR being developed. Structural Infrastructure Development programmed for late January 2020 as joint SDCC/DCC submission presented to SE Area Committee on Monday 9 th September. Part X application closing date the 11 th June. 25 submissions received by ABP, majority of people in favour of project with some reservations. Preparing responses to ABP by 11 th October.
18.	Camac Flood Alleviation Project 2	DCC/SDCC/OPW	AECOM	AECOM appointed, kick off meeting 3 rd October 2019. Environmental and topographical surveys underway. Computer modelling of catchment ongoing. Website www.camacfas.ie .
19.	Dodder Phase 3 Clonskeagh Orwell Bridge	DCC/DLRCC/OPW	Byrne Looby	Tenders for appointment of service provider assessed with consultant appointed in September 2019. Consultant appointed as PSDP. Kick-off meeting 25 th November 2019. Building web-site. Public info session - comments being analysed. Environmental and topographical survey's ongoing. Computer modelling ongoing.
20.	Mary's Street Pedestrianisation	DCC	DHB Architects Clifton Scannell Emerson & Associates Engineers	Integrated Design Team appointed, preliminary design options being developed. Internal consultation continuing. External consultation to resume following lifting of restrictions.
21.	Culvert Improvement Works – Screen Upgrade Works	DCC	Tobin Consulting Engineers (TCE)	Stage 1 Completed: Suitability Assessment and Options Report signed-off by DCC. Stage 2 commenced on 26/07/19. Draft Drawings and Work Requirements submitted by Consultants TCE have been reviewed by DCC's Project Team and

				<p>feedback provided Consultation with stakeholders is ongoing.</p> <p>Works are required at 19 culvert screens located throughout the city. 4 are on the Finglas River, 4 on the Santry River, 4 on the Poddle River, 2 on the Claremont Stream, 2 on the Gallblack Stream, one each on the Naniken River, Elm Park Stream and a tributary of the Wad River.</p>
22.	East Coast Trail North: Alfie Byrne Road to North Wall Quay	NTA	New Competition	Tender documentation has been prepared for a competition to appoint design consultants. The scheme is currently on hold. The project engineer has been reassigned to priority Covid – 19 Interventions.
23.	Grangegorman Road Lower interim Safety Measure	NTA/GDA	DBFL	Contractor has been appointed for the construction of 2 Toucan Crossings. The consultant is revising the design to accommodate the closure of the Grangegorman Lower due to the COVID 19 interim measures.
24.	Sandymount Green	DCC	DBFL	The detailed design of the scheme has been finalised. A tender has been published to find a contractor to complete the works.
25.	Finglas Village	DCC	Atkins	The detailed design of the scheme has been finalised. A tender has been published to find a contractor to complete the works.
26.	Wad River Flood Alleviation Scheme	DCC	Nicholas O'Dwyer	Consultant appointed. Landowners and major stakeholders being contacted. Ecological and topographical surveys ongoing.

Progress Report on Design & Construction Projects

Projects at Construction Stage

#	Scheme Name	Client	Contractor	Start Date	End Date	Comment
1	Grafton Street Quarter Phase 4 – Clarendon Street	DCC	Actavo (Ireland) Ltd.]	June 2019	Q4 2020	Works reached substantial completion on 03/07/2020 with final tree planting completed mid Sept. Only minor snag items and installation of benches remaining.
2	Dodder Flood alleviation works	ARUP DCC	OPW	August 2007	Dec 2020	Construction of new RDS wall ongoing. Programmed for completion Q2 2021. Site investigations completed at Beech Hill Road. Landowner issues near resolution. Construction commenced.
3	South Campshires flood alleviation works	AECOM	OPW, Rock Roadstone and KN Network Services	October 2014	Nov 2019	Scheme is operational and all outstanding minor elements completed in 2019. Granite facing on estuary side and capping stones completed. Quay wall outlet survey completed. Tenders processed and contractor appointed. Works substantially completed. Tree planting on George's Quay ongoing. Tenders for sealed manholes received.
4.	Balbutcher Lane Junction reconfiguration	DCC	Clonmel Enterprises Ltd	January 2020	Q4 2020	Works have moved onto Phase 3 of the Traffic Management Plan with traffic now moved onto the newly aligned Balbutcher Lane. Works progressing on underground utilities at the South East area of the site. Revised date for completion of Nov'20.

Planning & Property Development Department

1. New Policy/Strategic

The National Planning Framework 2040 provides for 265,000 additional population and associated infrastructure in the Dublin Area.

The Regional Spatial and Economic Strategy which includes a Metropolitan Area Strategic Plan (MASP) was approved by the Regional Assembly in May 2019.

The Cherry Orchard LAP was approved by the City Council in October 2019 meeting and an Implementation Group has been set up. The implementation of the Clongriffin-Belmayne LAP is being progressed, including a proposed masterplan for the Belmayne lands.

The City Council has embarked on a major review of Z6 industrial land banks, following a presentation to the Planning SPC and the City Council in March 2019. A first tranche of 20 smaller individual sites was considered for rezoning at the March meeting of the City Council, 16 of which were rezoned for Residential/mixed use.

Changes in Policy or Practice from Department or DCC	Progress in Previous Quarter	Next Stage
<p>Development Plan 2016-2022</p>	<ul style="list-style-type: none"> • 3 variations (i) Lutyens Bridge, (ii) Malahide Road and (iii) Ballymun (Carton) • Variation currently being finalised for adding the North Great Georges St ACA. 	<p>CE Report on public consultation circulated to Members, workshop held with Elected Members on the 10th of Sept, Report considered at Sept Council meeting, all three passed.</p> <p>Proposed to go on public display in October.</p>
<p>Development Plan 2022-2028</p>	<ul style="list-style-type: none"> • Proposed to commence review in mid-December 2020. • Draft background papers being finalised and text for public issue paper being prepared now. • Retail study consultant appointed and work commenced. • Communications strategy- first stages now being prepared for pre-draft consultation • SEA & AA tender process nearing completion 	<p>Dates and Communications strategy to be presented to next Planning SPC Meeting with PR company and design/print company to take place this fortnight to agree terms.</p> <p>Negotiations on price taking place on SEA & AA.</p>

Planning/Housing Studies	<ul style="list-style-type: none"> Assessment of Housing land potential on Council owned flat complexes now complete and presented to Housing SPC. 	Moving into feasibility and concept design phase.
Ballymun LAP	<ul style="list-style-type: none"> Metro – Link details for public consultation published by NTA, show Route to be underground at Ballymun. A number of developments on site e.g.Lidl and Student Accommodation Scheme (Ref. 3930/17); Decathlon; Demolition of shopping centre; Housing Sites 22 & 23: O’Cualann Co-Operative housing. Affordable Housing Sites; expressions of interest advertised for all 3 sites. Market analysis (Lisney) and social economic survey (Kanter) commissioned. Site 2: Winning Bidder has withdrawn. 	<p>Meetings with NTA ongoing to establish land take for Metro.</p> <p>Affordable Housing Sites: Agreed to progress sites to Part 8 planning consent stage.</p> <p>Review situation</p>
Park West – Cherry Orchard LAP	<ul style="list-style-type: none"> LAP adopted at City Council meeting 7th October 2019. URDF application for funding submitted, 29th May 2020 	LDA to present to the Housing SPC re LDA constitution and revert to Area Committee regarding sites 4 & 5 URDF application made for LAP implementation. Site 1: Serviced site fund: Part 8 application being prepared for site.
Clongriffin-Belmayne LAP	<ul style="list-style-type: none"> Life of LAP extended to 2022 Part 8 Approved for ‘Main Street’ Belmayne in March 2019. DCC engaged in proposal for PCC, Garda Station and new library. Public Consultation running from 16th July to 27th August 2020 URDF application for funding submitted, 29th May 2020. 	Design of LIHAF funded ‘Main Street’ Belmayne is currently being progressed. URDF application made for LAP/masterplan implementation Assessment of submission on Belmayne draft Masterplan
Finglas	<ul style="list-style-type: none"> New Concept Masterplan for Finglas to be prepared. Presentation given to local councillors Monday 9th December 2019. 	On-going: i, Fergal’s Field Masterplanning.

<p>Luas Finglas</p>	<ul style="list-style-type: none"> • Update Briefing given to Local councillors 23 July 2020. Agreed to circulate draft Finglas Concept Plan end October 2020. • Draft Community and Social Audit prepared. • Population & Housing Analysis report drafted. • Two independent proposals received from owners of Jamestown Industrial lands. <p>Emerging Preferred Route.</p>	<p>ii. Jamestown Industrial Estate masterplanning/SDRA..</p> <p>iii. Two audits to be completed and circulated.</p> <p>iv Concept Plan to be completed.</p> <p>v. Urban Design analysis of key sites:</p> <ul style="list-style-type: none"> - Fergals's Field - Fingals West village - Barry Road shops - Finglas Village - Mellows road/ intersection with Luas - Valley site with Luas - Luas Village stop - other sites as set out in Concept plan. <p>vi. Luas consultation. 17 September 2020 submission made to TII.</p>
<p>North Lotts and Grand Canal Dock SDZ</p>	<ul style="list-style-type: none"> • Report submitted to An Bord Pleanála in December 2019 in relation to public consultation on amendments to building heights. • DCC is pursuing a Judicial Review of the recent Bord Pleanála grant of permission under the SHD process for development at City-Block 2 of the planning scheme. • Proposed SDZ amendment to relocate a planned pedestrian/cycle bridge from Forbes Street to Blood Stoney Road refused by An Bord Pleanála. • Planned works on Campshires public realm 	<p>Await decision of ABP.</p> <p>Await availability of inspectors report to consider further options</p> <p>Ongoing.</p>
<p>Public Realm Strategy</p>	<ul style="list-style-type: none"> • Grafton St Quarter –Sth Anne St/ Duke St Lemon St design to go to stakeholder consultation and Suffolk St Preliminary design works are continuing. • Wolfe Tone Square – Construction Phase initiated to go on site shortly. Temporary Public toilets will be retained for as long as possible, Ups facility will relocate. 	<p>Following internal and external consultations, proposed to initiate Part 8.</p> <p>On site shortly</p>

	<ul style="list-style-type: none"> • Liffey Street Upper Lower Tender docs being finalised with view to going onsite by Q1 2021 • Mary Street west at design stage, minor works proposed and design progressing • Temple Bar Square- water infrastructure works complete and temporary surface applied pending full project. Construction tender audit re Covid measure UEFA 2021 etc • The Docklands Public Realm Plan –A design team is appointed for the Campshires to include the other projects on site or proposed, i.e. Flood Defences bridges and Liffey Cycle Route 	<p>Project Design and planning for projects is continuing, however, a number of projects are impacted by Covid measures and the CIF construction requirements. This will need to be fully evaluated financially and contractually. Current priority is to provide space for pedestrians and cyclists in the city.</p>
<p>Redevelopment of the Wholesale Fruit and Vegetable Market</p>	<ul style="list-style-type: none"> • Markets Soundings process initiated and closed August 13th Report to the next Members Advisory Group Meeting Sept 23rd with recommendation on next steps. • Temporary uses in place but due to national guidance re congregating and HSE recommendations have been stood down month on month. 	<p>Evaluate Market Soundings exercise pending outcome Issue tender for redevelopment of the Markets Building</p>
<p>Liberties Local Area Plan</p>	<ul style="list-style-type: none"> • Plan ended on 10th May 2020 (extended by Council in April 2014, Report No 112-14). Report on Local Area Plan went to March South Central Area Committee. 	<p>Progress renewal of Liberties through SDRA policies in Development Plan</p>
<p>Urban Regeneration and Development Fund</p>	<ul style="list-style-type: none"> • Call 1 – Awarded • Naas Road / Ballymount / Park West / Cherry Orchard Masterplan – Joint DCC / SDCC project. • Kilmainham / Inchicore Development Strategy. • Stage 1 Stakeholder consultation almost completed • Call 2 – Bid 	<p>Urban Design / Placemaking Team appoint and Stage 1 Study commenced and to be completed by Q1 2021.</p> <p>Stage 2 – Kilmainham Inchicore Development Strategy being prepared. Deadline for draft 31 October 2020.</p> <p>Submission for 4 concept areas made to</p>

	4 bids submitted 29 th May 2020, in collaboration with Departments across DCC North Inner City South Inner City Park – West Cherry Orchard Clongriffin- Belmayne	DHPLG by closing date of 29 th May 2020. DCC to present to Assessment Panel.
DART + WEST (Maynooth Line)	Irish Rail has published Emerging Preferred Options in relation to “Dart + West”.	Final date for receipt of submissions is 7 th October.
DART + SOUTH WEST (Kildare Line)	Irish Rail due to commence Briefing on Emerging Preferred Options in relation to “Dart + West”	Await Irish Rail confirmation of Briefing dates.
Metrolink	Current pre-Railway Order discussions with TII.	Ongoing planning input.
BusConnects	Street Audit of 3 routes being finalised:	Issue findings of Street Audit to Steering Group

2. Departmental Priority

Major Current Issues	Progress in Previous Quarter	Next Stage
Active Land Management Derelict Sites Register	Thomas Court, 37, D8 The property vested in the Council on 30 th March, 2020 under the control of the Housing & Community Services. It will be refurbished and used for social housing purposes.	21, 27 & 29 and rear of 21-29 Richmond Ave, D3. Decision of ABP is awaited for the compulsory acquisition of the above derelict site
Vacant Sites Register	<ul style="list-style-type: none"> • Notices of Proposed Entry have issued in relation to <u>201 sites.</u> • Notices of Entry have issued in relation to <u>134 sites.</u> • <u>157</u> submissions have been received to date. • <u>55</u> sites currently on the Vacant Sites Register (21/09/2020). <u>16</u> of which are in City Council ownership 	Reminder Notices in relation to outstanding Demands issued week commencing 31 st August. Going forward reminders will issue quarterly.

	<table border="1"> <tr> <th colspan="2">2018 Demands</th> </tr> <tr> <td>Paid</td> <td>€640,950</td> </tr> <tr> <td>Cancelled</td> <td>€1,296,600</td> </tr> <tr> <td>To be cancelled</td> <td>€48,000</td> </tr> <tr> <td>Outstanding</td> <td>€998,100</td> </tr> <tr> <td colspan="2">Total Demanded: €2,983,650</td> </tr> <tr> <td colspan="2"> </td> </tr> <tr> <th colspan="2">2019 Demands</th> </tr> <tr> <td>Paid</td> <td>€227,500</td> </tr> <tr> <td>Cancelled</td> <td>€175,000</td> </tr> <tr> <td>Outstanding</td> <td>€5,735,800</td> </tr> <tr> <td colspan="2">Total Demanded: €6,138,300</td> </tr> </table>	2018 Demands		Paid	€640,950	Cancelled	€1,296,600	To be cancelled	€48,000	Outstanding	€998,100	Total Demanded: €2,983,650				2019 Demands		Paid	€227,500	Cancelled	€175,000	Outstanding	€5,735,800	Total Demanded: €6,138,300		
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<p>City Valuers</p>	<ul style="list-style-type: none"> • Exchange of lands with Cairn Homes/Stanley at Belmayne, negotiations advancing slowly. • Proposed CPOs at Ryders Row, Werburgh Street, Exchange Street and for new Abbey Theatre project at Eden Quay proceeding. • Transactions involving the HSE at The Church of the Annunciation and Fergal's Field Finglas, St. Michael's Estate, Cherry Orchard and Gulistan Terrace agreed with HSE (subject to fine-tuning of delivery and construction items with latter). • Acquisition of lands and houses at Belcamp Lane being pursued, CPO required, instruction and map from Housing Dept. awaited. • Possible acquisition by agreement of lands at Northern Cross Traveller site being discussed with Department of Housing. • Initial work on DCC property aspects of the Metrolink and Bus Connects projects • Heightened focus on Long Term Leasing of residential properties and hospitality sector for temporary Homeless accommodation. 	<p>Ryders Row CPO. Notices to treat served and under negotiation.</p>																								

	<ul style="list-style-type: none"> • Negotiation of disposals to Hines at St. Teresa's Gardens almost concluded. • City Planner to discuss 3 acre site adjoining Decathlon Ballymun with Fingal Director of Planning. • Assessment of O'Callaghan hotels exchange proposal for St. Andrews Court Senior Citizens complex being prepared for decision on way forward. • Retail rents strategy to be formulated. • TII preparing formal expression of interest in Port Tunnel site at junction of Swords Road and Collins Avenue. 	
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3. Departmental Projects

Project	Progress in Previous Quarter	Next Stage
<p>Built Heritage investment Scheme 2020</p> <p>Historic Structures Fund 2020</p>	<ul style="list-style-type: none"> • Built Heritage Investment Scheme (BHIS) 2020. • The Minister has allocated €308,000 to Dublin City Council under the BHIS 2020. • 54 BHIS applications were submitted and approved by the DCHG. The 1st Progress Report on the projects was sent to the Department on the 16th of July. • Historic Structures Fund (HSF) 2020. 6 applications were submitted to the Department of Culture, Heritage and the Gaeltacht for their approval. The HSF applications put forward for approval are: 27 – 28 Parnell Square North, Dublin 1 (LA); St Audeon's Church, High Street, Dublin 8; St. Mobhi's Church, Glasnevin, Dublin 9; St. Werburgh's Church, Glasnevin, Dublin 9; Charlemont House (The Hugh Lane Gallery), 22 Parnell Square, Dublin 1 (LA); The Gate Lodge, Cottage Orne, Dublin Zoo Road, Phoenix Park, Dublin 8 	<p>The 2nd Progress Report on the projects was sent to the Department on the 4th of September.</p> <p>The Minister for CHG has approved 4 HSF applications. Applicants have to accept the letter of offer by Tuesday the 30th June, 2020. 3 Applicants have accepted the grant funding and the projects going ahead are; St. Audeons Church High Street, Dublin 8, St. Mobhis Church, Glasnevin, Dublin 9 & St. Werburgh's Church, Glasnevin, Dublin 9</p>

Finance

Planning Application Fees

2020	Q1	Q2	Q3	Q4	% Change Q1 2019
Total income from fees	736,044	601,314			Up 20%
Total refunds issued	67,771	8,334			Down 37%
Net fee income	668,272	592,980			Up 31.5%

Development Contributions

Development Contributions

2020	Q1	Q2	Q3	Q4	% Change Q1 2019
No. of New invoices issued	153	132			-50%
Total value of invoices issued	€15,552,779.27	€7,784,014.76			-69%
No. of payments made	295	188			-42%
Total payments received	€6,206,244.73	€4,243,484.33			-55%

Collection of outstanding Development Contributions (utilising enforcement tools)

2020	Q1	Q2	Q3	Q4	% Change Q1 – 2019
No. of Inspections	15	13			-77%
No. of Section 152 Warning letters issued	13	Nil			-100%
No of Section 154 Enforcement Notices issued	Nil	Nil			No change
No. of Section 157 referrals to District Court	Nil	Nil			No change

Planning Enforcement

2020	Q1	Q2	Q3	Q4	% Change Q1 2019
No. of New complaints opened	518	233			96% ↑
No. of S152 Warning Letters issued	518	198			103% ↑
No. of S154 Enforcement Notices issued	71	15			-13%
No. of S157 Referrals to District Court	19	4			-5%
No. of files closed/resolved	457	106			46%↑

Total number active planning enforcement files at 30/06/2020	3301
% change	

Building Control

2020	Q1	Q2	Q3	Q4	% Change Q1 – 2019
No. of multiple dwellings commenced	1287	N/A			40%
No. of single dwellings commenced	236	N/A			448%
Total dwellings commenced	1523	N/A			58%

Note: Dwellings figures are not available. Q2 to be returned with Q3 Figures

Disability Access Certs

2020	Q1	Q2	Q3	Q4	Total	% Change Q1 2019
Valid Applications	112	107				-8%
Certs issued within 2 months	65	92				-27%
Info requested	37	25				+93%

Derelict Sites Section

Statutory Notices Served

2020	Q1	Q2	Q3	Q4	% Change Q1- 2019
Number of sites inspected	109	22			-52%
Section 10 (warning letters)	32	0			-45%
Section 8 (2) Notices (Intention to enter on Register)	0	0			-100%
Section 8 (7) Notices (Entry on Register)	0	0			-100%
Sites removed from Register	6	2			-100%

Number of Sites on Derelict Sites Register at 31/03/2020	77
Number of derelict sites acquired at 30/06/2020	1

Property Management

Revenue & Receipts

Revenue Raised				
	Q1	Q2	Q3	Q4
2019	2,412,653	2,069,493	2,430,492	2,492,989
2020	2,659,364	2,131,569		

Income Received				
	Q1	Q2	Q3	Q4
2019	2,465,955	2,165,703	3,149,568	1,916,388
2020	1,718,417	3,044,216		

Note: Q2 income up on Q1 as HSE paid €1.8million owed

Reports on Planning Enforcement, Building Control, Derelict Sites, Property Management and Finance are updated on a quarterly basis.

Culture Recreation and Economic Services

DEPARTMENTAL PRIORITY

New Policy/Strategy

European Structural Investment Funds (ESIF) submission - Submission to the Northern Western Regional Assembly was prepared in collaboration with Planning, Smart Cities and the Regional Skills Forum on the requirements for Dublin city on the dissemination of ESIF funds for the 2021-2027 programme. A special online interview event with Christine Dwyer Hickey, with musical interludes, will be presented as part of the Dublin One City One Book programme on September 24. Details: www.dublinonecityonebook.ie/news/

Dublin Belfast Economic Corridor- A Political Advisory Group to be established with 3 elected members from each of the 8 participating local authorities. Reviewed at SPC & CPG.

Dublin Region Enterprise Action Plan for Dublin to 2020 - Submission submitted for government in advance of the Economic Strategy plan which will be launched on 13th October.

Dublin City Public Libraries & Archive

Following the announcement of the move to Level 3 under the Government's Living With COVID-19 response on 18 September, all Dublin City Library Branches have reverted to offering a call and collect service which will continue until these restrictions are lifted. Ballymun Library closed 30 September for a period of 8-10 weeks to allow essential roof replacement works to take place. Dublin City Libraries has exhausted all options to maintain service but for safety reasons, library staff will not be in a position to offer library services from the library building while works are ongoing. Library Programming: Annual and new programming continued but offered on-line.

- International Literary Award
- One City One Book
- Dublin Festival of History
- Historians-in-residence
- Children's Historian-in-residence

The Children's Books Festival will be coordinated and delivered online for Dublin City Primary Schools in October as part of Right to Read national library programme.

Details: <http://www.dublincity.ie/main-menu-services-recreation-culture/dublin-city-public-libraries-and-archive>

The Creative Hubs' collaborative programme between Dublin City Libraries and Dublin City Arts Office will continue into autumn / winter 20/21.

Dublin UNESCO City of Literature

The International Dublin Literary Award will announce the 2020 winner via an online video on October 22. The Guinness Storehouse have kindly agreed to host the filming of the winner event which will be broadcast via the award website on the morning of October 22 as part of the online programme of the International Literature Festival Dublin (ILFDublin). Both are funded by DCC and share a common vision to celebrate literature in the city and internationally. Details: www.dublinliteraryaward.ie

The podcast series 'City of Books' is available on www.dublincityofliture.ie with the latest version presenting an interview with Ambassador Dan Mulhall in Washington DC.

Local Enterprise Office

The Local Enterprise Office is now categorised as a critical service by the LGMA and staff are working hard to support businesses and are experiencing a high level of demand for supports. Business Continuity Voucher received 1298 applications by LEO Dublin city, with 833 applications approved to the value of €2,082,500.

Trading Online Vouchers (TOV) scheme received 839 applications to date. Value of the TOV approved to date is €1,625,172.

Covid – 19 Micro Enterprise Assistance Scheme was launched by the Tánaiste in September, with a closing date of 30th October 2020. The criteria for this scheme is being developed by the Dept. currently, with 2,000 vouchers available nationally.

Feasibility, Priming and Expansion Grants 31 approved grants to date to value €737,390.

Training – 832 participants across all training programmes year to date

Mentoring - 1124 businesses have availed of mentoring supports to date.

LEO Lunch and Learn <https://www.localenterprise.ie/response/Lunch-and-Learn-Training-Webinar-Series/>

BREXIT supports <https://www.localenterprise.ie/Discover-Business-Supports/Brexit/>

DEPARTMENTAL PROJECTS

Project	Progress/Current Status	Next Stage
Le Fanu Skate park	Project complete and in use	Official opening Q4
Bridgefoot Street Park	Contractors currently on site	Official opening Spring 2021
Wolfe Tone Park refurbishment	Contractor appointed	Works to commence on site
Merrion Square tearooms & public toilets	Contractor appointed	Works to commence on site
Kilmainham Mill	Contractor appointed for phase 1 enabling works	Works to commence on site
St. James Linear Park	Contractor appointed for phase 1 works	Works to commence on site
Liffey Vale House, River Educational Resource Centre, Liffey Valley Park	Design development ongoing	Part 8 Submission in Q3
Ventry Park redesign	Public consultation complete	Presentation to Area Committee
Ballyfermot Peoples Park	Consultation complete and tender being prepared	Publish tender end September
St. Anne's Park, WC Pavilions and overflow car park at Red Stables	Internal consultation in progress	Initiate Part 8 at Area Committee meeting Q4
Arts Grants/Bursaries2020	The annual Arts Grants & Bursaries was advertised in September 2020	October 2020 www.dublincityartsoffice .ie.
DCSWP Online/Social Media Supports / Advisory Booklets	DCSWP continues to support our communities to stay active and healthy in a safe environment. <i>Let's Get Moving Again'</i> booklet in circulation in communities as follow up to the <i>Stay Home. Stay Healthy, Stay Active</i> Covid 19 Older Adults response initiative	DCSWP Online supports / initiatives continue
Marathon Kids 2020	2 nd year of collaboration with Marathon Kids, SDCC & Fingal County Council 8-week initiative with children running their final mile in Morton Stadium in November	25-30 schools across 3 Dublin areas to participate in 2020 programme
Women in Sport 2020	GAGA is aimed at increasing opportunities for women to participate in sport. DCSWP has secured funding from Healthy Ireland to deliver a Women in Sport initiative in 7 schools. The multi-sport after-school programme is aimed at girls between the ages of 12-15 years and will be delivered across 24 weeks September to December	7 North City schools identified for initial programme in September 2020. Delivery of programme in 2 schools commenced 21 September. Start date for remaining 5 schools pending. A further 24 week programme planned for January 2021

Health Promotion & Improvement	Programmes commencing in September 2020 target groups including underactive males, older adults, women with mental health difficulties and underactive communities. The OTAGO initiative, which is a specialised falls prevention programme for older adults, resumed in September 2020 and is delivered in partnership with HSE primary care physiotherapists	Ongoing 12 week Health Improvement programmes commenced mid-September. This innovative programme has many benefits for older adults in our communities including improving balance and strength, general fitness and general wellbeing
Sport Inclusion & Integration	DCSWP dedicated Sport Inclusion & Integration Officers (SIIO's) continue to engage with people with physical, intellectual and sensory disabilities by providing opportunities to take part in sport and regular physical activity: The 'Get Physically Active' online zoom exercise citywide initiative continues. Fit For All Week is a national initiative aimed at increasing awareness of the importance and benefits of regular exercise and healthy lifestyles for those with disabilities in our communities. In partnership with CARA, Ireland the online Disability & Inclusion Training programme recently launched. Part of a series of online Disability in Sport training programmes already in operation	Ongoing (10-40 participants per group) Fit For all Week 2020: 12-18 October Commence online from 6 October
Sport Ireland COVID 19 Club Small Grant Scheme	This scheme is part of an overall programme from the Government of Ireland, implemented through Sport Ireland and the Local Sports Partnerships. It is designed to support clubs that do not have the finances to implement COVID-19 related hygiene and social distancing protocols. Once approved the grant will cover costs associated with the reopening of clubs. The scheme is designed and intended to support the return to sporting activities only	116 applications received by DCSWP. Application and recommendations submitted to Sport Ireland on 14 September. Decisions pending
Online programme of art education	Online art talks including Culture Clubs and weekly coffee conversations Specially produced online art activity films for a variety of ages. In October HLG begins live online 16 week portfolio preparation course on Sunday mornings; and a live online 24 week <i>Avenues into Modern and Contemporary Art</i> lectures series on Sat mornings in tandem with Peoples College. HLG also presents Junior Open House online activities; monthly online VTS discussions on artworks in tandem with Sculpture Dublin. www.hughlane.ie	Ongoing art education programming and development of virtual resources for a variety of audiences and Culture Pop films as part of our learning programmes

Zoom@HughLaneGallery city-wide project with primary schools.	Planning is underway for the implementation of Phase III of our citywide project with a particular focus on delivering the programme through digital resources and live online discussions	Delivery of Zoom Programme to Primary schools in Dublin
New website	Ongoing development of new website	Installation of eMuseum to integrate collection database into new website
New collection displays	Planning for new displays of the collection in the 2006 wing including a room dedicated to the work of Cecil King to mark his 100 th anniversary in Feb 2021.	
Inchicore Library	Tender analysis underway. Temporary Library in Richmond Barracks open for Call and Collect Service	Tender approval to issue before contractors commence works
Central Library	The Library reopened to the public	
Finglas Library	Acquisition of the site for the new library has completed. Site surveys and feasibility study underway	Complete initial design work and progress through pre-part 8 consultations with DCC technical departments
City Library at Parnell Square	The project is paused during the current Covid crisis	Investigation works to take place when restrictions are lifted
Your Dublin Your Voice – YDYV Citizen engagement	The Your Dublin Your Voice survey on Building Back Better ran in August looking at changes to Dubliner's behaviour and their hopes for future of a sustainable and resilient Dublin.	Build Back Better Survey findings will disseminated via http://www.dublincity.ie/main-menu-services-business-economic-development-local-enterprise-office/your-dublin-your-voice
Dublin Economic Monitor DEM	The 22 nd edition of the DEM was published in Sept containing Q2 stats www.dublineconomy.ie	A future vision for the DEM is being developed in advance of the December edition.
Covid 19 Supports	LEO Dublin city is providing a wide range of critical supports to assist businesses in developing Covid 19 strategy	Covid 19 supports are promoted, through e-zine, social media and on line www.localenterprise.ie/dublin-city
Dublin Place Brand	The team are delivered the Make A Day Of It Campaign	The Dublin Place Branding site www.dublin.ie
MODOS circular economy training	A MODUS programme commenced on 8 th September and will run for a 6 week period on sustainable practices	An expression of interest have been received from Cork Chamber of Commerce to run a MODUS programme.

DATES/EVENTS FOR YOUR DIARY

Event	Location	Date & Time
ILFD 2020	International Literature Festival hosting a series of on line events this year	22 nd – 28 th October 2020 www.ilfd.com
The LAB Gallery Foley street, D1	Three new exhibitions on Aoife Dunne 7 th Sense Gemma Browne's exhibition, <i>Invisible Sorceress</i> Illustrators Ireland Group show of 26 x Artists <i>Exquisite Portraits</i>	10 th August – 24 th October www.dublincityartsoffice.ie
Worlds Without End exhibition launch	http://www.hughlane.ie/forthcoming/2730-exhibitions-wwe	1st October 3pm
Hugh Lane Gallery's newly created virtual education programme of art activity films and online art talks	https://www.youtube.com/channel/UC-ul2v2RVcfveDklAcvwWtQ/videos	Continuously updated with new materials
National Women's Enterprise Day	https://www.localenterprise.ie/Enable-Enterprise-Culture/NWED/	14 th October
Dublin Tech Summit Virtual	https://dublitechsummit.tech	14 th October
Responsible Innovation Summit	https://responsibleinnovation-summit.com/	21 st & 22 nd Oct
Trading Online Voucher Training	https://www.localenterprise.ie/DublinCity/Training-Events/Online-Bookings/Trading-Online-Grant-Information-Session-22nd-October-2020.html	22 nd Oct
LEO Dublin City Customs & Planning Workshop	https://www.localenterprise.ie/DublinCity/Training-Events/Online-Bookings/Brexit-Customs-and-Planning-Webinar.html	23 rd October

Statistics for Quarter 2 2020

Parks & Landscape Services	Totals	Comments
No. of emails received (Parks Admin)	1565	Includes 430 relating to events/activities
No. of emails received from Councillors	65	
No. of Service Requests on CRM	300	Trees (202), Litter & Illegal Dumping (39), Landscape Maintenance (43), Other(16)
No. of phone calls received	857	
Arts Office		
Online <i>Visual Training Strategies</i> workshops	370	
Viewings of a series of webinars via zoom as part of <i>The Permission To Wonder Erasmus+ Project</i>	650	
27 online events in this year Cruinniú na nÓg	8454	On line viewings
<i>Creative Hubs Summer programme</i>	1000 viewings on line	260 children participated
Hugh Lane Gallery		
On line viewings/engagements	21726	
Visitors	5300	
4 music performances	10,000 views	
Libraries		
Number of Items issued (including e-resources)	313,742	
Reserves satisfied	3,368	
Visits to libraries	1,074	
Online visits	249,617	
Programmed Events* – held	23 video events	
Attendance at programmed events	5552 views	
Regular branch events held	0	
Internet sessions & Wi-Fi	15,982 (Wi-Fi only)	
Printing & reprography (pages)	0	

Human Resources Department

Workforce Numbers

The total number of employees at 30th June 2020 was 5994 (headcount). The full time equivalent (FTE) number (i.e. taking account of worksharing arrangements) was 5662.50.

On a continuing basis, and in the context of the impact that Covid-19 has had on the operation of the City Council, managers and staff have undertaken restructuring, reassignment and prioritisation of work to continue service delivery to citizens and customers. Managers and staff are continuing to review how services are delivered to optimise customer service as safely and effectively as possible.

The Human Resources Department has run a small number of open competitions for the purpose of filling critical vacancies. Campaigns currently underway include Executive and Assistant Engineer and Executive Planners.

Law Department

Freedom of Information

Ref No	Request Details	Requester Type	Date Opened	Date Closed
FOI/7910/2020	All correspondence between DCC & Minister Eamon Ryan 27.06.20 - present day	Client	31/08/2020	
FOI/7907/2020	Emails/virtual meeting from Neuron Mobility Ltd. to DCC between May 1 2020 - Aug 31 2020	Client	28/08/2020	
FOI/7904/2020	Records relating to bollards on the cycle lane at North King St.	Client	28/08/2020	
FOI/7903/2020	seeks records re clamping of healthcare workers	Press	27/08/2020	21/09/2020
FOI/7902/2020	seeks records re statues at Shelbourne Hotel	Press	27/08/2020	16/09/2020
FOI/7901/2020	seeks records re: DFB accident information	Client	26/08/2020	22/09/2020
FOI/7899/2020	Records & details of Ashton Dog Pound	Press	24/08/2020	17/09/2020
FOI/7898/2020	Correspondence between DCC and Mgt of Ashton Dog Pound & Hazelbrook Business Development between 1st Jan 2015 - 1st Jan 2018	Client	20/08/2020	15/09/2020
FOI/7897/2020	Correspondence between DCC and Mgt at Ashton Dog Pound and Hazelbrook Business Development between 1st Jan 2018- 1st Jan 2020	Client	20/08/2020	15/09/2020
FOI/7895/2020	Update on Francis Street Environmental Improvement Scheme	Client	20/08/2020	14/09/2020
FOI/7894/2020	Seeks DFB report from accident	Business	20/08/2020	11/09/2020
FOI/7893/2020	Copies of Minutes of all Board Meeting Jan '20 - Aug '20	Press	18/08/2020	28/08/2020
FOI/7892/2020	Seeks records regarding contract for supply of DFB dress uniforms	Solicitor	18/08/2020	11/09/2020
FOI/7890/2020	Seeks records regarding parking enforcement at Lower Kimmage Road	Client	17/08/2020	08/09/2020
FOI/7889/2020	Seeks records regarding Ashton Dog Pound and Hazelbrook Business Development.	Client	17/08/2020	20/08/2020
FOI/7888/2020	Seeks planning enforcement records	Client	17/08/2020	17/08/2020
FOI/7884/2020	Seeks records regarding development at Emmet Road	Client	11/08/2020	
FOI/7883/2020	Seeks records regarding Lord Mayor expenses.	Press	11/08/2020	02/09/2020
FOI/7882/2020	seeks records re Salmon Pool Apartments, Chapelizod	Client	11/08/2020	11/08/2020
FOI/7881/2020	seeks planning records re Mayor Street	Client	11/08/2020	
FOI/7878/2020	seeks library records re: - banning or restricting books and the blacklisting of websites	Client	10/08/2020	02/09/2020
FOI/7874/2020	seeks housing records	Solicitor	06/08/2020	03/09/2020

FOI/7873/2020	seeks records re litter, dog fouling fines and pot hole compensation	Press	06/08/2020	24/08/2020
FOI/7872/2020	seeks records re Naul WWTP	Client	06/08/2020	
FOI/7871/2020	seeks records re expenditure on hosting homecoming for Dublin football teams	Press	06/08/2020	
FOI/7869/2020	seeks records re road works at Grantham St	Solicitor	06/08/2020	
FOI/7865/2020	seeks records re Oaklands Cres/Lane/Rd	Client	05/08/2020	
FOI/7864/2020	seeks records re: Costs associated with the duties of the Lord Mayor, broken down and itemized, from June 2019 - July 2020	Press	05/08/2020	01/09/2020
FOI/7863/2020	seeks records re: The total amount of money each of the past five lord mayors have spent on hospitality during their terms.	Other	05/08/2020	01/09/2020
FOI/7862/2020	seeks records re: the amount of money spent on cleaning and maintenance of the Dublin Spire in 2019 and thus far in 2020.	Press	05/08/2020	

The above table represents a snapshot of the position with non-personal FOI requests only, received in August 2020

The overall position regarding FOI requests from 01/01/2020 is outlined below:

<u>Description</u>	<u>Number</u>
Carried forward from 2019:	26
Total opened at August 2020:	478
Overall Total:	504
Total closed at August 2020:	434
Live cases:	70

Annual Service Delivery Plan 2020

Quarters 1 & 2 Performance Report

The Annual Service Delivery Plan includes a commitment to report on progress and performance in the Chief Executive's Management Report every quarter. The tables, and accompanying notes below, detail the progress made in Quarters 1 and 2 2020 against performance measures and targets set out in the Plan. Performance measurements which are to be reported on annually are excluded from this report and will be included at the appropriate time. Targets for Planned Work Programmes are annual, unless otherwise indicated.

SDP01 Housing Maintenance

Dublin City Council has a rented housing stock of circa 25,600 units and provides a management and maintenance service for those units in compliance with relevant policies, plans, legal and regulatory requirements. Housing Maintenance Services incorporates a significant planned work programme of capital repairs and scheduled maintenance in relation to mechanical services, energy efficiency upgrades, void refurbishments and adaptations.

	Performance Measurement	Annual target	Q1 Total	Q2 Total	Total to date
<i>Response to Service Requests</i>	Total number of repair requests received		17,882	12,100	29,982
	% change in repair requests received			-32%	
	Emergency	<i>24 hours</i>	0 requests	0 requests	0 requests
	Urgent	<i>5 working days</i>	76%	55%	66%
	Routine		37%	55%	46%
<i>Planned Work Programme</i>	Energy Efficiency Fabric Upgrade Programme*	<i>500 units</i>			
	% of available housing that is void		1.91%	1.66%	1.8%
	Average time from date of vacation of dwelling to date tenancy commences		18.5 weeks	18.5 weeks	18.5 weeks
	Fire Protection Works	<i>15 complexes over 3 yrs</i>	1	1	2
	Precinct & Infrastructural Improvement (roof repair)	<i>16 complexes</i>	3	2	5
	Precinct & Infrastructural Improvement (steps)	<i>16 complexes</i>	3	2	5
	Legionella Management	<i>Pilot 25 units</i>	7	3	10
	Fall prevention Systems	<i>9 complexes</i>	4	2	6
	Window/Door replacement	<i>100 units and 3 complexes</i>	20	7	27
	Marrsfield Apartments	<i>36 units</i>	4	5	9

	Refurbishment Schemes	5 <i>complexes</i>	1	1	2
	Refurbishment of CPO Acquired Properties	8-10 <i>properties</i>	8	15	23
	Condensation Trials and Installation of filterless fans	300 units & 5 <i>complexes</i>	63	74	137
	Domestic Gas Boiler Servicing	17,000 <i>units</i>	3,590	358	3,948
	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
	Domestic Gas Boiler Repairs/ Replacement	1,000 <i>replaced</i>	3,189	870	4,059
	HVAC Servicing	141	121	357	478
	Voids Refurbishment Programme	1,000 <i>units</i>	443	1,124	1,567
	Extensions & Adaptations for Person with Disabilities - Adaptations	250	96	41	137
	Extensions & Adaptations for Persons with Disabilities - Extensions	12	3	3	6

Note: * Contract not yet in place

SDP02 Bulb Repair & Replacement

This service maintains normal operation of over 46,000 streetlights across the City. This involves night scouting of patrol routes, repairs to faults detected through patrols and through service requests from the public.

	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
<i>Routine Work Programme</i>	Number of street lights out at any one time*	<i>Less than 2%</i>	0.62%	0.42%	0.52%
<i>Response to Service Requests</i>	Total number of faults reported in the period		997	447	1444
	% change in faults reported since last period			-55%	
	% repairs carried out within timeframe**	10 <i>working days</i>	83%	69%	76%

Note: * These figures do not include routing night scouting activities and corresponding repairs as the complaint was not initiated by a Service Request.

** This is a worst case figure as there are jobs included which could not be repaired for reasons beyond DCC's control (e.g. ESB/Luas/parked cars)

SDP03/04 Roads & Footpath Maintenance

Road Maintenance Services is responsible for the maintenance of 1,350km of public roads and streets throughout Dublin City, together with associated footways, bridges and other structures.

	Performance Measurement	Q2 Progress			
<i>Planned Work Programme</i>	Programme prepared and presented to Councillors. Award of contract and schedule to go on site incurred delays due to COVID-19 restrictions. Programme scheduled for completion in December 2020/ January 2021.*				
	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
<i>Response to Service Requests</i>	Total number of service requests/enquiries received		4,004	2,859	6,863
	Total number of service requests/enquiries resolved in the period		1,448	2,249	3,697
	Total number of defects recorded in the period		1,523	754	2,277
	Total number of defects repaired in the period		1,501	1,091	2,592
	% Priority 1 defects repaired within timeframe	<i>24hrs of inspection</i>	91%	90%	91%

Note: * Progress update as at August 2020

SDP05 Renewal of Road Markings

This service provides the application and removal of road markings including a rolling programme of road marking renewal, renewals following carriageway maintenance and responding to customer service requests.

	Performance Measurement	Target	Q1 Total	Q2 Total*	Total to date
<i>Planned Work Programme</i>	Renewal of markings every two years throughout the city*	<i>10 areas</i>	2	3	5
<i>Response to Service Requests</i>	Total number of requests for road marking renewal received within the period		53	10	63
	% change in requests received since last period			-81%	
	% renewal requests completed within timeframe	<i>8 weeks of inspection</i>	82%	100%	93%

Note: * Figure for May and June only as no work was undertaken during April 2020

SDP06 Illegal Parking Enforcement

Dublin City Council, through its parking enforcement contractor, provides a parking enforcement service with an emphasis on using the service as a traffic management tool and to ensure compliance with the City Council's Parking Control Bye-laws. A key objective of the service is to keep primary routes clear particularly during peak hours.

	Performance Measurement	Target	Q1 Total	Q2 Total*	Average to date
<i>Parking Enforcement</i>	% of vehicles declamped within 1 hour of payment	85%	88.67%	95%	92%
	% of vehicles declamped within 2 hours of payment	100%	100%	100%	100%
	% of first stage appeals finalised within 21 days	95%	100%	100%	100%
	% of first stage appeals refunded because time has elapsed	0%	100%	100%	100%

Note: * Figure for May and June only as clamping operations were suspended for the month of April 2020

SDP07 Traffic Advisory Group Requests

The Traffic Advisory Group (TAG) recommends implementation of the Minor Capital Works Programme and examines local traffic management service requests (TAG requests) submitted by Elected Representatives, the public and statutory bodies. Minor Capital Works Programmes are prepared annually for the 5 City Council Administrative Areas and presented to Area Committees at the start of the year. TAG service requests are assessed by Area Traffic Engineers for each of the 5 Areas of the City who submit recommendations to monthly Traffic Advisory Group meetings. A progress report on TAG requests is submitted monthly to each Area Committee meeting.

	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
<i>Response to Service Requests</i>	No of TAG requests received in the period		304	164	468
	% change in requests received since last period			-46%	
	% of TAG requests decided on within 4 months of request*	4 months	66%		

Note: *4 month target figures not yet available for Q2

SDP08 Gully Cleaning

There is an estimated 55,000 gullies within the Dublin City Council area which are cleaned on a continual basis by the Gully Cleaning Unit within the Surface Water & Flood Management Division. It typically takes 18 months to complete one full cycle of cleaning the 55,000 gullies in the city. There are a number of separate cleaning programmes continually in operation which run alongside the regular cleaning works.

	Performance Measurement	Target	Q1 Total	Q2 Total*	Total to date
<i>Planned Work Programme</i>	% cleaning programme complete	<i>12,000 gullies per quarter</i>	203%	61%	132%
<i>Response to Service Requests</i>	Total number of service requests received in the period		391	115	506
	% change in service requests received since last period			-71%	
	% gullies inspected within timeframe	<i>4/5 days of receipt</i>	100%	100%	100%

Note: *Figure for May and June only as April figure not recorded due to staff reduction

SDP09 Planning Enforcement

The Planning Enforcement Section provides the following services:

- To ensure that developments are carried out in compliance with the planning permission granted
- To take appropriate enforcement action in cases where a development (including a material change of use) has been or is being carried out without permission or in breach of permission granted
- To give general advice to members and the general public as to what type of development may or may not need planning permission

	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
<i>Response to Service Requests</i>	No. Enforcement complaints received in the period		516	233	749
	% change in number of complaints received since last period			-55%	
	% complaints acknowledged within 10 working days	<i>100%</i>	100%	50%*	
	% first inspections carried out within 6 weeks of receipt of complaint	<i>100%</i>	139%	80%	110%
	No. Warning Letters Issued		524	220	744
	No. Enforcement Notices Served		58	13	71
	No of Legal Proceedings Initiated		10	4	14

Note: *During Q2, 50% of complaints were acknowledged within 10 working days and 50% within 15 days

SDP10 Illegal Dumping

Dublin City Council provides services to remove, investigate and carry out enforcement in relation to illegal dumping. In addition to Waste Management Crews, a team of Litter Wardens operates across the City and carries out patrols on a daily basis.

	Performance Measurement	Target	Q1 Total	Q2 Total*	Total to date
<i>Routine Work Programme</i>	No. tonnes of illegally dumped household waste removed by the City Council in the period		705.74		
	Cost of removal for the period including labour, fleet and disposal		€279,684		
	Number of enforcement actions taken		1,476	1,046	2,522
<i>Response to Service Requests</i>	Total no of reports of illegal dumping received in the period		3,455	4,317	7,772
	% change in number of reports received since last period			26%	
	% reports resolved within timeframe **	<i>24hrs of receipt</i>	56%	58%	56%

Note: * Data not available as unable to separate dumping collections from general day to day cleaning and litter bin servicing during the months of April to June due to alternative working arrangements in place.

****Services impacted by increased demand and alternative working arrangements in place during the period**

SDP11 Abandoned Vehicles

This service involves the inspection and removal of abandoned vehicles in response to customer service requests.

	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
<i>Response to Service Requests</i>	Total no of service requests received		433	281	714
	% change in reports since last period			-35%	
	% reports determined to be abandoned following inspection		51%	49%	50%
	% Abandoned vehicles removed within timeframe: Burnt out*	24 hrs	17%	66%	33%

Note: * Total number burnt out vehicles removed low (N = 9)

SDP12 Street Cleaning

The Street Cleaning Service includes the servicing and maintenance of 3,200 litter bins and the collection of 17,000 tonnes of street cleaning and litter bin waste annually.

	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
<i>Routine work programme Response to Service Requests</i>	Results of Waste Management's Street Grading Programme *				
	No of streets at Grade A		70%	67%	
	No of streets at Grade B		13%	6%	
	No of streets at Grade C		16%	25%	
	No of streets at Grade D		1%	2%	
	Total no of requests for street cleaning received in the period		1,042	1,400	2442
	% change in number of requests since last period			34%	
	% inspected within timeframe	24hrs of receipt	70%	75%	
	Total no of requests for litter bin maintenance received in the period		278	1,980	2,258
	% change in number of requests since last period			612%	
	% resolved within timeframe	24hrs of receipt	83%	84%	84%

Note: * Ongoing IT issues in January and early February prevented surveys taking place during that time. Street Grading was suspended in line with the introduction of Social Distancing restrictions on 23rd March and resumed on 2nd June.

SDP13 Community Clean Ups

Clean-ups are provided in response to a specific request for a planned activity with a representative of the local community contacting an Area Office or the Waste Management Services. Dublin City Council provides equipment for the clean-up and arrange for collection and disposal of rubbish collected.

	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
<i>Response to Service Requests</i>	Total number of community clean-ups facilitated by the City Council in the period		131	266	397
	% change in number of requests since last period			103%	
	% bag collections carried out within timeframe	<i>3 days of request</i>	90%	81%	84%

SDP14 Landscape Maintenance

Landscape maintenance includes litter picking, grass cutting and weed control of public open spaces and verges along with the maintenance of shrubs and other vegetation.

	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
<i>Response to Service Requests</i>	Total grass cutting/maintenance requests received		33	87	120
	% change in requests received since last period			163%	
	% resolved/resolution planned within timeframe *	<i>7 to 10 days</i>		Data not yet available	

SDP15 Tree Care

Dublin City Council's Tree Care Programme sets out planned tree maintenance work - tree and stump removal, tree pruning and tree planting. Tree Care is guided by best arboriculture practice and the Dublin City Tree Strategy 2016-2020.

	Performance Measurement	Target	Q1 Total	Q2 Total	Total to date
<i>Response to Service Requests</i>	Total number of tree pruning/maintenance requests received in the period		186	406	592
	% change in requests received since last period			118%	
	% tree pruning requests investigated within timeframe *	<i>5 days of receipt</i>		Data not yet available	

Note: March - August: bird nesting season, under Wildlife Act 1976 all non-essential pruning is prohibited