

## **Report for the Area Committee**

### **Clontarf - Donaghmede LEA**

Since the inception of Covid 19 two members of the Clontarf - Donaghmede LEA community team and one admin member of staff have been assigned to the Alone DCC Partnership Project with two of the staff operating the live Alone line since the 2nd April up to and including the 15<sup>th</sup> May and a dedicated Alone problem Solver role undertaken by the Community Social Development Officer while simultaneously dealing with normal queries in their regular work . I acted as North City Co-ordinator and worked on the DCC Covid 19 request line operating over the 7 days with DCC. I was assisted in doing so engaging Sports personnel and one of the three community team members ( Normally assigned to this area ) and on a split shift basis from 8<sup>th</sup> April onwards over the period up to and including the present time. Alone and DCC Covid Line request line problem solving was carried out jointly with myself and CSDO. Both Alone and DCC Covid lines have run on a 7day week 8 am - 8pm basis to date.

Community Development work continued with the normal response framework applying but with the balance of outputs relating towards Age Friendly information and updates ref Covid 19 and further a focus on the supply of information to and re volunteers .

Details below set out in relevant sections documenting the inputs /output directly in terms of both community and Housing services while the Public Domain report supplied separately, covers all aspects of focus in both LEA'S.

### **Housing services**

Housing services have had a comprehensive service plan in operation to ensure the welfare and needs of tenants are looked after in the Clontarf –Donaghmede LEA with daily monitoring regular phone calls to each tenant and checking on the welfare of tenants etc .The Sheltered housing Liaison officers consisting of a team of 4 also have had the benefit of a *buddy system* in place in conjunction with two Admin staff to ensure continuity of service etc

Complexes are disinfected regularly and calls to tenants needed if required .Liaison and contact with the Gardai ref checks and Welfare sections are part of the above service delivery.

Allocations have continued with 31 allocated 23 of which were homeless and a further 8 since March. There have been an increase in anti –social behaviour with 45 complaints received .Mental Health issues have been magnified during this period.

Estate management checks have continued in the normal way.

### **Community Team input**

The Community development team have been working remotely since Mid march to support DCC s partnership with Alone national initiative details of which have been mentioned above .

This in the context of problem solving and in tandem with the DCC Covid Support line also. The Clontarf Donaghmede ward has been one of the busiest area of the City.

The above required the engagement with a number of local volunteer groups who have given huge commitment in the context of the community call and include many GAA Clubs , The Gardai , Meals on Wheels services , Order of Malta and a range of retail pharmacy service outlets in the context of tailored service offerings /availablity. There has been more than ever an ongoing requirement to communicate with groups on the Covid 19 specific information with Age Friendly updates as well as

the ongoing requirement to answer requests or queries ,provide updates etc to community groups on our extensive database of same.

Communication have been forwarded via email with posting ref matters of importance and interest on relevant Facebook pages

The Community and Social Development team will assist with the Covid 19 Emergency fund

Elaine Mulvenny

SEO Local Area Manager

Clontarf– Donaghmede LEA